



# Joint Office of Homeless Services

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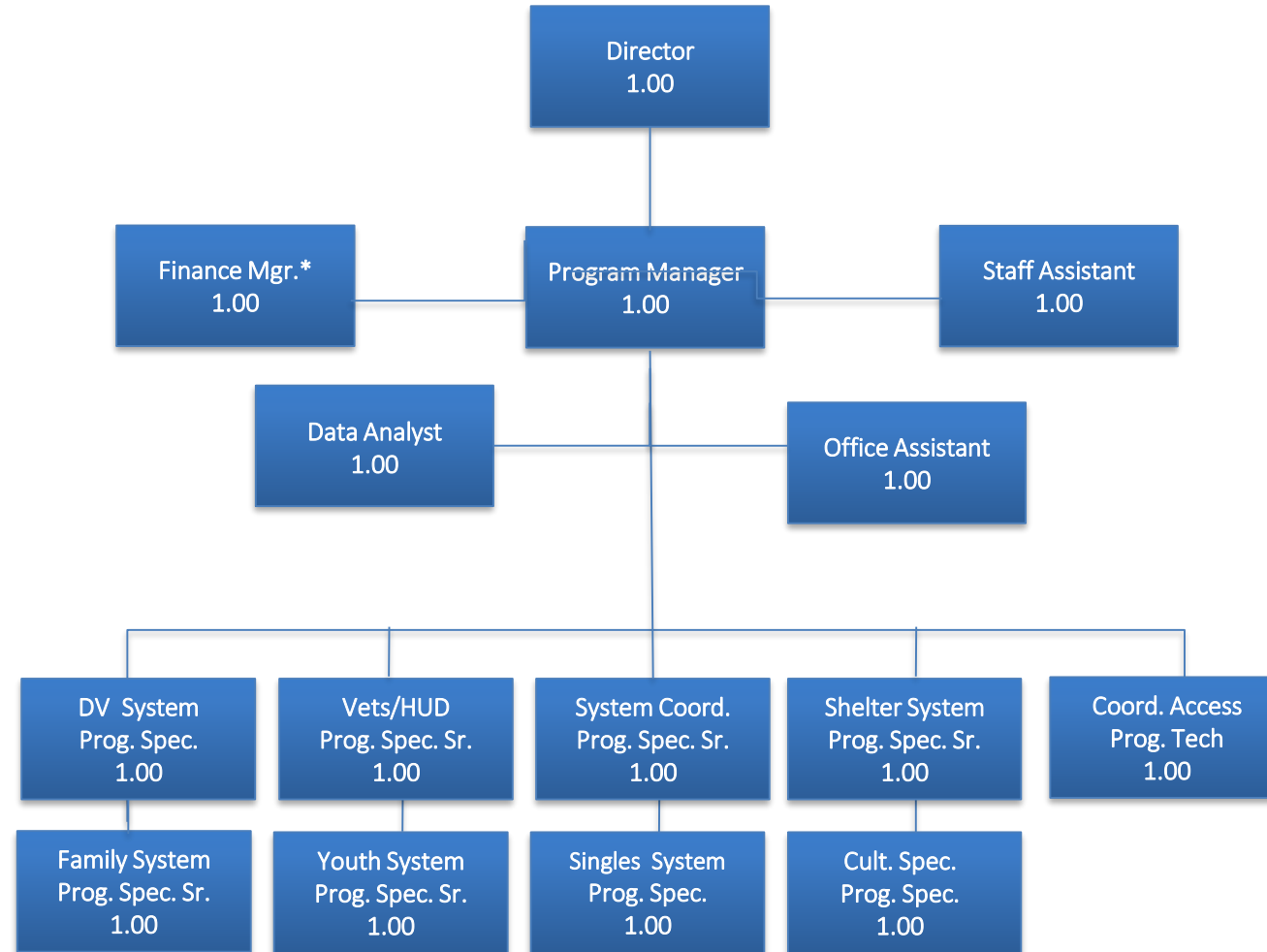
PORTLAND HOUSING ADVISORY COMMISSION

APRIL 3, 2018

# Joint Office FY 2018 Organization Chart

## STAFFING:

1.00 Director  
2.00 Manager/Finance Mgr.\*  
2.00 FTE Office Support  
8.00 FTE Program Staff  
1.00 New Program Tech  
1.00 Data Analyst  
15.00



# Joint Office - IGA

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- Term: 5 years
- Consolidation: Staff & Contracts
- Reporting: Director appointed by Chair, in consultation with Housing Commissioner. Director reports to Chair and advises Council and Commission.
- Policy & Budget Alignment: Policy and Budget Alignment Committee
- Key Functions: System Planning, Contracting/Monitoring, CoC Lead
- Outcome Reporting: Regular reporting of performance measures
- Funding: Ongoing accounting and monitoring of expenditures
- Audit, Investigation & Review: City's right to audit

# Joint Office: Outcome Accountability

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## **IGA: Quarterly and Annual Reporting of System Performance Measures to PBAC & PHB**

- Number of households placed in permanent housing
- Twelve month retention rate
- Number of households prevented from entering homelessness
- Number of returns to homelessness within two years
- Shelter bed utilization
- Demographic Report (upon request)

## **AHFE: Coordinating Board and Executive Committee**

- Quarterly and annual outcome report – including system performance measures and outcomes by race and ethnicity.
- Evaluation framework developed in year 1; implementation begins in year 2

## **Contracts:**

- Performance targets and ongoing data entry obligations for key performance indicators to allow for ongoing progress measurement.

# Approach to Budget Priorities

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*To have a lasting impact on the homelessness crisis, a three-pronged, balanced approach is needed.*



## AHFE Guiding Values:

1. Prioritize vulnerable populations
2. Promote racial and ethnic justice
3. Use data driven assessment and accountability
4. Engage and involve the community
5. Strengthen system capacity and increase leverage opportunities

# Need Trends: 2015 to 2017 Point in Time

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- Overall Homeless Population: up 10% to 4,177 people
- Unsheltered Population: down 11.6% to 1,688 people
- Chronically Homeless: up 24% to 1,290 individuals, 71% unsheltered
- Women: up 16% to 1,355 people
- People with Disabilities: up 16% to 2,527 people
- Homeless longer than 2 years: up from 23% to 32% of the population
- People of Color: down but still 37% of the population

# Population System Design

- **Culturally Specific & Responsive Services**
- **Assertive Engagement**
- **Ongoing System Improvement, Oversight, and Reporting**
- **Periodic Procurement**

Families with Children

Youth (to 25)

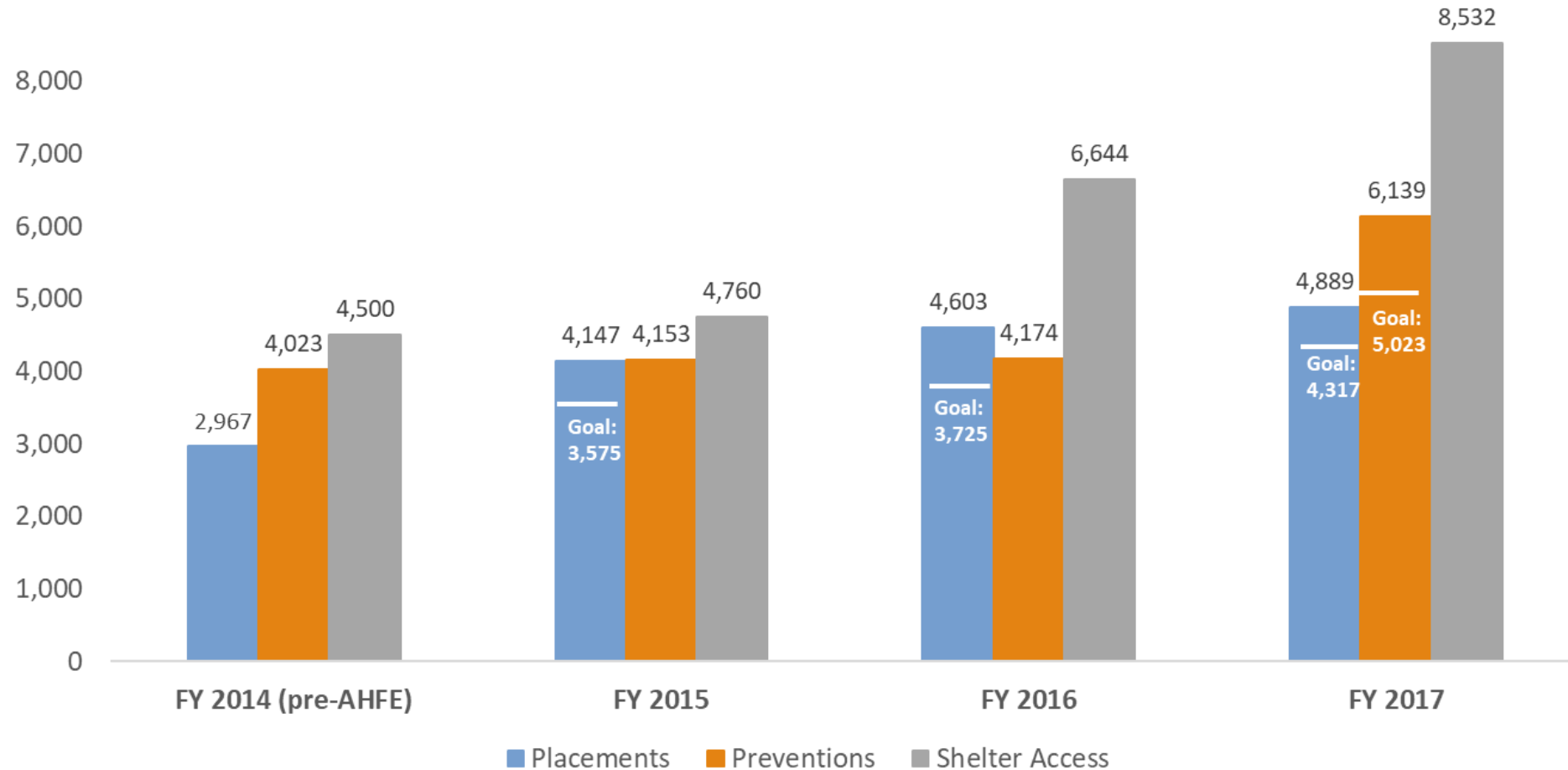
Domestic Violence  
Survivors

Adults:  
Single women & men,  
couples, with disabilities,  
elderly, Veterans



# System Level Goals & Outcomes

Exceeding Goals in Housing Placement, Eviction Prevention, & Shelter

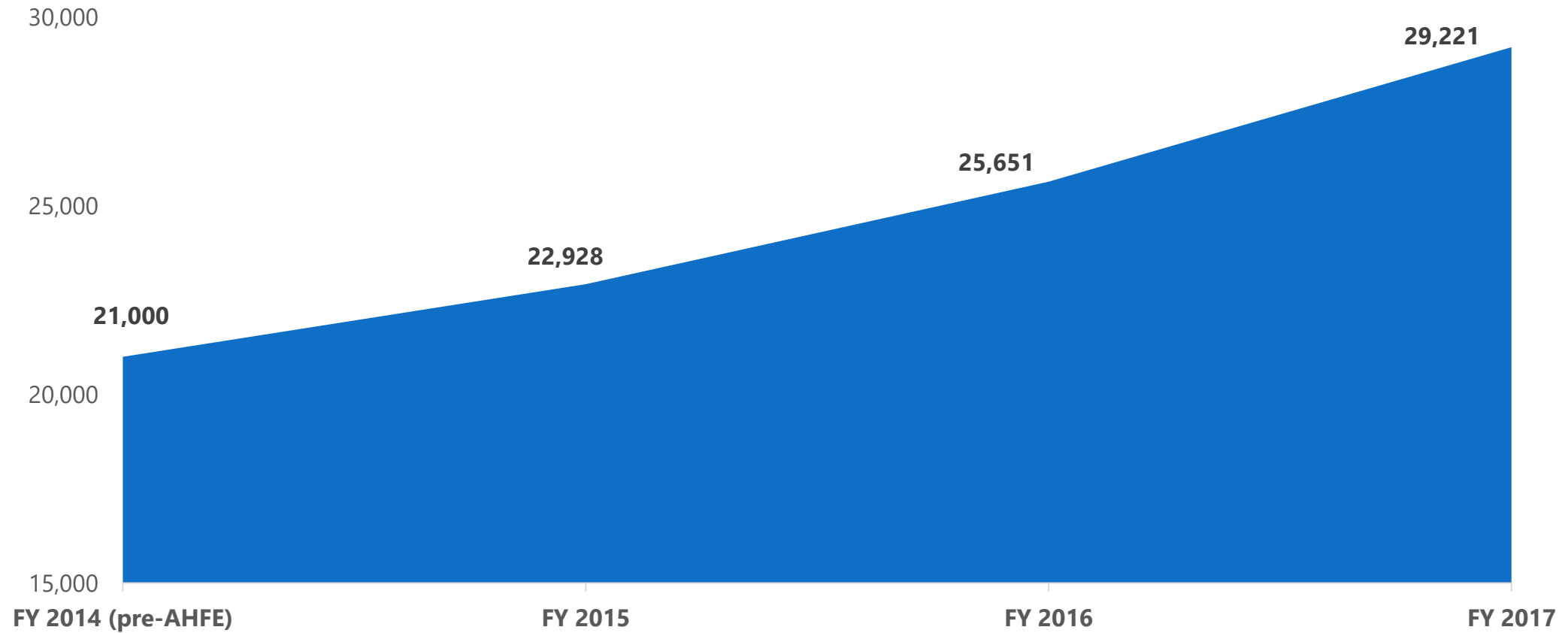




# System Level Outcomes

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Total Served: Placement, Prevention, Retention, Shelter

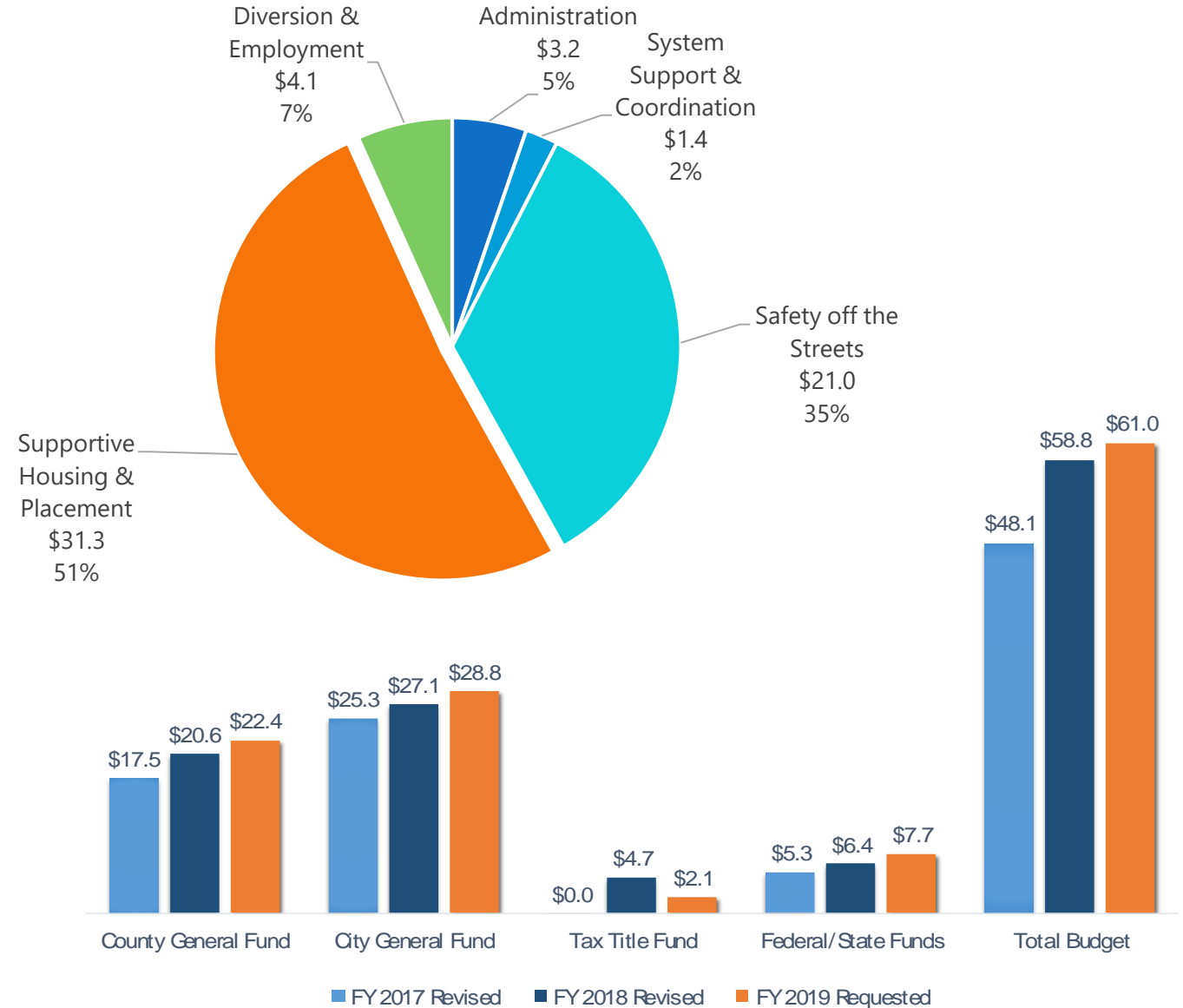


# FY 2019 Requested Budget \$61 Million

**\$58.5 Million**  
**Current Service Level**  
**19.00 FTE**

**\$2.5 New Requests**  
**3.00 FTE**

**95% of the funding is**  
**“passed thru” to**  
**community providers**



# Safety off the Streets \$21 Million

In FY 2017 **8,532**  
people were served in  
Emergency Shelter

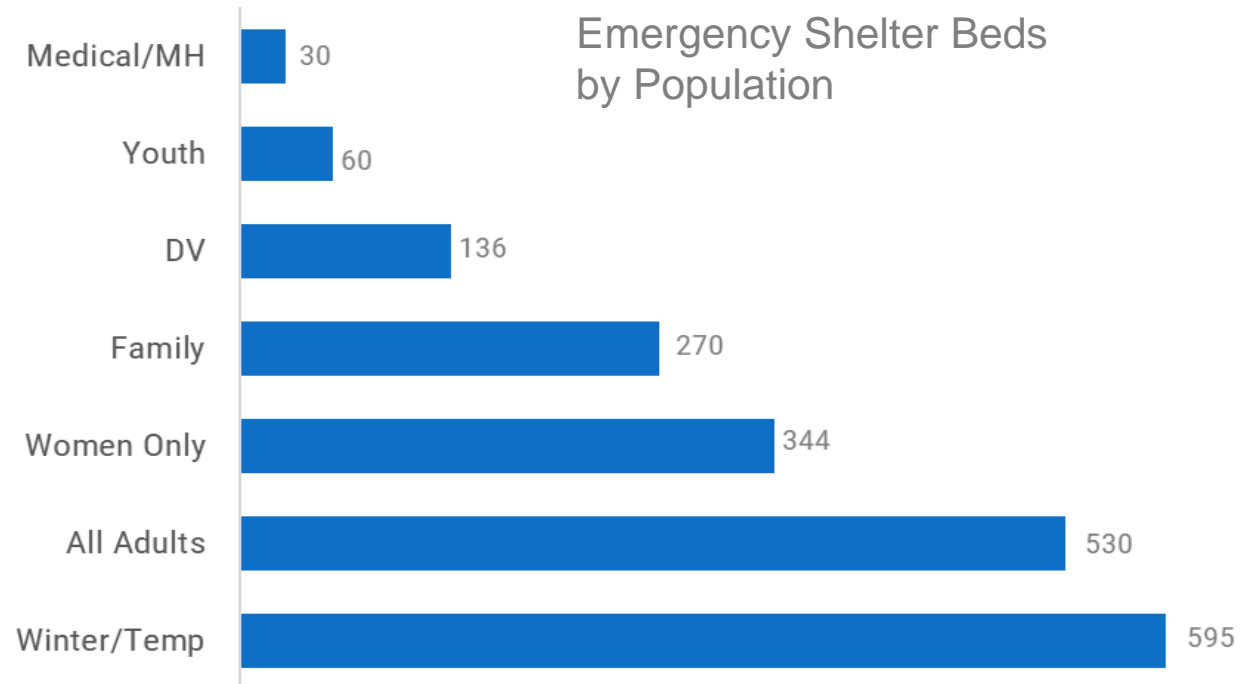
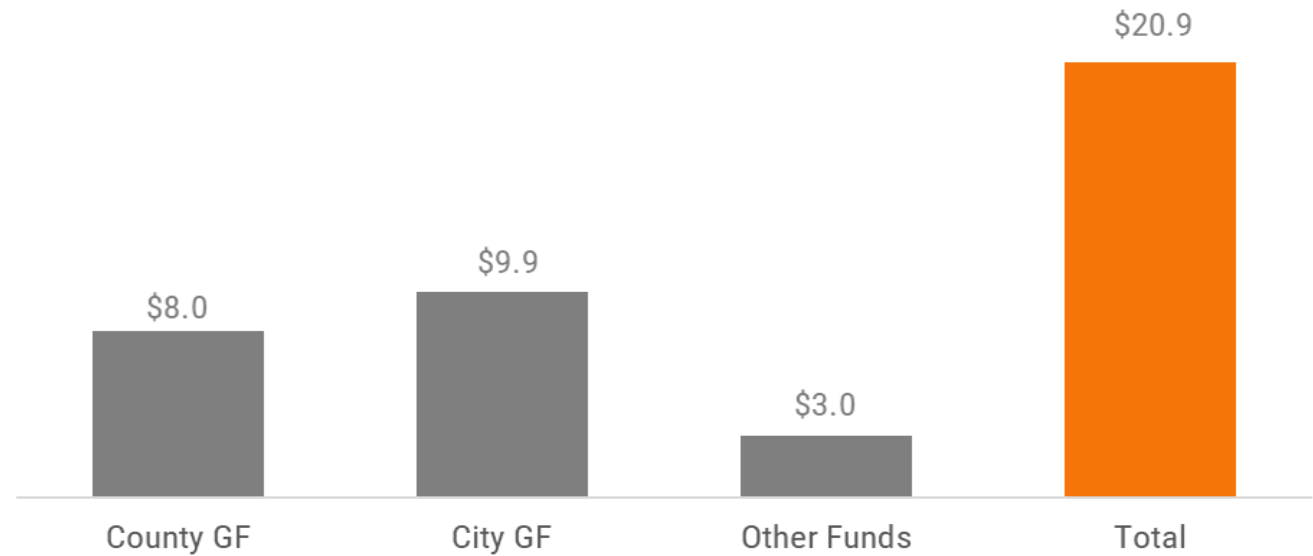
**46%** People of Color

1,370 Year Round Shelter  
Beds

595 Temporary Winter  
Shelter Beds

New Funding Request

\$505,000 Alternative Shelter  
for Adults (City GF)



# Supportive Housing & Placement \$31 Million

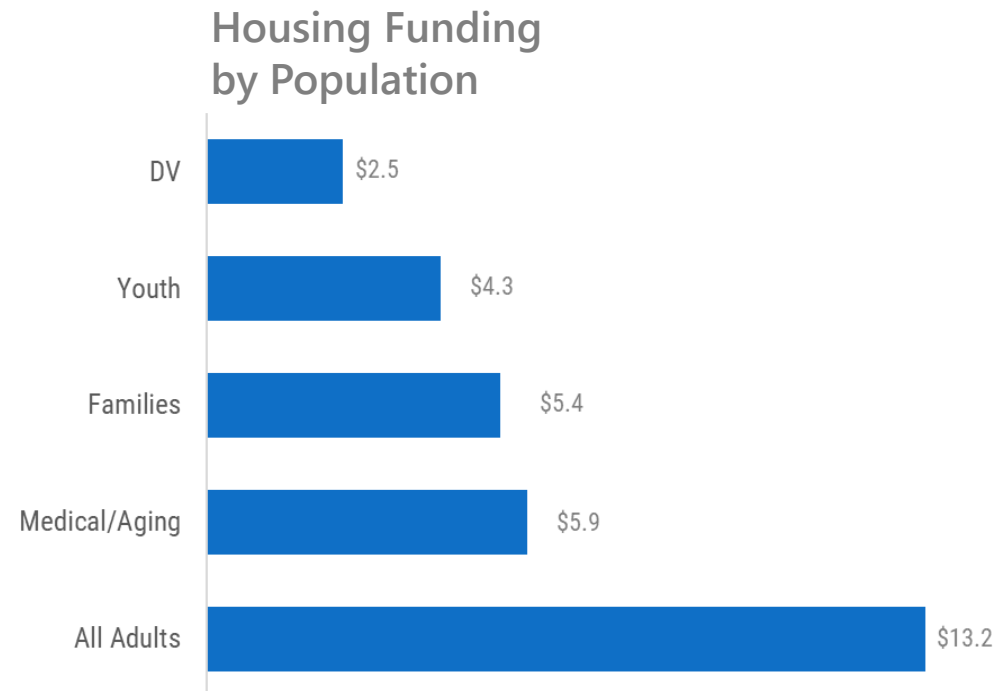
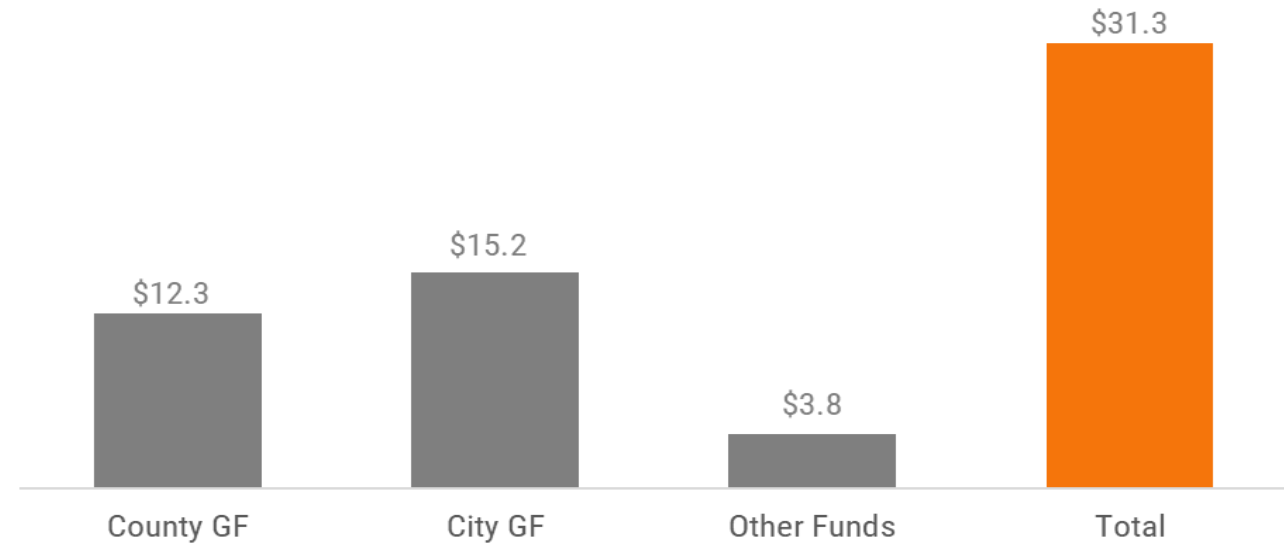
In FY 2017 **4,889**  
people were newly placed  
into permanent housing

**66%** People of Color

FY 2018 launched the Local  
Long Term Voucher Program  
for Senior and Disabled  
Households

New Funding Request

\$600,000 24 Month  
Vouchers for Vulnerable  
Families (County GF)



# Family System by the Numbers

MHT has served **776** families to date this year

**70+** households per MHT case worker

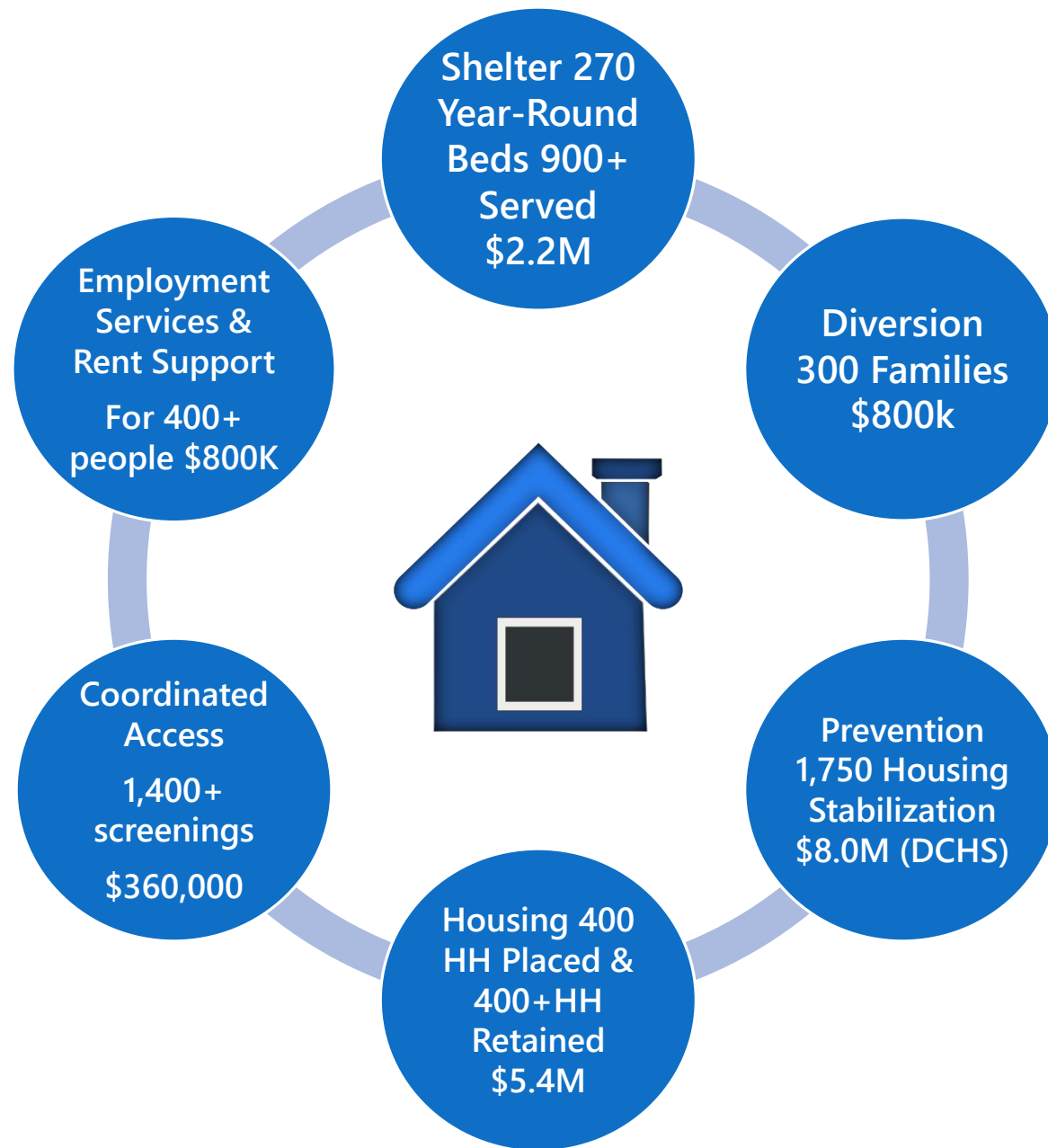
Children in families served **5,700** last year

**2,200** people in families received emergency shelter in FY 2017

Unmet Need:

**600** in the queue for housing placement assistance

Monthly calls to 211 for rent assistance **1,000**



# FY 2019 Priorities

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- Address audit findings regarding data access, quality, and reporting
- Procure all adult shelter, housing placement & retention, and supportive housing services
- Finalize local and regional supportive housing plans & begin implementation
- Begin implementation of chronic homelessness framework
- Stabilize homeless family system
- Strengthen equity work within A Home for Everyone and JOHS