



[Home](#) / [Browse Council Documents](#)

190761

Ordinance

Authorize Chief Procurement Officer to amend contract with AutoReturn Technologies, Inc. for Automated Tow Dispatch Software Services to extend term and increase the not to exceed amount by \$2,500,000 (amend Contract No. 30007974)

Passed

The City of Portland ordains:

Section 1. The Council finds:

1. In 2019, the Bureau of Transportation implemented a more modern and efficient approach to dispatching tow services, a rideshare-like automated dispatch software service known as Auto Return;
2. Through intergovernmental agreements with the City, local partner agencies, including Multnomah County Sheriff's Office, Oregon Department of Transportation, Port of Portland, Tri-Met, and Portland Streetcar, utilize Auto Return to request contract tow services and to remove hazardous vehicles from the right-of-way;
3. Tow Dispatch services are necessary to serve our communities and to promote a safe public right-of-way effectively.

NOW, THEREFORE, the Council directs:

- A. The Chief Procurement Officer is authorized to execute an amendment to Contract No. 30006554 with AutoReturn Technologies, Inc. to increase the contract not-to-exceed amount by \$2.5 million for a total not-to-exceed amount of \$3,470,000;

Introduced by

[Commissioner Jo Ann Hardesty](#)

Bureau

[Transportation](#)

Contact

Mark Williams
Manager II

✉ mark.williams@portlandoregon.gov

Requested Agenda Type

Consent

B. The Mayor and City Auditor are authorized to draw and deliver warrants chargeable to 8TR00000023 when demand is presented and approved by the proper authority.

An ordinance when passed by the Council shall be signed by the Auditor. It shall be carefully filed and preserved in the custody of the Auditor (City Charter Chapter 2 Article 1 Section 2-122)

Passed by Council
April 6, 2022

Auditor of the City of Portland
Mary Hull Caballero

Impact Statement

 [Impact Statement](#) (34.54 Kb)

Budget Office Financial Impact Analysis

The purpose of this legislation is to request Council approval to amend the existing contract with Tesgo, LLC for Automated Tow Dispatch Software (AutoReturn) for an additional four years, which amounts to an additional \$2.5 million. Tow dispatch fees are billed to the vehicle's registered owner or the tower or the partner Agency. AutoReturn costs the City approximately \$48k to \$52k each month and this is collected from the vehicle's registered owners via the tow dispatch fee. Other expenses associated with administering AutoReturn and the Towing Program are covered with cost recovery through the City Service Fee. All revenue and expenses associated with the towing fees are included in PBOT's FY 2021-22 Adopted Budget, and no additional funding is requested.

Agenda Items

222 Consent Agenda in [March 30, 2022 Council Agenda](#)

Passed to second reading

Passed to second reading April 6, 2022 at 9:30 a.m.

245 Consent Agenda in [April 6, 2022 Council Agenda](#)

Passed

Commissioner Dan Ryan Yea

Commissioner Jo Ann Hardesty Yea

Commissioner Mingus Mapps Yea

Commissioner Carmen Rubio Yea

Mayor Ted Wheeler Yea