

ORDINANCE No. 183892

*Amend contract with Cale Parking Systems USA, Inc., to increase authority to purchase support services (Ordinance; amend Contract No. 36734)

The City of Portland ordains:

Section 1. The Council finds:

1. The City of Portland received an offer of a 24/7 Help Desk service, from Cale Parking Systems USA, Inc.. The service provides phone assistance to customers that have questions when using Portland parking meters. The service applies to all parking meters during all hours of operations, providing a higher level of service than is currently provided to Portland customers.
2. Ordinance No. 183637, passed by Council March 24, 2010, extended the contract with Cale Parking Systems USA, Inc., and increased authority to purchase additional pay stations, support services and product enhancements. This amendment did not include the 24/7 Help Desk service.
3. The Cale Help Desk service operates in several other cities around the country. The City of Portland would share the cost of the service with other cities, thus taking advantage of economies of scale. Services include English- and Spanish-speaking help desk agents, technical support and troubleshooting, dispatches notification, and a range of other important reporting tools and services.
4. The cost for this support service is \$264,000 over five years.
5. The Bureau's level of confidence in the cost estimates for this project is optimal as we have a price quotation.

NOW, THEREFORE, the Council directs:

- a. That the Chief Procurement Officer is authorized to sign the amendment to Cale Parking Systems USA, Inc., Contract No. 36734, in a form substantially in accordance with the amendment attached to the original of this Ordinance and, by reference, made a part hereof.
- b. That the contract amount for Contract No. 36734 shall be increased to \$18,730,485.

Section 2. The Council declares that an emergency exists because Transportation wishes to begin this service at the beginning of the fiscal year; therefore, this Ordinance shall be in full force and effect from and after its passage by the Council.

Passed by the Council, JUN 16 2010

Mayor Sam Adams
Prepared by: EKM/vrl
Date Prepared: May 26, 2010

LaVonne Griffin-Valade
Auditor of the City of Portland

By



Deputy

877

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Agenda No.
ORDINANCE NO. 183892
 Title

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INTRODUCED BY Commissioner/Auditor: MAYOR SAM ADAMS <i>K. Saltzman on behalf of Mayor Adams</i> COMMISSIONER APPROVAL Mayor—Finance and Administration - Adams Position 1/Utilities - Fritz Position 2/Works - Fish Position 3/Affairs - Saltzman Position 4/Safety - Leonard BUREAU APPROVAL Bureau: Bureau of Transportation Bureau Head: Susan D. Keil, Director <i>Susan D. Keil</i> Lavinia Gordon Transportation System Group Manager Prepared by: Ellis McCoy/vrl Date Prepared: May 26, 2010 Financial Impact Statement Completed <input checked="" type="checkbox"/> Amends Budget <input type="checkbox"/> Not Required <input type="checkbox"/> Portland Policy Document If "Yes" requires City Policy paragraph stated in document. Yes <input type="checkbox"/> No <input checked="" type="checkbox"/> Council Meeting Date June 16, 2010 City Attorney Approval <i>D.H.</i>	CLERK USE: DATE FILED <u>JUN 11 2010</u> LaVonne Griffin-Valade Auditor of the City of Portland By: <i>Susan Parsons</i> Deputy ACTION TAKEN:
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AGENDA TIME CERTAIN <input type="checkbox"/> Start time: _____ Total amount of time needed: _____ (for presentation, testimony and discussion) CONSENT <input checked="" type="checkbox"/> REGULAR <input type="checkbox"/> Total amount of time needed: _____ (for presentation, testimony and discussion)

FOUR-FIFTHS AGENDA	COMMISSIONERS VOTED AS FOLLOWS:		
		YEAS	NAYS
1. Fritz	1. Fritz	✓	
2. Fish	2. Fish	✓	
3. Saltzman	3. Saltzman	_____	
4. Leonard	4. Leonard	✓	
Adams	Adams	✓	