

Moore-Love, Karla

From: Thomas Kerr <thomaspkerr@ymail.com>
Sent: Monday, February 08, 2016 8:35 PM
To: Council Clerk – Testimony
Subject: Re: Request to Address City Council Wednesday, March 23, 2016 as scheduled Communication

Thank you, Ms. Parsons, for the information.

After three voice mails and a call to the receptionist to find out if the BDS supervisor had quit, moved, retired, died, or was on vacation, the supervisor finally called me. He assures me that he will deal with the problems I have raised. I suppose we should give BDS staff one more opportunity.

I would appreciate it if you would schedule me for the March 23 Council hearing.

Thank you for your assistance.

Thomas P. Kerr

Oregon Parks Assets, Inc.
POB 60156
Sacramento CA 95860-0156
916-971-0489

From: Council Clerk – Testimony
To: Thomas Kerr
Sent: Friday, February 5, 2016 9:14 AM
Subject: RE: Request to Address City Council Wednesday, February 24, 2016 as scheduled Communication

Dear Mr. Kerr,

I apologize for the delay in responding. Our Communications spots are full for February 24th. The next open date is March 9th. Can you come then? March 16th, 23rd and 30th are also available.

I would also be glad to forward a letter from you to Council, if you like.

Susan Parsons

Assistant Council Clerk
City of Portland

susan.parsons@portlandoregon.gov

503.823.4085

From: Thomas Kerr [mailto:thomaspkerr@ymail.com]
Sent: Tuesday, February 02, 2016 11:11 PM
To: Moore-Love, Karla ; Council Clerk – Testimony
Subject: Request to Address City Council Wednesday, February 24, 2016 as scheduled Communication

Dear Council Clerk:

I request to be scheduled to address the City Council on Wednesday, February 24, 2016 on the Agenda as a "Communication."

We are the owners of a small trailer park in Southeast Portland. We have experienced many difficulties with the Bureau of Development Services over the last 6 months that could have been avoided or remedied if BDS in fact had a "Culture of Customer Service" as the Director promotes. These range from letters the Director failed to read or respond to, to being required to get a permit

that BDS later decided was not required, to failures by BDS to understand federal and state laws, to uninformed and unresponsive building inspector and supervisor.

I would appreciate confirmation of the requested date and time as I will be making reservations to fly to Portland to address the Council.

Thank you for your assistance.

Thomas P. Kerr

Oregon Parks Assets, Inc.

POB 60156

Sacramento CA 95860-0156

916-971-0489

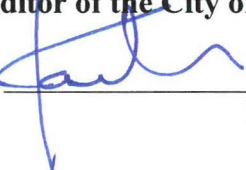
Request of Thomas Kerr to address Council regarding difficulties with the Bureau of Development Services (Communication)

MAR 23 2016

PLACED ON FILE

Filed MAR 15 2016

MARY HULL CABALLERO
Auditor of the City of Portland

By  Deputy

COMMISSIONERS VOTED AS FOLLOWS:		
	YEAS	NAYS
1. Fritz		
2. Fish		
3. Saltzman		
4. Novick		
Hales		