

ESD Quarterly Reporting Form

Central Eastside Together Enhanced Services District  
Calendar Year 2025

| Janitorial Program | Reporting Metrics                      | Q1 - 2025 |          |       |        |       | Q2 - 2025 |     |      |       |       | Q3 - 2025 |        |           |       |       | Q4 - 2025 |          |          |       |       | Yearly Totals | Monthly Averages |
|--------------------|----------------------------------------|-----------|----------|-------|--------|-------|-----------|-----|------|-------|-------|-----------|--------|-----------|-------|-------|-----------|----------|----------|-------|-------|---------------|------------------|
|                    |                                        | January   | February | March | Total  | Notes | April     | May | June | Total | Notes | July      | August | September | Total | Notes | October   | November | December | Total | Notes |               |                  |
| Clean Start        | # of camps cleaned (active)            | 57        | 22       | 13    | 92     |       |           |     |      | 0     |       |           |        |           | 0     |       |           |          |          | 0     |       | 92            | 30.66666667      |
|                    | # of camps cleaned (abandoned)         | 52        | 58       | 77    | 187    |       |           |     |      | 0     |       |           |        |           | 0     |       |           |          |          | 0     |       | 187           | 62.33333333      |
|                    | # of drug paraphernalia cleaned up     | 521       | 391      | 305   | 1217   |       |           |     |      | 0     |       |           |        |           | 0     |       |           |          |          | 0     |       | 1217          | 405.6666667      |
|                    | # of needles collected                 | 236       | 382      | 300   | 918    |       |           |     |      | 0     |       |           |        |           | 0     |       |           |          |          | 0     |       | 918           | 306              |
|                    | # of biohazards cleaned up             | 324       | 217      | 195   | 736    |       |           |     |      | 0     |       |           |        |           | 0     |       |           |          |          | 0     |       | 736           | 245              |
|                    | # of doorways cleaned                  | 75        | 25       | 36    | 136    |       |           |     |      | 0     |       |           |        |           | 0     |       |           |          |          | 0     |       | 136           | 45.33333333      |
|                    | # of contacts made (houseless)         | 110       | 94       | 116   | 320    |       |           |     |      | 0     |       |           |        |           | 0     |       |           |          |          | 0     |       | 320           | 106.6666667      |
|                    | # of contacts made (business)          | 64        | 53       | 54    | 171    |       |           |     |      | 0     |       |           |        |           | 0     |       |           |          |          | 0     |       | 171           | 57               |
|                    | # of broken glass cleaned              | 48        | 23       | 77    | 147    |       |           |     |      | 0     |       |           |        |           | 0     |       |           |          |          | 0     |       | 147           | 49               |
|                    | # of storm drains cleaned up           | 16        | 36       | 23    | 75     |       |           |     |      | 0     |       |           |        |           | 0     |       |           |          |          | 0     |       | 75            | 25               |
|                    | # of requests for cleaning (via phone) | 64        | 45       | 87    | 196    |       |           |     |      | 0     |       |           |        |           | 0     |       |           |          |          | 0     |       | 196           | 65.33333333      |
|                    | # of requests for cleaning (via email) | 34        | 43       | 38    | 114    |       |           |     |      | 0     |       |           |        |           | 0     |       |           |          |          | 0     |       | 114           | 38               |
|                    | # of shopping carts removed            | 35        | 30       | 22    | 87     |       |           |     |      | 0     |       |           |        |           | 0     |       |           |          |          | 0     |       | 87            | 29.00000000      |
|                    | # of furniture items removed           | 67        | 21       | 19    | 107    |       |           |     |      | 0     |       |           |        |           | 0     |       |           |          |          | 0     |       | 107           | 35.66666667      |
|                    | # of bags of trash collected           | 1799      | 1181     | 1511  | 4491   |       |           |     |      | 0     |       |           |        |           | 0     |       |           |          |          | 0     |       | 4491          | 1497.00000000    |
|                    | # of pounds of trash removed           | 56855     | 31861    | 42301 | 130917 |       |           |     |      | 0     |       |           |        |           | 0     |       |           |          |          | 0     |       | 130917        | 43638.33333      |

| Community Ambassador Program | Reporting Metrics                                                  | Q1 - 2025 |          |       |       |       | Q2 - 2025 |     |      |       |       | Q3 - 2025 |        |           |       |       | Q4 - 2025 |          |          |       |       | Yearly Totals | Monthly Averages |
|------------------------------|--------------------------------------------------------------------|-----------|----------|-------|-------|-------|-----------|-----|------|-------|-------|-----------|--------|-----------|-------|-------|-----------|----------|----------|-------|-------|---------------|------------------|
|                              |                                                                    | January   | February | March | Total | Notes | April     | May | June | Total | Notes | July      | August | September | Total | Notes | October   | November | December | Total | Notes |               |                  |
| Business Support             | Total Dispatches                                                   | 67        | 75       | 81    | 223   |       |           |     |      | 0     |       |           |        |           | 0     |       |           |          |          | 0     |       | 223           | 74.33333333      |
|                              | Business Support                                                   | 302       | 490      | 400   | 1192  |       |           |     |      | 0     |       |           |        |           | 0     |       |           |          |          | 0     |       | 1192          | 407.3333333      |
|                              | Assistance Filing Report to 311                                    | 0         | 1        | 1     | 2     |       |           |     |      | 0     |       |           |        |           | 0     |       |           |          |          | 0     |       | 2             | 0.666666667      |
|                              | Assistance Graffiti Removal Request to City                        | 1         | 0        | 0     | 1     |       |           |     |      | 0     |       |           |        |           | 0     |       |           |          |          | 0     |       | 1             | 0.333333333      |
|                              | Business Education for Accessing City Services                     | 2         | 1        | 0     | 3     |       |           |     |      | 0     |       |           |        |           | 0     |       |           |          |          | 0     |       | 3             | 1                |
|                              | CITY/CEV Material Distributed                                      | 20        | 5        | 4     | 29    |       |           |     |      | 0     |       |           |        |           | 0     |       |           |          |          | 0     |       | 29            | 9.666666667      |
|                              | Disruptive Camp Engagement                                         | 2         | 7        | 4     | 13    |       |           |     |      | 0     |       |           |        |           | 0     |       |           |          |          | 0     |       | 13            | 4.333333333      |
|                              | Disruptive Camps Equipment Reported to the City                    | 0         | 1        | 1     | 2     |       |           |     |      | 0     |       |           |        |           | 0     |       |           |          |          | 0     |       | 2             | 0.666666667      |
|                              | Event Support - Set Up/Tear Down                                   | 0         | 0        | 0     | 0     |       |           |     |      | 0     |       |           |        |           | 0     |       |           |          |          | 0     |       | 0             | 0                |
|                              | Event Support Presence                                             | 3         | 6        | 4     | 13    |       |           |     |      | 0     |       |           |        |           | 0     |       |           |          |          | 0     |       | 13            | 4.333333333      |
|                              | Proactive Business Engagement                                      | 292       | 446      | 463   | 1198  |       |           |     |      | 0     |       |           |        |           | 0     |       |           |          |          | 0     |       | 1198          | 399.3333333      |
| Clean Team Requested         | Clean Team Requested                                               | 47        | 17       | 21    | 85    |       |           |     |      | 0     |       |           |        |           | 0     |       |           |          |          | 0     |       | 85            | 28.33333333      |
|                              | On Behalf of Business                                              | 4         | 1        | 1     | 6     |       |           |     |      | 0     |       |           |        |           | 0     |       |           |          |          | 0     |       | 6             | 2                |
|                              | Proactive                                                          | 43        | 16       | 20    | 79    |       |           |     |      | 0     |       |           |        |           | 0     |       |           |          |          | 0     |       | 79            | 26.33333333      |
|                              | As Part of Response to Another Ticket (not included in total)      | 1         | 0        | 2     | 3     |       |           |     |      | 0     |       |           |        |           | 0     |       |           |          |          | 0     |       | 3             | 1                |
| Homeless Outreach            | Homeless Outreach                                                  | 97        | 67       | 128   | 292   |       |           |     |      | 0     |       |           |        |           | 0     |       |           |          |          | 0     |       | 292           | 97.33333333      |
|                              | Proactive Homeless Outreach                                        | 88        | 68       | 116   | 266   |       |           |     |      | 0     |       |           |        |           | 0     |       |           |          |          | 0     |       | 266           | 88.66666667      |
|                              | Referral for Housing                                               | 4         | 5        | 5     | 14    |       |           |     |      | 0     |       |           |        |           | 0     |       |           |          |          | 0     |       | 14            | 4.666666667      |
|                              | Resource of Referral Provided                                      | 2         | 1        | 7     | 10    |       |           |     |      | 0     |       |           |        |           | 0     |       |           |          |          | 0     |       | 10            | 3.333333333      |
|                              | Referral for ID or Documentation                                   | 0         | 0        | 0     | 0     |       |           |     |      | 0     |       |           |        |           | 0     |       |           |          |          | 0     |       | 0             | 0                |
| Liability - Reported to City | Liability Reported to City                                         | 86        | 24       | 40    | 150   |       |           |     |      | 0     |       |           |        |           | 0     |       |           |          |          | 0     |       | 150           | 50               |
|                              | Abandoned Auto Reported                                            | 3         | 1        | 2     | 6     |       |           |     |      | 0     |       |           |        |           | 0     |       |           |          |          | 0     |       | 6             | 2                |
|                              | Campsite Reported                                                  | 33        | 17       | 32    | 82    |       |           |     |      | 0     |       |           |        |           | 0     |       |           |          |          | 0     |       | 82            | 27.33333333      |
|                              | Debris in Roadway Reported                                         | 0         | 0        | 3     | 3     |       |           |     |      | 0     |       |           |        |           | 0     |       |           |          |          | 0     |       | 3             | 1                |
|                              | Graffiti Reported                                                  | 38        | 4        | 0     | 42    |       |           |     |      | 0     |       |           |        |           | 0     |       |           |          |          | 0     |       | 42            | 14               |
|                              | Illegally Parked Vehicles Reported                                 | 0         | 1        | 1     | 2     |       |           |     |      | 0     |       |           |        |           | 0     |       |           |          |          | 0     |       | 2             | 0.666666667      |
|                              | Park Maintenance Reported                                          | 0         | 0        | 0     | 0     |       |           |     |      | 0     |       |           |        |           | 0     |       |           |          |          | 0     |       | 0             | 0                |
|                              | Plugged Storm Drain/Inlet Reported                                 | 4         | 0        | 0     | 4     |       |           |     |      | 0     |       |           |        |           | 0     |       |           |          |          | 0     |       | 4             | 1.333333333      |
|                              | Pothole Reported                                                   | 0         | 0        | 0     | 0     |       |           |     |      | 0     |       |           |        |           | 0     |       |           |          |          | 0     |       | 0             | 0                |
|                              | Right of Way Obstruction Reported                                  | 0         | 0        | 0     | 0     |       |           |     |      | 0     |       |           |        |           | 0     |       |           |          |          | 0     |       | 0             | 0                |
|                              | Street Light Damage Reported                                       | 2         | 0        | 0     | 2     |       |           |     |      | 0     |       |           |        |           | 0     |       |           |          |          | 0     |       | 2             | 0.666666667      |
|                              | Street Sign Damage Reported                                        | 3         | 0        | 3     | 6     |       |           |     |      | 0     |       |           |        |           | 0     |       |           |          |          | 0     |       | 6             | 2                |
|                              | Street Sweeping Need Reported                                      | 0         | 0        | 0     | 0     |       |           |     |      | 0     |       |           |        |           | 0     |       |           |          |          | 0     |       | 0             | 0                |
|                              | Trash Stop Cleaning Need Reported                                  | 0         | 0        | 0     | 0     |       |           |     |      | 0     |       |           |        |           | 0     |       |           |          |          | 0     |       | 0             | 0                |
| Public Assistance            | Trash Can Maintenance Reported                                     | 18        | 2        | 1     | 21    |       |           |     |      | 0     |       |           |        |           | 0     |       |           |          |          | 0     |       | 21            | 7                |
|                              | Public Assistance                                                  | 116       | 59       | 80    | 255   |       |           |     |      | 0     |       |           |        |           | 0     |       |           |          |          | 0     |       | 255           | 85               |
|                              | Buddy Walk                                                         | 2         | 2        | 1     | 5     |       |           |     |      | 0     |       |           |        |           | 0     |       |           |          |          | 0     |       | 5             | 1.666666667      |
|                              | Disruptive Camp Engagement                                         | 11        | 8        | 4     | 23    |       |           |     |      | 0     |       |           |        |           | 0     |       |           |          |          | 0     |       | 23            | 7.666666667      |
|                              | Drug Related Activity                                              | 1         | 4        | 4     | 9     |       |           |     |      | 0     |       |           |        |           | 0     |       |           |          |          | 0     |       | 9             | 3                |
|                              | Fire                                                               | 4         | 5        | 3     | 12    |       |           |     |      | 0     |       |           |        |           | 0     |       |           |          |          | 0     |       | 12            | 4                |
|                              | Lost Property                                                      | 2         | 0        | 0     | 2     |       |           |     |      | 0     |       |           |        |           | 0     |       |           |          |          | 0     |       | 2             | 0.666666667      |
|                              | Medical Crisis                                                     | 0         | 0        | 2     | 2     |       |           |     |      | 0     |       |           |        |           | 0     |       |           |          |          | 0     |       | 2             | 0.666666667      |
|                              | Mental Health Crisis                                               | 5         | 5        | 23    | 31    |       |           |     |      | 0     |       |           |        |           | 0     |       |           |          |          | 0     |       | 31            | 10.33333333      |
|                              | Safety Presence                                                    | 8         | 1        | 2     | 11    |       |           |     |      | 0     |       |           |        |           | 0     |       |           |          |          | 0     |       | 11            | 3.666666667      |
|                              | Public Intoxication                                                | 0         | 0        | 1     | 1     |       |           |     |      | 0     |       |           |        |           | 0     |       |           |          |          | 0     |       | 1             | 0.333333333      |
|                              | Trespassing                                                        | 1         | 0        | 1     | 2     |       |           |     |      | 0     |       |           |        |           | 0     |       |           |          |          | 0     |       | 2             | 0.666666667      |
|                              | Vandalism                                                          | 0         | 0        | 2     | 2     |       |           |     |      | 0     |       |           |        |           | 0     |       |           |          |          | 0     |       | 2             | 0.666666667      |
|                              | Vehicle Assistance                                                 | 1         | 1        | 0     | 2     |       |           |     |      | 0     |       |           |        |           | 0     |       |           |          |          | 0     |       | 2             | 0.666666667      |
|                              | Wellness Checks                                                    | 81        | 31       | 39    | 151   |       |           |     |      | 0     |       |           |        |           | 0     |       |           |          |          | 0     |       | 151           | 50.33333333      |
|                              | Dispatch                                                           | 0         | 0        | 0     | 0     |       |           |     |      | 0     |       |           |        |           | 0     |       |           |          |          | 0     |       | 0             | 0                |
|                              | Proactive                                                          | 0         | 0        | 0     | 0     |       |           |     |      | 0     |       |           |        |           | 0     |       |           |          |          | 0     |       | 0             | 0                |
| Resident Outreach            | Resident Outreach                                                  | 78        | 16       | 50    | 144   |       |           |     |      | 0     |       |           |        |           | 0     |       |           |          |          | 0     |       | 144           | 48               |
|                              | Proactive Resident Outreach                                        | 78        | 16       | 50    | 144   |       |           |     |      | 0     |       |           |        |           | 0     |       |           |          |          | 0     |       | 144           | 48               |
|                              | Resident Support Filing Report to 311                              | 0         | 0        | 0     | 0     |       |           |     |      | 0     |       |           |        |           | 0     |       |           |          |          | 0     |       | 0             | 0                |
| Visitor Outreach             | Visitor Outreach                                                   | 6         | 0        | 6     | 12    |       |           |     |      | 0     |       |           |        |           | 0     |       |           |          |          | 0     |       | 12            | 4                |
|                              | Event Promotion                                                    | 0         | 0        | 2     | 2     |       |           |     |      | 0     |       |           |        |           | 0     |       |           |          |          | 0     |       | 2             | 0.666666667      |
|                              | Maps - Directions Assistance                                       | 6         | 0        | 3     | 9     |       |           |     |      | 0     |       |           |        |           | 0     |       |           |          |          | 0     |       | 9             | 3                |
|                              | Restaurant Recommendation                                          | 0         | 0        | 1     | 1     |       |           |     |      | 0     |       |           |        |           | 0     |       |           |          |          | 0     |       | 1             | 0.333333333      |
| Service Referrals & Requests | Service Referrals & Requests (Included in other ticket categories) | 0         | 0        | 0     | 0     |       |           |     |      | 0     |       |           |        |           | 0     |       |           |          |          | 0     |       | 0             | 0                |
|                              | 911 Contacted                                                      | 5         | 0        | 13    | 24    |       |           |     |      | 0     |       |           |        |           | 0     |       |           |          |          | 0     |       | 24            | 8                |
|                              | Non-Emergency Police Contacted                                     | 0         | 0        | 0     | 0     |       |           |     |      | 0     |       |           |        |           | 0     |       |           |          |          | 0     |       | 0             | 0                |
|                              | Portland Street Response Requested                                 | 3         | 1        | 8     | 14    |       |           |     |      | 0     |       |           |        |           | 0     |       |           |          |          | 0     |       | 14            | 4.666666667      |
|                              | Multnomah Behavioral Health Contacted                              | 0         | 1        | 2     | 3     |       |           |     |      | 0     |       |           |        |           | 0     |       |           |          |          | 0     |       | 3             | 1                |
|                              | Fire Department Requested                                          | 0         | 0        | 2     | 2     |       |           |     |      | 0     |       |           |        |           | 0     |       |           |          |          | 0     |       | 2             | 0.666666667      |
|                              | Escalated to CIT Staff                                             | 0         | 0        | 0     | 0     |       |           |     |      | 0     |       |           |        |           | 0     |       |           |          |          | 0     |       | 0             | 0                |
|                              | Reported to City                                                   | 0         | 3        | 0     | 3     |       |           |     |      | 0     |       |           |        |           | 0     |       |           |          |          | 0     |       | 3             | 1                |