ORDINANCE No. 185296

*Authorize a contract with Integrated Information Systems, Inc. for procurement, licensing and maintenance web-based Family Abuse Prevention Act restraining order petition system (Ordinance)

The City of Portland ordains:

Section 1. The Council finds:

- 1. As a result of significant local commitment to the establishment of a One Stop Center for Domestic Violence Services the City of Portland applied to the U.S. Department of Justice for a grant in the amount of \$300,000 for the Center on June 12, 2009.
- 2. As a result of significant local commitment to the establishment of the Gateway Center for Domestic Violence Services the United States Department of Justice awarded the City of Portland a grant in the amount of \$300,000.
- 3. Half of the grant, \$150,000, is intended to fund the development of interactive restraining order forms that can be electronically submitted to the Multnomah County Circuit Court.
- 4. The process of applying for a domestic violence restraining order currently involves more than 20 pages of forms. An electronic process that automatically populates the forms with the information entered by the petitioner applying for a restraining order will make the process significantly less burdensome. The web-based electronic process will be available in both English and Spanish.
- 5. The City used a competitive RFP process to solicit proposals from qualified vendors. A diverse team of well-qualified evaluators reached easy consensus in selecting Integrated Information Systems, Inc. as the winning proposal.
- 6. The final product will be hosted by the vendor and will interact with the court's e-filing system. This contract will have no technological implications for the City of Portland. It will not be monitored, maintained, or otherwise serviced in any way by the Bureau of Technology Services.
- 7. Since opening in September 2010, the Gateway Center has been the point of access for upwards of 25% of all of Multnomah County's domestic violence restraining order applications. 20% of the restraining order applications at the Gateway Center are interpreted, which demonstrates improved access for applicants with limited English language proficiency.
- 8. In calendar year 2011, every county in Oregon except Multnomah had a reduction in restraining order filings of approximately 2% when compared to the previous year. Multnomah County, in contrast, had an increase in restraining order filings of approximately 6%. While the cause for that increase is not perfectly clear, the correlation between the increase and the period

that the Gateway Center has been open lends to the belief that the Gateway Center is creating access for some who would not otherwise be able to access this important safety tool.

- 9. Beyond the grant funding referred to above, additional funding for maintenance of the developed product will be provided by the Oregon Judicial Department though a formal partnership agreement. The City of Portland has leveraged the grant funding to create an important partnership with the Court that clarifies the Court's responsibility to maintain the product.
- 10. The Gateway Center administration and Advisory Council, as well as judicial leaders, are optimistic that the value of the interactive family law forms demonstrated by this project will lead to additional resource allocation for interactive forms for divorce and custody and other matters of vital importance to domestic violence survivors around the state.

NOW THEREFORE, The Council directs:

- a. Commissioner Dan Saltzman is hereby authorized to enter into a contract agreement with Integrated Information Systems, Inc in substantial conformance with the one attached as Exhibit A and approved as to form by the City Attorney.
- b. The Mayor and the Auditor are hereby authorized to draw and deliver payment chargeable to the Grant Fund for funds related to the Department of Justice grant referred to herein.

Section 2. The Council declares that an emergency exists because a delay would unnecessarily delay the City's ability to perform the activities authorized by the contract; therefore, this ordinance shall be in full force and effect from and after its passage by the Council.

Passed by the Council:

MAY 02 2012

Commissioner Dan Saltzman

Prepared by: Martha Strawn Morris

Date Prepared: April 18, 2012

LaVonne Griffin-Valade

Auditor of the City of Portland

By

Deputy

Agenda No.
ORDINANCE NO.

185296

Title

* Approve a contract with Integrated Information Systems, Inc. for procurement, licensing, and maintenance web-based Family Abuse Prevention Act restraining order petition system. (Ordinance)

INTRODUCED BY Commissioner/Auditor: Dan Saltzman	CLERK USE: DATE FILED APR 2 7 2012
COMMISSIONER APPROVAL Mayor—Finance and Administration - Adams Position 1/Utilities - Fritz Position 2/Works - Fish	LaVonne Griffin-Valade Auditor of the City of Portland By:
Position 3/Affairs - Saltzman	Deputy
BUREAU APPROVAL Bureau: Bureau Head:	ACTION TAKEN:
Prepared by: Diana Lee Date Prepared: April 18, 2012	
Financial Impact Statement Completed Amends Budget Not Required	
Portland Policy Document If "Yes" requires City Policy paragraph stated in document. Yes No	
Council Meeting Date May 2, 2012	
City Attorney Approval	

AGENDA		
TIME CERTAIN Start time:		
Total amount of time needed:(for presentation, testimony and discussion)		
<u>CONSENT</u> ⊠		
REGULAR Total amount of time needed: (for presentation, testimony and discussion)		

FOUR-FIFTHS AGENDA	COMMISSIONERS VOTED AS FOLLOWS:		
		YEAS	NAYS
1. Fritz	1. Fritz		
2. Fish	2. Fish		1
3. Saltzman	3. Saltzman		
4. Leonard	4. Leonard		
Adams	Adams	/	