

# The Future of Transit Service Enhancement Plans



**Presentation to the Planning and Sustainability Commission (PSC)  
April 8, 2014**

[www.trimet.org/future](http://www.trimet.org/future)

# Good News Now

- September 2013 included modest improvements on many lines
- March 2014, restored Frequent Service bus through the day on weekdays on 10 FS Bus lines
- FY15...

# Annual Service Plan

## Maintain

**Capacity &  
Reliability**

**Schedule &  
detail tweaks**

## Optimize & Restore

**Restore Frequent  
Service Levels**

**Optimize routes  
& schedules**

## Increase

**Increase spans  
& frequencies**

**Add new lines**

**Reconfigure  
lines**

## Maintain

### Capacity

- Adding trips to lines to relieve overcrowding and make trips **more comfortable for riders**

### Reliability

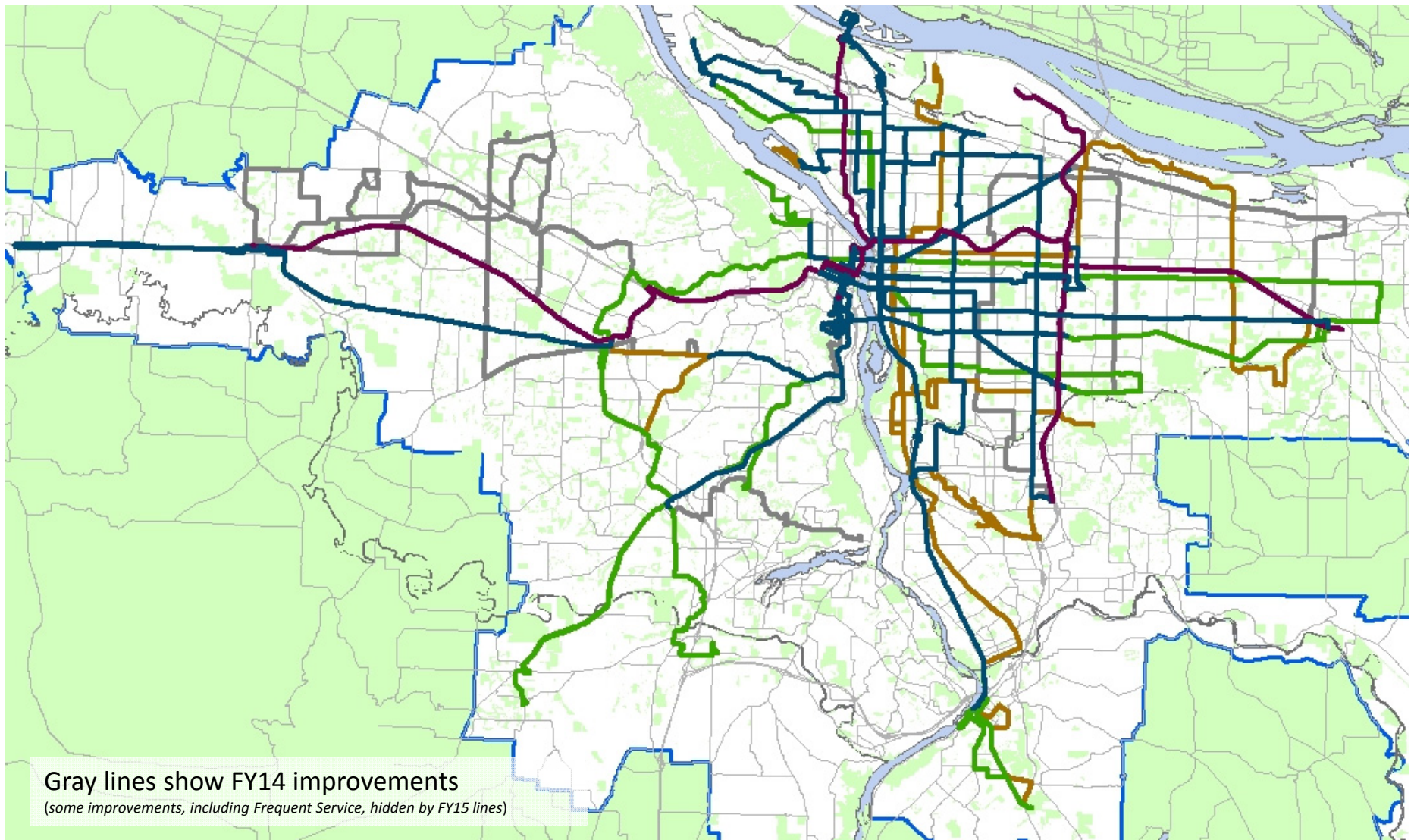
- Adjusting schedules on lines to give them more predictable arrival times so **our riders can rely on them with more confidence**

## Optimize & Restore

### Restore Frequent Service Levels

- Add more trips in the evenings and on weekends so that all Frequent Service bus lines and MAX lines will have 15 minute or better service for most of the day on weekdays and the busiest parts of the weekend to make our service **more convenient and attractive to riders**

# FY15 Annual Service Plan (w/ FY14)



Gray lines show FY14 improvements  
*(some improvements, including Frequent Service, hidden by FY15 lines)*

# Other Improvements in FY 2015

- More new buses: 64 this year for a total of 249 new buses replaced since 2012.
- Maintaining rail infrastructure for safety, and reliability
- Continue with investments in Eastside MAX stations “Renew the Blue” a 5-year \$12.5 M program of renewals and improvements for safety, customer amenities.

# PMLR (Orange Line) on Schedule

- Orange Line is on time and on budget for opening Sept. 12, 2015
- Provides connections to “complete the loop” for Portland Streetcar
- Bus service plan for Orange Line opening now in process, to be finalized by early 2015.







### Help make transit better in your community.

We want your input to help plan improvements to transit service, stops and crossings in your community. Between 2013 and 2015, TriMet is asking riders, residents, neighborhood groups, governments, schools and businesses for their feedback to create a long-term vision for transit service. Together, we will identify and prioritize opportunities to improve bus service as well as pedestrian and bike access to transit.



Detailed Map PDF



# Service Enhancement Plans



TriMet is engaging communities to understand plans for growth, demographic changes, equity needs, and create a shared long-term vision for transit service to support current and future needs.



## A new look at improving service and access to service

- Better serve the growing region
- More local and regional service
- Connections to jobs, education and services in communities and throughout the region

# The Future of Transit Service Enhancement Plan Process

**Stakeholder Engagement + Demographics and Travel Data +  
Future Growth**



**Shared Vision for Transit Improvements**

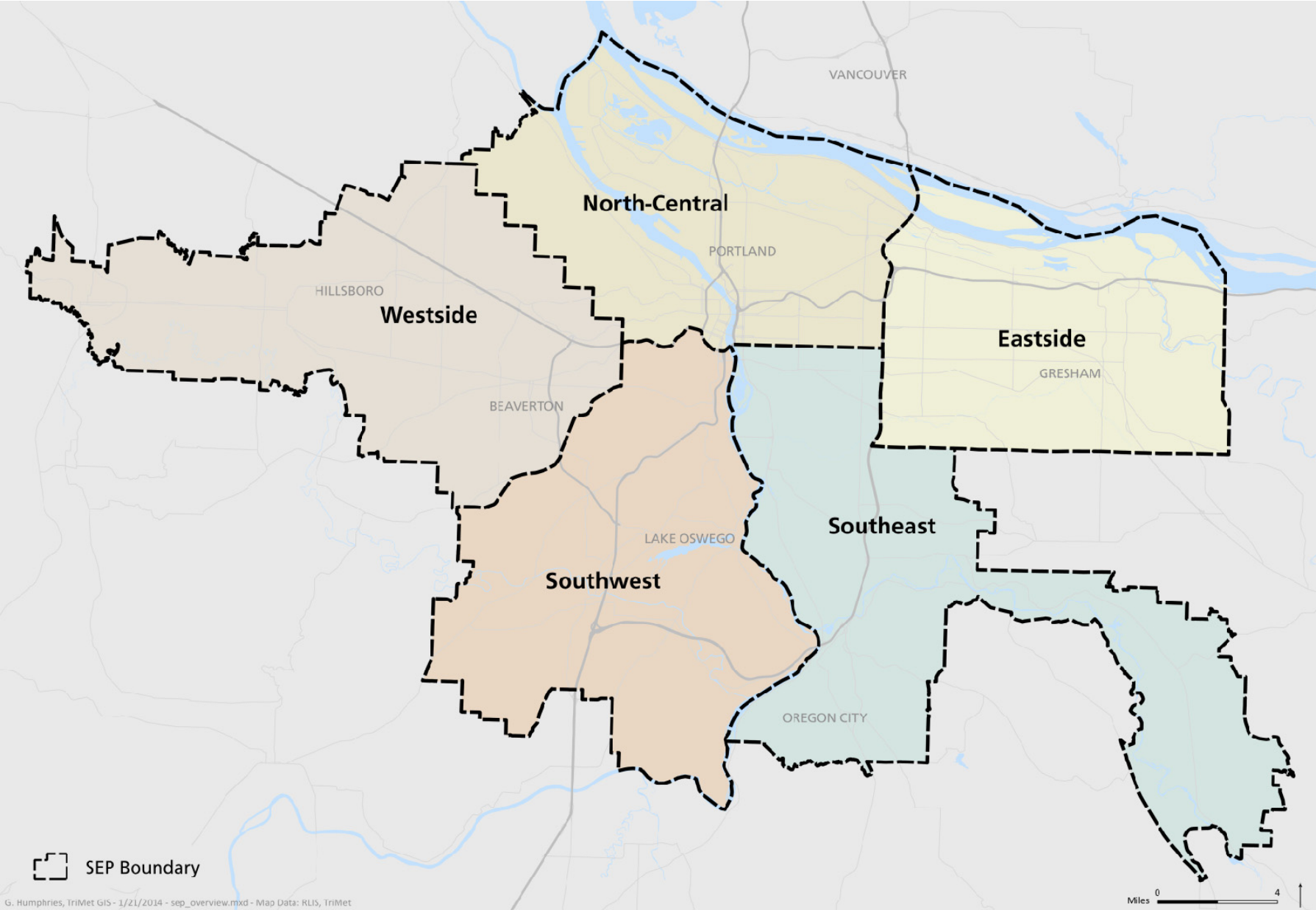


**Vision Outreach**



**Final Shared Vision for Transit Improvements**

# TriMet Service Enhancement Plan Areas



# The Future of Transit Service Enhancement Plan Schedule

**Westside: Vision Developed**

**Eastside: 2013- 2015**

**Southwest: 2013- 2015**

**Southeast:  
Orange Line Service Plan  
2014 - Final early 2015**

**Enhancement Plan  
2014 – Vision Fall 2015**

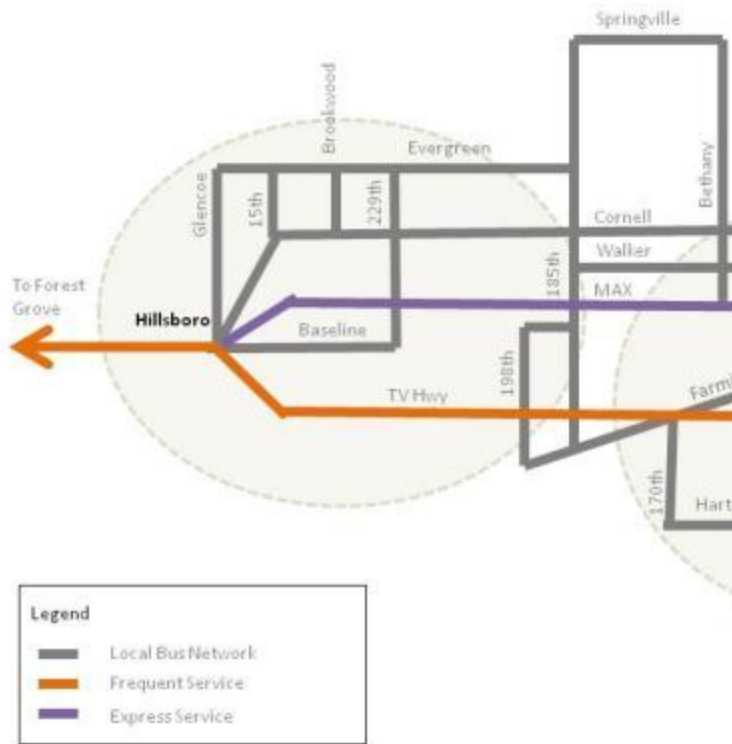
**North/Central: 2014-2016**



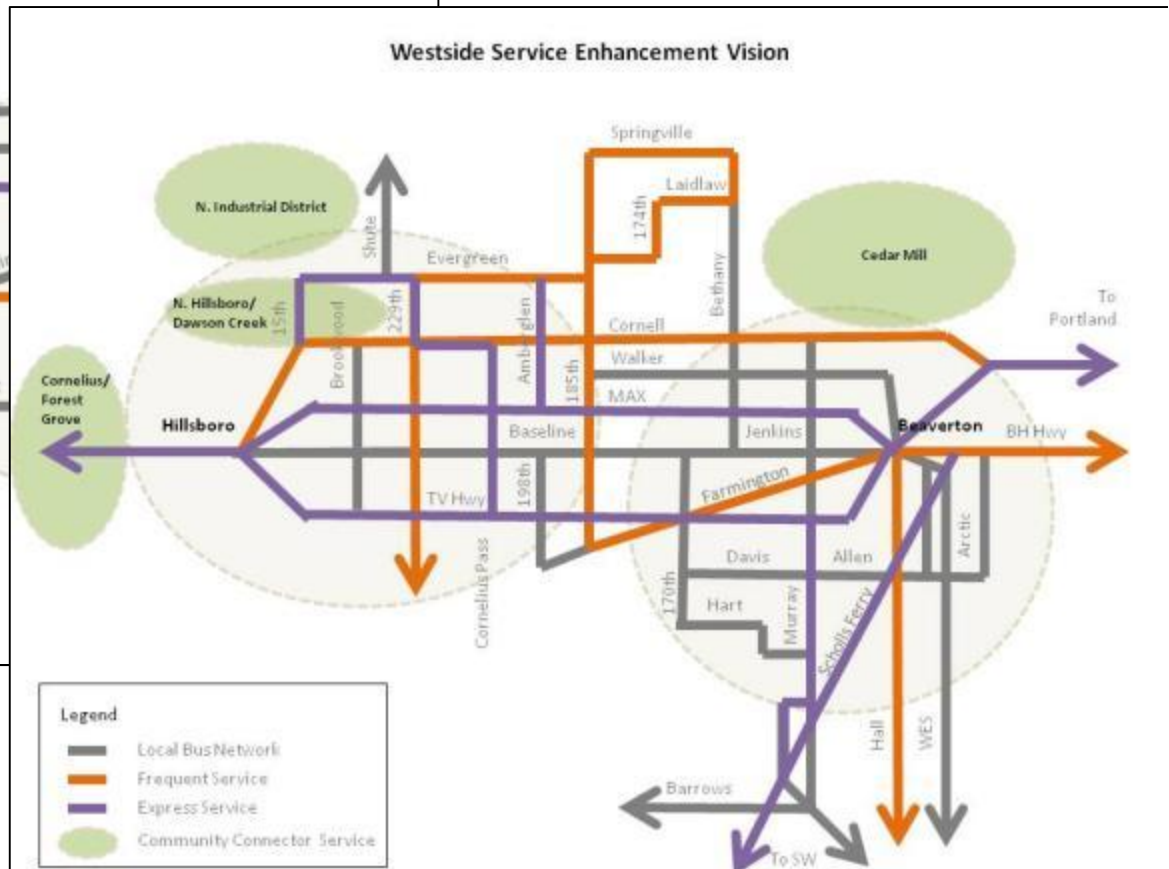


Existing Westside Transit Network

# The Vision



Westside Service Enhancement Vision







## What We Recommended

- **1. Better Connections**
- Complete the Grid of Service
- Early improvements to build to long-term vision





- **2. Less Waiting/Faster Trips**
- New Frequent Service Lines
- Improved frequency on local service
- High Capacity Transit on TV Highway
- Transit priority treatments





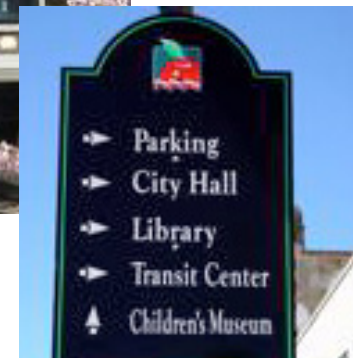
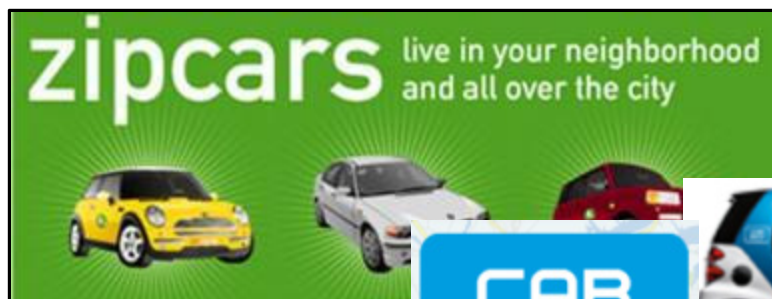


- **3. Safe Places to Walk & Wait for Transit**
- Pedestrian Network Analysis
- Fill sidewalk gaps
- Narrow & improve crossings
- Improve bus stops





- **4. Bridge the Last Mile**
- Mobility hubs
- Pedestrian wayfinding
- Secure & covered bike storage
- Sharing options
  - Carshare/Bikeshare







- **5. Community Transit**
- Right-size the solution
- Service tailored to each area
  - Shuttle routes
  - Dial-a-ride
  - Deviated fixed route
- Different cost structure or provider



# The Future of Transit Next Steps





## Outreach and Engagement

- Partnerships with community agencies , advocates, organizations, neighborhoods, districts
- General community meetings
- Shared opportunities with COP bureaus (BPS, PBOT) other jurisdictions, Metro (SW Corridor and Powell-Division)
- With partners, focus on reaching minority/low-income/LEP populations
- One-on-ones with stakeholders
- On-line (Future of Transit clearinghouse)



## What we're hearing:

### ❑ Complete and strengthen the transit network

- *Eastside* - more north-south lines, improve east-west lines
- *Southeast* - more east-west service, better connections
- *Southwest* - more frequency, midday service, and weekend service; all day service to Marquam Hill from SW
- *All areas:*
  - Frequent Service on major lines
  - Increase hours and days of service (evenings, weekends)
  - Local circulation in areas not supportive of fixed route service





## What we're hearing:

### Access to transit is vital

- Need for walking and biking connections, safe crossings, bus stop improvements
- Neighborhood and community decisions shape priorities, present opportunities (for example EPIM, SWIM)
- Partnerships have been and will be key to advancing needed investments (City of Portland, TriMet, Multnomah County, ODOT, Metro)





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vision for transit service. Together, we will identify and prioritize opportunities to improve  
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