ORDINANCE No. 185499

*Authorize on-call service contracts for Professional, Technical and Expert services for information technology (Ordinance)

The City of Portland ordains:

Section 1. The Council finds:

- 1. The City of Portland's (City) Bureau of Technology Services (BTS) occasionally receives unanticipated and temporary demands for information technology (IT) service requests which may require BTS to establish a small to mid-size IT Professional, Technical, and Expert (PTE) services contract in order to accomplish the requested task.
- 2. It is both efficient and effective for BTS to respond to these temporary IT service needs by using previously established PTE on-call contracts, thereby expediting the City's response in the most cost effective and timely manner.
- 3. On-call service contracts allow the issuance of task orders against the contract, authorizing the contractor to proceed with specific work as established by the City in an efficient manner.
- 4. BTS and Procurement Services (PS) have found that on-call service contracts, as provided for in the City's PTE Services Manual, are an appropriate mechanism to rapidly and effectively respond to small or mid-size, unexpected, and repetitive tasks that exceed current staffing levels or skills.
- 5. As part of a collaborative effort between BTS and PS, Request for Proposal (RFP) No. 113754 was issued on November 8, 2011 to establish contracts for On-call Information Technology Services for an initial period of three years in the following eighteen service categories:
 - 1) General Application Development
 - 2) General Application Support
 - 3) Data Architecture Engineering
 - 4) SAP Basis and System Support and Engineering
 - 5) SAP Development
 - 6) SAP Business Objects Development
 - 7) GIS Application Development
 - 8) Quality Assurance
 - 9) Information Security

- 10) Desktop Support/Helpdesk
- 11) Network Operations
- 12) Server Support
- 13) Project Management
- 14) Tech. Focused Professional Development Training and Facilitation
- 15) Web Development
- 16) Fiber/Copper System Design
- 17) Radio System Design
- 18) Equipment Testing and Calibration
- 6. A total of 164 proposals were received representing forty-eight different contractors. Of those forty-eight contractors, twenty-one of the respondents were State of Oregon certified Minority-owned Business Enterprises, Women-owned Business Enterprises, and Emerging Small Business (M/W/ESB) firms. A total of sixty-six different contracts will be established for a combined total value of \$15,700,000. Thirty-nine of those contracts will be established with M/W/ESB firms for different categories of work with a total value of \$9,250,000.

- 7. Each proposal was reviewed, evaluated and scored in accordance with Portland City Code 5.68. Fourteen Minority Evaluators participated in the evaluations, in some cases sitting on more than one evaluation committee. Each contract has a not-to-exceed (NTE) dollar value specific to the service category as listed in Exhibit B.
- 8. This project preceded the City's Technology Oversight Committee (TOC) and was therefore not reviewed by the TOC.
- 9. Expenditures shall be funded by existing budget appropriations and/or interagency agreements, with no additional or new appropriations required, unless adjustments are part of the normal budgetary change and adjustment process, including any required Council approvals.

NOW, THEREFORE, The Council directs:

a. The Chief Procurement Officer is authorized to execute contracts substantially in accordance with the sample contract attached hereto as Exhibit A, with firms as listed in the attached Exhibit B and by reference made a part hereof.

Section 2. The Council declares that an emergency exists in order that the City may respond to bureau needs without delay; therefore, this Ordinance shall be in full force and effect from and after its passage by the Council.

Passed by the Council: JUL 18 2012

LAVONNE GRIFFIN-VALADE Auditor of the City of Portland By

Mayor Sam Adams Prepared by: Scott Schneider:MS Prepared date: June 21, 2012

Deputy

185499

Agenda No. ORDINANCE NO. 185499

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CONSENT 🖂

REGULAR Total amount of time needed: (for presentation, testimony and discussion)