### PORTLAND/MULTNOMAH AREA AGENCY ON AGING AREA PLAN FISCAL YEAR 1980-81 Executive Summary

Service levels for FY 80-81 reflect only minor changes from FY 79-80. New Congregate meal service is planned for those experiencing special economic and/or cultura! barriers: Hispanic and Jewish elders.

In addition to legal services presently provided by Multnomah Legal Aid and the Bar Association, a new component is planned. Litigation will be filed and legislation pursued affecting the rights of nursing home patients or homebound elderly as a class.

Given inflation, additional funds will be required for Fiscal Year 1980-81 at an average increase of 8%. Other services will be maintained at FY 79-80 levels.

The Area Agency will be involved in several activities in addition to the administration of the Area Plan.

- a. Coordinating local activities in relation to the White House Conference on Aging.
- b. Developing a long range plan in relation to nutrition.
- c. Development of a Portland/Multnomah Policy on Aging.
- Providing staff support to the Advisory Council and a Committee on Community Care.
- e. Continued search for additional funding will be a priority
   issue in this fiscal year.
- f. Maintenance of a public information program to increase elders' awareness of service available and increase the public's awareness of the value and needs of elders.
- g. Development of a long range plan for senior facilities and focal points in the County.

ę,

#### TABLE OF CONTENTS

#### TITLE OF EXHIBIT

#### NUMBER

#### Section A. PREFACE TO THE THREE YEAR AREA PLAN

Area Agency on Aging Plan Submittal
Application for Funding under Oregon Project Independence A-23
Advisory Council Review of the Area Plan and Nutrition Project
Council Participation and Method of AAA Priority Setting A-34
Public Hearings on the Area Plan

#### Section B. AREA AGENCY ADMINISTRATION

Organization Chart of the Designated Area Agency on Aging, the Single Organizational Unit, and the Nutrition Project
Proposed Staffing Plan for the Area Agency
Justification for Variances and Exceptions to OPI Services
Direct Provision of Social Services by the Area Agency
Advisory Council Representation
Affirmative Action Policy Statement and Assurance
Assurance of Compliance with Title VI of the Civil Rights Act
of 1964
Area Agency on Aging Contractors
Methods for Giving Preference to Those in Greatest Social and B-9····. <sup>21</sup> Economic Need

#### Section C. CHARACTERISTICS OF THE PLANNING AND SERVICE AREA

Map of the Planning and Service Area	 C-1 <sup>24</sup>
Inventory of Aging Programs Operated	C-2 <sup>33</sup>
Inventory of Community Service Areas	26
Designated Community Focal Points	 C-3 <sup>36</sup>

Section D. THREE YEAR AREA PLAN FOR PROGRESS TOWARD A COMPREHENSIVE, COORDINATED SERVICE SYSTEM FOR OLDER PERSONS

Summary Listing of Three Year and One Year Area Plan Objectives . . D-1 .....40

Statement of Three Year and One Year Area Plan Objectives . . . . . D-2 .....65

Section E. NUTRITION PROJECT

#### NUMBER

## Section F. AREA AGENCY BUDGETS

Area	Services	; by I	Fund	Sourc	e.	•		•	•••	•	•	•	•	•	•	•	•	•	•	•	•	.F-1	9	4
Local	Match,	Donat	tions	and	Othe	er	Re	soi	urc	es												.F-2	. 9	8

## Appendix

•

### SECTION A. PREFACE TO THE AREA PLAN

EXHIBIT A-1 Page 2 of 6

#### AREA AGENCY ON AGING PLAN SUBMITTAL

11

١.	PSA		2. Counties:
		and/Multnomah County	Multnomah County
47.97°			
3.	a).	Name, Address, and Telephone Nu AGENCY DESIGNATED AS AREA AGENC	
		City of Portland 1220 SW Fifth Avenue Portland OR 97204 248-4151	
	Ь).	Name and Title of CHIEF EXECUT Connie McCready Mayor of Portland	IVE OFFICER:
	c).		d to submit this Plan and agree to administer lations, policies, and procedures as
			Signed
4.	a).	Name, Address, and Telephone N SINGLE ORGANIZATIONAL UNIT [ <i>if</i> Human Resources Bureau Area Agency on Aging 522 SW Fifth Avenue 8th floo Portland OR 97204 248-4752	different from 3.a).]
	ь).	Name and Title of DIRECTOR:	· · · ·
		Erma Hepburn, Director	
5.	FIS	CAL YEAR COVERED BY THIS PLAN:	
			to June 30, 19 <u>81</u>

\*See Appendix

EXHIBIT A-2 Page 3 of 6 1

#### APPLICATION FOR FUNDING OF SERVICES UNDER OREGON PROJECT INDEPENDENCE

1.	Planning and Service Area:	
	Portland/Multnomah C	ounty
2.	Name, Address and Telephone Number of APPLICANT AGENCY City of Portland City Hall 1220 SW Fifth Avenue Portland OR 97204 248-4151	7. Name, Address and Telephone Number of SINGLE ORGANIZATIONAL UNIT (if different from Item 2.) Human Resources Bureau Social Services Division 522 SW Fifth 8th floor Portland OR 97204 248-4752
3.	Name, Title, Address and Telephone Number of DIRECTOR of Applicant Agency Francis J. Ivancie Commissioner of Public Utilities City Hall Rm 211 1220 SW Fifth Avenue Portland OR 97204 248-4151	8. Name, Title, Address and Telephone Number of DIRECTOR of Single Organizational Unit (if different from Item 3.) Barbara Patrick Division Manager Social Services Division 522 SW Fifth Avenue 8th floor Portland OR 97204 248-4752
4.	Name, Title and Address of OFFICIAL Authorized to Sign for Applicant Agency Connie McCready, Mayor City Hall 1220 SW Fifth Avenue Rm. 303 Portland OR 97204 248-4120	9. Name, Title and Address of PAYEE (Specify to whom checks should be sent). City Treasurer City of Portland 1220 SW Fifth Avenue Portland OR 97204
5.	Number of SERVICE PROVIDER(s) See Exhibit B-8	10. Address at which the PROPOSED PROJECT WILL BE CONDUCTED Human Resources Bureau Social Services Division 522 SW Fifth 8th Floor Portland OR 97204
6.	Name of PROJECT DIRECTOR, SUPERVISOR	or COORDINATOR (Service Frovider)

Planning and service area:

ADVIS	ORY COUNCIL REVIEW OF THE AREA PLAN	
the Area Agency on Aging Any comments are attache	Huding the Nutrition Project Council has reviewed the plan as herewith s ed in the appendix. ed:	
√ Nutrition Council	Signature of Chairperson N/A	Date
	Signature of Chairperson	Date

#### METHOD OF PRIORITY SETTING BY THE AREA AGENCY

In order to fullfill the requirements in 1321.77(e) (6) outline how the advisory council and the Area Agency has set priorities for service delivery. Did you follow all of the suggestions of the advisory council and if not why?

Objectives for service delivery reflect those priorities developed in 1978-79 and 1979-80. The budget has been reviewed on an ongoing basis by the Advisory Committee. As the plan has been a mirror image of the current year's, no changes were recommended. However, the effects of inflation were a priority concern of the Advisory Committee. Reflecting that concern the Area Agency on Aging has submitted requests to the City of Portland and Multnomah County for additional funding for cost of living increases. This request has been supported vigorously by the Advisory Committee. In addition, supplemental funds were incorporated into this plan based on Advisory Committee review of staff proposals (minutes on file).

- 4 -

Planning and Service Area:

1

 $\begin{array}{c} 149809 \\ \text{EXHIBIT A-4} \\ \text{Page 5 of 6} \end{array}$ 

#### PUBLIC HEARINGS ON THE AREA PLAN

The following is a description of public hearings held on the propose Included are: (a) a description of the manner in which the hearings conducted, including the manner in which the hearings were publicized location of the hearings; (b) the general attendance at the hearings numbers of persons, and representation); and (c) the involvement of advisory council in the hearings.	were , dates and (i.e.,
X Summaries of the comments given are on file at the Area Agency.	
X Changes were made in the Area Plan based on the comments given.	
No changes were made. See A-4, page 2	
Four traditional hearings were held on the FY 80-81 Area Plan. of the AAA Advisory Council chaired the hearing and accepted testimo staff presented an outline to the plan and a slide show illustrating of the AAA and the proposed services.	ny. The AAA
Publicity included news releases sent to 15 newspapers and 28 TV and (articles and notices are on file). Flyers were distributed at Sen and other agencies throughout the community. The four hearings were following dates and in the following locations:	ior Centers
(1) City Hall, Council Chambers 1220 S.W. 5th Ave. Time/Date: March 25, 1980, 1:30 PM Attendance: 14 peop	le
(2) Lloyd Center Auditorium Time/Date: March 26, 1980, 1:30 PM Attendance: 30 peop	le
(3) PACT Senior Center 3588 SE Division, Time/Date: March 27, 1980, 1:30 PM Attendance: 30 peop	le
<pre>(4) Gresham Senior Center, 50 NE Elliott, Gresham, OR March 28, 1980, 1:30 PM</pre> Attendance: 65 peop	le
In addition to the four traditional hearings, one hearing was held o KGW Radio held a two hour call-in talk show (Elaine Cogan Show) from to 10:00 A.M. Sunday, March 16, 1980. One staff person and the Advi Chairperson received testimony and answered questions regarding the format was used to reach the home-bound elders unable to get out to hearings.	8:00 A.M. sory Council plan. This
Audience: 30,000 people	

Transcriptions of testimony, names of those testifying and tapes of the radio program are on file in the AAA Office.

- 5 -

#### FUBLIC TESTIMONY/CONCERNS TO BE ADDRESSED IN FY 80-81 PLAN

 Concern was expressed regarding the public's negative attitude toward elders and aging.

Planned Objective 13: Includes provision for a "visibility plan" aimed at increasing the public and senior's awareness of the needs of elders, the services available, and reducing negative stereotyping of elders.

2. Concern was expressed for the lack of support of family and friends that wish to assist older persons stay in their own homes.

Planned Objective 14: Includes activities related to researching appropriate and feasible means of providing support to natural networks.

3. Concern was expressed for the displacement of elders from low-income housing due to urban renewal and condominium conversion.

Planned Objective 14: Includes provision for developing a comprehensive plan for housing.

4. Concern was expressed regarding the lack of an adequate senior facility in the Near-Northeast District.

Planned Objective 15: Includes provision for the AAA to attempt to seek local resources to develop adequate facilities for district focal points.

5. Concern was expressed that there was not linkage between hospital release and in-home care.

Planned Objective 14: Comprehensive Plan includes comprehensive planning activites, utilizing the framework of assuring a continuum of care.

6. The use of a sliding fee scale was suggested for in-home services.

Plan Objective 24: Includes the activity of implementing a sliding fee scale for in-home services in accordance with OPI administrative rules.

7. There was much testimony related to the place of programs and activities aimed at minority groups in the AAA system.

Planning Objective 14: Includes provision to develop long range goals in relation to the minority services.

- 6 -

## SECTION B. AREA AGENCY ADMINISTRATION

۰,

#### AAA/Single Organizational Whit - City of Portland

Human Resources Bureau, Social Services Division, Anea Agency on Aging

June, 1980





4-30-80

149809

<ol> <li>Identify Each Posi- tion Individually,</li> </ol>	2.	lf P	osit	ion	is Curren	tly Fill	ed, In	dica	te If	Staf	f Mem	ber is:	3.	If Position is Not Currently	
by Descriptive Ti- tle (Complete for			Se	ex	Age	Race	Sala	ary a	nd F	ringe	Benet	its	1	Filled, Indi- cate Proposed	
Each Professional, Clerical, and Vol- unteer Position)	Part-time	Full-Time	Male	Female	Check if Over 60	1 Black 2 White 3 H 4 India 5 G	Sala	ігу		OF	PE			Date When Position Will be Filled	
AAA Director/Social Services Manager		x		x		1	32	301	00	6	460	00			
Contracts Coordinator		X		Х		2	23	678	00	5	446	00			
Grants Specialist	Х			Х		2	13	956	00	2	093	00			
Planning Coordinator		X		X		2	23	110	00	5	316	00			- 1
Social Services Spec.		Х		Х		2	20	264	00	4	863	00			
Nutrition Project Spec.		Х		X		2	19	427	00	4	662	00			1
Planner I		X		X		2	15	001	00	4	050	00			
Advocacy/Committee Liaison		х	х			2	19	563	00	4	695	00			
Planner I		X		X		2	14	633	00	3	951	00			
Planner III						2	5	270	00		571	00			1
Planner III	X						2	306	00		220	00		7-1-80	-
Planner III	X			X			7	132	00		781	00		7-1-80	
Principal Accountant		X	X			2	22	655	00	5	211	00		*** **********************************	1
Associate Accountant	X		Х			2	2	833	00		737	00			1
Accounting Assistant		X		X	X	2	13	078	00	3	662	00			1
Clerk II	X			X		2	1	617	00		485	00			1
Senior Stenographer		X		X		1	14	512	00	3	918	00			1
Senior Stenographer		X		X		2	14	512	00	3	918	00			1
Clerk II	X			X		2	2	805	00		459	00			1

LASSOS EXHIBIT B-2 Page 5 of 15

Planning and Service Area:

\*Not in City AAA Budget

tion Individually,	2.	If P	1		n	1	1			Staff		 3. If Position is Not Currently Filled, Indi-	
by Descriptive Ti- tle (Complete for Each Professional, Clerical, and Vol- unteer Position)	Part-time	Full-Time	Male	Female	Age Check if Over 60	Race 1 Black 2 Whîte 3 H 4 Indian 5 G	Sala			OP	<i>.</i>	 cate Proposed Date When Position Will be Filled	
Senior Steno	x						2	272	00	230	00	7-1-80	s
Associate Accountant	x						3	255	00	228	00	7-1-80	1-1
							-						PROPOSED AFFING PLAN FOR THE AREA AGENCY
1/ Other described as:													

. 1

12 -

Planning and Service Area:

-

.

. •

**1**39809 EXHIBIT B-2 Page 6 of 15

EXHIBIT B-3 Page 7 of 15

#### JUSTIFICATION OR APPLICATION FOR VARIANCES OR EXCEPTIONS TO OPI SERVICES

The Portland/Multnomah County Area Agency on Aging has been providing case management service to the elderly in its Planning and Service Area since it was designated an Area Agency seven years ago. The services have been provided under contract through the Service Area's eight District Service Centers and one area-wide contract.

In the development of the case management service, it was discovered that some clients seeking assistance from the AAA were more impaired than others. To accomodate this fact, three levels of case management were designed to correspond to the various levels of impairment. Case Management I and II are provided in the eight District Service Centers. Level III is provided by a single professional social work agency serving the entire Planning and Service Area.

To maximize resources, the AAA has pooled several funding sources in various contracts for a single service. When OPI funds became available, case management was an allowable service. At the same time, the AAA wished to increase case management services. Therefore, OPI funds were pooled and used to continue and to increase the level of case management services.

During the planning for Fiscal Year 1980/1981, discussions were under way by the Office of Elderly Affairs to revise the list of allowable services under OPI. The AAA, perceiving a problem, endeavored to adjust its pooled funding sources to remove OPI funds from case management services. The amount to be removed was \$239,287.00. Given other funds available, plus their limitations, it was only possible to reduce the amount by \$57,612.00 without reducing the level of services.

The AAA is therefore requesting that a variance be granted, allowing the AAA to use \$76,607.00 of OPI funds for Case Management II Services, and \$105,068.00 for Case Management III Services for Fiscal Year 1980/1981, to be provided under contract to the eight District Service Centers and the single area-wide social work agency. If this variance is not granted, the level of Case Management Services will be reduced accordingly.

The AAA is further requesting that the variance be granted for a three-year period through Fiscal Year 1982/1983. This will provide the AAA with sufficient time to secure additional funds and/or to further readjust existing funds to completely eliminate the need for OPI funds for Case Management Services.

Case Management Services, as defined by the Portland/Multnomah County AAA, are those services that assist the elderly in solving their social and economic problems by preparing a plan of action, and by linking them to appropriate agencies and services. In time, the AAA believes it can secure additional funds to replace the OPI funds. In the interim, the AAA does not want to reduce the level of these services. Therefore, it is imparative that this request for a variance be granted.

Although the specific titles and definitions used the the Portland/Multnomah County AAA are different than those used by the Office of Elderly Affairs, the intent of the services is the same: to assist frail elderly to achieve and maintain dignified and independent living. In that the intent is the same, the AAA believes it is appropriate to grant the requested variance.

#### DIRECT PROVISION OF SOCIAL SERVICES BY THE AREA AGENCY

The Area Agency requests approval of the State Agency on Aging for direct provision of the following social service, setting forth its justification for direct provision of the service and the Title III funds and Area Agency staff involved. (This exhibit is completed for each social service directly provided by the Area Agency.)

1). Social Service:

2). Justification for Direct Provision by Area Agency:

Direct services not provided by the Area Agency on Aging.

EXHIBIT B-4 Page 8 of 15

149809

EXHIBIT 8-5

Page 9 of 15

Planning and Service Area:

ADVISORY COUNCIL REPRESENTATION

The following is a description of the advisory council composition in accordance with governing Federal regulations: persons, The advisory council to the Area Agency is comprised of <u>16</u> 1. including 13 older persons. The advisory council is also comprised of members of the general public and other representatives of program participants. 80 % of the council membership is comprised of consumers of services 2. under the Area Plan. Older low income and older minority persons are represented on the advisory 3. council (4, total number of older low income and older minority persons). 4. Older minority persons are represented on the advisory council at least in proportion to the number of older minority persons in the planning and service area: 2 3 -proportion of older minority persons to all older persons in the planning and service area 13 2 proportion of older minority persons to total members on advisory council 1 representative(s) of the nutrition project x xxxxxxxkk(xx) is (xxxxxxxxkk(xx)) 5. represented on the advisory council to the Area Agency The following is a listing of advisory council members and the period of their appointment to the council. Chairman is indicated by \*. State which members are over 60 and which are professional persons in the Term Ends social service field and health: Appointed 6-30-82 July, 1978 "Ester McGinnis (Chairperson) 6-30-81 July, 1976 \*Fred Moser 6-30-82 June, 1979 \*Vera Davis 6-30-81 August, 1978 \*Maude Young 6-30-82 November, 1978 \*Oscar Robbins 6-30-80 February, 1980 \*°LaVerne Moore 6-30-80 July, 1976 \*Baird Little 6-30-80 December, 1977 °Rev. Charles Ross 6 - 30 - 81June, 1979 \*Fausta Prator 6-30-82 March, 1979 °Vicki Schmall 6-30-81 February, 1980 \*Irene Gray 6-30-82 February, 1980 \*Martha Shull 6-30-83 February, 1980 \*Willis Knight 6-30-82 August, 1978 \*Lilly Stalsberg 6-30-80 April, 1976 \*°Elfriede Schulz April, 1976 6-30-80 \*Rosetta Stone Dianne Lopatin (Ex Officio) \*Over 60 °Professional There are currently Note: three vacancies

Planning and Service Area:

.

, i

AFFIRMATIVE ACTION POLICY STATEMENT AND ASSURANCE

It is the policy of	Human Resources Bureau, Social Services Division
	AREA AGENCY ON AGING
	to provide equal employment opportunity for
ll individuals. This a	gency and its staff subscribe to the policy that no
ndividual shall be disc	riminated against by reason of race, color, national
o <mark>rigi</mark> n, religion, disabi	lity (physical or developmental), sex, marital status,
or age in all aspects of	employment. An Affirmative Action Plan relevant to
he above is on file at	the Area Agency on Aging.

a,

SIGNED (AAA Director)

149809

EXHIBIT B-6

Page 10 of 15

•

#### EXHIBIT 8-7 Page 11 of 1519809

#### ASSURANCE OF COMPLIANCE

#### ASSURANCE OF COMPLIANCE WITH THE DEPARTMENT OF HEALTH, EDUCATION, AND WELFARE REGULATION UNDER TITLE VI OF THE CIVIL RIGHTS ACT OF 1964

City of Portland, Bureau of Human Resources hereinafter called the "Applicant") (hase of applicant)

HEREBY AGREES THAT it will comply with Title VI of the Civil Rights Act of 1964 (P.L., 88-352) and all requirements imposed by or pursuant to the Regulation of the Department of Health, Education, and Welfare (45 CFR Part 80) issued pursuant to that title, to the end that, in accordance with Title VI of that Act and the Regulation, no person in the United States shall, on the ground of race, color, or national origin, be excluded from participation in, be denied the benefits of, or be otherwise subjected to discrimination under any program or activity for which the Applicant receives Federal financial assistance from the Department; and HEREBY GIVES ASSURANCE THAT it will immediately take any measures necessary to effectuate this agreement.

If any real property or structure thereon is provided or improved with the aid of Federal financial assistance extended to the Applicant by the Department, this assurance shall obligate the Applicant, or in the case of any transfer of such property, any transferee, for the period during which the real property or structure is used for a purpose for which the Federal financial assistance is extended or for another purpose involving the provision of similar services or benefits. If any personal property is so provided, this assurance shall obligate the Applicant for the period during which it retains ownership or possession of the property. In all other cases, this assurance shall obligate the Applicant for the Department.

THIS ASSURANCE is given in consideration of and for the purpose of obtaining any and all Federal grants, loans, contracts, property, discounts or other Federal financial assistance extended after the date hereof to the Applicant by the Department, including installment payments after such date on account of applications for Federal financial assistance which were approved before such date. The Applicant recognizes and agrees that such Federal financial assistance will be extended in reliance on the representations and agreements made in this assurance. This assurance is binding on the Applicant, its successors, transferees, and assignees, and the person or persons whose signatures appear below are authorized to sign this assurance on behalf of the Applicant.

	(Applicant)	· · · · · · · · · · · · · · · · · · ·
	BY	
	(President, Chairman of Board, or comparable authorized official)	
522 S.W. Fifth Ave., 8th Floor		
Portland, OR 97204	· · · · ·	
(Applicant's mailing address)		

					-
Agency Name and Address	Service(s) to be Provided	Funding Source	Organization Status	(,	Method of Selection ( e.g., competitive bid)
Multnomah County MCCAA (Senior Adult Center) 50 N. E. Elliott Gresham, OR 97030	Counseling (case management I & II), information, refer- ral and direct support services)	Title III X OPI X Other X	Minority Agency Public Private Non-Profit Private for Profit		ontinuing contract
(Northeast) Hollywood Senior Center 1820 N. E. 40th Av. Portland, OR 97212	Counseling (case management I & II), information, refer- ral and direct support services	Title III 🔀 OPI 🛛 Other 🕅	Minority Agency Public Private Non-Profit Private for Profit		pen Bid
(Southeast) PACT 3534 S. E. Main Portland, OR 97214	Counseling (case management I & II), information, refer- ral and direct support services	Title III X OPI X Other X	Minority Agency Public Private Non-Profit Private for Profit	□	ontinuing contract
(Near-Northeast) Not yet identi- fied	Counseling (case management I & II), information, refer- ral and direct support services	Title III X OPI X Other X	Minority Agency Public Private Non-Profit Private for Profit	C Ope	en bid
(North) North Portland Rotary 7640 North Jersey Portland, OR 97203	Counseling (case management I & II) information, refer- ral and direct support services	Title III X OPI X Other X	Minority Agency Public Private Non-Profit Private for Profit	Cor	ntinuing contract
(Northwest) Friendly House 1819 N.W. Everett Portland, OR 97209	Counseling (case management, infor- mation, referral, and direct support services	Title III X OPI X Other X	Minority Agency Public Private Non-Profit Private for Profit	Con     Con	ntinuing contract

Planning and Service Area:

.

- 18 -

. .

EXHIBIT B-8 Page 12 of 15

149809

•

Agency Name and Address	Service(s) to be Provided	Funding Source	Organization Status		Method of Selection (e.g., competitive bid)	
(Southwest) Neighborhood House 029 S, W. Hamilton Portland, OR 97201	Counseling (case management I & II), information, refer- ral, and direct support services.		Minority Agency Public Private Non-Profit Private for Profit		Continuing contract	-
(Downtown) Northwest Pilot Project 110 N, W. Third Portland, OR 97209	Counseling (case management I & II), information, refer- ral, and direct support services.	Title III X OPI X Other X	Minority Agency Public Private Non-Profit Private for Profit		Continuing contract	AREA AGENC
(Native American Community) Urban Indian Council P. O. Box 3198 Portland, OR 97208	Congregate meals Access services	Title III 🕅 OPI 🗍 Other 🗍	Minority Agency Public Private Non-Profit Private for Profit		Negotiated bid	NCY ON AGING
(Hispanic Community) COSSPO (Committee of Spanish Speaking People of Oregon 1006 S, E. Grand Portland, OR 97214	Congregate meals Access services	Title III X OPI Dther	Minority Agency Public Private Non-Profit Private for Profit	X X X	Open bid	G COLLENCTON
(Asian American Community) Japanese American Ancestral Society 1333 S. E. 28th Portland, OR 97214	Congregate meals Access services	Title III X OPI	Minority Agency Public Private Non-Profit Private for Profit		Negotiated bid	
(Jewish Community) Mittleman Jewish Community Center 6651 S. W. Capitol Highway Portland, OR 97219	Congregate meals Access services	Title III X OPI D Other D	Minority Agency Public Private Non-Profit Private for Profit	X N X	Negotiated bid	

. 19 -

- 4 -

.

Page 13 of 15 EXHIBIT B-8 149809

Planning and Service Area:

Agency Name and Address	Service(s) to be Provided	Fund <b>ing</b> Source	Organization Status	Method of Selection (e.g., competitive bid)	ŀ
Not identified	Maintain central resource file, information and referral	Title III 🕱 QPI 🗍 Other 🗍	Minority Agency Public Private Non-Profit Private for Profit	Open bid	
Tri-County Metropo- litan Transportation District of Oregon 4012 S. E. 17th Portland, OR 97202	One-way rides	Title III 🕱 OPI 🗍 Other 🗍	Minority Agency Public Private Non-Profit Private for Profit	Negotiated bid	
Not, yet, identified	Homemaker services Housekeeper serv- ices; counseling (case management III)	Title III 🗌 OPI 🛛 🛣 Other	Minority Agency Public Private Non-Profit Private for Profit	Open bid	ACT ON METING
Loaves & Fishes, Inc 6125 S. E. 52nd Portland, OR 97206	. Congregate and home-delivered meals	Title III X OPI Other	Minority Agency Public Private Non-Profit Private for Profit	Negotiated bid	
Multnomah Bar Asso- ciation 310 S. W. 4th Ave. Portland, OR 97204	Legal services	Title III	Minority Agency Public Private Non-Profit Private for Profit	Continuing contract	
L_gal Aid Service Board of Trade Bldg. 310 S. W. 4th Ave. Portland, OR 97204	Coordination of volunteer attor- neys	Title III XX OPI	Minority Agency Public Private Non-Profit Private for Profit	Continuing contract	

-

Planking and Service Area:

- 20 -

149809 Exhibit 5-3 Page 14 of 15

EXHIBIT: B-9 Page 15 of 15

149809

#### METHODS OF GIVING PREFERENCE TO THOSE WITH GREATEST SOCIAL

#### OR ECONOMIC NEED

Give your proposed methods for giving preference to those with greatest economic or social need in the provision of services under this plan. These methods :

(1) Must include, but are not limited to, consideration of older persons with greatest economic need in the designation of community service areas and community focal points, as provided in 1321.95 and

(2) May not include use of a means test. A means test is the use of an older persons income or resources to deny or limit that person's receipt of services.

The methodology used by the Area Agency on Aging to ensure that those in greatest social or economic need are given preference in the delivery of services are four-fold:

- Services selected for funding by the AAA, are, in general most needed by groups in greater social and economic need and tend to be utilized by such groups at a proportionately higher rate.
- (2) Planning and program development, especially as applied to the areawide nutrition program, place significant emphasis on locating meal sites in geographic areas of greatest need.
- (3) The allocation of funds for district center services is weighted to give an area additional resources on the basis of the number of low-income elderly.
- (4) Inasmuch as it has been determined that the minority population of Multnomah County, because of cultural and social isolation (and associated barriers to existing services) are in greater social need, the AAA has focused on the development of nutrition projects which serve minority elderly. Also the district allocation formula is weighted for number of minorities.

.

## SECTION C. CHARACTERISTICS OF THE PLANNING AND SERVICE AREA

1.49809 EXHIBIT C-1 Page 2 of 15

#### Aging Service Areas/Composite Needs

Eight aging service areas have been defined in Portland/Multnomah County. Service dollars will be allocated to aging programs in each of these eight areas in the next fiscal year based on each area's percentage of the total County need. The need units were derived by compiling six demographic indicators by census tracts for each service area.

AGING SERVICE	AREAS -	PORTLAND/MULTNOMAH
Composite	of Need	Indicators

Area*	Population 60+	Population 75+	65+ in Poverty	65+ liv- ing Alone	65+ Minority	65+ living in group Facilities	Needs	% of County Total
East	22,963	6,515	3,191	3,703	240	65	35,200	20.79%
North- east	8,091	2,621	1,100	2,099	37	17	14,764	8.72%
South- east	24,585	8,282	4,131	6,170	358	152	43,678	25.80%
Near North- east	12,544	4,422	2,301	3,402	1,077	69	25,533	15.08%
North	11,428	2,796	1,756	2,205	147	29	17,321	10.23%
North- west	5,836	1,809	1,115	2,008	53	39	10,860	6.41%
South- west	7,079	2,057	642	1,326	35	9	11,148	6.58%
Down- town	4,972	1,706	1,155	2,561	132	281	10,807	6.39%
TOTAL Multnomah County	97,498	30,208	15,391	23,474	2,079	661	169,311	100.00%

MAP OF THE PLANNING AND SERVICE AREA

EXHIBIT C-1 149809Page 3 of 15





EXHIBIT C-1 Page 5 of 15

149809Census Tracts with: Less than 391 persons 60+ Area: East: 73, 80.01, 80.02, 82.01, 84, 92.02, 95, 96.01, 96.02, 97.01, 98.01, 101, 102, 104.02, 105 NE: 74.77 SE: 'N/NE: 22.01, 22.02, 23.02 NO: 44. 72 NW: 43, 45, 50, 69, 70, 71 • SW: 60.01, 60.02, 61, 65.01, 66.01, 68.01, 68.02 DT: 46.02, 55, 57 401 - 945 persons 60+ Area: 4.01, 4.02, 5.01, 5.02, 6.01, 6.02, 7.02, 8.02, 79, 82.02, East: 85, 86, 87, 88, 89, 90, 91, 92.01, 93, 94, 97.02, 98.02, 99, 100, 103, 104.01 17.02, 27.01, 28.01, 28,02, 29.03, 75, 76, 78 NE: 3.01, 7.01, 9.01, 9.02, 11.01, 11.02, 12.02, 13.02, 15, 16.02, SE: 18.01, 18.02, 21 23.01, 24.01, 26, 32, 33.01, 33.02, 34.01, 34.02, 36,01, 36.03, N/NE: 37.02 NO: 35.01, 35.02, 37.01, 38.01, 38.02, 39.01, 39.02, 40.01, 40.02, **41.01**, 41.02, 42 NW: 46.01 59, 62, 63, 64, 65.02, 66.02, 67.01, 67.02 SW: DT: 51, 53, 54, 56 965 - 1582 persons 60+ Area: East: 81, 83 NE: 27.02, 29.01, 29.02 1, 2, 3.02, 8.01, 10, 12.01, 13.01, 14, 16.01, 17.01, 19, 20 SE: N/NE: 24.02, 25.01, 25.02, 30, 31, 36.02 NO: 38.03 47, 48,49 NW: SW: - 26 -58

DT:

52



EXHIBIT C-1 Page 7 of 15

Census Tracts with 150 or more persons 60+ below poverty level. Area: 4.02, 5.01, 5.02, 6.01, 7.02, 8.02, 82.02, 83, 91 East: 27.02, 29.02, 75 NE: 1, 2, 3.02, 7.01, 8.01, 9.01, 10, 11.01, 11.02, 12.01, 12.02, SE: 13.01, 13.02, 14. 15, 16.01, 16.02, 17.01, 19, 20, 21 23.01, 25.02, 32, 33.01, 33.02, 34.01, 34.02, 36.01, 36.02 N/NE: NO: 35.01, 37.01, 38.01, 38.02, 38.03, 39.01, 39.02, 40.01, 40.02, 41.01 47, 48, 49 NW: SW: 58 51, 52, 53, 54, 56 DT: いちちょうちょう しんしょう ちょうちょう しんちょう しんちょう



EXHIBIT C-1 Page 9 of 15

### 149809

いった どう あまり

1999 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 -

.

P •

Census tracts with 50 or more minority persons 65+ Area: ----East: -0-NE: -0-SE: -0-N/NE: 22.01, 23.01, 23.02, 24.01, 33.01, 33.02, 34.01, 34.02, 36.01, 36.02 -0-NO: -0-NW: SW: -0-DT: 51





# EXHIBIT C-2 Page 12 of 15

Meet the Requirements of 1321	.//(e)(3)		
Providers(s) Name	Service Provided	·	
Lambert House Park Forest Care Center	Adult Day Care		
Holladay Park Hospital	11 11 11 		
Older Workers' Program Dregon State Employment Svc.	Employment		
Rent-A-Grandparent City of Portland	11		
Senior Law Project	Legal Assistance		
Good Samaritan Medical Center Kaiser/Permanente Health Case Salvation Army	Medical Screening "Medicare Plus" Hospital and Home	•	
Visiting Nurse Association Voodland Park Mental Health	Visitation In-home nursing		
Jniversity of Oregon Health Sciences Center	Mental health svcs. Medical and dental		
Mutlnomah County Department of Human Services	Medical screening,		
· ·	Emergency assistnc. Chronic Disease		
· · · · ·	Program, Weather- ization, Dental Clinic, Community		
	Food and Nutrition, Detoxification, Food Stamps,		
·	Mental Health, Edgefield Manor		
Catholic Emergency Assistance FISH Emergency	Emergency services		
Albina Action Center William Temple House	17 11 11 11		

EXHIBIT C -2 Page 13 of 15

			<b>Page</b> 13 o
INVENTORY OF AGIN	G PROGRAMS OPERATED B	Y OTHER AGENCIES	
Meet the Requirements of 1321	.77(e)(3)		
Providers(s) Name	Service Provided		
Social Security District Ofc. ] Multnomah County Dept. of ] Human Services	Social Security Medicare, SSI		
Jewish Family	Homemaker and Counseling		
Y.W.C.A. ] Bureau of Parks and Recreation]	Recreation		
Rose City Senior Center	Nutrition and Recre- ation		
Suicide Personal Crisis Svcs.	Suicide Prevention and Counseling		
Tri-County Community Council	Food Bank, Referral Services		
Retired Senior Volunteers	Volunteer placement		
City of Portland	Crime Prevention Home security and education		
Dental Care for Seniors	Dental Care		
Portland Housing Authority	Housing Assistance		
General German Aid Society	Senior Residence		
2 1	<b>a</b> 34 <b>b</b>		

••• • • •

ji - L

.

• •
EXHIBIT C-2 Page 14 of 15

•			raye 14
INVENTORY OF AGIN	G PROGRAMS OPERATED B	Y OTHER AGENCIES	
Meet the Requirements of 1321	.77(e)(3)		
Providers(s) Name	Service Provided	· · · · · ·	
Near Northeast District Senior Center ] ]	Information and Referral,		
Northeast District Center ] Southeast District Center ]	Case Management, Discretionary Svcs., Services which may include: escort,		
Southwest District Center ]	recreation and edu- cation, friendly visitation, telephon	e	:
North Portland Senior Center ] ] Downtown Area Senior Center ]	reassurance		
] East County Senior Center ]		· · ·	
[Note: Within the Administrative to determine where and which na	Work Plan for FY 198	0-1981, AAA will a	ssess the system
points.]		be designated as	community focal
<ul> <li>An other states of the state of</li></ul>	_ 35 _		

.

۰ ،

<u>.</u>

## EXHIBIT C-3 Page 15 of 15

### INVENTORY OF COMMUNITY SERVICE AREAS AND IDENTIFICATION OF DESIGNATED COMMUNITY FOCAL POINTS

Meet the Requirements of 1321.77(e)(4)

,

Not required per OEA-PI-80-37 dated April 3, 1980.

Community Community	Service Area or Focal Point	Services Provided	
	******	· ·	
	· · · ·		
:			
		<b>- 36</b> -	

# SECTION D. AREA PLAN FOR PROGRESS TOWARD A COMPREHENSIVE,

# COORDINATED SERVICE SYSTEM FOR OLDER PERSONS

#### PREFACE TO THREE-YEAR AND ONE-YEAR OBJECTIVES

An Overview of the Portland/Multnomah AAA System

EXHIBIT D-1

Page

The core of the AAA service system is eight district centers which serve eight geographical areas in Multnomah County. These centers provide a focal point for entry into services for seniors at the community level.

### Information and Referral (I&R)/Case Management

Information and Referral connects many older persons with needed services. I&R is one of the major services provided by centers. For seniors with multiple needs and severe impairments, intensive assistance is needed. In response to this population, case planning/management is provided. A trained case manager assists the older individual in his/her own home through a process of administering a needs assessment, developing a case plan and monitoring the progress toward assuring service delivery to the older individual.

This process is standardized throughout the AAA system and information is managed through a computerized client tracking system. Three major input documents include: Client Information Form, Needs Assessment Form, and Client Service Form. These components build the master files, and are updated twice monthly. Data includes basic demographic characteristics, information on client circumstances, identification of needs and services provided to meet those needs.

Information is also used for program planning, reporting and contract monitoring.

### Discretionary Services

**Discretionary** Services are also provided by the district center . These services are tailored to specific community needs, and vary from center to center.

### Area-Wide Services

District services are augmented by district-wide services, such as transportation, which is provided to individuals as part of their case plan when mobility limitation is an issue. In addition, transportation is provided to

- 38 -

and from nutrition sites for those requiring this service.

Other area-wide services include homemaker/housekeeper services, legal services and Case Management III services.

Area-wide nutrition services are provided in congregate settings and on an in-home basis. Special needs of minority elders are met through area-wide nutrition sites.

Legal services are provided by volunteer attorneys and this year a special project will be funded to develop and file litigation on behalf of the rights of homebound and institutionalized elders.

Planning and Service Area SUMMARY LISTING OF THREE-YEAR AND ONE-YEAR AREA PLAN OBJECTIVES

## EXHIBIT D-1 Page 4 of 53 149809

### Objective #1: Title III-B - Social Services - AAA Administration

Three-Year Objective: To ensure the effective and efficient administration of the Area Agency on Aging by maintaining appropriate staff to provide sound fiscal management; ongoing monitoring of the Title III-B Projects; system assessment and evaluation to refine/redefine objectives; and to develop a comprehensive plan to ensure a coordinated service system for the elderly of the City of Portland/Multnomah County by June 30, 1983.

<u>One-Year Objective</u>: To maintain the fiscal and program accountability for the period July 1, 1980, through June 30, 1981, for Title III-B funded projects through accomplishment of the following activities:

- 1, Prepare and submit four fiscal/program reports;
- 2. Prepare and submit four administrative cost reports;
- 3. Conduct four on-site monitoring visits per appropriate contractor;
- 4. Conduct monthly desk audits and contract status reports for eight contracts;
  - Complete four monitoring/assessment reports;
  - 6. Prepare the annual plan for second funded by Title III-B.

# Planning and Service Area SUMMARY LISTING OF THREE-YEAR AND ONE-YEAR AREA PLAN OBJECTIVES Page 5 of 53

Objective #2: Area Agency on Aging Services - Title III-B - Social Services

Three-Year Objective: To assure a continuum of care for older residents of Portland/ Multnomah County by maintaining adequate staff to carry out the functions of coordination and program development through June 30, 1983.

<u>One-Year Objective</u>: To assure a continuum of care for older residents of Portland/ Multnomah County by maintaining adequate staff to carry out the functions of coordination and program development through the completion of the following activities during the period from July 1, 1980 through June 30, 1981:

- To provide staff support and coordination to a housing and income committee composed of community agencies and elderly consumers in the development and preparation of one report including recommendations relating to increased housing options for the elderly and increased options for economic security;
- To prepare one summary report to the White House Conference on Aging regarding the recommendations generated from community forums;
- 3. Conduct four public hearings;

4. Schedule and provide staff support through monthly meetings of AAA Advisory Council.

Objective #3a: Access Services/Information (District)

<u>Three-Year Objective</u>: To maintain access to needed services for elderly residents through the provision of district information services in response to 82,566 requests for information and assistance by June 30, 1983.

<u>One-Year Objective</u>: To increase access to needed services for elderly residents through the provision of information services in eight district senior centers in response to 27,522 requests for information and assistance during the period from July 1, 1980 through June 30, 1981.

EXHIBIT D-1 Page 7 of 53

Objective #3b: Access	Services/Information (Central)
<u>Three-Year Objective</u> :	To respond to 9,000 requests for information and assistance; and to maintain a central file which contains 800 resources by June 30, 1983.
<u>One-Year Objective</u> :	To respond to 3,000 requests for information and assistance; and to maintain a central file which contains 800 resources during the period from July 1, 1980 through June 30, 1981.

Objective #4a: Access	Services/Referral (District)
<u>Three-Year Objective</u> :	To maintain access to needed services for elderly residents through the provision of 17,988 district referral services by June 30, 1983.
<u>One-Year Objective</u> :	To increase access to needed services for elderly residents through the provision of 5,966 district referral services during the period from July 1, 1980 through June 30, 1981.

Objective #4b: Access	Services/Referral (Central)
Three-Year Objective:	To maintain access to needed services for elderly residents through the provision of 1,080 central referral services by June 30, 1983.
<u>One-Year Objective</u> :	To maintain access to needed services for elderly residents through the provision of 360 central referral services during the period from July 1, 1980 through June 30, 1981.

**Planning and Service Area** 

SUMMARY LISTING OF THREE-YEAR AND ONE-YEAR AREA PLAN OBJECTIVES Page 10 of 53

### Objective #5: Access Services/Transportation

<u>Three-Year Objective</u>: To maintain access to available community services for mobility-limited elderly through resource development that will ensure the provision of 163,830 one-way rides to and from congregate dining sites; and 66,332 one-way rides to obtain needed social services by June 30, 1983.

<u>One-Year Objective</u>: To increase access to available community services and activities for mobility-limited elderly residents through the provision of 54,610 one-way rides to and from area-wide congregate dining sites for 250 individuals; and the provision of 22,444 one-way rides for 864 individuals to obtain needed social services during the period from July 1, 1980 through June 30, 1981. Planning and Service Area SUMMARY LISTING OF THREE YEAR AND ONE-YEAR AREA PLAN OBJECTIVES Page 11 of 53

3086b

Objective #6: Access Services - Access (Japanese)

<u>Three-Year Objective</u>: To maintain access to needed services for nutrition participants of Japanese ethnic heritage through the provision of 6,240 one-way rides for elders to and from the Japanese congregate dining site; and the provision of 3,600 education and 2,880 recreational services by June 30, 1983.

<u>One-Year Objective</u>: To increase access to needed services for nutrition participants of Japanese ethnic heritage through the provision of 2,080 one-way rides for elders to and from the Japanese congregate dining site; and provision of 1,200 education and 960 recreation services for 75 individuals during the period from July 1, 1980 through June 30, 1981.

Note: These services will not have restrictions or limitations for individuals of other ethnic groups requiring services. Individuals receiving these services will be linked to other appropriate Area Agency on Aging services required.

### Planning and Service Area SUMMARY LISTING OF THREE-YEAR AND ONE-YEAR AREA PLAN OBJECTIVES Page 12 of 53

### Objective #7: Access Services - Access (Hispanic)

<u>Three-Year Objective</u>: To increase access to needed services for nutrition participants of Hispanic ethnic heritage through the provision of 288 escort services, 360 outreach services, 3,900 one-way rides to and from the Hispanic congregate dining site; and the development of agreements for the provision of bi-lingual information and referral services by June 30, 1983.

<u>One-Year Objective</u>: To increase access to needed services for nutrition participant elders of Hispanic ethnic heritage through the provision of 96 escort services, 120 outreach services, 1,300 one-way rides to and from the Hispanic congregate dining site; and the development of agreements for the provision of bilingual information and referral services for 120 individuals during the period from July 1, 1980 through June 30, 1981.

Note: These services will not have restrictions or limitations for individuals of other ethnic groups requiring services. Individuals receiving these services will be linked to other appropriate Area Agency on Aging services as required. Planning and Service Area

149809

EXHIBIT D-1

SUMMARY LISTING OF THREE-YEAR AND ONE-YEAR AREA PLAN OBJECTIVES Page 13 of 53

### Objective #8: Access Services - Access (Jewish)

<u>Three-Year Objective</u>: To develop access to needed services for nutrition participant elders of Jewish heritage through the provision of 21,150 one-way rides to and from the congregate dining site, 180 education services and 240 recreation services by June 30, 1983.

<u>One-Year Objective</u>: To provide access to needed services for nutrition participant elders of Jewish heritage through the provision of 7,170 oneway rides to and from the congregate dining site, 60 education services and 80 recreation services for 50 individuals during the period August 15, 1980 through June 30, 1981.

Note: These services will not have restrictions or limitations for individuals of other ethnic groups requiring services. Individuals receiving these services will be linked to other appropriate Area Agency on Aging services required. Planning and Service Area SUMMARY LISTING OF THREE-YEAR AND ONE-YEAR AREA PLAN OBJECTIVES Page 14 of 53

 $6086\bar{v}$ 

Objective #9: Access Services - Access (Native American)

<u>Three-Year Objective</u>: To maintain access to needed services for nutrition participant elders of Native American heritage through the provision of 3,600 one-way rides to and from congregate dining sites; 600 information and 600 referral services, and 696 escort services by June 30, 1983.

<u>One-Year Objective</u>: To increase access to needed services for nutrition participants of Native American heritage through the provision of 1,200 one-way rides to and from congregate dining sites; 200 information and referral services; and 232 escort services during the period from July 1, 1980 through June 30, 1981.

Note: These services will not have restrictions or limitations for individuals of other ethnic groups requiring services. Individuals receiving these services will be linked to other appropriate Area Agency on Aging services required.

## Planning and Service Area SUMMARY LISTING OF THREE-YEAR AND ONE-YEAR AREA PLAN OBJECTIVES

EXHIBIT D-1 Page 15 of 53

149809

<u>Objèctive #10: In-Hom</u>	e Services - Counseling (Case Management I)
<u>Three-Year Objective</u> :	To maintain dignified and independent living among frail elderly by providing 45,720 counseling (Case Management I) services by June 30, 1983.
<u>One-Year Objective</u> : 1,688 individuals duri	To maintain dignified and independent living among frail elderly by providing 15,240 counseling (Case Management I) services to ng the period from July 1, 1980 through June 30, 1981.

Planning and Service Area SUMMARY LISTING OF THREE-YEAR AND ONE-YEAR AREA PLAN OBJECTIVES Page 16 of 53

### Objective #11: Personal Advocate - Legal

Three-Year Objective: To increase the availability of legal services among the elderly by enlisting 90 volunteer attorneys to provide legal services for 1,644 elderly in senior centers by June 30, 1983.

<u>One-Year Objective</u>: To increase the availability of legal services among the edlerly by enlisting 90 volunteer attorneys to provide legal services for 548 low-income elderly in senior centers; and through a full-time attorney, prepare and file an impact litigation on behalf of institutionalized elders during the period from July 1, 1980 through June 30, 1981. Planning and Service Area SUMMARY LISTING OF THREE-YEAR AND ONE-YEAR AREA PLAN OBJECTIVES EXHIBIT D-1 Page 17 of 53

### Objective #12: Title III-C-1 Nutrition (Congregate) - AAA Administration

Three-Year Objective: To ensure the effective and efficient administration of the Area Agency on Aging by maintaining appropriate staff to provide sound fiscal management; on-going monitoring of Title III-C-1 Projects; systems assessment and evaluation to refine/redefine objectives; and to develop a comprehensive plan to ensure a coordinated service system for the elderly of the City of Portland/Multnomah County by June 30, 1983.

<u>One-Year Objective</u>: To maintain the fiscal and program accountability for the period July 1, 1980 through June 30, 1981 for Title III-C-1 Projects

- through the accomplishment of the following activities:
  - 1. Preparation and submission of four fiscal/program reports;
  - 2. Preparation and submission of four administrative cost reports;
  - 3. Conduction of four on-site monitoring visits per appropriate contractor;
  - Conduction of 60 desk audits and contract status reports for five nutrition contracts;
  - 5. Completion of four monitoring/assessment reports;
  - 6. Preparation of the annual plan for section funded by Title III-C-1;
  - 7. Preparation of the required U.S.D.A. reports for five nutrition contracts;
  - Development of a packet of training materials on nutrition for use in congregate dining facilities;
  - 9. Development of a long-range plan for nutrition for elders of Portland/Multnomah County, including provision for site selection.

## Planning and Service Area SUMMARY LISTING OF THREE-YEAR AND ONE-YEAR AREA PLAN OBJECTIVES Page 18 of 53

Objective #13: Congree	gate Dining (Area-wide)
Three-Year Objective:	To increase sound nutrition habits among the elderly by providing 527,998 nutritionally balanced meals in a congregate setting by June 30, 1983.
<u>One-Year Objective</u> : gregate setting during	To increase sound nutrition habits among the elderly by providing 172,666 nutritionally balanced meals to 3,500 persons in a con- the period from July 1, 1980 through June 30, 1981.

EXHIBIT D-1 Page 19 of 53

Planning and Service Area SUMMARY LISTING OF THREE-YEAR AND ONE-YEAR AREA PLAN OBJECTIVES P

Objective #14: Congregate Meals/Congregate Dining (Japanese)

Three-Year Objective: To increase sound nutrition habits among the elderly of Japanese ethnic heritage experiencing greatest social and economic need by providing 24,960 nutritionally-balanced meals in a congregate setting by June 30, 1983.

<u>One-Year Objective</u>: To increase sound nutrition habits among the elderly of Japanese ethnic heritage experiencing greatest social and economic need by providing 8,320 nutritionally-balanced meals to 75 elders in a congregate setting during the period from July 1, 1980 through June 30, 1982.

Note: These services will not have restirctions or limitations for individuals of other ethnic groups requiring services. Individuals receiving these services will be linked to other appropriate Area Agency on Aging services required.

Planning and Service Area 149809 EXHIBIT D-1 SUMMARY LISTING OF THREE-YEAR AND ONE-YEAR AREA PLAN OBJECTIVES Page 20 of 53

Objective #16: Congregate Meals/Congregate Dining (Jewish)

<u>Three-Year Objective</u>: To increase sound nutrition habits among elders of Jewish heritage in greatest social and economic need by providing 22,080 meals in a congregate setting by June 30, 1983.

<u>One-Year Objective</u>: To increase sound nutrition habits among elders of Jewish heritage in greatest social and economic need by providing 7,360 nutritionally-balanced meals for 32 elders in a congregate setting during the period from July 1, 1980 through June 30, 1981.

Note: These services will not have restrictions or limitations for individuals of other ethnic groups requiring services. Individuals receiving these services will be linked to other appropriate Area Agency on Aging services as required. Planning and Service Area Page 21 of 53 SUMMARY LISTING OF THREE-YEAR AND ONE-YEAR PLAN OBJECTIVES

Objective #15: Congregate Meals/Congregate Dining (Hispanic)

<u>Three-Year Objective</u>: To increase sound nutrition habits among the elders of Hispanic ethnic heritage experiencing greatest social and economic need by providing 21,440 nutritionally-balanced meals in a congregate setting by June 30, 1983.

<u>One-Year Objective</u>: To increase sound nutrition habits among elders of Hispanic ethnic heritage in greatest social and economic need by developing a congregate meal site to provide 8,375 nutritionally-balanced meals to 35 elders in a congregate setting during the period from July 1, 1980 through June 30, 1981.

Note: These services will not have restrictions or limitations for individuals of other ethnic groups requiring services. Individuals receiving these services will be linked to other appropriate Area Agency on Aging services as required.

### Planning and Service Area SUMMARY LISTING OF THREE-YEAR AND ONE-YEAR AREA PLAN OBJECTIVES Page 22 of 53

### Objective #17: Congregate Meals/Congregate Dining (Native American)

<u>Three-Year Objective</u>: To increase sound nutrition habits among elders of Native American heritage experiencing greatest social and economic need by providing 24,660 nutritionally-balanced meals in a congregate setting by June 30, 1983.

<u>One-Year Objective</u>: To increase sound nutrition habits among elders of Native American heritage in greatest social and economic need by providing 4,650 meals to 50 elders in a congregate setting during the period from July 1, 1980 through June 30, 1981.

Note: These services will not have restrictions or limitations for individuals of other ethnic groups requiring services. Individuals receiving these services will be linked to other appropriate Area Agency on Aging services as required.

Planning and Service Area149809SUMMARY LISTING OF THREE-YEAR AND ONE-YEAR AREA PLAN OBJECTIVESEXHIBIT D-1<br/>Page 23 of 53

Objective #18: Title	III-C-2 Nutrition (Home Delivered) - Program Management
<u>Three-Year Objective</u> :	To increase sound nutrition habits among homebound elderly through the delivery of 626,778 nutritionally-balanced meals by June 30, 1983.
<u>One-Year Objective</u> : to 1,800 individuals i June 30, 1981.	To increase sound nutrition habits among homebound elders through the delivery of 208,926 nutritionally balanced meals n their homes during the period from July 1, 1980 through

### Planning and Service Area

## 149809

EXHIBIT D-1 Page 24 of 53

SUMMARY LISTING OF THREE-YEAR AND ONE-YEAR AREA PLAN OBJECTIVES

### Objective #19: Oregon Project Independence/AAA Administration

<u>Three-Year Objective</u>: To ensure the effective and efficient administration of the Area Agency on Aging by maintaining appropriate staff to provide sound fiscal management; on-going monitoring of the Oregon Project Independence Projects; system assessment and evaluation to refine/redefine objectives; and to develop a comprehensive plan to ensure a coordinated service system for the elderly of the City of Portland/Multnomah County by June 30, 1983.

<u>One-Year Objective</u>: To maintain the fiscal and program accountability for the period from July 1, 1980 through June 30, 1981 for the Oregon Project Independence Projects by the accomplishment of the following activities:

- 1. Preparation and submission of four fiscal/program reports;
- 2. Preparation and submission of four administrative cost reports;
- 3. Conduction of four on-site monitoring visits per appropriate contractor;
- 4. Conduction of desk audits as required;
- 5. Completion of monitoring/assessment reports as required;
- 6. Preparation of the annual plan section funded by Oregon Project Independence;
- 7. Preparation and submission of Oregon Project Independence reports.

EXHIBIT D-1 Page 25 of 53

Planning and Service Area SUMMARY LISTING OF THREE-YEAR AND ONE-YEAR AREA PLAN OBJECTIVES

Π.

Objective #20: In-Home	e Services/Counseling (Case Management II)
Three-Year Objective:	To maintain dignified and independent living among frail elderly by providing counseling services/Case Management II for 1,692
individuals by June 30,	
<u>One-Year Objective</u> :	To maintain dignified and independent living among frail elderly by providing counseling services/Case Management II for 564
individuals during the	period from July 1, 1980 through June 30, 1981.

EXHIBIT D-1 Page 26 of 53

Planning and Service Area SUMMARY LISTING OF THREE-YEAR AND ONE-YEAR AREA PLAN OBJECTIVES

, ~

<b>Objective #21: In-Hom</b>	e Services/Counseling (Case Management III/Protective Services)
<u>Three-Year Objective</u> :	To maintain dignified and independent living among frail elderly by providing 13,379 hours of counseling (Case Management III) by June 30, 1983.
<u>One-Year Objective</u> : for 108 individuals du	To maintain dignified and independent living among frail elderly by providing 4,493 hours of counseling (Case Management III) ring the period from July 1, 1980 through June 30, 1981.

Planning and Service An SUMMARY L	rea ISTING OF THREE-YEAR AND ONE-YEAR AREA	149809 PLAN OBJECTIVES	EXHIBIT D-1 Page 27 of 53
Objective # 22: In-Hom Three-Year Objective:	e Services/Homemaker To maintain dignified and independent by providing 66,804 hours of homemaker	living among frail services by June	l elderly 30, 1983.
<u>One-Year Objective</u> : period from July 1, 19	To maintain dignified and independent by providing 22,268 hours of homemaker 80 through June 30, 1981.	living among frail services during t	l elderly the

## Planning and Service Area

SUMMARY LISTING OF THREE-YEAR AND ONE-YEAR AREA PLAN OBJECTIVES

EXHIBIT D-1 Page 28 of 53

149809

Objective	# 23:	In-Home	Services/	'Housekeeper

ĥ

<u>Three-Year Objective</u>: To maintain dignified and independent living among frail elderly by providing 40,983 hours of housekeeper services by June 30, 1983.

<u>One-Year Objective</u>: To maintain independent and dignified living among frail elderly by providing 22,268 hours of housekeeper services for 180 individuals during the period from July 1, 1980 through June 30, 1981.

Planning and Service Area

149809

Exhibit D-2 Page 29 of 53

STATEMENT OF THREE-YEAR AND ONE-YEAR AREA PLAN OBJECTIVES

### Objective #1: Title III-B - Social Services - AAA Administration

Three-Year Objective: To ensure the effective and efficient administration of the Area Agency on Aging by maintaining appropriate staff to provide sound fiscal management; ongoing monitoring of the Title III-B Projects; system assessment and evaluation to refine/redefine objectives; and to develop a comprehensive plan to ensure

a coordinated service system for the elderly of the City of Portland/Multhomah County by June 30, 1983.

<u>One-Year Objective</u>: To maintain the fiscal and program accountability for the period July 1, 1980, through June 30, 1981, for Title III-B funded projects through accomplishment of the following activities:

- 1. Prepare and submit four fiscal/program reports;
- 2. Prepare and submit four administrative cost reports;
- 3. Conduct four on-site monitoring visits per appropriate contractor;
- 4. Conduct monthly desk audits and contract status reports for eight contracts;
- 5. Complete four monitoring/assessment reports;
- 6. Prepare the annual plan for second funded by Title III-B.

<u>Objective Narrative</u>: The City of Portland, as the Area Agency on Aging, is responsible for maintaining fiscal and programmatic accountability within local, state and federal guidelines. Categories of activities include:

- 1) Personnel management to assure adequate staffing to carry out mandated functions;
- Maintenance of a system of fiscal accountability, assuring effective and efficient receipt and expenditure of funds;
- 3) Implementation of contracting procedures to assure quality delivery of services;
- Maintenance of fiscal and programmatic auditing procedures to assure accountability within guidelines;
- 5) Maintain an adequate reporting system capable of producing timely and accurate required program and financial reports.

This objective was selected to ensure the effective and efficient administration of the area plan.

STATEMENT OF THREE-YEAR AND ONE-YEAR AREA PLAN OBJECTIVES 149809Page 30 of 53

EXHIBIT D-2

### Objective #2: Area Agency on Aging Services - Title III-B - Social Services

<u>Three-Year Objective</u>: To assure a continuum of care for older residents of Portland/ Multnomah County by maintaining adequate staff to carry out the functions of coordination and program development through June 30, 1983.

<u>One-Year Objective</u>: To assure a continuum of care for older residents of Portland/ Multnomah County by maintaining adequate staff to carry out the functions of coordination and program development through the completion of the following activities during the period from July 1, 1980 through June 30, 1981:

- 1. To provide staff support and coordination to a housing and income committee composed of community agencies and elderly consumers in the development and preparation of one report including recommendations relating to increased housing options for the elderly and increased options for economic security;
- To prepare one summary report to the White House Conference on Aging regarding the recommendations generated from community forums;
- 3. Conduct four public hearings;
- 4. Schedule and provide staff\_support through monthly meetings of AAA Advisory Council.

<u>Objective Narrative</u>: Assuring that AAA services and other community services are maximally responsive to the real needs of older people is at the core of the AAA's responsibility.

In operationalizing this objective, the AAA will have a dual focus. First, to assess the service system community-wide through analysis of critical issue areas pertinent to the elderly. This will provide direction in the establishment of a continuum of care, i.e., a system of services which allows flexibility for the elderly in receiving the level of care that is most appropriate to their needs. Second, to involve the community, through hearings and the Advisory Council, in the allocation of the AAA's own resources. Through these citizen participation processes, the AAA will continue to be open to the widest possible cross-section of ideas and approaches in addressing the problems of older people. Planning and Service Area EXHIBIT D-2 149809 STATEMENTOF THREE-YEAR AND ONE-YEAR AREA PLAN OBJECTIVES Page 31 of 53 Objective #3a: Access Services/Information (District) Three-Year Objective: To maintain access to needed services for elderly residents through the provision of district information services in response to 82,566 requests for information and assistance by June 30, 1983. **One-Year** Objective: To increase access to needed services for elderly residents through the provision of information services in eight district senior centers in response to 27,522 requests for information and assistance during the period from July 1, 1980 through June 30, 1981. Objective Narrative: A major barrier preventing many older persons from obtaining needed health and social services is the lack of knowledge needed to identify and gain access to available community resources. Information services give the elderly current knowledge of the opportunities available in the community to meet their needs. In order to make this readily available, community-based neighborhood centers will provide information services. Current information on neighborhood and count-wide services are provided by district centers. The AAA contracts with a community agency to provide an updated central resource file assures updated information for providers at the district centers.

Planning and Service Area STATEMENT OF THREE-YEAR AND ONE-YEAR AREA PLAN OBJECTIVES Page 32 of 53

Objective #3b: Access Services/Information (Central)

<u>Three-Year Objective</u>: To respond to 9,000 requests for information and assistance; and to maintain a central file which contains 800 resources by June 30, 1983.

<u>One-Year Objective</u>: To respond to 3,000 requests for information and assistance; and to maintain a central file which contains 800 resources during the period from July 1, 1980 through June 30, 1981.

Objective Narrative: A major barrier preventing many older persons from obtaining needed health and welfare services is the lack of knowledge needed to

identify and gain access to available community resources. In most cases, the problem which exists for seniors, as for the needy population as a whole, is not lack of services, but that services are many and fragmented.

A related problem is inadequate coordination among various social service agencies which hampers effective utilization of resources. This problem is attested by overlaps in service, agency names which are confusingly similar, varied eligibility criteria, including geographic criteria, all of which represent an unintelligible maze to the older person in need.

The provision of information services is critical to giving elders current knowledge of opportunities and services which are available in the community to meet their needs. Furthermore, there is a critical need to continually update and expand resource files of services available in the community.

In order to maintain a current resource file which is available to other agencies serving the elderly and provide additional information services, the AAA has selected this objective to maintain the service level to elders in Portland/Multnomah County.

This objective will be achieved through a contract with an agency, yet to be selected. The agency will provide this service through a central telephone number.

68 -

Planning and Service Area

149809

#### EXHIBIT D-2 Page 33 of 53

STATEMENT OF THREE-YEAR AND ONE-YEAR AREA PLAN OBJECTIVES

Objective #4a: Access Services/Referral (District)

<u>Three-Year Objective</u>: To maintain access to needed services for elderly residents through the provision of 17,988 district referral services by June 30, 1983.

<u>One-Year Objective</u>: To increase access to needed services for elderly residents through the provision of 5,966 district referral services during the period from July 1, 1980 through June 30, 1981.

<u>Objective Narrative</u>: A major barrier preventing many older persons from obtaining needed health and welfare services is the lack of knowledge needed to

identify and gain access to available community resources. In most cases, the problem which exists for seniors as for the needy population as a whole is not lack of services, but that services are many and fragmented.

A related problem is inadequate coordination among various social service agencies which hampers effective utilization of resources. This problem is attested by overlaps in service, agency names which are confusingly similar, varied eligibility criteria, including geographic criteria, all of which represent an unintelligible maze to the older person in need.

The provision of referral services is critical to insure that elders are placed in contact with appropriate services and that follow-up occurs to insure that the older person received those services.

In providing referrals to services which are County-wide, as well as those unique to neighborhoods in Multnomah County, the Area Agency has selected district contractors to provide referral services.

This objective will be achieved through contracts with Friendly House, Neighborhood House, Peninsula Project ABLE, MCCAA, Northwest Pilot Project, Hollywood Senior Center, PACT, Inc., and a contractor to be determined. Planning and Service Area STATEMENT OF THREE-YEAR AND ONE-YEAR AREA PLAN OBJECTIVES 149809

Objective #4b: Access Services/Referral (Central)

<u>Three-Year Objective</u>: To maintain access to needed services for elderly residents through the provision of 1,080 central referral services by June 30, 1983.

<u>One-Year Objective</u>: To maintain access to needed services for elderly residents through the provision of 360 central referral services during the period from July 1, 1980 through June 30, 1981.

Objective Narrative: A major barrier preventing many older persons from obtaining needed health and welfare services is the lack of knowledge needed

to identify and gain access to available community resources. In most cases, the problem which exists for seniors a- for the needy population as a whole is not lack of services, but that services are many and fragmented.

A related problem is inadequate coordination among various social service agencies which hampers effective utilization of resources. This problem is attested by overlaps in service, agency names which are confusingly similar, varied eligibility criteria, including geographic criteria, all of which represent an unintelligible maze to the older person in need.

The provision of referral services is critical to insure that elders are placed in contact with appropriate services and that follow-up occurs to insue that the older person receives those services. To augment referral services at the district level by providing a central referral component, the AAA has selected this objective to maintain the service level to elders in Portland/Multnomah County.

This objective will be achieved through a contract with an agency yet to be selected. The agency will provide this service through a central telephone number.
Planning and Service Area 149809 STATEMENT OF THREE-YEAR AND ONE-YEAR AREA PLAN OBJECTIVES

#### **Objective #5:** Access Services/Transportation

Three-Year Objective: To maintain access to available community services for mobility-limited elderly through resource development that will ensure the provision of 163,830 one-way rides to and from congregate dining sites; and 66,332 one-way rides to obtain needed social services by June 30, 1983.

<u>One-Year Objective</u>: To increase access to available community services and activities for mobility-limited elderly residents through the provision of 54,610 one-way rides to and from area-wide congregate dining sites for 250 individuals; and the provision of 22,444 one-way rides for 864 individuals to obtain needed social services during the period from July 1, 1980 through June 30, 1981.

EXHIBIT D-2

Page 35 of 53

<u>Objective Narrative</u>: Inadequate transportation services limit elderly persons in the utilization of available community services and resources and heighten the social isolation often experienced with increasing age. The Urban Mass Transit Administration has identified the cost of obtaining transportation services, the availability of appropriate services, and the physical demands made on passengers by the design of transportation facilities as three major barriers to transportation among the elderly. Elderly persons who become isolated from community services and activities because of lack of transportation may suffer from neglect or may be institutionalized at a higher cost to the community.

Based on a 1976 public survey, it is estimated that there are 13,186 elderly persons who live within the Portland city limits who have significant interference with mobility. Cost of transportation services may be a barrier to an estimated 18,004 residents age 65 or older who have incomes below 125% of the poverty level.

Elderly persons with mobility limitations need curb-to-curb special transportation services to enable them to shop and carry out other tasks necessary to independent living, to utilize health and other needed community services, and to participate in a wide array of community activities.

This objective was selected in response to felt needs in the community as expressed by the Advisory Committee on Aging and through testimony at public hearings. It will be achieved through a contract with Tri-County Metropolitan Transit District.

Transportation services will be provided for case management as a part of the case plan, developed by case managers. The nutrition transportation will be provided for individuals requiring this service to and from congregate meal sites. Planning and Service Area

STATEMENT OF THREE-YEAR AND ONE-YEAR AREA PLAN OBJECTIVES

149809 EXHIBIT D-2 IVES Page 36 of 53

#### **Objective** #6: Access Services - Access (Japanese)

<u>Three-Year Objective</u>: To maintain access to needed services for nutrition participants of Japanese ethnic heritage through the provision of 6,240 one-way rides for elders to and from the Japanese congregate dining site; and the provision of 3,600 education and 2,880 recreational services by June 30, 1983.

<u>One-Year Objective</u>: To increase access to needed services for nutrition participants of Japanese ethnic heritage through the provision of 2,080 one-way rides for elders to and from the Japanese congregate dining site; and provision of 1,200 education and 960 recreation services for 75 individuals during the period from July 1, 1980 through June 30, 1981.

<u>Objective Narrative</u>: A major barrier inhibiting participation by older persons in needed social, health, and welfare services is the lack of available mechanisms to facilitate access. This can be especially problematic for minority elderly where the language, religious, and cultural differences exacerbate the already considerable problems of access. Lack of awareness of available services, lack of mobility, and feelings of confusion and insecurity highlight the need for access services for the elderly.

In developing the nutrition program for Japanese American elders, the AAA has defined a clearcut need for services which facilitate access. Transportation and recreation and education events will encourage and enable elderly Japanese Americans to participate in needed service programs.

This objective was selected to maintain services to Japanese elders responsive to needs identified by the Japanese community. It will be achieved through a contract with the Japanese Ancestral Society.

This service will not have restrictions or limitations for individuals of other ethnic groups requiring services. Individuals receiving these services will be linked to other AAA services as required.

Note: These services will not have restrictions or limitations for individuals of other ethnic groups requiring services. Individuals receiving these services will be linked to other appropriate Area Agency on Aging services required.

Objective #7: Access Services - Access (Hispanic)

<u>Three-Year Objective</u>: To increase access to needed services for nutrition participants of Hispanic ethnic heritage through the provision of 288 escort services, 360 outreach services, 3,900 one-way rides to and from the Hispanic congregate dining site; and the development of agreements for the provision of bi-lingual information and referral services by June 30, 1983.

EXHIBIT D-2

Page 37 of 53

<u>One-Year Objective</u>: To increase access to needed services for nutrition participant elders of Hispanic ethnic heritage through the provision of 96 escort services, 120 outreach services, 1,300 one-way rides to and from the Hispanic congregate dining site; and the development of agreements for the provision of bilingual information and referral services for 120 individuals during the period from July 1, 1980 through June 30, 1981.

Objective Narrative: A major barrier inhibiting participation by older persons in needed social, health and welfare services is the lack of available mechanisms to facilitate access. This can be especially problematic for minority elderly where language, religious, and cultural differences accelerate the already considerable problems of access. Lack of awareness of available services, lack of mobility, and feelings of confusion and insecurity highlight the need for access services for the elderly.

In developing the nutrition program for the Hispanic elders, the AAA has defined a clear cut need for services which facilitate access; transportation, escort and outreach services which will encourage and enable Hispanic elders to participate in this program.

This objective was selected to maintain services to Hispanic elders responsive to needs identified by the Hispanic community. It will be achieved through a contract with the Community of Spanish Speaking People of Oregon. In addition, this contract will provide for the development of bi-lingual information and referral services which specifically address the needs of Hispanic elders.

Note: These services will not have restrictions or limitations for individuals of other ethnic groups requiring services. Individuals receiving these services will be linked to other appropriate Area Agency on Aging services as required. STATEMENT OF THREE-YEAR AND ONE-YEAR AREA PLAN OBJECTIVES

149809 EXHIBIT D-2 Page 38 of 53

#### Objective #8: Access Services - Access (Jewish)

Three-Year Objective: To develop access to needed services for nutrition participant elders of Jewish heritage through the provision of 21,150 one-way rides to and from the congregate dining site, 180 education services and 240 recreation services by June 30, 1983.

<u>One-Year Objective</u>: To provide access to needed services for nutrition participant elders of Jewish heritage through the provision of 7,170 oneway rides to and from the congregate dining site, 60 education services and 80 recreation services for 50 individuals during the period August 15, 1980 through June 30, 1981.

<u>Objective Narrative</u>: A major barrier inhibiting participation by older persons in needed social, health and welfare services is the lack of available mechanisms to facilitate access. This can be especially problematic for minority elderly where language, religious, and cultural differences accelerate the already considerable problems of access. Lack of awareness of available services, lack of mobility, and feelings of confusion and insecurity highlight the need for access services for the elderly.

In developing the nutrition program for Jewish elderly, the AAA has defined a clear cut need for services which facilitate access; transportation, recreation and education events which will encourage and enable Jewish elderly to participate in this program.

This objective was selected in order to increase the service level to Jewish elders in Portland/Multnomah County. The Jewish community presented evidence of need for a meal program for Jewish elders and requested AAA support to complement social activities already available. It will be achieved through a contract with the Mittleman Jewish Community Center.

Note: These services will not have restrictions or limitations for individuals of other ethnic groups requiring services. Individuals receiving these services will be linked to other appropriate Area Agency on Aging services required.

Planning and Service Area STATEMENT OF THREE-YEAR AND ONE-YEAR AREA PLAN OBJECTIVES 14980 Stage 39 of 53

**Objective** #9: Access Services - Access (Native American)

<u>Three-Year Objective</u>: To maintain access to needed services for nutrition participant elders of Native American heritage through the provision of **3,600** one-way rides to and from congregate dining sites; 600 information and 600 referral services, and 696 escort services by June 30, 1983.

<u>One-Year Objective</u>: To increase access to needed services for nutrition participants of Native American heritage through the provision of 1,200 one-way rides to and from congregate dining sites; 200 information and referral services; and 232 escort services during the period from July 1, 1980 through June 30, 1981.

Objective Narrative: A major barrier inhibiting participation by older persons in needed social, health and welfare services is the lack of available mechanisms to facilitate access. This can be especially problematic for minority elderly where language, religious and cultural differences accelerate the already considerable problems of access. Lack of awareness of available services, lack of mobility, and feelings of confusion and insecurity highlight the need for access services for the elderly.

In developing the nutrition program for Native American elders, the AAA has defined a clear cut need for services which facilitate access; transportation, recreation, and educational events will encourage and enable elderly Native Americans to participate in the needed service programs.

This objective was selected to maintain services to Native American elders responsive to needs identified by the Urban Native American community. It will be achieved through a contract with the Urban Indian Council. In addition, this contract will provide for the development of linkages with information and referral services which specifically address the needs of Native American elders.

Note: These services will not have restrictions or limitations for individuals of other ethnic groups requiring services. Individuals receiving these services will be linked to other appropriate Area Agency on Aging services required.  

 Planning and Service Area
 149809
 EXHIBIT D-2 Page 40 of 53

 Objective #10:
 In-Home Services - Counseling (Case Management I)
 Page 40 of 53

 <u>Three-Year Objective</u>:
 To maintain dignified and independent living among frail elderly by providing 45,720 counseling (Case Management I) services by June 30, 1983.

 <u>One-Year Objective</u>:
 To maintain dignified and independent living among frail elderly by providing 15,240 counseling (Case Management I) services to 1,688 individuals during the period from July 1, 1980 through June 30, 1981.

Objective Narrative: Elderly persons often experience a wide array of problems related to the physical and financial decline associated with old age in our society. Many elderly persons who remain in their own homes suffer from neglect because they do not utilize available community resources to meet their needs. Others who are institutionalized could be provided essential services in their own homes at a lower cost to the community.

In Portland/Multnomah County, one third of residents aged 65+ and live alone; approximately 22% of individuals 65+ have income below poverty lines (this figure would be greater if adjusted for inflation); 20% of residents have disabilities so serious as to make them homebound or able to get outside with difficulty; 19% of the County's residents are over age 60. Counseling (case management I) services solve elders' problems through extended referral in which professionals or paraprofessionals apply their knowledge to problems presented by clients. They give direct guidance and assistance in the utilization of needed health and social services, and/or assist clients to recognize and institute personal change that will lead to a more satisfactory life.

Counseling (case management I) is provided for individuals showing a need for ongoing maintenance services and periodic monitoring to prevent development of more serious problems which would threaten independent living.

This objective was selected to maintain case management services to elders in Portland/ Multnomah County, and will be achieved through contracts with eight district centers. Planning and Service Area

STATEMENT OF THREE-YEAR AND ONE-YEAR AREA PLAN OBJECTIVES 149809EXHIBIT D-2 Page 41 of 53

Objective #11: Personal Advocate - Legal

Three-Year Objective: To increase the availability of legal services among the elderly by enlisting 90 volunteer attorneys to provide legal services for 1,644 elderly in senior centers by June 30, 1983.

<u>One-Year Objective</u>: To increase the availability of legal services among the edlerly by enlisting 90 volunteer attorneys to provide legal services for 548 low-income elderly in senior centers; and through a full-time attorney, prepare and file an impact litigation on behalf of institutionalized elders during the period from July 1, 1980 through June 30, 1981.

Objective Narrative: A 1975 survey by the American Bar Foundation Bureau of Social Science Research reports that 23% of the elderly poor need a lawyer. Applied to 1970 Multnomah County Census data, an estimated 4,870 low income elders over 60 require legal services. In 1975, Multnomah County Legal Aid records show that 635 clients were aged 65 or older. Approximately 4,200 individuals require legal services to meet the established need.

A study by the National Senior Citizens Law Center in 1975 cited confusion and limited transportation as two barriers to older people in making appropriate utilization of legal services. This may be attributed to the priorities, types of services offered by Legal Aid (restricted because of funding limitations), difficulty for older people to reach Legal Aid offices and lack of knowledge and acceptance by older people of Legal Aid services.

Legal Aid services are greatly under-utilized by older people in Portland/Multnomah County (8% of Legal Aid clients are 65 or older compared with 34% of low income persons age 60 or older in the general population).

Legal services which meet the range of legal problems experienced by low income older persons will be provided in locations reasonably convenient and comfortable for older persons.

The objective was selected to maintain legal services to elders in the community and to expand the opportunity to institutionalized elders in accordance with the emphasis in the 1978 amendments to the Older Americans Act. This is responsive to felt needs in the community as expressed by the Advisory Committee on Aging and through testimony at public hearings. It will be achieved through a contract with Legal Aid and a non-financial agreement with the Multnomah Bar.

١

Planning and Service Area STATEMENT OF THREE-YEAR AND ONE-YEAR AREA PLAN OBJECTIVES 149809 Page 42 of 53

#### Objective #12: Title III-C-1 Nutrition (Congregate) - AAA Administration

Three-Year Objective: To ensure the effective and efficient administration of the Area Agency on Aging by maintaining appropriate staff to provide sound fiscal management; ongoing monitoring of Title III-C-1 Projects; systems assessment and evaluation to refine/redefine objectives; and to develop a comprehensive plan to ensure a coordinated service system for the elderly of the City of Portland/Multnomah County by June 30, 1983.

<u>One-Year Objective</u>: To maintain the fiscal and program accountability for the period July 1, 1980, through June 30, 1981, for Title III-C-1 Projects through the accomplishment of the following activities:

- 1. Prepare and submit four fiscal/program reports;
- 2. Prepare and submit four administrative cost reports;
- **3.** Conduct four on-site monitoring visits per appropriate contractor;
- 4. Conduct 60 desk audits and contract status reports for five nutrition contracts;
- 5. Complete four monitoring/assessment reports;
- 6. Prepare the annual plan for section funded by Title III-C-1;
- 7. Prepare the required U.S.D.A. reports for five nutrition contracts;
- Develop a packet of training materials on nutrition for use in congregate dining facilities;
- 9. Develop a long-range plan for nutrition for elders of Portland/Multnomah County, including provision for site selection.

<u>Objective Narrative</u>: The City of Portland, as the Area Agency on Aging, is responsible for maintaining fiscal and programmatic accountability within local, state and federal guidelines. Categories of activities include:

- 1) Personnel management to assure adequate staffing to carry out mandated functions;
- 2) Maintenance of a system of fiscal accountability, assuring effective and efficient receipt and expenditure of funds;
- 3) Implementation of contracting procedures to assure quality delivery of services;
- Maintenance of fiscal and programmatic auditing procedures to assure accountability within guidelines;
- 5) Maintain an adequate reporting system capable of producing timely and accurate required program and financial reports.

This objective was selected to ensure the effective and efficient administration of the area plan.

#### **Objective #13:** Congregate Dining (Area-wide)

<u>Three-Year Objective</u>: To increase sound nutrition habits among the elderly by providing 527,998 nutritionally balanced meals in a congregate setting by June 30, 1983.

<u>One-Year Objective</u>: To increase sound nutrition habits among the elderly by providing 172,666 nutritionally balanced meals to 3,500 persons in a congregate setting during the period from July 1, 1980 through June 30, 1981.

Objective Narrative: Poor nutrition habits among the elderly, in conjunction with other physical, social and economic changes associated with increasing age may result in a pattern of living which causes malnutrition and loss of normal independent functioning. Many elderly persons do not eat adequately because 1) they cannot afford to do so, (or) 2) they lack the knowledge and/or skills to select and prepare nourishing and well-balanced meals, 3) they have feelings of rejection and loneliness which obliterate the incentive necessary to prepare and eat a meal alone.

National priorities have established that persons with social and economic needs are in greater need of services. 1970 census data shows that in Multnomah County there are 97,498 persons aged 60 and older. Of these aged 65 and older, 23,747 live alone; 2,079 are minority, and 21,096 have incomes below 125% of poverty level (Older Oregonians' Universe 1974). The 1970 Project Find national survey shows that 31% of the elderly reported they could not prepare their own meals without assistance. To promote better health through improved nutrition there is a need to provide low cost nutritionally sound meals in strategically placed centers.

This objective was selected to maintain services responsive to felt needs in the community as expressed by the Advisory Committee on Aging and through testimony at public hearings. It will be achieved through a contract with Loaves and Fishes Centers, Inc.

Planning and Service Area

STATEMENT OF THREE-YEAR AND ONE-YEAR AREA PLAN OBJECTIVES

EXHIBIT D-2 Page 44 of 53

149809

#### Objective #14: Congregate Meals/Congregate Dining (Japanese)

<u>Three-Year Objective</u>: To increase sound nutrition habits among the elderly of Japanese ethnic heritage experiencing greatest social and economic need by providing 24,960 nutritionally-balanced meals in a congregate setting by June 30, 1983.

<u>One-Year Objective</u>: To increase sound nutrition habits among the elderly of Japanese ethnic heritage experiencing greatest social and economic need by providing 8,320 nutritionally-balanced meals to 75 elders in a congregate setting during the period from July 1, 1980 through June 30, 1982.

Objective Narrative: Poor nutrition habits among the elderly, in conjunction with other physical, social and economic changes associated with increasing age, may result in a pattern of living which causes malnutrition and loss of normal independent functioning. Many elderly persons do not eat adequately because 1) they cannot afford to do so; (or) 2) they lack the knowledge and/or skill to select and prepare nourishing and well-balanced meals; (or) 3) they have limited mobility which may impair their capacity to shop and cook for themselves; (or) 4) they have feelings of rejection and loneliness which obliterates the incentive necessary to prepare and eat a meal alone.

According to national priorities, preference for AAA services is given to older persons with greatest economic or social need. A sample of Japanese American elders in Portland/ Multnomah County revealed 162 persons living below the poverty level, reflecting a clear need for low cost nutritious meals. Further evidence of need is reflected in the survey in the numbers of elderly Japanese Americans who do not currently eat three meals a day, who live alone, and have mobility problems. In addition, English is a second language for many Japanese elders; this prevents participation/socialization in the area-wide nutrition project and other AAA support services.

This objective was selected to maintain services to Japanese elders responsive to needs identified by the Japanese community. It will be achieved through a contract with the Japanese Ancestral Society.

Note: These services will not have restirctions or limitations for individuals of other ethnic groups requiring services. Individuals receiving these services will be linked to other appropriate Area Agency on Aging services required. Planning and Service Area STATEMENT OF THREE-YEAR AND ONE-YEAR AREA PLAN OBJECTIVES

Objective # 15: Congregate Meals/Congregate Dining (Hispanic)

<u>Three-Year Objective</u>: To increase sound nutrition habits among the elders of Hispanic ethnic heritage experiencing greatest social and economic need by providing 21,440 nutritionally-balanced meals in a congregate setting by June 30, 1983.

<u>One-Year Objective</u>: To increase sound nutrition habits among elders of Hispanic ethnic heritage in greatest social and economic need by developing a congregate meal site to provide 8,375 nutritionally-balanced meals to 35 elders in a congregate setting during the period from July 1, 1980 through June 30, 1981.

<u>Objective Narrative</u>: Poor nutrition habits among the elderly in conjunction with other physical, social and economic changes associated with increasing age may result in a pattern of living which causes malnutrition and loss of normal independent functioning. Many elderly persons do not eat adequately because 1) they cannot afford to do so; (or) 2) they lack the knowledge and/or skill to select and prepare nourishing and well-balanced meals; (or) 3) they have limited mobility which may impair their capacity to shop and cook for themselves; (or) 4) they have feelings of rejection and loneliness which obliterates the incentive necessary to prepare and eat a meal alone.

According to national priorities, preference for AAA service is given to older persons with greatest economic or social need. Since many Hispanic elders have different dietary preferences, meals served through the area-wide nutrition projects do not address their particular needs. In addition, English is a second language for many Hispanic elders; this prevents participation/socialization in the area-wide nutrition project and other AAA support services.

This objective was selected to maintain services to Hispanic elders responsive to needs identified by the Hispanic community. It will be achieved through a contract with the Committee of Spanish Speaking People of Oregon.

Note: These services will not have restrictions or limitations for individuals of other ethnic groups requiring services. Individuals receiving these services will be linked to other appropriate Area Agency on Aging services as required. Planning and Service Area STATEMENT OF THREE-YEAR AND ONE-YEAR AREA PLAN OBJECTIVE**9** (1980) Page 46 of 53

Objective #16: Congregate Meals/Congregate Dining (Jewish)

<u>Three-Year Objective</u>: To increase sound nutrition habits among elders of Jewish heritage in greatest social and economic need by providing 22,080 meals in a congregate setting by June 30, 1983.

<u>One-Year Objective</u>: To increase sound nutrition habits among elders of Jewish heritage in greatest social and economic need by providing 7,360 nutritionally-balanced meals for 32 elders in a congregate setting during the period from July 1, 1980 through June 30, 1981.

<u>Objective Narrative</u>: Poor nutrition habits among the elderly, in conjunction with other physical, social and economic changes associated with increasing age, may result in a pattern of living which causes malnutrition and loss of normal independent functioning. Many elderly persons do not eat adequately because 1) they cannot afford to do so; (or) 2) they lack the knowledge and/or skills to select and prepare nourishing and well-balanced meals; (or) 3) they have limited mobility which may impair their capacity to shop and cook for themselves; (or) 4) they have feelings of rejection and loneliness which obliterate the incentive necessary to prepare and eat a meal alone.

There are approximately 2,063 Jewish individuals age 60 and over residing in the Portland area. Many Jewish elders are immigrants; places of origin include Eastern Europe, Sephardic Jews from Spain, and recent Russian immigrants. Language barriers for these elders prevent socialization in the area-wide meal sites. Another major barrier to participation of Jewish elders is the food served at area-wide sites. This age cohort keeps kosher or kosher-style food. The dietary custom permits only certain foods and prescribes preparation and serving in a particular manner.

This objective was chosen in order to increase the service level to elders in Portland/ Multnomah County with special focus on those in greatest social need. The Jewish community presented evidence of need for a meal program for Jewish elders and requested AAA support to complement social activities already available. It will be achieved through a contract with the Mittleman Jewish Community Center.

Note: These services will not have restrictions or limitations for individuals of other ethnic groups requiring services. Individuals receiving these services will be linked to other appropriate Area Agency on Aging services as required.

			• •						· · ·	· · · · · · ·
Planning and	Service Ar	ea								
	STATEMENT	0F	THREE-YEAR	AND	ONE-YEAR	AREA	PLAN	OBJEC	TIVES	1 100

149809

Page 47 of 53

#### Objective #17: Congregate Meals/Congregate Dining (Native American)

<u>Three-Year Objective</u>: To increase sound nutrition habits among elders of Native American heritage experiencing greatest social and economic need by providing 24,660 nutritionally-balanced meals in a congregate setting by June 30, 1983.

<u>One-Year Objective</u>: To increase sound nutrition habits among elders of Native American heritage in greatest social and economic need by providing 4,650 meals to 50 elders in a congregate setting during the period from July 1, 1980 through June 30, 1981.

<u>Objective Narrative</u>: Poor nutrition habits among the elderly in conjunction with other physical, social and economic changes associated with increasing age may result in a pattern of living which causes malnutrition and loss of normal independent functioning. Many elderly persons do not eat adequately because 1) they cannot afford to do so; (or) 2) they lack the knowledge and/or skill to select and prepare nourishing and well-balanced meals; (or) 3) they have limited mobility which may impair their capacity to shop and cook for themselves; (or) 4) they have feelings of rejection and loneliness which obliterates the incentive necessary to prepare and eat a meal alone.

According to national priorities, preference for AAA services is given to older persons with greatest economic or social need. The 1976 report of the National Indian Conference on Aging highlights the particular nutritional needs of Native American citizens, the lack of availability of familiar and nutritional foods in Federal food programs as contributing to malnourishment among older Native Americans.

In addition, social and cultural differences often inhibit participation by Native Americans in the area-wide nutrition project. This objective was selected to maintain services to Native American elders responsive to needs identified by the Urban Native American community. It will be achieved through a contract with the Urban Indian Council.

Note: These services will not have restrictions or limitations for individuals of other ethnic groups requiring services. Individuals receiving these services will be linked to other appropriate Area Agency on Aging services as required.

<b>Planning and Service Ar</b> STATEMENT	ea OF THREE-YEAR AND ONE-YEAR AREA PLAN OBJECTIVES 149809
Objactive # 18: Title	III-C-2 Nutrition (Home Delivered) - Program Management
<u>Three-Year Objective</u> :	To increase sound nutrition habits among homebound elderly through the delivery of 626,778 nutritionally-balanced meals by June 30, 1983.
<u>One-Year Objective</u> :	To increase sound nutrition habits among homebound elders through the delivery of 208,926 nutritionally balanced meals
to 1,800 individuals in June 30, 1981.	their homes during the period from July 1, 1980 through

Objective Narrative: In addition to those reasons outlined in Objective #13 (Congregate Dining) many elders also have mobility limitations which may impair their capacity to shop and cook for themselves.

The 1970 Project Find national survey shows that 30% of the elderly could not shop for food. A HEW Report (1973) shows that 20% of the population 60 years and older have interference with mobility. In fact, a 1976 public survey estimated that there are 13,186 elderly persons who live within the Portland city limits who have <u>significant</u> interference with mobility. To promote better health through improved nutrition, there is a need to provide low cost nutritionally sound meals in the home.

This objective was selected in order to maintain needed services in accordance with grant requirements for elders in Portland/Multnomah County. The objective will be achieved through a contract with Loaves and Fishes, Inc.

**Planning and Service Area** STATEMENT OF THREE-YEAR AND ONE-YEAR AREA PLAN OBJECTIVES

EXHIBIT D-2

Page 49 of 53

#### Objective #19: Oregon Project Independence/AAA Administration

Three-Year Objective: To ensure the effective and efficient administration of the Area Agency on Aging by maintaining appropriate staff to provide sound fiscal management; ongoing monitoring of the Oregon Project Independence Projects; system assessment and evaluation to refine/redefine objectives; and to develop a comprehensive plan to ensure a coordinated service system for the elderly of the City of Portland/Multnomah County by June 30, 1983.

One-Year Objective: To maintain the fiscal and program accountability for the period from July 1, 1980, through June 30, 1981, for the Oregon Project Independence Projects by the accomplishment of the following activities:

- 1. Prepare and submit four fiscal/program reports;
- 2. Prepare and submit four administrative cost reports;
- 3. Conduct four on-site monitoring visits per appropriate contractor;
- 4. Conduct desk audits as required;
- 5. Complete monitoring/assessment reports as required;
- 6. Prepare the annual plan section funded by Oregon Project Independence:
- 7. Prepare and submit Oregon Project Independence reports.

Objective Narrative: The City of Portland, as the Area Agency on Aging, is responsible for maintaining fiscal and programmatic accountability within local, state and federal guidelines. Categories of activities include:

- 1) Personnel management to assure adequate staffing to carry out mandated functions;
- 2) Maintenance of a system of fiscal accountability, assuring effective and efficient receipt and expenditure of funds;
- 3) Implementation of contracting procedures to assure quality delivery of services;
- 4) Maintenance of fiscal and programmatic auditing procedures to assure accountability within guidelines;
- 5) Maintain an adequate reporting system capable of producing timely and accurate required program and financial reports.

This objective was selected to ensure the effective and efficient administration of the area plan.

149809

EXHIBIT D-2 Page 50 of 53

Planning and Service Area STATEMENT OF THREE-YEAR AND ONE-YEAR AREA PLAN OBJECTIVES

Objective #20: In-Home Services/Counseling (Case Management II)

<u>Three-Year Objective</u>: To maintain dignified and independent living among frail elderly by providing counseling services/Case Management II for 1,692 individuals by June 30, 1983.

<u>One-Year Objective</u>: To maintain dignified and independent living among frail elderly by providing counseling services/Case Management II for 564 individuals during the period from July 1, 1980 through June 30, 1981.

<u>Objective Narrative</u>: Elderly persons often experience a wide array of problems related to the physical and financial deadlines associated with old age in our society. Many elderly persons who remain in their own homes suffer from neglect because they do not utilize available community resources to meet their needs. Others who are institutionalized could be provided essential services in their own homes at a lower cost to the community.

In Portland/Multnomah County, one third of residents aged 65+ live alone; approximately 22% of individuals 65+ have income below poverty lines (this figure would be greater, if adjusted for inflation); 20% of residents have disabilities so serious as to make them homebound or able to get outside with difficulty; 19% of the County's residents are over age 60. Counseling (case management II) services solve elders' problems through extended referral in which professionals or paraprofessionals apply their knowledge to problems presented by clients. They give direct guidance and assistance in the utilization of needed health and social services, and/or assist clients to recognize and institute personal change that will lead to a more satisfactory life.

Counseling (case management II) is provided to individuals needing intervention and intensive casework to sustain independent living.

This objective was selected in order to maintain the level of case management II services to elders in Portland/Multnomah County and will be achieved through contracts with eight district centers.

Planning and Service Area STATEMENT OF THREE-YEAR AND ONE-YEAR AREA PLAN OBJECTIVES EXHIBIT D-2 Page 51 of 53

149809

#### Objective #21: In-Home Services/Counseling (Case Management III/Protective Services

<u>Three-Year Objective</u>: To maintain dignified and independent living among frail elderly by providing 13,379 hours of counseling (Case Management III) by June 30, 1983.

<u>Qne-Year Objective</u>: To maintain dignified and independent living among frail elderly by providing 4,493 hours of counseling (Case Management III) for 108 individuals during the period from July 1, 1980 through June 30, 1981.

Objective Narrative: Elderly persons often experience a wide array of problems related to the physical and financial deadlines associated with old age in our society. Many elderly persons who remain in their own homes suffer from neglect because they do not utilize available community resources to meet their needs. Others who are institutionalized could be provided essential services in their own homes at a lower cost to the community.

In Portland/Multnomah County, one third of residents aged 65+ live alone; approximately 22% of individuals 65+ have income below poverty lines (this figure would be greater, if adjusted for inflation); 20% of residents have disabilities so serious as to make them homebound or unable to get outside with difficulty; 19% of the County's residents are over age 60. Counseling (case management III) services solve elders' problems through extended referral in which professionals or paraprofessionals apply their knowledge to problems presented by clients. They give direct guidance and assistance in the utilization of needed health and social services, and/or assist clients to recognize and institute personal change that will lead to a more satisfactory life.

Counseling (case management III) is provided to clients with complex social, emotional, and physical situations requiring imeediate and comprehensive social casework in order for them to achieve dignified, independent living.

This objective was selected in order to maintain the level of case management III services to elders in Portland/Multnomah County and will be achieved through contracts with eight district centers.

Objective #22: In-Home Services/Homemaker

<u>Three-Year Objective</u>: To maintain dignified and independent living among frail elderly by providing 56,804 hours of homemaker services by June 30, 1983.

<u>One-Year Objective</u>: To maintain dignified and independent living among frail elderly by providing 22,268 hours of homemaker services during the period from July 1, 1980 through June 30, 1981.

<u>Objective Narrative</u>: Elderly individuals at times face crisis situations in which they require immediate and intensive assistance in order to maintain normal functioning. When such situations arise, elderly persons are often in danger of neglect or exploitation because of inadequate income, declining health, social isolation, and lack of knowledge of available service. Declining health and physical strength make it increasingly difficult for many physically and mentally impaired, frail, elderly persons to perform personal care tasks necessary to sustain independent living.

Homemaker services must be employed to assist these individuals remain in their home, and continue to live in independence and dignity.

A study by Ethel Shanas in 1971 indicates that 19% of persons over 60 are physically or mentally impaired to the degree that homemaker/housekeeper services are needed to sustain independent living. A 1975 study by the Committee on Aging estimates that 20% of the present nursing home population would not require such care if in-home assistance were available.

This objective was selected to maintain services responsive to felt needs in the community as expressed by the Advisory Committee on Aging and through testimony at public hearings. It will be achieved through a contract with an agency to be determined.

Page 53 of 53

### 149809

Objective #23: In-Home Services/Housekeeper

<u>Three-Year Objective</u>: To maintain dignified and independent living among frail elderly by providing 40,983 hours of housekeeper services by June 30, 1983.

<u>One-Year Objective</u>: To maintain independent and dignified living among frail elderly by providing 22,268 hours of housekeeper services for 180 individuals during the period from July 1, 1980 through June 30, 1981.

<u>Objective Narrative</u>: Elderly individuals at times face crisis situations in which they require immediate and intensive assistance in order to maintain normal functioning. When such situations arise, elderly people are often in danger of neglect or exploitation because of inadequate income, declining health, social isolation, and lack of knowledge of available service. Declining health and physical strength make it increasingly difficult for many physically and mentally impaired, frail, elderly persons to perform routine household tasks necessary to sustain independent living.

Housekeeper services must be employed to assist these individuals remain in their homes and continue to live in independence and dignity.

A study by Ethel Shanas in 1971 indicates that 19% of persons over 60 are physically or mentally impaired to the degree that homemaker/housekeeper services are needed to sustain independent living. A 1975 study by the Committee on Aging estimates that 20% of the present nursing home population would not require such care if in-home assistance were available.

This objective was selected to maintain services responsive to felt needs in the community as expressed by the Advisory Committee on Aging and through testimony at public hearings. It will be achieved through a contract with an agency to be determined.

# SECTION E. NUTRITION PROJECT

EXHIBIT E-1 Page 1 of 1 149809

#### JUSTIFICATION FOR TRANSFER OF TITLE III-C CONGREGATE MEALS MONIES TO HOME DELIVERED MEALS

The Portland/Multnomah AAA requests a transfer of \$259,552 from Title III-C-1 to Title III-C-2. This represents 33% of the Title III-C-1 grant.

This transfer is necessary to avoind disruption of home-delivered meals to elderly housebound residents who are currently receiving this service and who continue to need home-delivered meals in order to sustain independent living.

The AAA conducted an assessment of the home-delivered meal program in the fall of 1979 and determined that the persons receiving home-delivered meals were appropriate recipients in accordance with the eligibility criteria and in their present situations were not likely participants in a congregate program.

The Portland/Multnomah County Area Agency on Aging is seeking to encourage participation in the congregate program through the maintenance of transportation services to and from congregate meal sites. In FY 8-81 the AAA proposes the development of two new congregate nutrition programs directed toward the special needs of Jewish and Hispanic elders. The AAA in this plan also proposes that the area-wide nutrition contractor that provides both congregate and home-delivered meals reduce the percentage of home-delivered meals from 60% in FY 79-80 to 55% in FY 80-81.

In addition, the work plan for AAA in FY 1980-81 includes the development of a longrange plan in relation to the nutrition needs of the elderly of Multnomah County. This plan will include:

- 1. Distinction between Meals on Wheels and congregate meals;
- Site selection;
- 3. Directing services to those in greatest economic/social needs, including planning for minorities.

**Eligibility** Criteria: All residents of Multnomah County age 60 and older are eligible for nutrition services, with additional criteria for home-delivered meals.

**Eligibility** for home-delivered meals is determined by center staff and volunteers who **establish** that an individual meets the following additional criteria: 1) lives within **a** delivery area; 2) is able to feed him/herself; 3) is housebound and unable to participate in congregate meals by reason of illness, incapacitating disability or other **conditions** or circumstances which prevent convenient and comfortable utilization of **congregate** meal sites; 4) is unable to shop and prepare his/her own meals; 5) is **able** to provide for other meals; 6) can eat the general or modified meals prepared **by** the project; and 7) needs home-delivered meals for at least one week.

Additional material relating to the provision of home-delivered meals was submitted to the Office of Elderly Affairs as part of the FY 1979-80 Supplemental Grant grant proposal in a letter dated April 11, 1980.

# SECTION F. AREA AGENCY BUDGETS

PSA Portland/Multnomah County

#### CEA Fund Source (check): X\_IIIB;

#### \_\_\_\_\_\_IIIC-1; \_\_\_\_IIIC-2; \_\_\_IVA

- --

. •

.

~

# AREA ... AGENCY ELEDGET

•

:

# FISCAL YEAR 1981

Page	1	of

נ		IIIC-2;IVA					AGENCY ELDGE	T					
	0PI					FISCAL	YEAR						
F						CASH	RESOURCES			IN-KI	ND RESOURCES		
4	CSJECTIVE NUMBER			OEA FUNDS	PROGRAM INCOME	MATCH	U.S.D.A.	OTHER RESOURCES	MATCH	COMMODITIES	OTHER RESOURCES	GRA	D TOTALS
	1	AAA Administration	A	83,875*	-0-*	42,959*	N/A	76,605*	-0-*	· -0- *	-0-*	203,439*	621,559
	2	AAA Services	Р	52,558*	-0-*	32,208*	N/A	393,354*	-0-*	-0-*	-0-*	478,120*	
	3a	Access Svcs/Information (District)	Α.	8,814	-0-	-0-	N/A	-0-	-0-	-0	-0-	8,814	97,760
			Р	79,327	-0-	9,619	N/A	-0-	-0-	-0-	-0-	88,846	
	ЗЪ	Access Svcs/Information (Central)	A	1,629	-0-	-0-	N/A	-0-	-0-	-0-	-0-	1.629	17,146
			Р	14,660	-0-	857	N/A	-0-	-0-	-0-	-0-	15,517	
		INFORMATION SUBTOTAL	A	10,443*	-0-*	-0-*	N/A	-0-*	-0- *	-0-*	-0-*	10,443*	114,905
			Р	93,987*	-0-*	10,476*	N/A	-0-*	-0- *	-0-*	-0-*	104,463*	
	4a	Access Svcs/Referral (District)	A	8,814	-0-	-0-	N/A	-0-	-0-	-0-	-0-	8,314	97,760
			Р	79,327	-0-	9,619	N/A	I _0-	-0-	· -0-	-0-	83,946	
	45	Access Svcs/Referral (Central)	A	1,629	-0-	-0-	N/A	-0-	-0-	-0-	-0-	1.629	17,145
			Р	14,660	-0-	857	N/A	-0-	-0-	-0-	-0-	15,517	
		REFERRAL SUBTOTAL	A	10,443*	-0-*	-0-*	N/A	0-*	-0- *	-0- *	-0-*	10,443*	114,906*
				93,987*	-0-*	10,476*	N/A	-0-*	-0- *	-0- *	-0-*	104,453*	
	5	Access Sycs/Transportation	A	23,945	-0-	-0-	N/A	-0-	-0-	-0-	-0-	23,945	252,052
			Р	215,504	-0-	.12,603	N/A	-0-	-0-	-0-	-0-	223,107	
	6	Access Svcs/Access (Japanese)	A	-0-	-0-	-0-	N/A	-0-	-0-	-0-	-0-	-0-	
			Р	10,163	-0-	535	- N/A	-0-	-0-	-0-	-0-	10,698	10.698
	7	Access Svcs/Access (Hispanic)	A	-0-	-0-	-0-	1/A	-0-	-0-	-0-	-0-	-0-	
		· · ·	P	10,163	-0-	535	N/A	-0-	-0-	-0-	-0-	10,593	10,625
	8	Access Svcs/Access (Jewish)	A	-0-	-0-	-0-	N/A	-0-	-0-	-0-	-0-	-0-	
1			<u>Р</u>	10,163	-0-	535	N/A	-0-	-0-	-0-	-0-	10,698	10,690
	3	Access Svcs/Access (Native Amer.)	A	-0-	-0-	-0-	N/A	-0-	-0-	-0-	-0-	-0-	
			 P	10,163	-0-	535	N/A	-0-	-0-	-0-	-0-'	10,693	10,698
		ACCESS SERVICES SUBTOTAL	A	44,831*	-0-*	-0-*	N/A	-0-*	-0-*	-0-*	-0-*	44,831*	524,656*
			 P	444,130*	-0-*	35,695+	N/A	-0-*	-0-**	-0-*	-0-*	479,825*	
	10	In-Home Svcs/Counseling (C. Mgmt.	т ) А	18.163*	-0-*	-0-*	N/A	-0-*	-0-*	-0- *	-0-*	13.163*	200,865
-	• •		p	163,464*	-0-*	19,238+	N/A	-0-*	-0-*	-0-*	-0-*	182,702*	
	11	Personal Advocacy Legal '	A	3,749*	-0-*	-0-*	N/A	-0-*	-0-*	-0-*	-0-*	3,749*	39,458*
	• •	Legui	 P	33,749*	-0-*	1,973*	N/A	-0-*	-0-*	-0-*	-0-*	35,709*	
			A	150,618**	-0-**	42,959**	N/A	76,605**	-0-**	-0-**	-0-**	270,152**	1,446,551*
1		GRAND TOTAL	A p	693,901**	-0-**	89,114**	N/A	393,354	-0-**	-0-**	-0-**	1,176,369*	
		RESOURCE TUTAL	V/A	844,519	-0-	132,073	N/A	469,959	-0-	-0-	-0-	1,446,551	

.

PSA Fortland/Multnomah County

CEA Fund Source (check):\_\_\_IIIB; CEA Fund Source (check):\_\_\_IIIB; X\_\_IIIC-1; \_\_IIIC-2; \_\_IVA C\_\_OPI

# AREA . AGENCY BUDGET

•

# FISCAL YEAR 1981

F-1 Page 2 of 8

.

0PI							••••••			
				CASH	RESOURCES			IN-K	IND RESOURCES	
CSJECTIV NUMBER	E	OEA FUNDS	PROGRAM INCOME	MATCH	U.S.D.A.	OTHER RESOURCES	матсн	COMMODITIES	OTHER RESOURCES	GRAND TOTALS
12	AAA Administration A	40,922 *	-0-*	13,641*	-0-*	-0-*	-0-*	-0-*	0 *	54,563* 64,980*
	P	-0-*	-0-*	10.417*	-0-*	-0-*	-0-*	-0-*	-0-*	10_417*
13	Congregate Meals/COngregate Dining A	1	-0		-0-	-0-	-0-	-0	-0-	33,955 717,722
	(Area-wide) P	305,702	154,417	18,870	93,520	92,377	18,870	-0-	-0-	623.756
14	Congregate Meals/Congregate Dining A	3.984	-0-		-0-	-0-	-0-	-0-	-0-	3,984 50,919
	(Japanose)	35.853	5,408	2,096	3,578	-0-	-0-	-0-	-0-	46,935
15	Congregate Meals/Congregate Dining A	5,234	-0-	0	-0-	-0-	-0-	-0-	-0-	5,234 60,786
	(Hispanic) P	47,103	2,094	2.754	3,601	-0-	-0-	-0-	-0-	55,552
15	Congregate Meals/Congregate Dining A	1	-0-		-0-	-0-	-0-	-0-	-0-	2,638 35,712
		23.737	4,784	1.363	3,165	-0-	-0-	-0-	-0-	33,074
17	Congregate Meals/Congregate Dining A	1	-0-	-0-	-0-	i -0-	-0-	-0-	-0-	3,984 45,095
	(Native American) P	1	1,163	2,096	2,000	-0-	-0-	-0-	-0	41,112
		1	-0-*	-0-*	-0-*	0-*	-0-*	-0-1	-0-*	49,806 + 910,235*
	CONGREGATE MEALS - SUBTOTAL A	49,806*	167,866*	27,204*	105,864*	92,377*	18,870*	-0-*	-0-*	860,429 *
		A REAL PROPERTY OF THE REAL PR	-0-**	13.641**	-0-**	-0-**	-0-**	-0-**	-0-**	104,369** 975,215**
		90,728** 448,248**	167,866**	37,621**	105,864**	92,377**	18.870**	-0-**	-0-**	870.846**
	, <u>and a second second 1</u>		i i i i i i i i i i i i i i i i i i i		105,864	92,377	18,870		-0-	975,215
	RESCURCE TOTAL N/A	538,976	167,866	51,262	- 105,664	32,311	18,870	-0-	-0-	9/5,215
					·					
۰. بو بر باده الالار م								1		
				<u>_</u>			ļ			
	· · · · · · · · · · · · · · · · · · ·									
										<u> </u>
								1		
-t	· · ·									
<b></b>										
									1	
••••••••••••••••••••••••••••••••••••••		1			1					
<del></del>					-	1		1	İ	
					1	1				
					-+	- <del> </del> '	<u>+</u>		<u> </u>	
				1	1		1	1	1	1

:

, .

-

PSA <u>Portland/Multnomah\_county</u> OEA Furd Source (check):\_\_\_111B;

#### \_\_\_\_IIIC-1; XX\_IIIC-2; \_\_\_IVA \_\_\_OPI

149809

## AREA . ARENCY LUDGET

# FISCAL YEAR 1981

		1	,									
CBJECTIVE		OEA	PROGRAM	CASH MATCH	+	ESOURCES	OTHER	MATCH	IN-KI	ND RESOURCES	GRANI	TOTALS
NUMBER		FUNDS	INCOME				RESOURCES			RESCURCES		
**	Home-Delivered Meals/Project Mgmt. A		-0-	-0-		-0-	-0-	-0-	-0-	-0-	41,514	877.208
	Home-Delivered Meals/Meal Cost P	127,725	117,727	-0-		114,303	112,914	-0-	-0-	-0-	472,660	
	Home-Delivered Meals/Meal Delivery P	245,893	71,006	23,053	]	-0-	-0-	23.063	-0-	-0-	363.025	
								51				
	HOME-DELIVERED MEALS - SUBTOTAL A		-0-*	-0-*	]	-0-*	-0-*	-0-*	-0-*	-0-*	41,514*	877.205*
	P		188,733*	23,063*		114,303*	112,914*	23,063*	-0-*	-0-*	835.694*	
	GRAND TOTAL A	1 .	-0-**	-()-**		-0-**	-0-**	-0-**	-0-**	-0-**	41,514**	E77.202**
	Р	373,618**	188,733**	23,063**		114,303**	112,914**	23,063**	-0-**	-0-**	835.694**	
	RESOURCE TOTAL	415,132	188,733	23,063		114,303	112,914	23,063	-0-	-0-	277.200	
					_							
											İ	
		1			•							
											1	
					$\square$			L				
					·							
					_							
			•									
					_1							
								1				
					_1							
				-				1		······	1	
								1			1	
1	1	1	1	1 I	1		• •	1	ь. I		8	

;

F-1 Page 3 of 8

#### PSA <u>Portland/Multnomah Cou</u>nty OEA Fund Source (check):\_\_\_111B;

\_\_\_\_\_IIIC-1; \_\_\_IIIC-2; \_\_\_IVA

#### XX\_OPI

149809

## AREA . AGENCY BUDGET FISCAL YEAR 1981

.

:	f								<u> </u>		ND RESOURCES		
OBJECTIVE NUMBER		ļ	OEA FUNDS	PROGRAM INCOME	CASH MATCH		RESOURCES	OTHER RESOURCES	MATCH	COMMODITIES	OTHER RESOURCES	GRAN	D TOTALS
19	Area Plan Administration	A	38,652*	-0-*	-0-*		N/A	-0-*	-0-*	-0-*	~0-*	38,652*	38,652*
1		P	-0-*	-0-*	-0-*		N/A	-0-*	-0-*	-0-*	-0-*	-0-*	
20	In-Home Svcs./Counseling	A	-0-	-0-	-0-		N/A	-0-	-0-	-0-	-0-	-0-	
1	(Case Management II)	Р	76,607	-0-	-0-		N/A	-0-	-0-	-0-	-0-	75.607	76.607
21	In-Home Svcs./Counseling	A	8,630	-0-	-0-		N/A	-0-	-0-	-0-	-0-	8,639	119,682
1	(Case Management III/Protective)	Ρ	105,068	-0-	-0-		N/A	5,984	-0-	-0-	-0-	111.052	
22	In-Home Svcs./Homemaker	A	14,177	-0-	-0-		N/A	-0-	-0-	-0-	-0-	14,177	196.682
li .		Р	172,613	-0-	-0-		N/A	9,831	-0-	-0-	-0-	182.444	
23	In-Home Svcs./Housekeeper	A.	8,013	-0-	-0-		N/A	-0-	-0-	-0-	-0-	8.013	117,133
I		Р	97,564	-0-	-0-		N/A	5,556	-0-	-0-	-0-	103.120	
1	IN-HOME SERVICES - SUBTOTAL	A	30,820*	-0-*	-0-*		N/A	-0-*	-0-*	-0-*	-0-*	30.8807	504.043*
		Р	451,852*	-0-*	-0-*		N/A	21,371*	-0-*	-0-*	-0-*	473.223*	
1) 11	GRAND TOTAL	A	69,472**	-0-**	-0-**		n/A	-0-**	-0-**	-0-**	-0-**	69,272**	542,695***
1		P	451,852**	-0-**	-0-**		n/A	21,371**	-0-**	-0-**	-0-**	\$73,223**	
1	RESOURCE TOTAL	N/A	521,324	-0-	-0-		N/A	21,371	-0-	-0-	-0-	542.695	
1												1	
1												1	
1							1					1	
1											ين والقدم القوياتية من المالية		
1								1				1	
1								1	T				
1						-			[			1	
1				1							ومست سوي بوسي وتقرير والأنبات	1	
1				1			1	11			······································	1	
<u>×</u>					1	T							
				· · · ·	1	1		1				1	
1				in negan interaction		 		1	]			1	
					1	†	1					1	
					1			1				1	
<u></u>				· · ·	1	$\uparrow$	1						
11 11					1 .	1		1				1	
<u>.</u>				<u> </u>	1	$\vdash$	<u> </u>	†i	<u> </u>			1	
					1	Í		1				1	
11	I Contraction of the second se	-	1	1	t	1	1	1 I	1	L		1	

Page 4 of 8

149809

Planning and Service Area:

. . .

Ļ

-

EXHIBIT F-2a Page 5 of 8

 $|C_{1}| = |C_{1}| |_{1}$ 

## LOCAL MATCH, DONATIONS AND OTHER RESOURCES PARTICIPATION

<u>CASH</u>	RESOURC	ES	X OLDER AMERICANS OREGON PROJ ACT INDEPENDEN	
MATCH	DONA- TIONS	OTHER RE- SOURCES	SOURCE	AMOUNT
x x x x x x x x x x x x		X X	AAA Administration City/County General Fund AAA Services City/County General Fund District Centers Contractor Central I & R Contractor Central I & R Contractor Tri-Met Cash Japanese Ancestral Society Committee of Spanish-Speaking People of Oregon (COSSPO Mittelman Jewish Community Center Urban Indian Council Eight Centers Legal Aid AAA Administration City/County General Fund AAA Services City/County General Fund	\$ 42,959 32,208 9,619 857 9,619 857 12,603 535 535 535 535 535 19,238 1,973 76,605 393,354
		L	ΤΟΤΑΙ	<sup>\$</sup> 602,032
			Y SOURCE AND AMOUNT, ITEMS PROPOSED AL PARTICIPATION IN THE PROJECT.	

Planning and Service Area:

、 *•* 

EXHIBIT F 2b 149809Page 6 of 8

1

•

· • • • • •

•

-

Ç, ٠,

5

LOCAL MATCH, DONATIONS AND OTHER RESOURCES PARTICIPATION

<u>CASH I</u>	RESOURC	ES	OLDER AMERICANS CREGON PRO ACT INDEPENDE	
матсн	DONA- TIONS	OTHER RE- SOURCES	SOURCE	AMOUNT
		x	Contractor to be selected	<b>\$</b> 5,984
		x	Contractor to be selected	9,931
		x	Contractor to be selected	• 5,556
			TOTAL	\$ 21,371
1977 - T.C., Yoshinka (1999)	<del>,</del>	LIST B As loc	Y SOURCE AND AMOUNT, ITEMS PROPOSED AL PARTICIPATION IN THE PROJECT.	·
-		Andread and an and an and an and an and an and an an and an an an an an an an an an an an an an	-99-	