

APPENDIX B: STREET COUNT PARTICIPATION

The Street Count is conducted by agencies and organizations across Multnomah County that come into regular contact with people experiencing homelessness. These include agencies that provide services to homeless people, outreach organizations, schools, and agencies providing a wide range of services to low-income households (e.g. meal programs, food pantries, medical clinics, substance abuse treatment facilities, information and referral, workforce development agencies, etc.) In an effort to maximize consistency, the 2011 count used the same basic site list as was used in 2009. Several new sites were added to the 2009 list in an effort to better capture key geographic areas that have experienced an influx of homelessness in recent years, particularly East Portland and East County, and to incorporate new organizations or programs.

The 2009 site list was updated through phone calls and e-mails to all 2009 contacts and by soliciting input on potential sites through the 211info listserve and at relevant stakeholder meetings. After contacting all the potential sites identified through these processes, about 150 confirmed their willingness to participate. These sites received regular e-mail updates and a packet of materials that included instructions, frequently asked questions, survey forms in English, Spanish, Russian, Vietnamese, and Somali, and a postage-paid return envelope. Sites were also invited to participate in a training session prior to the count. Each site received a follow up phone call or e-mail prior to the count to confirm that they received the packets and to answer any final questions.

The table below compares the survey return rates for each site. In order to make comparisons between 2009 and 2011 more logical, the table lists sites by agency rather than by individual site locations. (Some agencies with multiple departments or programs represent more than one street count site.) The table shows that 46 agencies returned completed Street Count surveys in 2009 compared with 58 in 2011. Additional agencies participated in the count but did not return any surveys because they did not encounter anyone who was unsheltered and had not yet been surveyed during the week of the count.

The table reflects the number of survey forms returned by the sites before duplicates or ineligible forms were removed. Each form represents a household or a camp, so these figures do not provide an indication of the number of individuals counted by each organization.

Agency Name	# surveys returned 2009 (duplicated)	# surveys returned 2011 (duplicated)
211info	1	10
Anawin	0	79
Better People	4	0
Blanchet House	116	82
Bridgetown Ministries	0	13
Can We Help?	62	35
Cascadia (includes Project Respond)	21	90
Cascade AIDS Project	0	4
Catholic Charities	1	32
Central City Concern	30	55
CODA Alpha Treatment	5	7
Confederated Tribe of Siletz Indians	0	5
David Douglas SD 40	0	2
Dignity Village	0	0
Dinner & A Movie	0	5
Downtown Chapel	27	15
Ecumenical Ministries of Oregon	8	0
First Baptist Church	20	12
FISH	3	0
Good News Health Clinic	0	12

Agency Name	# surveys returned 2009 (duplicated)	# surveys returned 2011 (duplicated)
Human Solutions	0	2
Impact NW	0	9
Janus Youth	104	84
JOIN	998	626
Julia West House	38	20
Loaves and Fishes	3	0
Macdonald center	15	2
Manna Ministries	0	15
Mercy Corps	0	3
Mt. Scott Presbyterian Church	14	14
Multnomah Co. Sheriff's Discharge	9	15
Multnomah County Health Dpt.	6	3
Belmont Library	0	2
Central Library	0	22
NARA	2	0
NAYA	37	31
New Avenues for Youth	20	8
One Night Shelter Count Turnaways ¹	33	29
Operation Nightwatch	0	7
Our Peaceful Place	8	0
Outside In	67	45
P:ear	2	13
Parkrose SD 3	1	0
Portland Adventist Community Services	0	7
Portland Fire & Rescue	0	5
Portland Parks	0	14
Portland Police Bureau	99	0
Portland Rescue Mission	25	52
Portland Public School District	5	7
Portland's Women Crisis Line	3	0
Potluck in the Park	3	30
Reynolds SD 7	2	5
Rose Haven	0	1
Rosewood Family Health Center	1	0
Salvation Army	0	27
Sexual Minority Youth Resource Center	1	0
Sisters of the Road	17	33
Snow Cap	3	8
St Francis Dining Hall	17	35
St. Mark's Lutheran	0	3
Street Roots	9	40
Sunnyside Methodist Church	22	6
Transition Projects	15	23
Transitional Youth/ Street Church	0	19
Trinity Cathedral	13	26
Union Gospel Mission	0	32
Veteran Admin/Affairs (including	0	5
VOZ	15	10
West Burnside Chiropractic Clinic	2	0
Westside Health Center/Clinic	51	2
William Temple House	7	2

¹ Additional forms beyond those listed here were submitted by ONSC participating agencies to document people who were unsheltered. Those listed here only include forms for people who were categorized as turnaways.