186005

ORDINANCE No.

*Amend a contract with Integrated Information Systems, Inc. to expand scope to include electronic delivery from the Gateway Center to the Court and extend the term through May 2017 (Ordinance; amend Contract No. 30002675)

The City of Portland ordains:

Section 1. The Council finds:

- 1. In 2010, as a result of significant local commitment to the establishment of the Gateway Center for Domestic Violence Services, the United States Department of Justice awarded the City of Portland a grant in the amount of \$300,000 (DOJ Grant).
- 2. Half of the grant, \$150,000, was intended to fund the development of interactive restraining order forms that can be electronically submitted to the Multnomah County Circuit Court. The other half was for advocacy services to support restraining order applicants.
- 3. The City used a competitive RFP process to solicit proposals from qualified vendors. A diverse team of well-qualified evaluators reached easy consensus in selecting Integrated Information Systems, Inc. (a.k.a. "TurboCourt") as the winning proposal.
- 4. The City entered into a contract #30002675 with TurboCourt effective May 14, 2012. In the ensuing months, leaders from the Gateway Center and the Multnomah County Circuit Court worked with the vendor to develop the product. The interactive restraining order questionnaire was ready for use by restraining order petitioners beginning in October 2012.
- 5. The TurboCourt questionnaire is currently used for approximately 90% of all of Multnomah County's restraining orders applications. It has been a very successful implementation.
- 6. Originally, it was hoped that the product would be available in Spanish as well as English. However, responses are required to be in English, therefore the Spanish translation is not useful or practical. The contract allocated \$20,000 for the Spanish translation and this contract requirement will be deleted in the contract amendment.
- 7. The restraining order questionnaire has annual maintenance costs. The grant funding was intended to cover the first two years of maintenance at a cost of \$10,000 per year. The first maintenance payment was made in September 2012 to cover costs through September 2013. There is \$10,000 remaining in the grant that was to cover the next maintenance payment.
- 8. The Gateway Center entered into an Intergovernmental Agreement with the Oregon Judicial Department (OJD) (OJD #120364 City Ordinance #185297) such that OJD would pay for the maintenance of the Turbo Court questionnaire through September 2017. Attached as Exhibit A. Under the terms of the OJD agreement, OJD will provide TurboCourt contract

funding to the City in the sum of \$60,000 which will be allocated to the annual maintenance costs.

- 9. The Gateway Center pays a courier service to drive the hard copy forms (produced using TurboCourt) to the downtown courthouse. In order to electronically transfer the forms an "eMessenger" system must be developed and implemented by the Court.
- 10. The City now seeks to amend the contract with TurboCourt to build an eMessenger system that will allow the forms to be transferred electronically between the Gateway Center and the Courthouse downtown. The necessary funds are available in the grant due to OJD's assumption of the maintenance costs and the decision to reprogram the Spanish translation funds.
- 12. The City will extend the term of the contract with TurboCourt to assure the maintenance of the restraining order questionnaire through May 2017.
- 13. The new not-to-exceed amount for this contract will be \$225,000, of which \$60,000 will be reimbursed by OJD as indicated above. The remainder of the contract is to be paid by the DOJ Grant.

NOW THEREFORE, The Council directs:

- a. Commissioner Dan Saltzman, or his designee, is hereby authorized to execute a contract amendment with Integrated Information Systems, Inc. in substantial conformance with the one attached as Exhibit A and approved as to form by the City Attorney.
- b. Funds for this amendment are available in the Gateway Center's FY 2012-13 Adopted Grant Budget.
- c. The Mayor and the Auditor are hereby authorized to draw and deliver payment chargeable to the Grant Fund for funds related to the Department of Justice grant referred to herein.

Section 2. The Council declares that an emergency exists because a delay would unnecessarily delay the City's ability to perform the activities authorized by the contract; therefore, this ordinance shall be in full force and effect from and after its passage by the Council.

Passed by the Council:

MAY 01 2013

Commissioner Dan Saltzman

Prepared by: Martha Strawn Morris

Date Prepared: April 16, 2012

LaVonne Griffin-Valade

Auditor of the City of Portland
By

Junan Parkant

Deputy

Agenda No. ORDINANCE NO. 186005 Title

1140

* Amend a contract with Integrated Information Systems, Inc. to expand scope to include electronic delivery from the Gateway Center to the Court and extend the term through May 2017. (Ordinance); amend Contract No. 3000 2675

INTRODUCED BY Commissioner/Auditor: Dan Saltzman	CLERK USE: DATE FILED APR 2 6 2013
COMMISSIONER APPROVAL Mayor—Finance and Administration - Adams Position 1/Utilities - Fritz Position 2/Works - Fish Position 3/Affairs - Saltzpan Position 4/Safety - Leonard BUREAU APPROVAL Bureau: Bureau Head:	By: Deputy ACTION TAKEN:
Prepared by: Diana Lee Date Prepared: April 24, 2013 Financial Impact Statement Completed Amends Budget Not Required	
Portland Policy Document If "Yes" requires City Policy paragraph stated in document. Yes No Council Meeting Date	
City Attorney Approval	

AGENDA
TIME CERTAIN Start time:
Total amount of time needed:(for presentation, testimony and discussion)
CONSENT 🖂
REGULAR Total amount of time needed: (for presentation, testimony and discussion)

FOUR-FIFTHS AGENDA COMMISSIONERS VOTED AS FOLLOWS:			
	V 12 /	YEAS	NAYS
1. Fritz	1. Fritz	/	1
2. Fish	2. Fish		
3. Saltzman	3. Saltzman		
4. Leonard	4. Leonard		
Adams	Adams		