



# CITY OF PORTLAND

OFFICE OF MANAGEMENT AND FINANCE

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## REPORT TO COUNCIL

To: Mayor Charlie Hales

From: Jack D. Graham, Chief Administrative Officer

Subject: Accept the Report of the Chief Administrative Officer for the Quarterly Report of the Technology Oversight Committee (Report)

As the Chief Administrative Officer with responsibilities for technology project oversight, I am pleased to submit the quarterly report of the Technology Oversight Committee (TOC), attached as Exhibit A.

The TOC has been meeting monthly since September 2011. Processes have been created for early and continued technology oversight by an independent five-member citizen body for the purpose of increased transparency and accountability. Elements of the technology oversight include:

- Early identification of City technology projects and assessment by the bureau, Bureau of Technology Services (BTS) and TOC as to whether a project warrants TOC oversight.
- TOC citizen oversight on significant City technology projects (high risk, high cost, etc.).
- Regular, standardized information from City bureaus to TOC about technology project status.
- External quality assurance (QA) consultant required on technology projects under TOC oversight.
- Regular, standardized information from QA consultant to TOC about technology project status.
- Quarterly reports from the TOC to the Chief Administrative Officer to the City Council.

This report covers TOC activity from October to December 2012. The report contains information on recent processes improvements the TOC and City staff have created to ensure adequate oversight and quality assurance. The report also summarizes the status of the technology projects under the TOC's purview. During the time of the report, the TOC was overseeing five projects: the Bureau of Development Services' Information Technology Advancement Project (ITAP); the Portland Housing Bureau's Affordable Housing Software project; the Bureau of Technology Services' Storage Area Network (SAN) project; the Water and Revenue Bureaus' Monthly Billing Statement Project; and the Bureau of Technology Services' Enterprise Network Technology Refresh.

I recommend that Council accept the report.

*An Equal Opportunity Employer*

*To help ensure equal access to programs, services and activities, the Office of Management & Finance will reasonably modify policies/procedures and provide auxiliary aids/services to persons with disabilities upon request.*

**TO THE COUNCIL**

The Commissioner of Finance and Administration concurs with the recommendations of the Chief Administrative Officer and

**RECOMMENDS**

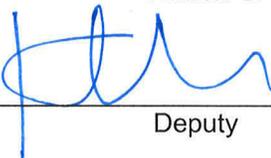
That the Council accept the report.

Respectfully submitted,

Charlie Hales  
Mayor

Agenda No.  
**REPORT NO.**  
Title

Accept the Report of the Chief Administrative Officer for the Quarterly Report of the Technology Oversight Committee (Report)

<p><b>INTRODUCED BY</b> Commissioner/Auditor: <b>Mayor Charlie Hales</b></p>	<p>CLERK USE: DATE FILED <u>MAY 17 2013</u></p>
<p><b>COMMISSIONER APPROVAL</b>                  Mayor—Finance and Administration - Hales                  Position 1/Utilities - Fritz                  Position 2/Works - Fish                  Position 3/Affairs - Saltzman                  Position 4/Safety - Novick</p>	<p style="text-align: center;">LaVonne Griffin-Valade Auditor of the City of Portland</p> <p>By:  Deputy</p>
<p><b>BUREAU APPROVAL</b>                  Bureau: Office of Management and Finance                  Bureau Head: Jack D. Graham,                  Chief Administrative Officer</p>	<p><b>ACTION TAKEN:</b>                  MAY 22 2013 <b>ACCEPTED</b></p>
<p>Prepared by: Abby Coppock Date Prepared: May 3, 2013</p>	
<p>Financial Impact &amp; Public Involvement Statement                  Completed <input checked="" type="checkbox"/> Amends Budget <input type="checkbox"/></p>	
<p>Council Meeting Date <b>May 22, 2013</b></p>	
<p><b>City Attorney Approval:</b>                  required for contract, code, easement, franchise, charter, Comp Plan</p>	

**AGENDA**

**TIME CERTAIN**   
 Start time: ~~2:30pm~~  
                   3:30

**Total amount of time needed: 30 min**  
 (for presentation, testimony and discussion)

**CONSENT**

**REGULAR**   
**Total amount of time needed: \_\_\_\_\_**  
 (for presentation, testimony and discussion)

FOUR-FIFTHS AGENDA	COMMISSIONERS VOTED AS FOLLOWS:		
		YEAS	NAYS
1. Fritz	1. Fritz	✓	
2. Fish	2. Fish	✓	
3. Saltzman	3. Saltzman	←	
4. Novick	4. Novick	✓	
Hales	Hales	✓	