

## IMPACT STATEMENT

**Legislation title:** Extend contract with Versaterm Public Safety, Inc. to July 13, 2025 and increase the not-to-exceed amount to \$6,800,000 for application software support (Ordinance; amend Contract No. 30005161)

**Contact name:** Kathryn Linzey

**Contact phone:** 971-409-6408

**Presenter name:** Tammy Mayer, PPB Tech Integration Grp, 971-352-1024  
Murrell Morley, BOEC Admin Team, 503-823-0911

### **Purpose of proposed legislation and background information:**

This legislation is designed to allow flexibility to safety bureaus to upgrade and add software and maintenance services through Versaterm Public Safety Inc. in order to ensure constant and continuous, effective service to the community.

The City of Portland has had a procurement relationship with Versaterm Public Safety since at least 2009. Versaterm's software has facilitated a computer automated dispatch replacement for the Bureau of Emergency Communications (BOEC) and a records management system design and implementation by the Portland Police Bureau (PPB), giving both of those bureaus software and maintenance options used to improve upon their older systems. The impact of these changes is expected to be more efficient service, and better call handling.

BOEC and PPB would like to continue the relationship created under this contract, and expand or change the services received by the bureaus from Versaterm Public Safety. PPB would like to migrate its records management system to Versaterm's vCloud option. BOEC is requesting the ability to purchase the Versaterm's Case Service Cayce subscription, a screening tool used on non-emergency calls for service that relies on AI technology specific to public safety.

Council has acted on this contract before, most recently with Ordinance 190365. This is the 4<sup>th</sup> contract amendment.

### **Financial and budgetary impacts:**

This action does not amend the budget, and it does not change current appropriations. PPB financial analysts have already accounted for this product in their FY22-23 budget drafts. BOEC financial analysts have accounted for this product in their FY22-23 budget drafts.

This legislation does not authorize additional spending on a new project, but continues prior authorized programs where funds have been budgeted for these intended uses.

### **Community impacts and community involvement:**

The decision to continue to use the current records management system resources PPB possesses instead of developing and implementing a new system is a by-product of several community suggestions and testimony at Council meetings and Budget Meetings.

BOEC has done outreach in order to determine the needs of the community, and the results indicate that purchase of software with this new functionality will contribute to City livability.

### Budgetary Impact Worksheet

**Does this action change appropriations?**

- YES:** Please complete the information below.
- NO:** Skip this section

Fund	Fund Center	Commitment Item	Functional Area	Funded Program	Grant	Sponsored Program	Amount