



Visiting the Auditor's Office at City Hall

The business hours for the Auditor's Office are Monday through Friday from 9:00 a.m. to 5:00 p.m. The office is open to visitors Tuesday through Thursday in City Hall. View our [division webpages](#) for more information about how to connect with us in-person or remotely.



2020 Fraud Hotline Annual Report

Report



The Auditor's Office Fraud Hotline provides City employees and members of the public a way to confidentially report suspected fraud, waste, and abuse of position by or against the City.

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In 2020 we received 71 tips and opened nine investigations.

17 were not related to the City

15 were complaints about police officers, which we passed to the Independent Police Review

11 were service complaints about the City and not related to fraud, waste, or abuse

10 were declined because they lacked specificity or did not meet our criteria to investigate

Contact

Fraud Hotline

[866-342-4148](tel:866-342-4148)

Call for free 24 hours a day, seven days a week

Related

[Fraud Hotline](#)

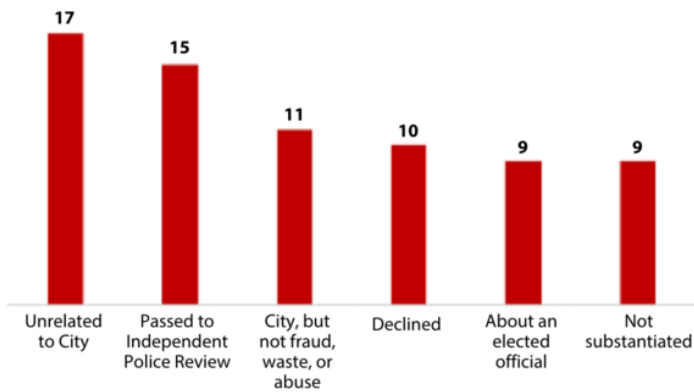
[Frequently asked questions about the Fraud Hotline](#)

[Reportable Incidents and Examples](#)

[Other resources to report fraud, waste, inefficiency, and abuse](#)

9 were about an elected official and thus outside of our authority to investigate

9 were investigated but not substantiated



Of the tips that we declined:

5 were referred to a bureau for resolution

3 did not include enough information to investigate

1 was too old to investigate

1 was added to the 2021 audit schedule

Send us more tips

If you think something is wrong in Portland City government, make sure we know it, too. The Fraud Hotline receives reports of suspected fraud, waste, or misuse of City resources by City employees, contractors, board members, or anyone representing the City. Anyone can file a report, and you can choose to be anonymous. We'll investigate and report results back to you.

You have the right to report anonymously. Hotline reports go to an outside vendor to ensure security and confidentiality. If you wish to remain anonymous and not provide contact information, please note the Report Key that is provided when you've filled out the report form or completed a call to the hotline. We can use the vendor's online portal to communicate and share documents without ever knowing your name or contact information.

The more details you can provide, the more effectively we can investigate.

Provide as much detail as possible:

- Who, what, when, where, and how.
- Include dates, names, locations, amounts, and witnesses.
- Upload documents and pictures to the website.

Fraud

Is an intentional deception which could result in a benefit for which a person or entity is not entitled. Examples include:

- Theft of City money, equipment, supplies, or data.
- Forging or falsifying documents (invoices, timesheets, travel documents, etc.).
- Soliciting or accepting a bribe.

Waste

Involves the careless or extravagant expenditure of City funds or the misuse or mismanagement of City resources. Waste does not have to involve a private use or personal gain and can be intentional or unintentional.

Abuse

Involves the improper use of a City position to obtain a benefit or advantage. Abuse may also involve the improper use or destruction of City records or other resources. Examples include:

- Using a City position to obtain advantage.
- Suspending or terminating enforcement action based on a personal relationship.
- Failure to report damage to City equipment or property.