



Portland Housing Bureau

Rental Services Commission

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May #, 2022

Commissioner Dan Ryan
Portland City Hall
1211 SW 4th Avenue
Portland, OR 97204

RE: Recommendation for Tenant Anti-Harassment Protections

Commissioner Ryan,

As outlined below, the Rental Services Commission (RSC) recommends that City Council deliberate and adopt protections against harassment of tenants by landlords. Over the course of the last year, the most frequent subject of public testimony before the RSC was the need for anti-harassment protections. The common themes that the RSC heard from this public testimony was the increase in landlord harassment and bullying during the pandemic, the psychological harm experienced by tenants from harassment, and support for the adoption of some form of protection against these behaviors.

The below recommendations came out of a series of six RSC meeting where the Commission reviewed and discussed current anti-harassment protections, proposed anti-harassment policy concepts, and existing anti-harassment protections in other jurisdictions. As a diverse body comprised of landlord representatives, tenant representatives, community members with lived experiences on both sides, and community advocates we share the common value that no one should be subject to harassment or experience intentional harm in the place they call home. The tenant advocates on the Commission highlight how the power imbalance within the landlord-tenant relationship is the reason harassment happens and that harassment is often disproportionately experienced by low-income renters and renters of color. The tenant advocates also stress the need for an enforcement mechanism that holds routine bad actors accountable and provides an enforcement mechanism beyond just a private right of action such as investigation and enforcement by the Rental Services Office, which would require additional resources. The landlord advocates on the Commission expressed concern about duplicating existing protections in state landlord-tenant law and the need for any prohibited behaviors to be clearly defined and objective. All parties on the Commission stress the need for a graduated approach to penalties for any possible violations with the first step being education.

At the conclusion of these meetings, the Commission came to a consensus on the recommendation that City Council should deliberate and adopt an ordinance focused on harassment in the landlord-tenant context. As part of this deliberation, there are at least ten other jurisdictions with current tenant anti-harassment protections. These protections focus on the following generally categories: housing quality; construction projects; invasion of privacy; bullying; misinformation; and rules and

treatment. The RSC recommends consideration of the following basic common provisions, presented in no particular order, contained in ordinances in other U.S. cities:

1. Requiring due diligence in performing repairs and following industry standards to mitigate noise and exposure to harmful materials.
2. Prohibiting abuse of the right to access, including photography/recording outside the parameters of a standard inspection.
3. Prohibiting inquiring, reporting, or threatening to report immigration status of tenants, occupants, or guests to any person or agency.
4. Prohibiting verbal threats or obscene language that would reasonably provoke or intimidate a tenant.
5. Prohibiting physical violence or threat of physical violence against a tenant.
6. Requiring acceptance and acknowledgement of lawful rent payments and reasonable time limit to make deposits.
7. Prohibiting misrepresentation about a tenant being required to vacate the unit, legality of a termination notice, or basis of a termination notice.
8. Prohibiting any threat or action intended to coerce the tenant to move out of a unit they are legally entitled to inhabit.

On #, the RSC voted to send the above recommendations to Council. Commissioners # support the recommendations in full. Commissioners # support the following recommendations: #.

The RSC is grateful for the opportunity to provide input on the efforts the City should take to improve the experiences of tenants and create a more equitable rental market for all Portlanders. The RSC welcomes the opportunity to provide ongoing input as needed.

Sincerely,

Christian Bryant
Co-Chair

Marih Alyn-Claire
Co-Chair