JJ TRMN



File Number:

AUTO LIABILITY CLAIM AGAINST THE CITY OF PORTLAND

* for auto accidents involving a City vehicle *

2025000246AL



A claim must be filed with **City of Portland Risk Management** within 180 days after the occurrence of the incident or event. Normal business hours: Monday through Friday, 8:00am to 5:00pm. Closed on official holidays.

Claims received during regular business hours will be recorded on the date received.

Faxed or emailed claims received after business hours will be recorded on the next working day. **Please be sure** your claim is against the **City of Portland**, not another public entity.

Where space is insufficient, please use additional paper and identify information by section number and letter.

Completed forms may be mailed, emailed, faxed, or hand-delivered to:

Risk Management/Liability, 1120 S.W. 5th Ave., Suite 1040, Portland, OR 97204-1912, Ph: 503-823-5101,

Fax: 503-823-6120, email: LiabilityClaims@portlandoregon.gov

	laimant (Circle: Mr. Mrs. Ms. Miss) <u>Micha</u>	<u> </u>			J11 (11)	
a.	Address 1055 N Anchor Way Ap	ot 228 City	y Portland		State OR	Zip <u>97217</u>
b.	Home Phone <u>503-894-1019</u>	Business Telep	phone	Cell	Phone	
c.	Occupation	d. Marit	tal Status: Single ()	Married ()	Divorced / V	Widowed ()
	If married, name of spouse					
d.	E-mail address					
. If	claim involves a vehicle: a. Year, m	ake and model	2023 Mercedes-	Benz EQE	500	
	License Plate Number					_State OR
c.	At time of accident, were you (check	x all that apply):	Owner Driv	er Pa	ssenger	N/A
d.	Name and address of owner if different	ent from claimant	t: (1. Above)			
e.	Name & address of driver if differen	t from claimant:	(1. Above)			
-•			(
	Phone number of Driver					
			Date of Birtl	n of Driver_		
	Phone number of Driver		Date of Birtl	n of Driver_		
	Phone number of Driver		Date of Birtl	n of Driver_		
f.	Phone number of Driver	occupants of veh	Date of Birtl	n of Driver_ ne incident _		
f.	Phone number of DriverNames / addresses / phone #s of all	occupants of veh	Date of Birtlicle at the time of the	n of Driver_ ne incident _		
f. • Ir • b.	Phone number of DriverNames / addresses / phone #s of allnsurance: a. What company insures the surance is a	occupants of veh	Date of Birth icle at the time of the left icle? Liberty MutuaClaim Number:	n of Driver_ ne incident _ nal		
f. Ir b.	Phone number of DriverNames / addresses / phone #s of all surance: a. What company insures the Policy Number	ne damaged vehice agent or adjuster	Date of Birtl icle at the time of th cle?Liberty MutuaClaim Number: r_Nicholas Erdm	n of Driver_ ne incident _ al an Pho	one 612-65	56-7326
f. Ir b. c.	Phone number of Driver	ne damaged vehice agent or adjuster	Date of Birtl icle at the time of th cle?Liberty MutuaClaim Number: r_Nicholas Erdm	n of Driver_ ne incident _ al an Pho	one 612-65	56-7326
f. Irr b. c.	Phone number of Driver Names / addresses / phone #s of all surance: a. What company insures the Policy Number Name and address of your insurance P.O. Box 5014 Scranton, PA 1 ccurrence or event from which the or	ne damaged vehice agent or adjusted 8505-5014	Date of Birtl icle at the time of the cle?Liberty MutuaClaim Number: r_Nicholas ErdmType of	al Pho	ne 612-65	56-7326 Automobile
f. Irr b. c.	Phone number of Driver Names / addresses / phone #s of all surance: a. What company insures the Policy Number Name and address of your insurance P.O. Box 5014 Scranton, PA 1 ccurrence or event from which the or Date of incident 12/2/24	ne damaged vehice agent or adjusted 8505-5014 claim arises: _b. Exact location	Date of Birtle icle at the time of the cle?Liberty MutuaClaim Number:Type orType orSouthbound on	al Pho f Coverage 1-5 (south of	ne 612-65 Personal A	56-7326 Automobile
f. Ir b. c. O a.	Phone number of Driver Names / addresses / phone #s of all surance: a. What company insures the Policy Number Name and address of your insurance P.O. Box 5014 Scranton, PA 1 ccurrence or event from which the or Date of incident 12/2/24	ne damaged vehice agent or adjusted 8505-5014 Claim arises: _b. Exact location Was an	Date of Birth licle at the time of the licle?Liberty MutuaClaim Number: r_Nicholas ErdmType of licen Southbound on liven else injured?	an Pho f Coverage I-5 (south of Yes	pne 612-65 Personal A of Lombard	56-7326 Automobile

е.	If you were injured, name / phone / address of your treating doctor
f.	*We are required to report all claims for injuries to Medicare/Medicaid Services *
	If you were injured please provide the following: Social Security #:
	Medicare/Medicaid Beneficiary? Yes No
5 .	Were you on the job at the time of the incident? Yes No X
	If yes, what is the name / phone / address of your employer?
	Name of City of Portland Driver Douglas Grande City vehicle license#
	Names / Addresses / Phone Numbers of any witnesses to the incident:
	Your Car 1 Other Cars 2 1 1
•	Description of Incident: What happened? Give a full account, including the speed of each car and the direction each car was traveling. Please use the diagram above.
	Our insured vehicle was stopped on the right side of the road when it was side swiped by the
	city vehicle.
·	Damages claimed:
a	. Amount claimed as of this date \$8,615
b	
υ	
c	. Total amount claimed \$8,615
<u>Y</u>	VARNING: IT IS A CRIMINAL OFFENSE TO FILE A FALSE CLAIM! (ORS 162.085) I have carefully read the statements made in this claim, including any attached sheets, and they are true. I understant and acknowledge that all statements made in this claim are made to a public servant of the City of Portland, and the statements are in connection with an application for a benefit from the City of Portland.
	1/10/25 Nicholas Erdman
	DATE CLAIMANT'S SIGNATURE
	(insurance representative)



















Claimant MICHAEL BOGLE
Insured MICHAEL BOGLE
Claim 058367603

Date of Loss Mon Dec 02 13:20:00 EST 2024



Reserve (1) 1st Party Vehicle - MICHAEL BOGLE - Collision - Non-Medical Loss

Payee	Check #	Issued Date	Amount Paid	Check Status
AUTOWERKS NORTHWEST INC	63041175	12/27/2024	\$330.50	Issued
AUTOWERKS NORTHWEST INC	63027613	12/24/2024	\$3,574.50	Issued
AUTOWERKS NORTHWEST INC	62954394	12/11/2024	\$2,088.80	Issued
AUTOWERKS NORTHWEST INC	62946569	12/10/2024	\$2,121.20	Issued
Total			\$8,115.00	

Grand Total	\$8,115.00	

LIBERTY MUTUAL PERSONAL INSURANCE COMPANY

Liberty Mutual Insurance
Supplement Instructions

ALL SUPPLEMENTS REQUIRE PRIOR APPROVAL BY LIBERTY MUTUAL/SAFECO INSURANCE COMPANY

Please Submit Supplement Requests at: https://supplements.libertymutual.com

Body Shop Instructions

Body Shops Can Check Claim Status, Payments, Obtain Appraisal Info & More Visit Our Claims Information Portal: https://claiminfoportal.libertymutual.com

P.O. Box 5014 Scranton, PA 18505

Claim #: 058367603-0001 Workfile ID: 7a9216dc

Supplement of Record 3 Summary

Written By: ASHLEE MATLEY, License Number: 3038808, 12/24/2024 8:09:17 AM

Adjuster: FOSTER, CAROLINE

Insured: MICHAEL BOGLE

Owner Policy #:

AMC

Claim #:

058367603-0001

Type of Loss:

COLL - Collision

Date of Loss:

12/02/2024 12:00 AM

Days to Repair: 6

Point of Impact:

MICHAEL BOGLE

Coverage 09 Left T-Bone (Left

Deductible:

500.00

Side)

Owner (Insured):

PORTLAND, OR 97217

Inspection Location:

AUTOWERKS NORTHWEST 7516 S MACADAM AVE

PORTLAND, OR 97219

(503) 894-1019 Cellular bonessmokeshop@gmail.com

1055 N ANCHOR WAY APT.228

Repair Facility (503) 246-2200 Business Appraiser Information: ashlee.matley@libertymutual.com

Repair Facility:

7516 S MACADAM AVE PORTLAND, OR 97219 (503) 246-2200 Business

AUTOWERKS NORTHWEST

(503) 246-2200 Business 930865019 Federal ID

VEHICLE

2023 BENZ EQE 500 4MATIC+ 4D SED Electric- Electric Black

VIN: W1KEG2CBXPF025558

Production Date:

02/2023

Interior Color:

License:

398rqr

Odometer:

7198

111101101 00101

State:

OR

Condition:

Good

Exterior Color:

Black

TRANSMISSION

Air Conditioning

FM Radio

Electric Glass Sunroof

Automatic Transmission

Intermittent Wipers
Tilt Wheel

Stereo Search/Seek Skyview Roof SEATS

4 Wheel Drive POWER Power Steering

Cruise Control
Rear Defogger
Keyless Entry

Message Center

Auxiliary Audio Connection
Premium Radio

Bucket Seats
Leather Seats
Heated Seats

Power Windows
Power Locks

Power Brakes

Steering Wheel Touch Controls

SAFETY
Drivers Side Air Bag

Satellite Radio

WHEELS

Aluminum/Alloy Wheels

Power Mirrors
Heated Mirrors

Telescopic Wheel
Climate Control

Passenger Air Bag Anti-Lock Brakes (4) PAINT Clear Coat Paint

OTHER

Power Driver Seat
Power Passenger Seat

Memory Package

Navigation System Remote Starter

Backup Camera

4 Wheel Disc Brakes
Front Side Impact Air Bags

Head/Curtain Air Bags

Traction Control
Stability Control

12/24/2024 8:09:17 AM

City of Portland Risk Management 1/10/2025

Claim #:

058367603-0001

Workfile ID:

7a9216dc

Supplement of Record 3 Summary

2023 BENZ EQE 500 4MATIC+ 4D SED Electric- Electric Black

DECOR Parking Sensors

Dual Mirrors Tinted Glass Home Link Console/Storage

CONVENIENCE

Surround View Camera RADIO AM Radio

Communications System

Hands Free Device Blind Spot Detection Lane Departure Warning

ROOF

Rear Spoiler

Signal Integrated Mirrors Xenon or L.E.D. Headlamps

Power Trunk/Liftgate

Claim #: Workfile ID: 058367603-0001

7a9216dc

Supplement of Record 3 Summary

2023 BENZ EQE 500 4MATIC+ 4D SED Electric- Electric Black

Line			Oper	Description	Part Number	Qty	Extended Price \$	Labor	Paint
1	FENDI	ER							
2	*	S02	Blnd	LT Fender	2958810100				0.9
3		S02	R&I	Finish panel	2958810000			0.3	
4	*	S02	Blnd	Finish panel	2958810000				0.2
5		S02	R&I	LT Rr fender liner	2956901300			0.4	
6		S02	R&I	LT Front seal	2958820100			0.1	
7		S02	R&I	LT Lower molding chrome	2956900901			0.3	
				NOTE: pending support not reusable					
8	#	S02	Repl	Clean & Retape Molding		1	2.00	0.2	
9	ELECT	RICAL							
10		S01	Repl	High voltage system deactivate/activate		1	ı	m 1.0 M	
				NOTE: Includes maintain battery					
11	#	S02	Rpr	D&R Battery				0.1	
12	PILLA	RS, ROC	KER &	FLOOR					
13		S03	Repl	LT Corner trim	2956700100	1	87.00	1.0	
14		S02	R&I	LT Rocker molding w/o AMG Line	29569801007C45			1.1	
15	*	S03	R&I	LT Lower trim black	295673130064			<u>0.3</u>	
16	FRON	T DOOR							
17			Repl	LT Mirror assy	2958107301	1	1,240.00	1.6	
18			Repl	LT Mirror glass	0998105303	1	815.00	Incl.	
19	*	S01	Repl	LT Mirror cover black	09981035029040	1	278.00	Incl.	0.0
20		S01	Repl	LT Puddle lamp	0999062903	1	38.00	Incl.	
21		S03	Repl	LT Signal lens	099906370364	1	150.00	Incl.	
22			R&I	LT R&I trim panel	29572035029H15			1.2	
23		S01	Repl	LT Projector	0999063303	1	172.00	Incl.	
24		S01	Repl	LT Side camera	0009055912	1	640.00	m 0.2 M	
25	#	S03	Repl	Holder, Camera	A2068203301	1	22.00		
26		S01	R&I	LT Trim cover gray	29572043017R74			0.2	
27		S02	R&I	LT Front w'strip	2957202300			0.3	
28	*	S02	Rpr	LT Door shell	2957204702			<u>8.0</u>	2.2
				NOTE: includes block and prime					
29		S02		Add for Clear Coat					0.9
30	#	S02	Refn	Partial Refinish Adjustment					-0.4
31		S02	R&I	LT Regulator module	2957200100		I	m 0.8 M	
32		S02	R&I	LT Door glass Mercedes w/o insulating gls	2957250300			0.7	
33		S02	Repl	LT Door trim panel clip	0009911704	9	4.50		
				NOTE: Part included with door trim pa	nel. 9 of these are req	uired.			
34		S02	R&I	LT Body side mldg chrome	2956901301			0.4	
35		S02	R&I	LT Belt molding chrome	2957202900			0.3	
36		S02	R&I	LT Handle, outside black	09976031059040			0.5	

Claim #: 058367603-0001 Workfile ID: 7a9216dc

Supplement of Record 3 Summary

37	#	S02	Renl	Clean & Retape Molding		1	2.00	0.2	
38	,,	S02	Repl	LT Front w'strip clip	0029911071	3	3.00	0.2	
50		302	Корг	NOTE: 3 of these are required.	0027711071	3	3.00		
39		S02	R&I	LT Fixed glass Mercedes w/o insulating gls	2957201500			0.2	
				NOTE: LABOR: Time is after door glass	is removed.				
40		S02	R&I	LT Handle base	0997602705			Incl.	
41	VEHIC	LE DIAG	SNOST	ICS					
42	#	S01	Rpr	Pre Repair Scan				1.0 M	
43	#	S01	Rpr	Post Repair Scan				1.0 M	
44	*	S01	Rpr	Calibrate surround view camera			m	<u>1.5</u> M	
45	*	S03	Subl	OEM access fee		1	<u>35.00</u> X m		
				NOTE: ONE TIME CONCESSION					
46	*	S03	Rpr	Other calibration operation			m	<u>1.0</u>	
				NOTE: ONE TIME CONCESSION					
47	MISCE	ELLANEC	US OF	PERATIONS					
48	#	S02	Rpr	Color Tint				0.5	
49	#	S02	Repl	Cover Car		1	5.00	0.3	
50	#	S02		Cover Car - Primer		1	5.00	0.3	
51	#	S02		Cover Car - Interior		1	5.00	0.3	
52	#	S02		Mask Jambs & Openings		1	5.00	0.3	
53	#	S02	Rpr	Reset Electrical Components				0.3	
54	#	S02	Rpr	Color Sand & Buff				0.8	
55	#	S02	Subl	Hazardous waste removal		1	3.50 X		
56	#	S02	Repl	Corrosion Protection		1	8.00	0.2	
57	OTHER	R CHARG	SES						
58	#	S02		Towing		1	455.00		
					SUBTOTALS		3,975.00	26.9	3

NOTES

Prior Damage Notes: Normal Wear

058367603-0001

Workfile ID: 7a9216dc

Supplement of Record 3 Summary

2023 BENZ EQE 500 4MATIC+ 4D SED Electric- Electric Black

ESTIMATE TOTALS

Category	Basis		Rate	Cost \$
Parts				3,481.50
Body Labor	21.4 hrs	@	\$ 145.00 /hr	3,103.00
Paint Labor	3.8 hrs	@	\$ 69.00 /hr	262.20
Mechanical Labor	5.5 hrs	@	\$ 200.00 /hr	1,100.00
Paint Supplies	3.8 hrs	@	\$ 46.00 /hr	174.80
Miscellaneous				38.50
Other Charges				455.00
Subtotal				8,615.00
Total Cost of Repairs				8,615.00
Deductible				500.00
Total Adjustments				500.00
Net Cost of Repairs				8,115.00

058367603-0001

Workfile ID: 7a9216dc

Supplement of Record 3 Summary

2023 BENZ EQE 500 4MATIC+ 4D SED Electric- Electric Black

SUPPLEMENT SUMMARY

Line			Oper	Description	Part Number	Qty	Extended Price \$	Labor	Paint
Chang	ed Iten	าร							
24	#	S01	Repl	Holder, Camera	A2068203301	1	-20.00		
25	#	S03	Repl	Holder, Camera	A2068203301	1	22.00		
Delete	ed Items	s							
13	*	S02	R&I	LT Corner trim	2956700100			<u>-1.0</u>	
20			Repl	LT Signal lens	0999063703	1	-132.00	Incl.	
Added	Items								
13		S03	Repl	LT Corner trim	2956700100	1	87.00	1.0	
15	*	S03	R&I	LT Lower trim black	295673130064			<u>0.3</u>	
21		S03	Repl	LT Signal lens	099906370364	1	150.00	Incl.	
45	*	S03	Subl	OEM access fee		1	35.00 X	m	
				NOTE: ONE TIME CONCESSION					
46	*	S03	Rpr	Other calibration operation			m	<u>1.0</u>	
				NOTE: ONE TIME CONCESSION					
					SUBTOTALS		142.00	1.3	0.0

NOTES

Prior Damage Notes: Normal Wear

TOTALS SUMMARY

Category	Basis	Rate	Cost \$
Parts			107.00
Body Labor	1.3 hrs @	\$ 145.00 /hr	188.50
Miscellaneous			35.00
Subtotal			330.50
Total Supplement Amount			330.50
NET COST OF SUPPLEMENT			330.50

058367603-0001

Workfile ID: 7a9216dc

Supplement of Record 3 Summary

2023 BENZ EQE 500 4MATIC+ 4D SED Electric- Electric Black

CUMULATIVE EFFECTS OF SUPPLEMENT(S)

Estimate	2,621.20	ERIC MEYER
Supplement S01	2,088.80	ASHLEE MATLEY
Supplement S02	3,574.50	ASHLEE MATLEY
Supplement S03	330.50	ASHLEE MATLEY
Workfile Total:	\$ 8,615.00	
TOTAL ADJUSTMENTS:	\$ 500.00	
NET COST OF REPAIRS:	\$ 8,115.00	

- THIS IS NOT AN AUTHORIZATION TO REPAIR. ALL SUPPLEMENTS REQUIRE PRIOR APPROVAL BY LIBERTY MUTUAL/SAFECO INSURANCE COMPANY.
- Please present this Appraisal to the repair facility before repairs begin.
- In the event of a supplement, please submit to https://supplements.libertymutual.com.
- Once the supplement has been reviewed a member of our appraisal team will contact you within 2-3 business days to discuss supplement details.
- To expedite the supplement process a vehicle must be in the shop for repairs with initial teardown completed based on this appraisal.

Appraisal Written by: Ashlee Matley

Appraiser Licensing Information:

NPN: 20793847 CT: 20793847 PA: 1190391 SC: 20793847 DE: 3002631479 FL: G025944 RI: 3002631616 TX: 3038808

THIS ESTIMATE HAS BEEN PREPARED BASED ON THE USE OF AUTOMOBILE PARTS NOT MADE BY THE ORIGINAL MANUFACTURER. PARTS USED IN THE REPAIR OF YOUR VEHICLE BY OTHER THAN THE ORIGINAL MANUFACTURER ARE REQUIRED TO BE AT LEAST EQUAL IN LIKE, KIND AND QUALITY IN TERMS OF FIT, QUALITY AND PERFORMANCE TO THE ORIGINAL MANUFACTURER PARTS THEY ARE REPLACING.

058367603-0001

Workfile ID:

7a9216dc

Supplement of Record 3 Summary

2023 BENZ EQE 500 4MATIC+ 4D SED Electric- Electric Black

Estimate based on MOTOR CRASH ESTIMATING GUIDE and potentially other third party sources of data. Unless otherwise noted, (a) all items are derived from the Guide ERI5815, CCC Data Date 12/16/2024, and potentially other third party sources of data; and (b) the parts presented are OEM-parts. OEM parts are manufactured by or for the vehicle's Original Equipment Manufacturer (OEM) according to OEM's specifications for U.S. distribution. OEM parts are available at OE/Vehicle dealerships or the specified supplier. OPT OEM (Optional OEM) or ALT OEM (Alternative OEM) parts are OEM parts that may be provided by or through alternate sources other than the OEM vehicle dealerships with discounted pricing. Asterisk (*) or Double Asterisk (**) indicates that the parts and/or labor data provided by third party sources of data may have been modified or may have come from an alternate data source. Tilde sign (~) items indicate MOTOR Not-Included Labor operations. The symbol (<>) indicates the refinish operation WILL NOT be performed as a separate procedure from the other panels in the estimate. Non-Original Equipment Manufacturer aftermarket parts are described as Non OEM, A/M or NAGS. Used parts are described as LKQ, RCY, or USED. Reconditioned parts are described as Recond. Recored parts are described as Recore. NAGS Part Numbers and Benchmark Prices are provided by National Auto Glass Specifications. Labor operation times listed on the line with the NAGS information are MOTOR suggested labor operation times. NAGS labor operation times are not included. Pound sign (#) items indicate manual entries.

Some 2024 vehicles contain minor changes from the previous year. For those vehicles, prior to receiving updated data from the vehicle manufacturer, labor and parts data from the previous year may be used. The CCC ONE estimator has a list of applicable vehicles. Parts numbers and prices should be confirmed with the local dealership.

The following is a list of additional abbreviations or symbols that may be used to describe work to be done or parts to be repaired or replaced:

SYMBOLS FOLLOWING PART PRICE:

m=MOTOR Mechanical component. s=MOTOR Structural component. T=Miscellaneous Taxed charge category. X=Miscellaneous Non-Taxed charge category.

SYMBOLS FOLLOWING LABOR:

D=Diagnostic labor category. E=Electrical labor category. F=Frame labor category. G=Glass labor category. M=Mechanical labor category. S=Structural labor category. (numbers) 1 through 4=User Defined Labor Categories.

OTHER SYMBOLS AND ABBREVIATIONS:

Adj.=Adjacent. Algn.=Align. ALU=Aluminum. A/M=Aftermarket part. Blnd=Blend. BOR=Boron steel. CAPA=Certified Automotive Parts Association. CFC=Carbon Fiber.

D&R=Disconnect and Reconnect. HSS=High Strength Steel. HYD=Hydroformed Steel. Incl.=Included. LKQ=Like Kind and Quality. LT=Left. MAG=Magnesium. Non-Adj.=Non Adjacent. NSF=NSF International Certified Part. O/H=Overhaul. Qty=Quantity. Refn=Refinish. Repl=Replace. R&I=Remove and Install. R&R=Remove and Replace. Rpr=Repair. RT=Right. SAS=Sandwiched Steel. Sect=Section. STS=Stainless Steel. Subl=Sublet. UHS=Ultra High Strength Steel. N=Note(s) associated with the estimate line.

CCC ONE Estimating - A product of CCC Intelligent Solutions Inc.

The following is a list of abbreviations that may be used in CCC ONE Estimating that are not part of the MOTOR CRASH ESTIMATING GUIDE:

BAR=Bureau of Automotive Repair. EPA=Environmental Protection Agency. NHTSA= National Highway Transportation and Safety Administration. PDR=Paintless Dent Repair. VIN=Vehicle Identification Number.

058367603-0001

Workfile ID:

7a9216dc

Supplement of Record 3 Summary

2023 BENZ EQE 500 4MATIC+ 4D SED Electric- Electric Black

THIS IS NOT AN AUTHORIZATION TO REPAIR. ALL SUPPLEMENTS REQUIRE PRIOR APPROVAL

Please present this Appraisal to the repair facility before repairs begin.

We reserve the right to inspect any additional damage.

** For supplement requests, please follow the instructions below:

**** If the ORIGINAL APPRAISAL was completed by a LIBERTY MUTUAL/SAFECO STAFF APPRAISER or a GUARANTEED REPAIR NETWORK SHOP, please submit your supplement request at

HTTPS://SUPPLEMENTS.LIBERTYMUTUAL.COM/

****If the ORIGINAL APPRAISAL was completed by an INDEPENDENT APPRAISER, please contact the appraiser directly; their email address and phone number can be located in the header of the appraisal or in the "APPRAISER INFORMATION" section at the top of the appraisal.

If you have RENTAL COVERAGE or are entitled to a Rental due to this loss, Rental will be allowed for the reasonable period necessary to repair your vehicle, subject to any applicable policy provisions, laws or regulations.

If a rental vehicle has not been pre-authorized or you have any questions regarding your rental coverage or eligibility, please contact your adjuster prior to securing a rental vehicle.

Additional rental costs offered through the rental agency are not covered.

Liberty Mutual/Safeco offers body shops fast and convenient service online through our Claim Information Portal. You can check claim status, obtain payment details, view liability status, and much more.

Visit HTTPS://CIPAUTOBODY.LIBERTYMUTUAL.COM to register and login.

Customers and body shops may also contact a claims representative at the phone numbers below:

Liberty Mutual Insurance 1-800-225-2467

Safeco Insurance 1-800-332-3226

THE INSURER GUARANTEES THAT IT WILL REPLACE ANY PART IDENTIFIED IN THIS ESTIMATE WHICH IS NOT A NEW ORIGINAL EQUIPMENT MANUFACTURER PART, INCLUDING RECYCLED PARTS MANUFACTURED BY THE ORIGINAL EQUIPMENT MANUFACTURER OR NEW PARTS NOT MANUFACTURED BY THE ORIGINAL EQUIPMENT MANUFACTURER, IF A DEFECT IS DISCOVERED.

THIS GUARANTEE WILL BE IN EFFECT FOR AS LONG AS YOU OWN THE VEHICLE DESCRIBED IN THIS ESTIMATE, BUT IT IS NOT TRANSFERABLE TO ANY OTHER PARTY AT ANY TIME. THIS GUARANTEE COVERS THE COST OF THE PART, LABOR TO INSTALL, AND PAINT AND MATERIALS, IF REQUIRED. THIS GUARANTEE DOES NOT COVER CONSEQUENTIAL DAMAGES.

IF A DEFECT IS DISCOVERED IN ANY RECYCLED PARTS MANUFACTURED BY THE ORIGINAL EQUIPMENT MANUFACTURER OR NEW PARTS NOT MANUFACTURED BY THE ORIGINAL EQUIPMENT MANUFACTURER THAT ARE USED IN REPAIR OF YOUR VEHICLE, CONTACT YOUR ADJUSTER OR AGENT IMMEDIATELY, AND WE WILL REPLACE THE PART WITH A NEW ORIGINAL EQUIPMENT MANUFACTURER PART.

OREGON LAW PROHIBITS US FROM REQUIRING YOU TO GET REPAIRS TO YOUR VEHICLE AT A PARTICULAR MOTOR VEHICLE REPAIR SHOP. YOU HAVE THE RIGHT TO SELECT THE MOTOR VEHICLE REPAIR SHOP OF YOUR CHOICE.

WE HAVE RECOMMENDED A MOTOR VEHICLE REPAIR SHOP. IF YOU AGREE TO USE OUR RECOMMENDED REPAIR SHOP, YOUR VEHICLE WILL RECEIVE REPAIRS RETURNING IT TO A PRELOSS CONDITION RELATIVE TO SAFETY, FUNCTION AND APPEARANCE AT NO ADDITIONAL COST TO YOU OTHER THAN AS STATED IN THE INSURANCE POLICY OR AS OTHERWISE ALLOWED BY LAW.