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Bureau of Planning and Sustainability

July 2023 - June 2024

NEW

GARBAGE DAY REMINDERS

Have you ever woken up in a panic realizing you forgot to set out your waste bins the night before? Or taken all your bins to the curb because you couldn't remember which were getting picked up?

Join the 35,000+ Portlanders that get day-before reminders and you'll never miss a pickup or scramble to get your bins out in time. Whether you rent or own your home, or live in a house, duplex, triplex, or fourplex, these reminders are for you.

In addition to email, you can now get reminders by app, text, and phone call. Want to sign up for multiple reminders? Please do! Would others in your home benefit from a reminder? Encourage them to sign up!

In the weekly reminders, you'll also hear about recycling drop-off events and quick tips to clear up recycling confusion.

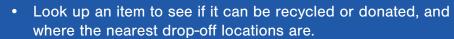


Sign up now: It's easy, free, and you'll never miss garbage day again.



Download the app

Get notifications about which bins to set out and find answers to the most common garbage and recycling questions, all in one place:



- Contact your garbage company to ask about your bill, report a missed pickup, or schedule a large-item pickup.
- Play the Recycle or Not game to test your recycling knowledge.

Scan the QR codes or look for Portland Garbage Day Reminder in the App Store or on Google Play.







You can also get reminders by email, text, or phone call

- 1. Go to www.portland.gov/garbageday
- 2. Enter your street address.
- **3.** Click on Get a reminder!
- **4.** Choose email, phone call, or text message.
- 5. Enter your email or phone number and the time you want to receive your reminder.

And you're done! While you're on this page, you can also download a printable collection schedule customized to your pickup day.



Don't have access to the internet? No problem! Give us a call at 503-823-7202 and we'll get you signed up for reminders. Let us know your address, phone number, whether you prefer text messages or phone calls, and what time of day you'd like to receive your reminder.



Reminders are available in multiple languages. When signing up, choose the drop-down menu for Spanish, Vietnamese, Simplified Chinese, or Russian. Or download the app, which will automatically switch to your phone's language settings.



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^{*} Every-four-week garbage customers, your garbage collection weeks are shown with an asterisk.

Pickup frequency



Garbage is picked up every other week.

Customers with every-four-week pickup indicated with an asterisk.

Recycling, glass, and compost are picked up weekly.

Service guidelines and delays

- Set bins at the curb before 6 a.m. Bring them back to your house within 24 hours.
- Holiday delays: Christmas and New Year's Day (marked with a "*x" on the above calendar) are the only days garbage companies don't pick up. Collection will be delayed by one day on these weeks.
- Weather delays: In case of ice, snow, or wildfire smoke, collection may be delayed. Leave bins at the curb and they will be emptied as soon as it's safe to
- Early pickup on hot days: On days where temperatures are expected to be 95 degrees or higher, garbage collection may start before 6 a.m. Set bins at the curb the night before.
- Get real-time alerts about service disruptions: Sign up at www.portland.gov/garbageday.

QUICK REFERENCE GUIDE



See the full list of what's allowed www.portland.gov/recycle





Plastic bags, plastic lids & plastic-padded mailers. Wires, hoses, chains & electric cords. Disposable gloves & masks.



To-go containers, cutlery, cups, lids & straws (paper, plastic & "compostable"). Frozen food boxes.



Bag all pet waste, cat litter, diapers, ashes, sawdust & broken glass. Put fats, oils & grease in sealed container.



No TVs, computers, batteries, paint, pesticides, flammables



Recycle



Plastic bottles & jars with a neck (6 oz or larger) & buckets (5 gal or smaller).
Plastic round containers (6 oz or larger) & plant pots (4" or larger). All empty & dry.



Metal food cans (aluminum, tin & steel), paint & aerosol cans, all empty & dry. Scrap metal under 30" & 30 lbs.





Flattened cardboard. Paper, magazines & catalogs. Milk, juice & soup cartons, all empty & dry.



No plastic bags, wrap or lids, glass, coffee cups, to-go containers



Example 2 Compost







Weeds, leaves, grass, flowers, house plants, plant clippings, pumpkins. Branches under 4" thick & 36" long.





Food-soiled napkins & paper towels. Paper coffee filters & tea bags. Pizza delivery boxes.



No pet waste, dirt, rocks, ashes, lumber, to-go containers



Glass





Put in glass-only bin. Glass food & beverage bottles & jars. All empty & dry.





All colors of glass. Remove lids, caps & corks. OK to leave labels on.





Redeem deposit bottles at BottleDrop Centers or recycle at the curb.



No lids, ceramics, bulbs, broken glass



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OTHER WASTE













Not sure how to get rid of something? Call 503-234-3000 or use oregonmetro.gov/askmetro to find options for safe disposal, recycling, or donation. Or send questions to @RecycleOrNot on Instagram (@ReciclarONo en español).



OIL



Set motor oil next to bins in a clear plastic jug.

Where to share, repair & donate

Do you know where the nearest Tool Library is to you?

Find out on the Resourceful PDX map, and then start borrowing home repair and yard tools for free!

Plus save money, time, and space by donating and buying from one of Portland's many nonprofit-run thrift shops. They offer everything from craft supplies and computers to home goods and furniture.

Explore the map to find new ways to support your community, conserve natural resources, and save money: www.resourcefulpdx.com/map



See trash? Report it.

It just got a lot easier to report trash in public areas.

If you see an abandoned shopping cart on the sidewalk, piles of garbage, or an overflowing public trash can, dial 3-1-1 (Monday-Friday, 7 a.m. to 8 p.m.). Staff can take reports and answer questions related to other City and County programs and services.





1810 SW 5th Ave, Ste 710, Portland, OR 9720 www.portland.gov/bps | 503-823-7202

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Recycling guide &
12-month garbage schedule
Save until June 2024

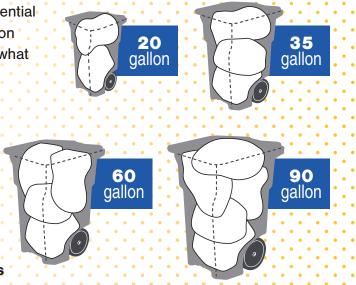
Portland Curbsider

Garbage Rates and Options

Every year the City of Portland sets residential garbage, recycling, and compost collection rates based on a thorough evaluation of what it costs to provide these services.

Your monthly waste collection charge is based on the size of your garbage bin. To change your garbage bin size, contact your garbage company. You can choose the size that best fits your needs.

See garbage rates and how rates are set at: www.portland.gov/garbage-rates



Give Feedback

Every five years the City of Portland reviews the residential garbage, recycling, and compost collection system to see how well things are working for everyone.

We'd like to hear what you think!

What is going well and what could be improved?

Learn more and share your thoughts at: www.portland.gov/garbage-review

The City of Portland is committed to providing meaningful access. To request translation, interpretation, modifications, accommodations, or other auxiliary aids or services, contact 503-823-7700, Relay: 711.

Traducción e Interpretación | Biên Dịch và Thông Dịch | अनुवादन तथा व्याख्या | 口笔译服务 | Устный и письменный перевод | Turjumaad iyo Fasiraad | Письмовий і усний переклад | Traducere și interpretariat | Chiaku me Awewen Kapas | 翻訳または通訳 | ການແປພາສາ ຫຼື ການອະທິບາຍ | قَي وَهُ صَالَى اللَّهُ وَمُ اللَّهُ اللَّهُ اللَّهِ اللَّهُ اللَّهِ اللَّهِ اللَّهِ اللَّهِ اللَّهِ اللَّهُ الل