

Translated Community Survey: Half report City is doing a good job



Audit highlights - April 2017

The Community Survey was given in four languages besides English. While respondents offered similar rankings of major City services and livability measures . . .

. . . three differences stood out:

- Respondents to translated surveys felt less safe walking alone in their neighborhood during the day
- More respondents to translated surveys reported driving alone to work
- Respondents to the translated surveys felt less positive about neighborhood livability

	Translated	English
Fire & Emergency Services	1st	1st
Neighborhood livability	2nd	2nd
Water	3rd	7th
9-1-1	4th	5th
Parks	5th	3rd
City livability	6th	8th
Police	7th	9th
Rec Centers and activities	8th	6th
Garbage/recycling/compost	9th	4th
Sewers	10th	11th
City's overall delivery of services	11th	13th
Storm drainage	12th	12th
Street lighting	13th	10th
Street maintenance	14th	16th
Housing inspections	15th	14th
Planning for future land use	16th	15th
Opportunities to influence government	17th	17th
Nuisance inspections	18th	18th

Of the 171 people who responded:

- 97%** Live East of the Willamette River
- 84%** Make under \$75,000
- 65%** Homeowners
- 61%** Between ages 30 and 60
- 56%** Female
- 49%** Lived in same residence 10 or more years

77%

Drive alone to work



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