## SAFE HOUSING TRAINING PROGRAM

## LANDLORD TRAINING SUGGESTIONS

- Applicant Screening and Rental Agreements
  - O Re-location Ordinance, Rental Registration, other City Ordinance Updates
  - o Fair Housing Law
  - ORS 90 rights/responsibilities
  - Screening Services
  - Conflict Resolution/Mediation
  - o Eviction Process: Rights and Responsibilities
- Community development/partnerships with residents
  - Neighborhood Watch
  - O Crime Prevention through Environmental Design (CPTED)
- Neighborhood Livability Issues
  - Tiny Home/RV De-prioritization and Homeless Camps
  - Extremely Distressed Properties (zombie/drug houses)
  - Working with Police, Neighborhood Response Teams
- Property Maintenance
  - o Title 29 Requirements
    - Landlord Responsibilities and Tenant Responsibilities
  - o Building Code/Permit Requirements
  - BDS' Enhanced Rental Inspection and Chapter 13 programs
    - Property inspections for pro-active management
    - How to work with Code Enforcement during an Active Case
- Fire Safety
  - O Smoke and Carbon Monoxide Agreements
  - o Fire Inspections at Multi-Family Properties
- Sanitation
  - Garbage/Recycling/Composting Services

## **TENANT TRAINING SUGGESTIONS**

- Healthy Housing Trainings
- Legal Support
- Safe Housing Outreach