## ORDINANCE No. 187561

\*Authorize a contract with Gartner, Inc., for public safety technology consulting services in an amount not to exceed \$130,000 Project No. 118489 (Ordinance)

The City of Portland ordains:

## Section 1. The Council finds:

- 1. The Office of Management and Finance, Bureau of Technology Services (BTS) is responsible for the ongoing support, maintenance and enhancement of the City's public safety technology, information management and communications systems. The City's Police, Fire, Emergency Communications and Emergency Management bureaus rely heavily upon technology applications, information management and communications systems to perform critical public safety responsibilities.
- 2. BTS staff providing administrative and technical support for the public safety systems are currently deployed in bureau-specific teams and managed by different BTS managers. The individual bureaus provide operational requirements to their respective BTS support team on an on-going basis. In turn, the support team configures, updates and enhances the systems to meet the bureaus ever changing operational requirements. While this arrangement has provided a satisfactory level of support/service for the individual bureaus, there are potential efficiencies that could be gained by exploring best practices and possible realignment of resources resulting in a better, more efficient service delivery model to the public safety bureaus.
- 3. Request for Proposal (RFP) No. 00000098 was issued on July 7, 2015, in accordance with Portland City Code 5.68. The RFP called for responses in two distinct areas; a) an assessment of the primary public safety technology information and communications systems; b) an evaluation of the current BTS public safety IT management/support organizational structure for mission-critical systems.
- 4. On September 3, 2015, four (4) proposals were received. The proposals were reviewed, evaluated and scored by an evaluation committee with minority evaluator participation. The proposal from Gartner, Inc. was deemed responsive to the requirements of the solicitation and received the highest evaluation score. On October 21, 2015, the City issued a Notice of Intent to Negotiate and Award a contract to Gartner, Inc. and no protests to the Notice of the Intent to Negotiate and Award were received.
- 5. Gartner, Inc., is compliant with the City's Equal Employment Opportunity and Equal Benefits requirements, and has an active City Business License. Gartner, Inc. is not an Oregon certified M/W/ESB.
- 6. Funds are currently allocated for this contract. BTS's level of confidence in the cost estimate is "High".

## NOW, THEREFORE, the Council directs:

a. In accordance with City Code 5.68, the City's Chief Procurement Officer is hereby authorized to execute, amend, and extend a contract with Gartner, Inc. for a five (5) year contractual notto-exceed amount of \$130,000.00, provided the form has been approved by the City Attorney's Office.

Section 2. The Council declares that an emergency exists because a delay in proceeding with the contract will cause contractor resources to be assigned to other projects, which would impact the completion of this assessment potentially postponing any timely public safety improvements; therefore, this Ordinance shall be in full force and effect from and after its passage by Council.

JAN 27 2016 Passed by the Council,

Mary Hull Caballero

Auditor of the City of Portland Lusan

Mayor Charlie Hales

Prepared by: Christine Moody: sps Date Prepared: January 4, 2016

Agenda No.

ORDINANCE NO.

187561

Title

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INTRODUCED BY Commissioner/Auditor: Mayor Charlie Hales	CLERK USE: DATE FILED JAN 19 2016
COMMISSIONER APPROVAL	Mary Hull Caballero
Mayor—Finance and Administration Hales	Auditor of the City of Portland
Position 1/Utilities - Fritz	
Position 2/Works - Fish	By: Deputy
Position 3/Affairs - Saltzman	Deputy
Position 4/Safety - Novick	ACTION TAKEN:
BUREAU APPROVAL  Bureau: OMF Bureau of Revenue and Financial Services OMF CAO: Fred Miller Bureau Head: Ken Rust	
Prepared by: Scott Schneider  Date Prepared: 1/5/2016	
Impact Statement Completed ⊠ Amends Budget □	
Portland Policy Document If "Yes" requires City Policy paragraph stated in document. Yes \( \sum \) No \( \sum \)	
City Auditor Office Approval: N/A required for Code Ordinances	
City Attorney Approval: N/A required for contract, code, easement, franchise, comp plan, charter	
Council Meeting Date January 27, 2016	

AGENDA		
TIME CERTAIN  Start time:		
Total amount of time needed:(for presentation, testimony and discussion)		
<u>CONSENT</u> ⊠		
REGULAR		
Total amount of time needed: (for presentation, testimony and discussion)		

7. 3. G. V. B. V.

COMMISSIONERS VOTED AS FOLLOWS:		
	YEAS	NAYS
1. Fritz	-	
2. Fish		
3. Saltzman		
4. Novick		
Hales		
	AS FOLLOWS:  1. Fritz 2. Fish 3. Saltzman 4. Novick	AS FOLLOWS:  YEAS  1. Fritz  2. Fish  3. Saltzman  4. Novick