

*Authorize contract with GardaWorld for security services for SmartPark, Portland downtown heliport, and Streetcar facilities



Council Agenda 747

September 6, 2023



PBOT
PORTLAND BUREAU OF TRANSPORTATION

Purpose

- Authorize a 3-year contract with GardaWorld
- SmartPark, downtown heliport, and Streetcar facilities
- Not-to-exceed \$6,306,319
- Standard service PBOT has always contracted
- Improve customer experience
- Contribute to the revitalization of downtown
- Support the economic vitality of downtown businesses

SmartPark: Previous Security Contract

- Provided security for SmartPark, downtown heliport, and Streetcar facilities
- 24-hour coverage
- Up to 4 guards per shift (3 shifts in 24-hour period)
- Not-to-exceed \$2.3 million
- 3-year contract
- Expired at the end of March 2023
- Interim security agreement through OMF
- Funded by:
 - SmartPark Enterprise Fund (garages, heliport)
 - Revenue generated exclusively through parking and commercial rent
 - General Transportation Revenue (Streetcar facility)

SmartPark: Security Considerations

- Disbursed facilities
- Limited staffing
- Guards on foot
- Several ingress and egress

SmartPark: Security RFP & Contract

- Released in March 2023
- 5 bids
- Competitive process
- Awarded to GardaWorld
- Provide security for SmartPark, downtown heliport, Streetcar facilities
- Not-to-exceed \$ 6,306,319
- 3-year contract
- Minimum of 6 guards per shift (3 shifts in a 24-hour period)
- Funded by:
 - SmartPark Enterprise Fund (garages, heliport)
 - General Transportation Revenue (Streetcar facilities)
 - Est. \$52,000 per year

SmartPark: Improvements for Cost Effectiveness

- Technology upgrades
- Structural improvements
- More efficient enforcement
- Reduce overall security costs