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# 191708

Emergency Ordinance

## \*Authorize contract with CenturyLink Communications, LLC, dba Lumen, for ongoing voice services for five years not to exceed \$7,500,000

Passed

The City of Portland ordains:

Section 1. The Council finds:

1. The Office of Management and Finance, Bureau of Technology Services (BTS) is responsible for the support and upkeep of the City's communications systems. To this end, the Bureau of Technology Services provides and supports voice services for City bureaus. These services are divided into two distinct areas:

A. The Centrex and miscellaneous analog services have 884 combined lines that provide dial tone and other features such as call transfer and conference calls connecting the City to internal and outside callers.

B. SIP – (Session Initiation Protocol) – Service that provides connectivity between the City's internal phone system and the public telephone network. This is used for voice connections to many of our fire stations, parks facilities, police precincts, and other City locations. These services enable City staff to have access to dial tone and voice mail.

2. In accordance with City Code 5.33.160, the City is seeking to establish a cooperative contract with CenturyLink Communications, LLC, dba Lumen for communications products and services utilizing the State of Oregon, Department of Administrative Services' agreement PO-10700-00024370.

Introduced by

[Mayor Ted Wheeler](#)

Bureau

[Management and Finance;](#)  
[Technology Services](#)

Contact

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Requested Agenda Type

Regular

Date and Time Information

Requested Council Date

May 8, 2024

Time Requested

30 minutes (2 of 3)

3. CenturyLink Communications, LLC, dba Lumen has a current City of Portland business license tax account, is in compliance with the Equal Benefits Program, and their EEO Certification is current. CenturyLink Communications, LLC, dba Lumen is not a COBID certified firm. The Bureau's level of confidence for this contract is high, as there is very good historical information showing purchases made for these types of services for the bureau.

NOW, THEREFORE, the Council directs:

- A. The Chief Procurement Officer is authorized to execute a contract with CenturyLink Communications, LLC, dba Lumen, for a term of 5 years and a not-to-exceed amount of \$7,500,000 for communications products and services provided the contract has been approved as to form by the City Attorney's office.

Section 2. The Council declares that an emergency exists as a delay in proceeding with executing this agreement may result in additional expenses and delay in providing a mission critical voice communications systems for the City of Portland; therefore, this Ordinance shall be in full force and effect from and after its passage by the Council.

An ordinance when passed by the Council shall be signed by the Auditor. It shall be carefully filed and preserved in the custody of the Auditor (City Charter Chapter 2 Article 1 Section 2-122)

Passed by Council  
May 8, 2024

Auditor of the City of Portland  
Simone Rede

## Impact Statement

### Purpose of Proposed Legislation and Background Information

The purpose of this legislation is to authorize a contract with CenturyLink Communications, LLC, dba Lumen, for a five-year term and a not to exceed amount of \$7.5 million. This contract will allow the Bureau of Technology Services to properly maintain and support the voice services of the communications infrastructure for the City of Portland. These services include Centrex, Session Initiation Protocol services, and other landline voice services.

## Financial and Budgetary Impacts

BTS has appropriation in their FY 2023-24 budget to cover the anticipated current year expense associated with this action. Funding for the out years of this agreement is included in the BTS five-year plan.

## Community Impacts and Community Involvement

This action will not have a material community impact and there was no community involvement in its development.

## 100% Renewable Goal

Not applicable.

## Budget Office Financial Impact Analysis

This legislation authorizes a contract with CenturyLink Communications, dba Lumen, for a five-year term and a not to exceed amount of \$7.5 million. BTS has appropriation in its FY 2023-24 budget to cover the anticipated current year expense associated with this action. Funding for the out years of this agreement is included in the BTS five-year plan.

## Agenda Items

364 Regular Agenda in [May 8, 2024 Council Agenda](https://www.portland.gov/council/agenda/2024/5/8)  
(<https://www.portland.gov/council/agenda/2024/5/8>)

Passed

Commissioner Dan Ryan Yea

Commissioner Rene Gonzalez Yea

Commissioner Mingus Mapps Yea

Commissioner Carmen Rubio Yea

Mayor Ted Wheeler Yea