

ESD Quarterly Reporting Form

Central Eastside Together Enhanced Services District
Calendar Year 2024

Safety For All	Reporting Metrics	Q1 - 2024					Q2 - 2024					Q3 - 2024					Q4 - 2024					Yearly Totals	Monthly Averages
		January	February	March	Total	Notes	April	May	June	Total	Notes	July	August	September	Total	Notes	October	November	December	Total	Notes		
	# of presence patrols performed by security team	12	18	12	42		51	80	94	265	Phased out										0	357	51.16666667
	# of disturbances resolved (trespassing, altercations, burglaries, etc.)	34	19	34	87		30	95	43	168	Phased out										0	295	42.5
	# of calls escalated to law enforcement/mental health/etc.	30	26	30	86		26	37	1	64	Phased out										0	148	26.66666667
	# of reports to 311	76	46	27	149		47	111	44	202	Phased out										0	351	58.5
	# of reports made to CFI Clean Team	14	26	37	77		20	42	32	100	Phased out										0	164	32.4
	# of wellness checks	14	7	14	35		30	33	43	106	Phased out										0	139	23.16666667
	# of instances businesses/residents contacted by cleaning and safety services	182	138	88	408		109	75	52	236	Phased out										0	644	107.3333333
	# of chaperoned walks	4	5	4	13		2	9	4	15	Phased out										0	28	4.66666667
	# of health crises responded to	14	9	14	37		9	14	37	60	Phased out										0	100	16.66666667
	# of property inclusions (private)	2	11	2	15		19	63	26	108	Phased out										0	121	20.5
	# of property inclusions (public)	4	16	4	24		21	69	64	154	Phased out										0	178	29.66666667
	# of abandoned autos reported to PSD Reporter	2	14	2	18		18	11	9	38	Phased out										0	47	7.83333333
	# of camps/autos/tires/camperlans reported to	53	28	53	134		63	132	151	346	Phased out										0	492	82
	# of dispatches	39	68	72	179		83	227	185	502	Phased out										0	681	113.5

Janitorial Program	Reporting Metrics	January					February					March					April					Yearly Totals	Monthly Averages
		January	February	March	Total	Notes	April	May	June	Total	Notes	July	August	September	Total	Notes	October	November	December	Total	Notes		
	# of camps cleaned (active)	136	158	105	420		97	65	101	263		115	101	100	316		83	84	73	243		1072	89.3333333
	# of camps cleaned (abandoned)	69	121	116	306		101	108	101	310		45	25	14	84		41	38	41	120		820	68.3333333
	# of drive paraphernalia cleaned up	141	1838	1109	4289		1607	658	968	1833		431	858	1054	2343		952	1277	561	2040		16515	876.25
	# of needles collected	1541	2067	807	3895		1392	836	1713	4141		881	620	548	2049		579	288	300	1457		11484	952
	# of biohazards cleaned up	1303	1613	1437	4353		891	1244	978	3113		300	380	440	1620		410	207	245	862		9348	829
	# of doorways cleaned	208	222	519	949		385	550	386	1321		277	41	11	79		62	52	41	155		2104	208.666667
	# of contacts made (household)	149	243	139	731		216	232	285	733		115	130	270	485		308	191	148	647		2599	215.833333
	# of contacts made (business)	138	137	160	444		86	138	101	325		67	101	100	268		181	84	85	350		1387	115.583333
	# of broken glass cleanups	640	961	608	2209		42	654	479	1175		96	109	86	291		111	38	61	230		1305	320.416667
	# of storm drains cleaned up	139	286	139	564		301	210	74	585		15	37	1	53		77	31	136	244		114	118.583333
	# of requests for cleaning (via phone)	44	93	47	204		42	72	74	138		44	101	100	245		88	41	74	203		790	65.8333333
	# of requests for cleaning (via email)	23	63	41	127		55	36	40	131		47	17	38	102		34	42	43	119		479	39.91666667
	# of shopping carts removed	0	0	0	0		7	4	12	23		26	14	16	52		37	39	12	87		13	83.333333
	# of furniture items removed	10	97	39	146		25	3	43	71		53	37	37	163		100	70	64	234		612	51
	# of bags of trash collected	3595	4645	3288	11528		2337	2417	2870	7624		3875	1302	2119	7696		2357	2220	1305	7680		33878	2823.166667
	# of pounds of trash removed	26810	66500	43150	136460		36070	23360	38240	96670		44700	32350	48140	125200		64620	44880	40980	150340		589290	41972.5
	# of contacts made	65	45	87	197		105	110	62	277	Phased out										0	474	79
	# of furniture removed	0	0	0	0		0	0	0	0	Phased out										0	0	0
	# of misc. items removed (in lbs)	25	529	529	1083		1708	1447	660	3815	Phased out										0	4988	816.333333
	# of sharps removed	661	185	444	1290		749	149	69	967	Phased out										0	2257	376.166667
	# of bags of trash collected	292	180	404	696		429	158	109	696	Phased out										0	1142	188.666667
	# of pounds of trash removed	4379	3580	8363	16322		5708	3620	2420	11749	Phased out										0	36021	3008.666667

Community Ambassador Program	Reporting Metrics	January	February	March	Total	Notes	April	May	June	Total	Notes	July	August	September	Total	Notes	October	November	December	Total	Notes	Yearly Totals	Monthly Averages		
Business Support	Business Support				0		231				0	320	315	231	866	Phased in	249	253	293	795		1661	276.833333		
	Assistance Filing Report to 311				0		0			0	0	2	2	1	5	Phased in	0	0	1	3		9	1.5		
	Assistance/Graffiti Removal Request to City				0		0		0	1	0	0	0	1	1	Phased in	0	0	3	0		4	0.66666667		
	Business Education for Accessing City Services				0		0		0	1	1	0	0	0	1	1	Phased in	0	0	0	0		1	0.16666667	
	CFR/CEC Material Distributed				0		0		1	46	50	0	0	1	50	50	Phased in	30	50	33	113		163	27.16666667	
	Disruptive Camp Engagement				0		0		0	0	0	0	0	0	0	0	Phased in	10	5	3	18		27	4.5	
	Disruptive Camp Engagement Reported to the City				0		0		0	0	0	0	0	0	0	0	Phased in	3	0	1	4		7	7.5	
	Event Support - Set Up/Tear Down				0		0		0	0	0	0	0	0	0	0	Phased in	0	0	2	2		3	0.5	
	Event Support Presence				0		0		6	1	7	0	12	12	12	36	Phased in	23	8	3	22		34	5.66666667	
	Proactive Business Engagement				0		306	306	306	206	818	Phased in	224	224	224	284	224	224	224	284	224		1545	257.5	
Clean Team Requested	Clean Team Requested				0		0			0	0	0	0	0	0	Phased in	101	67	50	218		218	72.66666667		
	On Behalf of Business				0		0			0	0	0	0	12	12	Phased in	0	5	5	22		27	6.75		
	Proactive				0		96		96	96	Phased in	89	89	62	45	196	282	62	45	196		72	72		
	As Part of Response to Another Ticket (not included in total)				0		0			0	0	0	0	1	1	Phased in	0	1	1	2		3	3.5		
	Homeless Outreach				0		114	204	168	486	Phased in	125	125	113	103	343	125	113	103	343		827	137.833333		
	Proactive Homeless Outreach				0		114	196	150	460	Phased in	117	117	96	65	278	878	96	65	278		827	121		
	Referral for Housing				0		0	8	16	24	Phased in	3	3	5	11	11	3	3	5	11		39	6.5		
	Response of Referral Provided				0		0			0	0	0	0	0	0	0	Phased in	0	14	31	45		15	15	
	Referral for ID or Documentation				0		0	0	0	2	2	Phased in	1	1	0	2	2	0	0	0		5	0.83333333		
	Liability Reported to City				0		51	94	47	192	Phased in	54	62	92	208	400	54	62	92	208		666	66.66666667		
Livability - Reported to City	Abandoned Auto Reported				0		2	1	1	0	0	2	1	1	0	5	Phased in	0	0	3	5		9	1.5	
	Campsite Reported				0		39	50	81	170	Phased in	30	37	32	119	239	30	37	32	119		239	39.83333333		
	Debris in Roadway Reported				0		0	6	5	11	Phased in	2	1	1	4	18	2	1	1	4		18	3		
	Graffiti Reported				0		2	1	4	7	Phased in	0	17	13	36	43	7	16	13	36		7	1.66666667		
	Illegally Parked Vehicle Reported				0		0	1	0	1	Phased in	0	0	0	1	1	0	0	1	1		3	0.5		
	Park Maintenance Reported				0		0	0	0	0	0	0	0	0	0	0	Phased in	2	0	0	2		2	0.33333333	
	Plugged Storm Drain/Inlet Reported				0		0	0	0	0	0	0	0	0	0	0	Phased in	1	4	13	13		2	2.16666667	
	Pothole Reported				0		0	1	1	2	Phased in	0	0	0	1	1	0	0	1	1		5	0.83333333		
	Right of Way Obstruction Reported				0		0	1	1	1	Phased in	0	0	0	0	0	0	0	0	0		2	0.33333333		
	Street Light Damage Reported				0		0	0	0	0	0	0	0	0	0	0	Phased in	0	0	0	0		0	0	
Public Assistance	Street Sign Damage Reported				0		0	0	0	0	0	0	0	1	1	Phased in	1	5	5	7		8	1.33333333		
	Street Sweeping Need Reported				0		0	0	2	2	Phased in	0	0	0	0	0	0	0	0	0		2	0.33333333		
	Transit Stop Cleaning Need Reported				0		0	0	0	0	0	0	0	0	0	Phased in	0	0	0	0		0	0		
	Traffic Cam Maintenance Reported				0		0	0	0	0	0	0	0	0	0	Phased in	0	0	0	0		0	0		
	Public Assistance				122		122	122	150	472	Phased in	140	109	120	369	805	140	109	120	369		1019	169.83333333		
	Buddy Walk				0		0	2	3	5	Phased in	3	2	0	5	10	3	2	0	5		10	1.66666667		
	Disruptive Camp Engagement				0		0	0	0	0	0	0	0	0	0	0	Phased in	1	13	19	33		33	5.5	
	Drug Related Activity				0		2	4	17	23	Phased in	7	1	1	9	12	23	Phased in	7	1	1	9		12	2
	Fire				0		1	3	2	6	10	Phased in	12	3	17	32	42	12	3	17	32		53	8.83333333	
	Lost Property				0		1	0	0	1	Phased in	1	1	0	0	2	3	1	0	0		4	0.66666667		
Mental Health Crisis				0		14	22	11	48	Phased in	13	10	6	29	78	13	10	6	29		78	13			
Safety Presence				0		33	23	9	65	Phased in	17	5	4	26	52	17	5	4	26		51	8.5			
Public Intoxication				0		1	1	0	2	Phased in	0	0	0	0	0	0	0	0	0		2	0.33333333			
Trespassing				0		14	7	3	24	Phased in	1	4	2	7	14	1	4	2	7		31	5.16666667			
Resident Outreach	Vandalism				0		0	0	1	1	Phased in	1	0	1	2	3	1	0	1	2		5	1.5		
	Vehicle Assistance				0		0	1	2	3	Phased in	1	16	2	19	23	1	16	2	19		43	7.16666667		
	Wellness Checks				37		37	106	93	236	Phased in	76	76	79	230	461	76	76	79	230		773	128.83333333		
	Dispatch				0		67	67	67	201	Phased in	74	56	79	209	469	74	56	79	209		276	46		
	Proactive				0		10	47	43	100	Phased in	37	19	77	120	233	37	19	77	120		233	38.83333333		
	Resident Outreach				0		10	47	43	100	Phased in	61	62	77	200	400	61	62	77	200		400	66.66666667		
	Proactive Resident Outreach				0		0	46	42	88	Phased in	61	62	77	200	400	61	62	77	200		400	66.66666667		
	Resident Support Filing Report to 311				0		10	1	1	2	Phased in	0	0	0	0	0	0	0	0	0		2	0.33333333		
	Visitor Outreach				0		0	16	0	0	16	Phased in	1	8	4	13	16	1	8	4	13		16	2.66666667	
	Event Promotion				0		2	3	1	6	Phased in	1	0	1	2	4	1	0	1	2		6	1		
Service Referrals & Requests	Maps - Directions Assistance				0		3	9	7	19	Phased in	4	7	3	14	24	4	7	3	14		33	5.5		
	Testimonial Recommendation				0		0	2	1	3	Phased in	0	4	0	4	8	0	4	0	4		8	1.33333333		
	Service Referrals & Requests (Included in other ticket categories)				0		0	0	0	0	0	0	0	0	0	Phased in	0	0	0	0		0	0		
	911 Contacted				0		0	19	19	38	Phased in	21	12	10	43	62	21	12	10	43		62	10.33333333		
	Non-Emergency Police Contacted				0		0	4	0	4	Phased in	1	3	0	4	8	1	3	0	4		11	1.83333333		
	Portland Street Response Requested				0		12	12	12	36	Phased in	16	8	7	31	42	16	8	7	31		42	7		
	Mutualism Behavioral Health Contacted				0		0	0	0	0	0	0	0	0	0	Phased in	6	2	4	12		20	3.33333333		
	Fire Department Requested				0		0	0	0	0	0	0	0	0	0	Phased in	1	0	0	1		1	0.16666667		
	Escalated to CTS Staff				0		0	0	0	0	0	0	0	0	0	Phased in	0	0	0	0		0	0		
	Reported to City				0		0	0	0	0	0	0	0	0	0	Phased in	3	0	1	4		4	0.66666667		