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191283

Emergency Ordinance

*Amend contract with Central City Concern to increase amount by \$2,646,475 to provide additional Campsite Impact Reduction Services (amend Contract 30007363)

Passed

The City of Portland ordains:

Section 1. The Council finds:

1. A contract for Campsite Impact Reduction Services in the amount of \$878,264 was awarded to Central City Concern to provide Campsite Impact Reduction Services. The contract expiration date is June 30, 2023.
2. The City of Portland entered a Sole Source contract with Central City Concern for this scope of work due to the robust wraparound housing, medical, substance use disorder services it provides to its employees performing these critical services on behalf of the City of Portland.
3. Central City Concern's Clean Start Program is the region's only homeless-to-work program with the ability to provide the wide array of supportive services offered to the robust workforce that is necessary to meet the need.
4. Pursuant to authority under Code Section 5.33.040, the Chief Procurement Officer executed Amendment No. 1, dated January 1, 2021, to increase the contract amount to allow for increased services, for a new contract value of \$1,250,000.
5. Through Ordinance no. 190499, passed on July 1, 2021, Council authorized Amendment No. 2 to increase the contract amount with the ongoing funding added to the Impact Reduction Program budget. The contract amendment, dated July 1, 2021, increased the contract amount to allow for additional Campsite Impact Reduction Services. Additional services include adding an additional six (6) trucks/crews

Introduced by

[Mayor Ted Wheeler](#)

Bureau

[Management and Finance](#)

Contact

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Camping Impact Reduction
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Requested Agenda Type

Consent

Date and Time Information

Requested Council Date

May 24, 2023

for a total of fourteen (14) crews. The new contract value not to exceed was \$2,558,757.

6. Through Ordinance no. 190948, passed on July 28, 2022, Council authorized Amendment No. 3 to increase the contract amount to allow for increased services and additional personnel to perform contract services, with a new contract not to exceed of \$5,205,231
7. FY 2023-24 Budget approved additional general fund support to allow for continuation of services performed by Impact Reduction Program. A portion of the available funds will be use for the services performed under this contract, and to address livability concerns through community and encampment cleanups.
8. The Office of Management and Finance/Facilities Services recommends that contract no. 30007363 with Central City Concern for Campsite Impact Reduction Services be amended with Attachment No. 4 to extend the term for an additional year, to amend the scope of work to be performed and to increase amount by \$2,646,475 for a new total contract value not to exceed of \$7,851,706.

NOW, THEREFORE, the Council directs:

- A. The Chief Procurement Officer, or designee, is authorized to amend contract no. 30007363 with Central City Concern substantially in conformance with Amendment no. 4 attached as Exhibit A to increase amount by \$2,646,475 for a new total contract value not to exceed \$7,851,706 as budgeted in Impact Reduction Program's FY 2023-24 ongoing general fund, subject to approval as to form by the City Attorney.
- B. The Chief Procurement Officer and the City Auditor are hereby authorized to execute payments to Central City Concern when demand is presented and approved by the proper authorities.

Section 2. The Council declares that an emergency exists to prevent delays in providing services; therefore, this Ordinance shall be in full force and effect from and after its passage by the Council.

Documents and Exhibits

 [Exhibit A \(https://www.portland.gov/sites/default/files/council-documents/2023/30007363-central-city-concern-amendment-4-final.pdf\)](https://www.portland.gov/sites/default/files/council-documents/2023/30007363-central-city-concern-amendment-4-final.pdf) 157.39 KB

An ordinance when passed by the Council shall be signed by the Auditor. It shall be carefully filed and preserved in the custody of the Auditor (City Charter Chapter 2 Article 1 Section 2-122)

Passed by Council
May 24, 2023

Auditor of the City of Portland
Simone Rede

Impact Statement

Purpose of Proposed Legislation and Background Information

This ordinance amends the current contract with Central City Concern to increase the contract amount by \$2,646,474 to provide additional Campsite Impact Reduction Services (Ordinance; amend Contract No. 30007363).

This will allow for continuation of services through June 30, 2024 to include the following:

- Campsite Impact Reduction Services;
- Fourteen (14) FTE cleaners who are part of the ASFCME union;
- Fourteen (14) Trainees as part of a federal job training program;
- Two (2) FTE positions to be distributed among a Supervisor, Program Manager, and Director;
- Operating expenses, administrative fees, contingency, and program expenses to allow for the additional positions as needed.

Financial and Budgetary Impacts

Sufficient appropriation exists in the FY 2023-24 budget for the Impact Reduction Program for the estimated costs of \$2.6 million for this fiscal year.

Community Impacts and Community Involvement

Central City Concern (CCC) is a 501(c) (3) nonprofit agency serving single adults and families in the Portland metro area who are impacted by homelessness, poverty and addictions. The agency has extensive experience in working with the homeless population as clients and employees. They have developed a comprehensive continuum of affordable housing options integrated with direct social services including healthcare, recovery and employment. CCC currently has a staff of 850+, an annual operating budget of \$70 million and serves more than 13,000 individuals annually. CCC's mission is to provide comprehensive solutions to ending homelessness and achieving self-sufficiency.

CCC has extensive experience and is the only agency in the downtown Portland area to employ formerly homeless individuals to provide services to cleanup homeless campsites. CCC employs formerly homeless

individuals to provide these services through their Clean Start program, where it offers an opportunity for individuals to become self-sufficient productive members of society. Clean Start provides teams of two employees who travel throughout the city cleaning litter and debris at abandoned homeless camps and responding to services calls from Neighborhood Response Team officers. These teams consist of a permanent employee and a trainee who is part of the homeless to work training program.

This program serves dual purposes (job training for the formerly homeless individuals and provide services that meet a need in the community). Fairly often these trainees have not worked in many years while others have never held a job. The program offers a place for these trainees to get into a routine and comfortable with working. Clean Start provides a work environment that is understanding, compassionate and where the focus is to help the trainees move onto permanent full-time employment. Most employers can't offer this type of environment or spend that amount of time to mentor the trainees. These are two areas that could be vital for people with multiple barriers to employment to be successful thus mutually beneficial for the City and the employees hired through this contract.

CCC also provides all Clean Start trainees with employment services at the Employment Access Center (EAC) that include case management services throughout the duration of their employment. Each trainee hired in the program will work with a CCC Employment Specialist (ES) who will assess each individual's assets and barriers to employment, this could include work experience, education, health, behavioral health, housing, substance abuse, and support systems. The assessment will be drafted prior the individual being hired as a trainee to CCC Clean Start. The ES will periodically meet with the trainees to pursue career advancement and further education. When appropriate, CCC will provide the individuals with transit passes, work clothes, and other services that reduces barriers to employment. The ES will provide the individuals with job preparation services such as résumé writing, interview skills and placement services. These employment services for the trainees are provided at no additional cost to the City of Portland for this contract.

With extensive experience running this homeless to work program, CCC has fine-tuned the program to make it successful for their trainees. The Program has approximately a 70% rate of CCC Clean Start trainees transitioning from this position to their next step of employment. CCC placed over 800 clients at over 400 different employers within the last year. Employees of CCC Clean Start act as role models and an information source as all of them were formerly homeless. This gives them credibility and gains trust from folks that are experiencing homelessness. People who are experiencing homelessness are much more likely to receive suggestions from someone who was formerly homeless. These suggestions may be how to keep camp area clean, bag up trash and make sure the sidewalk is not blocked, the results are less likelihood of complaints and being forced to

move. Many times, CCC employees will know some of the people that they come in contact with and can offer advice on what they did to get clean and off the street. This creative strategy of utilizing employees who are formerly homeless for homeless camp cleanup results in effectively creating jobs and adding credibility to the effort. The credibility results in increased compliance with keeping the camp area clean and less of likelihood of complaints. This has made a difference on livability in many of the homeless camps that CCC crew visits.

100% Renewable Goal

Not applicable.

Budget Office Financial Impact Analysis

The contract is increased by \$2,646,475, for a new total not-to-exceed contract value of \$7,851,706. The increase is funded by the Impact Reduction Program's FY 2023-24 General Fund allocation, which is currently \$10,172,159 in the FY 2023-24 Proposed Budget.

Agenda Items

405 Consent Agenda in [May 24, 2023 Council Agenda](https://www.portland.gov/council/agenda/2023/5/24)
(<https://www.portland.gov/council/agenda/2023/5/24>)

Passed

Commissioner Dan Ryan Yea

Commissioner Rene Gonzalez Yea

Commissioner Mingus Mapps Yea

Commissioner Carmen Rubio Yea

Mayor Ted Wheeler Yea