

RESOLUTION NO. 35413

Establish an Information Technology Initiative directed by the Commissioner of Public Utilities to work cooperatively with public and private sector organizations to facilitate universal public access computer-based information systems and improve the City's utilization of information technology for more efficient and higher quality service to citizens (Resolution)

WHEREAS, the explosion in availability of a wide variety of information technologies has created opportunities for cost-effective enhancement of services to citizens, realization of this objective through strategic use of available technologies requires intensive assessment and planning, leading to appropriate changes in service delivery processes and their organization to best leverage the potential of available technologies, and

WHEREAS, the City of Portland desires that Portland citizens, businesses, educational institutions, and local governments be globally competitive in this field, and

WHEREAS, the City of Portland is committed to genuinely democratic citizen participation in the critical affairs of its government, and understands that such participation is possible only when citizens have timely access to key information and to the forums in which public policy is considered, and

WHEREAS, the City of Portland has vital interest in facilitating the highest level of universal citizen, public sector, and private sector access to information retrieval and exchange systems, and

WHEREAS, the City of Portland wishes to provide a coherent, accessible, compatible, and expandable internal system of information retrieval and exchange for the purpose of providing more efficient and higher quality service to citizens, the private sector, and other public organizations, and

WHEREAS, a variety of related information technology initiatives are underway in the public and private sector, and

WHEREAS, there is a great wealth of information technology expertise in the Portland Metropolitan area and within the City of Portland, and

WHEREAS, citizen involvement, strategic partnerships, and organized communication will help insure the best possible long-term information systems development for the City of Portland and the metropolitan area, and

WHEREAS, development of a long-term information technology plan and policies involves all City Bureaus, and

WHEREAS, the development of a long-term plan to implement the tasks necessary to create the best possible accessible, coherent and compatible systems for the City and citizens of Portland would best be created and developed with a clear point of responsibility; and

WHEREAS, the City Council requires both a comprehensive long-term plan and shorter term recommendations for the development of the 1996-98 budget process

NOW, THEREFORE, BE IT RESOLVED by the Council of the City of Portland, that the Commissioner of Public Utilities is directed to create, for City Council consideration, a City of Portland Information Technology Policy, and

BE IT FURTHER RESOLVED that the Commissioner of Public Utilities create an Information Technology Strategic Plan for City of Portland leadership and cooperation in meeting the information technology needs of the metropolitan area, the citizens of Portland, and the government of the City of Portland, and

BE IT FURTHER RESOLVED that the Information Technology Strategic Plan will contain recommendations for the establishment of responsibility within the Office of Finance and Administration for implementation and oversight of City of Portland information technology policies, and

BE IT FURTHER RESOLVED that the plan will seek to

- a) **Provide maximum support for the development of compatible electronic information transmission systems in the metropolitan area**
- b) **Provide ample accommodation of municipal needs in the development and approval of electronic information transmission systems in the public right-of-way**
- c) **Provide strategies for enhancing Portland's attractiveness to those information technology related hardware and software industries which conform to the City of Portland's economic development standards**

- d) Promote and facilitate the use of information technology in the private sector in an attempt to provide quality job opportunities for all Portland citizens.
- e) Provide recommendations for continued work with local educational institutions and non-governmental organizations in the preparation of Portland's workforce to participate within those industries at the family wage level
- f) Ensure that citizens of Portland will have practical universal computer access to municipal resources and services
- g) Ensure that citizens of Portland will have practical universal computer access to non-commercial information technology systems
- h) Establish a mechanism for ongoing partnerships with the private sector, non-governmental organizations, and other governments to insure maximum compatibility and development of information storage, retrieval, and transmission technologies, and

BE IT FURTHER RESOLVED that the Information Technology Strategic Plan shall include recommendations for re-engineering city operations to facilitate delivery of cost-effective and enhanced services to the public and may include the following:

- coordinated and compatible information technology infrastructure and policies
- identify opportunities for creating City-wide operational information accessible between agencies and citizens
- quality customer service for citizens
- remote citizen access to up-to-date, accurate, information
- maximum coordination and data communication between City bureaus and relevant municipalities
- efficient use of City resources

- efficient delivery of City services
- cost effective procurement of goods and services
- promotion of employee creativity and job quality
- assistance to businesses, large and small, to increase their efficiency, profitability, and competitiveness in a global market place, and

BE IT FURTHER RESOLVED that during the development of the Information Technology Strategic Plan the City of Portland will continue to make information technology infrastructure improvements and adjustments in keeping with the goals of accessibility, communication and compatibility as outlined in this resolution, and

BE IT FURTHER RESOLVED that the Commissioner of Public Utilities oversee an Information Technology Strategic Plan Steering Committee which will develop an Information Technology Strategic Plan for the City of Portland, and

BE IT FURTHER RESOLVED, that the Information Technology Strategic Plan Steering Committee shall be appointed by the Mayor and confirmed by City Council, and

BE IT FURTHER RESOLVED that the Commissioner of Public Utilities actively solicit and utilize information technology expertise from the private sector, other municipalities, and within City government, and

BE IT FURTHER RESOLVED that the Commissioner of Public Utilities solicit and utilize public input in the development of the Information Technology Strategic Plan (ITSP), and

BE IT FURTHER RESOLVED that the Commissioner of Public Utilities, report to City Council on the organization, requirements, and budget recommendations for an Information Technology Strategic Plan by December 1, 1995, and

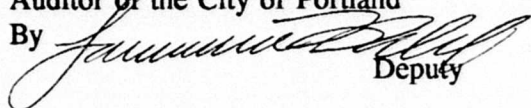
BE IT FURTHER RESOLVED that a target date for completion of the final ITSP will be October of 1996, and

BE IT FURTHER RESOLVED that the Office of Finance and Administration assist and support the Commissioner of Public Utilities in the development and assessment of the planning process and the production of the Information Technology Strategic Plan, and

BE IT FURTHER RESOLVED that the Commissioner of Public Utilities work collaboratively with City Council members in the development process for the Information Technology Strategic Plan

Adopted by the Council, JUN 28 1995

Commissioner Lindberg
June 21, 1995

Barbara Clark
Auditor of the City of Portland
By  Deputy

Agenda No. **1025-1**
RESOLUTION NO 35413

TIME CERTAIN

9:30

Title

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INTRODUCED BY	DATE FILED JUN 23 1995
Commissioner Lindberg	Barbara Clark Auditor of the City of Portland
NOTED BY COMMISSIONER	
Affairs	By <u>Britta Olson</u> Deputy
Finance and Administration	
Safety	For Meeting of _____
Utilities <i>ML</i>	
Works	ACTION TAKEN
BUREAU APPROVAL	
Bureau Office of Public Utilities	
Prepared by Date	
Art Alexander June 21, 1995	
Budget Impact Review	
<input type="checkbox"/> Completed <input checked="" type="checkbox"/> Not Required	
Bureau Head	
Mike Lindberg	

AGENDA		FOUR-FIFTHS AGENDA	COMMISSIONERS VOTED AS FOLLOWS	
			YEAS	NAYS
Consent	Regular <input checked="" type="checkbox"/>	Blumenauer	_____	
NOTED BY		Hales	✓	
City Attorney		Kafoury	✓	
City Auditor		Lindberg	✓	
City Engineer		Katz	✓	