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#### **City Council Work Session**

Council Work Session

Auditor's Office

苗 March 12, 2025 9:30 am – 12:00 pm

Available Online

#### **Council in attendance:**

- Councilor Dunphy
- Councilor Smith
- Councilor Kanal
- Councilor Pirtle-Guiney
- Councilor Ryan
- Councilor Koyama Lane
- Councilor Morillo
- Councilor Novick
- Councilor Green

#### **Meeting materials:**

Presentation 2.4 MBPosted March 11, 2025 4:16 pm

Work session was rescheduled from February 26, 2025.

Council Chamber doors open to the public 15 minutes before the meeting starts. Learn more about <u>visiting City Hall to attend a Council meeting</u>. Watch the live broadcast on <u>YouTube</u>, on the <u>Open Signal website</u>, or on cable TV (Xfinity Channels 30 and 330, CenturyLink Channels 8005 and 8505).

Work sessions are public meetings related to a specific topic where information is presented to Council. Council does not vote or take any action; public testimony is not taken. The public and press may attend work sessions when held in person or watch the live broadcast online or on cable TV.

#### Location

#### **City Council Chambers**

1221 SW Fourth Avenue Second Floor Auditorium Portland, OR 97204

<u>Get Directions</u> <u>More about this location</u>

#### Contact

#### **Reed Brodersen** Chief Deputy Auditor (he/him)

☑ <u>reed.brodersen@portlandoregon.g</u>

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#### Related

Council absences

Virtual Council participation

<u>Council calendar and meeting</u> <u>information</u>

<u>Current City Council Meeting</u> <u>Agenda</u>

Engage with Council

### Ensuring Accountability, Inspiring Trust.





### Auditor's Office Work Session City Auditor Simone Rede March 12, 2025

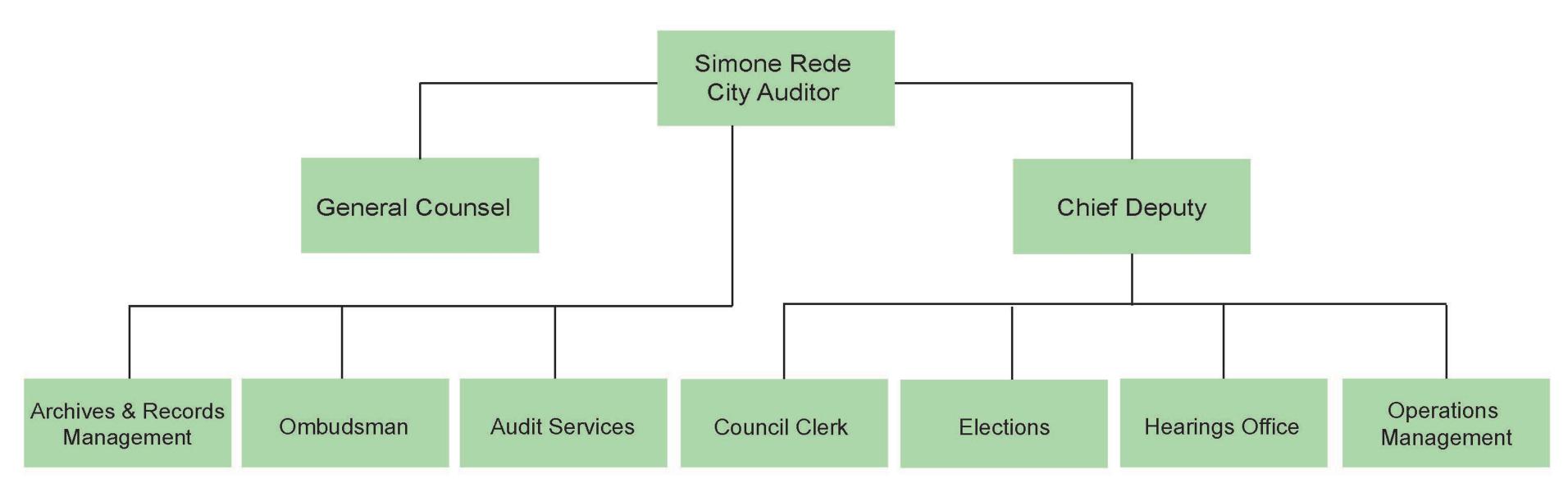


### The Auditor's duties are long-established and expanding

- Portland has had a City Auditor since 1868; the position has been elected by voters since • 1891
- Portland voters increased City Auditor's independent authority in 2017  $\bullet$
- Auditor's Office responsibilities have expanded since voters approved changes to the  $\bullet$ City's election system and form of government in November 2022



### **Divisions report to the City Auditor and Chief Deputy**





## Archives & Records is the official home of the City's historic records

- Operates Portland Archives & Records Center (PARC), making City administrative and historical records accessible to the public and City employees
- Originated as the City Records Program in 1976
- Was first located at Chimney Park in 1981; moved to Portland Archives & Records Center we operate today in 2010
- Consists of 2 workgroups and 12 staff members: 8 full-time; 4 part-time casual



### Archives & Records helps Councilors meet their legal recordkeeping requirements and conduct research

- Provides training and guidance on recordkeeping responsibilities in compliance with • Oregon public records laws
- Interprets retention schedules to ensure proper records retention Sets up and provides technical support for Content Manager and electronic records
- filing processes
- Coordinates routine transfers of physical records to PARC •
- Facilitates the transfer of materials to the City Archives at the end of term  $\bullet$ • Provides reference services for historical research to inform policy or special projects



### The Ombudsman is an advocate for fairness

- Addresses complaints from people who feel the City has harmed them or treated them unfairly
- Resolves complaints informally, conducts impartial investigations, makes recommendations to City bureaus
- Established within the Auditor's Office in 2001; enshrined in City Charter in 2017



# We may interact with Council about individual or systemic issues

- Community members sometimes contact Councilors and our Office about the same concern
- Councilors may refer constituents to our Office
- We may suggest that complainants engage with Council
- We may reach out to Councilors to highlight unresolved issues in your Districts
- We may present reports to the relevant Council committees



cil d issues in your Districts ittees

### Audit Services works to promote effective, efficient, equitable, and fully accountable City government

- Created in 1974 •
- Introduced performance auditing in 1983 and codified in Charter in 1986 ullet
- Staffed by 8 performance auditors and 2 managers who: •
  - Conduct performance audits •
  - Manage the contract for the City's financial audit •
  - Administer the City's fraud hotline
  - Monitor and report on the status of audit recommendations



### How we engage with Council

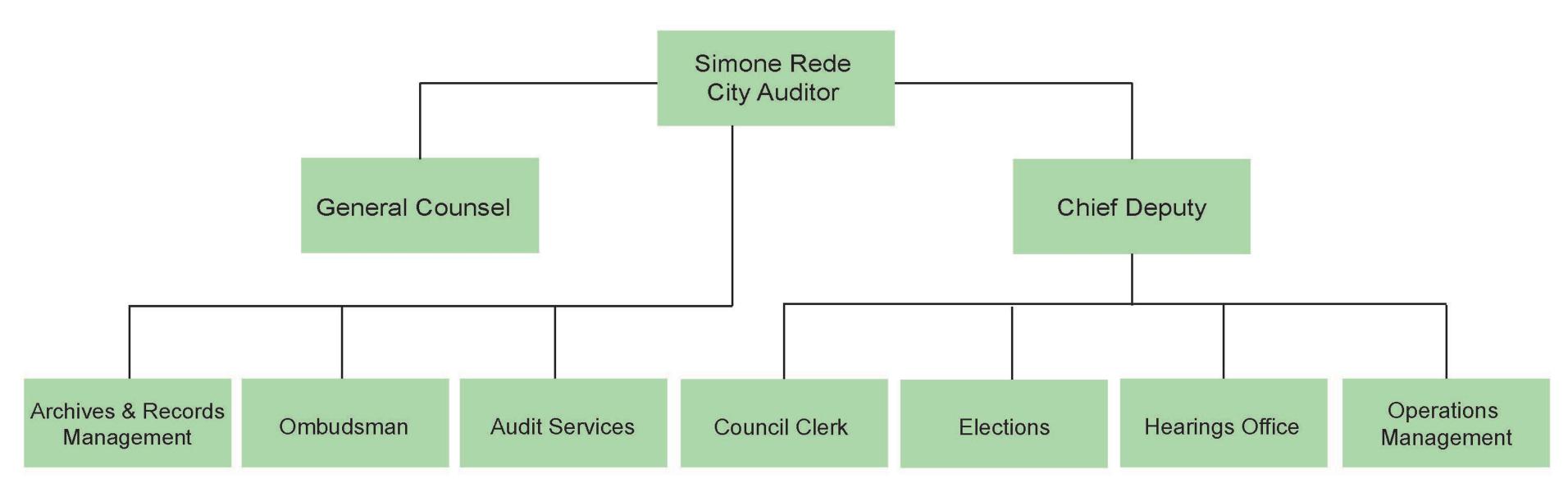
- Seek input on potential audit topics for the annual audit schedule •
- Notify Council of the annual audit schedule •
- Inform Council when new projects are starting ullet
- Share results of performance audit, financial audit and hotline work ullet
- Share trends and focus areas identified through monitoring the status of audit • recommendations







### **Divisions report to the City Auditor and Chief Deputy**





#### Who We Are









### **Council Clerk administers City Council business and** maintains official records of Council action

- Produces agendas for City Council's public meetings •
- Clerks public Council meetings in accordance with Oregon law •
- Facilitates verbal and written testimony  $\bullet$
- Produces meeting minutes and archives Council documents •
- Maintains City Charter, Code, and Portland Policy Documents •



#### Elections oversees the elections cycle from voter education to results certification

- Provides customer service, technical support, and trainings to elected officials, candidates, lobbyists, and community members
- Conducts voter and candidate education
- Qualifies candidates to the ballot •
- Manages procedures for city-referred measures and conducts verification for all City • petitions to qualify to the ballot
- Certifies election results



### Voter education is a new City Charter requirement and was transferred to the Elections Division in 2025



Ballot-centric advertisements were placed in District 1 and 2 buses, consistent with the City voter education plan.

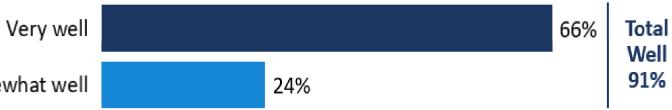
#### Nine in ten said they "very well" or "somewhat well" understood how to fill out their city ballot.

Somewhat well

Source: FM3 Research's analysis of November 2024 Portland voter experience survey results



How well did you understand how to fill out your ballot for mayor, auditor and city council this year?



# Elections administers and enforces regulations that provide transparency about lobbying and campaign finance activity

- Oversees campaign finance regulations in Portland that cover political ad disclaimers and contribution limits
- Manages lobbying and political consultant regulations that require disclosures from lobbyists, City officials, and political consultants
- Provides training and materials, manages filing portals, and investigates complaints of alleged violations



# Hearings Office conducts impartial hearings and renders decisions on appeals to City decisions

- Provides fast, fair, and impartial adjudication of alleged City Code violations
- Staffed with Hearings Officers who act as neutral and unbiased decision makers
- Works to remove barriers to accessing to justice for members of the public
- Conducts hearings related to vehicle tows, park exclusions, property maintenance violations, and some types of land use applications



d City Code violations unbiased decision makers embers of the public sions, property maintenance

### Council may hear appeals of certain land use cases

- Generally, the Hearings Office decisions are the final decision of the City reviewable by the court or the land use board of appeals
  - Exception: Type III land use case is appealable to City Council
- Council can consider including a right to appeal to the Hearings Office in new Code enactments



### **Operations Management provides internal** administrative support to the Auditor's Office

- Manages the Office's Charter-mandated and independent human resources, finance,  $\bullet$ and procurement policies and processes
- Provides business operations, hiring and recruitment, procurement, legal counsel, • communications and outreach, administrative support, and finalization of Citywide contracts
- Supports communications and community engagement with a focus on systemicallyexcluded communities











#### auditorsoffice@portlandoregon.gov

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portland.gov/auditor



