



Office of Mayor Charlie Hales
City of Portland

REPORT TO COUNCIL

DATE: June 4, 2015

TO: City Council

FROM: Mayor Charlie Hales

SUBJECT: Accept report from Community Oversight Advisory Board (COAB) on the current work to survey the community about police community engagement practices

I am pleased to submit for your consideration a report from Community Oversight Advisory Board (COAB). This report details the COAB recommendations to the City regarding the a comprehensive Citywide Community Survey required under the City of Portland's Settlement Agreement with the U.S. Department of Justice and planning for additional inclusion of input from other underrepresented communities and community partnerships.

The Community Oversight Advisory Board was established in January 2015 as part of the City of Portland's Settlement Agreement with the U.S. Department of Justice regarding police practices, training and accountability systems, especially relating to the use of force with people perceived to be in mental health crisis.

The COAB's primary responsibilities are to: (a) independently assess the implementation of this Agreement; (b) make recommendations to the Parties and the COCL on additional actions; (c) advise the Chief and the Police Commissioner on strategies to improve community relations; (d) provide the community with information on the Agreement and its implementation; (e) contribute to the development and implementation of a PPB Community Engagement and Outreach Plan ("CEO Plan"); and (f) receive public comments and concerns.

As part of these responsibilities, it is key that the COAB, with guidance from the Compliance Officer Community Liaison (COCL) team and in partnership with the City, have measurable data regarding community perceptions of police community engagement activities, strategies and practices. One way in which qualitative and quantitative data will be obtained is through surveying the community in a variety of ways.

I hope that through this presentation, the council can further educate our community about the on-going work of the COAB, community, police bureau and COCL team as we strive to increase trust and legitimacy for policing in Portland.

Sincerely,

A handwritten signature in black ink, appearing to read "Charlie Hales". The signature is fluid and cursive, with the first name "Charlie" and last name "Hales" clearly distinguishable.

Charlie Hales
Mayor of Portland

Draft

Submitted 6-10-15
by CoAB

Portland Public Safety Survey

Use a pen or pencil to fill in "bubble" answers.

1. Please indicate your level of agreement with the following statements.

	STRONGLY AGREE	AGREE	NEITHER AGREE /DISAGREE	DISAGREE	STRONGLY DISAGREE
• The Portland Police make decisions that are right for the people in my neighborhood	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
• The Portland Police are trustworthy	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
• Portland Police treat people like me disrespectfully.....	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
• If I call the Portland Police I would receive the same quality of service as others in Portland	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
• I think I would be treated fairly by Portland Police.....	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
• I think my values and the values of Portland Police are very similar	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
• The police in Portland use race and ethnicity when deciding whether to stop someone	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
• Portland Police treat people disrespectfully because of their race or ethnicity.....	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
• Portland Police treat people disrespectfully because of their mental health status	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
• Portland Police treat people disrespectfully because of their gender or sexual orientation.....	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
• I worry that Portland Police may stereotype me because of my race or ethnicity	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
• I worry the Portland Police may stereotype me because I have a physical or psychological condition	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
• If I saw a crime happening in my neighborhood I would call the Portland Police to report it.....	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
• I would work with the Portland Police to identify a person who committed a crime in my neighborhood	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
• The Portland Police Bureau is well managed by professional leaders	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
• The relationship between the police and the people of this city is very good	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
• When a Portland police officer makes a request, you should do what he/she says even if you disagree with it.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

2. Rate the Portland Police Bureau's (PPB) performance over the past year on the following activities.

	VERY GOOD	GOOD	FAIR	POOR	VERY POOR
• Fighting crime	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
• Responding to mental health issues in the community	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
• Building trust with your community	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
• Working with your community, side by side, to solve neighborhood problems	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
• Holding police officers accountable when they engage in improper actions	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
• Training officers to only use force only when absolutely necessary	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
• Training officers to help people when they are having a mental health crisis	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
• Training officers to work with people from diverse racial and ethnic backgrounds	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
• Hiring more minorities and women as police officers.....	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
• Being open and honest with the public.....	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
• Being accepting and supportive of citizens who want to file a complaint against a police officer ..	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

- Thoroughly investigating complaints against police officers
- Holding officers accountable who have violated the Bureau's policies

3. How confident are you that the changes being made in the Portland Police Bureau will have a lasting, positive effect on police-community relations?

VERY CONFIDENT	SOMEWHAT CONFIDENT	NOT SURE	SOMEWHAT DOUBTFUL	VERY DOUBTFUL
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

4. Do you agree or disagree that: "Portland Police officers use more physical force than necessary when dealing with _____"

STRONGLY AGREE	AGREE	NEITHER AGREE /DISAGREE	DISAGREE	STRONGLY DISAGREE
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- Community members in general.....
- Racial or ethnic minorities
- People experiencing a mental health crisis
- People in the LGBTQ community.....
- People with disabilities
- People in my neighborhood.....

5. Please tell us about your experience with the Portland police in the past year...

EVERY DAY	ONCE A WEEK	ONCE A MONTH	ONCE A YEAR	NEVER
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- How often do you see Portland police on foot patrol in your neighborhood?.....

YES	NO
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- In the past year, have you had a casual conversation with a Portland police officer that did not involve you being stopped on foot or in a car to be questioned?.....
- Do you know the first or last name of any Portland police officer who patrols in your neighborhood now?.....
- During the past year, have you attended any meeting in Portland where a Portland police officer introduced him/herself?.....
- During the past year, have you attended any meeting in Portland where a Portland police explained what the police were doing to address neighborhood problems?.....

How safe would you feel walking alone at night:

VERY SAFE	SAFE	NEITHER SAFE NOR UNSAFE	UNSAFE	VERY UNSAFE
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- In your neighborhood?.....
- Downtown Portland?.....

6. We also want to know about experiences you may have had in the past 12 months.

- Have you or anyone in your household been the victim of a crime in Portland over the past year?

NO	YES
<input type="radio"/>	<input type="radio"/>

- Did you contact the Portland Police in the past year to report a crime or ask for help? If "yes", were you treated fairly in your most recent interaction?

NO (I had no contact)	YES (I had contact) TREATED FAIRLY	YES (I had contact) TREATED UNFAIRLY
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

- (If "yes" to the above question) Taking the whole experience into account, how satisfied are you with the way you were treated by the officer in your most recent interaction?

NO (I had no contact)	VERY SATISFIED	SATISFIED	DISSATISFIED	VERY DISSATISFIED
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Did a Portland police officer contact you in the past year (ex: warning, traffic stop, citation, arrest)? If "yes", were you treated fairly in your most recent interaction?

NO (I had no contact)	YES (I had contact) TREATED FAIRLY	YES (I had contact) TREATED UNFAIRLY
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

(If "yes" to the above question) Taking the whole experience into account, how satisfied are you with the way you were treated by the officer in your most recent interaction?

NO (I had no contact)	VERY SATISFIED	SATISFIED	DISSATISFIED	VERY DISSATISFIED
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

How comfortable would you feel calling the police for assistance if a family member was experiencing a mental health crisis?.....

VERY COMFORTABLE	SOMEWHAT COMFORTABLE	SOMEWHAT UNCOMFORTABLE	VERY UNCOMFORTABLE
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

7. Your survey is **anonymous**. The following questions are included only to help us know how well our results represent all residents in the City of Portland.

- What is your gender?

MALE	FEMALE	TRANSGENDER	OTHER
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

- Do you describe yourself as Spanish, Hispanic, Latino?.....

NO	YES
<input type="radio"/>	<input type="radio"/>

- What is your racial background? (mark all that apply).....

CAUCASIAN/ WHITE	AFRICAN/ AMERICAN/ BLACK	ASIAN/ PACIFIC ISLANDER	INDIAN/ NATIVE AMERICAN	OTHER
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

- What is the **highest** level of education you completed?.....

SOME HIGH SCHOOL OR LESS	HIGH SCHOOL DEGREE/ GED	SOME COLLEGE BUT NO DEGREE	ASSOCIATE'S DEGREE	BACHELOR'S DEGREE OR HIGHER
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

	UNDER 30	30 to 44	45 to 59	60 to 74	OVER 74
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• What is your age?.....

	YES	NO
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• Have you or any of your family members ever received or currently receiving treatment for a mental health problem (such as therapy, counseling, or medicine for mental or emotional problems)?.....

	YES	NO
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• Do you qualify as someone with a "disability" as defined by the government?

• Are you a member of the LGBTQ community?

Portland's 5-digit Zip Codes all start with '972'. Please provide the last two digits of your home Zip Code.

0	1	2	3	4	5
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• Second to last digit (e.g., 97212).....

Last digit (e.g., 97201).....

Please return your completed survey using the stamped envelope provided.

The space below is provided for additional comments regarding the Portland Police

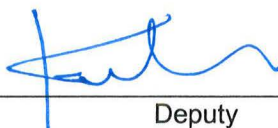
Online Survey Code

01801238

Agenda No.
REPORT NO.
Title

v140

Accept report from Community Oversight Advisory Board (COAB) on the current work to survey the community about police community engagement practices (Report)

<p>INTRODUCED BY Commissioner/Auditor: Mayor Charlie Hales</p>	<p>CLERK USE: DATE FILED <u>JUN 05 2015</u></p>
<p>COMMISSIONER APPROVAL</p> <p>Mayor—Finance and Administration - Hales</p> <p>Position 1/Utilities - Fritz</p> <p>Position 2/Works - Fish</p> <p>Position 3/Affairs - Saltzman</p> <p>Position 4/Safety - Novick</p>	<p>Mary Hull Caballero Auditor of the City of Portland</p> <p>By:  Deputy</p>
<p>BUREAU APPROVAL</p> <p>Bureau: Mayor's Office</p>	<p>ACTION TAKEN:</p> <p>JUN 10 2015 ACCEPTED</p>
<p>Prepared by: Deanna Wesson-Mitchell Date Prepared: June 3, 2015</p>	
<p>Impact Statement</p> <p>Completed <input checked="" type="checkbox"/> Amends Budget <input type="checkbox"/></p>	
<p>Portland Policy Document If "Yes" requires City Policy paragraph stated in document. Yes <input type="checkbox"/> No <input checked="" type="checkbox"/></p>	
<p>City Auditor Office Approval: required for Code Ordinances</p>	
<p>City Attorney Approval: required for contract, code, easement, franchise, comp plan, charter</p>	
<p>Council Meeting Date 6/10/2015</p>	

AGENDA
<p>TIME CERTAIN <input checked="" type="checkbox"/></p> <p>Start time: 10:15 AM</p> <p>Total amount of time needed: 30 min (for presentation, testimony and discussion)</p>
<p>CONSENT <input type="checkbox"/></p>
<p>REGULAR <input type="checkbox"/></p> <p>Total amount of time needed: (for presentation, testimony and discussion)</p>

FOUR-FIFTHS AGENDA	COMMISSIONERS VOTED AS FOLLOWS:	
	YEAS	NAYS
1. Fritz	✓	
2. Fish	✓	
3. Saltzman	✓	
4. Novick	✓	
Hales	✓	