

Shelter Utilization in Multnomah County*

Prepared by staff at the Joint Office of Homeless Services

**Does not include shelters in the Domestic Violence system, voucher shelter programs and shelters that do not enter data into the local Homeless Management Information System.*

About this Report

Updates/Revision History

TABLES:
Utilization by Shelter Type

TABLES:
Utilization by Shelter

CHARTS:
Utilization over Time by Shelter T..

CHARTS:
Utilization over Time by Shelter

About this Report

- This report measures shelter utilization by dividing average daily households served by average daily active units for a given month. For example, if a given shelter served 18 households on average each day in a month and had an average of 20 available units each day, then average utilization for that month is $18/20 = 90\%$.

- One or more people can be in a household. One or more beds can be in a unit. One bed is equivalent to one unit in a congregate shelter.

- Shelter utilization may be low for new shelters that are just starting up, those that are new to the system we use to track utilization (called a homeless management information system, or HMIS), or those that are in the process of increasing capacity of beds/units available. Seasonal factors also have an impact on shelter utilization numbers. Additionally, administrative and process related factors can also have an impact on monthly reported shelter utilization totals. Some frequent examples of this are rooms reserved for community partners or programs, rooms reserved for special circumstances, necessary staffing, remodels and closures, and standard waitlist or appointment based processes.

- Utilization can be above 100%. This may occur when the number of people served in a shelter exceeds standard capacity due to seasonal or administrative circumstances.

Using this Report

- Switch to full screen mode for the best viewing experience. To switch to full screen viewing, click the full screen icon, a small rectangle, at the lower right corner of this window.

- Hover over a given dashboard element to put the number you're viewing in context and for additional, helpful information. Using this method when viewing specific shelters listed in the "Time Series - Shelter" dashboard will provide additional context or updates for shelters experiencing low utilization.

Why Households and Units?

- Comparing households to units is more effective than comparing people to beds when measuring shelter utilization.
- Bed utilization can be misleading for shelters that serve families or couples.
- Because different numbers of people can be in a family and couples may sleep in a single bed, family and couple households staying in a unit may not use all of the beds in that unit. In these situations, the unit is 100% utilized even though the beds are not.
- For single person households, the comparison of households to units is equivalent to that of people to beds.

Report Exclusions

This report excludes the following shelters:

- All shelters from the domestic violence system, as well as shelters staffed by New Narrative (e.g. Pensione & Golden

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Most Recent Reporting Period: November, '22 (added 12/27/22)

Updates/Revision History:

-11/18/22: Data for the WeShine: Parkrose Community Village and Do Good - SW Barbur have been excluded from the October report as they continue to grow their reporting capacity.

-10/28/22: Data for the WeShine: Parkrose Community Village has been excluded from the September report as they continue to grow their reporting capacity.

-09/30/22: Data for the WeShine: Parkrose Community Village has been excluded from the August report as they continue to grow their reporting capacity. The All Good NW: Market Street Shelter has been included in this report.

-08/31/22: The All Good NW: Village Three is no longer in operation as of the July report. Data for the All Good NW: Market Street Shelter and WeShine: Parkrose Community Village has been excluded from the July report as they continue to grow their reporting capacity.

-07/29/22: The TPI - Willamette Center is no longer in operation as of the June report. The All Good NW: Multnomah Safe Rest Village is newly operational and is included in the June report. Data for the All Good NW: Market Street Shelter and WeShine: Parkrose Community Village has been permanently excluded from the June report as they continue to grow their reporting capacity.

-06/29/22: The WeShine: Parkrose Community Village is newly operational as of May. Data for the All Good NW: Market Street Shelter and the WeShine Shelter has been permanently excluded from the May report as they continue to grow their reporting capacity.

-05/27/22: The All Good NW: Market Street Shelter is newly operational as of April. Data for the Market Street Shelter and the Do Good Rodeway Shelter has been permanently excluded from the April report as they continue to operationalize.

-04/29/22: Two new shelters have recently become operational as of early February: Do Good's Rodeway & Rockwood CDC's Rockwood Family Shelter. During February and March these shelters were in a period of operational growth, thus data for these shelters have been permanently excluded for these months.

-12/23/21: The online version of the report was launched and made publicly available. Two new shelters came online in November: Do Good's Arbor Lodge adult shelter & the Beacon Village alternative shelter. Utilization for new shelters may be lower than normal in their first few months, due to their operational ramp-up period.

-11/26/21: Added three C3PO shelters (Alternative shelters run by All Good Multnomah) and one RHY-funded NAFY shelter #8247 (Youth shelter run by New Avenues for Youth)..

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Average Utilization by Shelter Type

Presents Average Daily Households served, Average Daily Units available and Average Daily Utilization [Households / Units] by Shelter Type for a given month.

Use the "Month, Year" filter to select a different month.

Results are sorted from lowest to highest percent utilization.

Month, Year

November 2022

	Avg Daily Households	Avg Daily Units	Avg Daily Utilization
Overall	1,238	1,392	88.9%
Type Of Shelter			
Youth	38	64	59.4%
Family	82	99	82.8%
COVID Related	420	489	85.9%
Alternative	131	149	87.9%
Adult	567	591	95.9%

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Average Utilization by Individual Shelter

Presents Average Daily Households served, Average Daily Units available and Average Daily Utilization [Households / Units] by Shelter Type and Shelter for a given month.

Use the "Month, Year" filter to select a different month.

Results are sorted from lowest to highest percent utilization...

Month, Year

November 2022

All Included Shelters

	Avg Daily Households	Avg Daily Units	Avg Daily Utilization
Overall	1,238	1,392	88.9%

Adult Shelters

	Avg Daily Households	Avg Daily Units	Avg Daily Utilization
Total	567	591	95.9%
HSI - Gresham Women's Shelter	56	70	80.0%
Do Good - Wy-East	83	100	83.0%
TPI - Jean's Place	41	45	91.1%
TPI - Laurelwood Center	80	86	93.0%

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Average Utilization over Time by Shelter Type

Use the "Month, Year" filter to select different months.

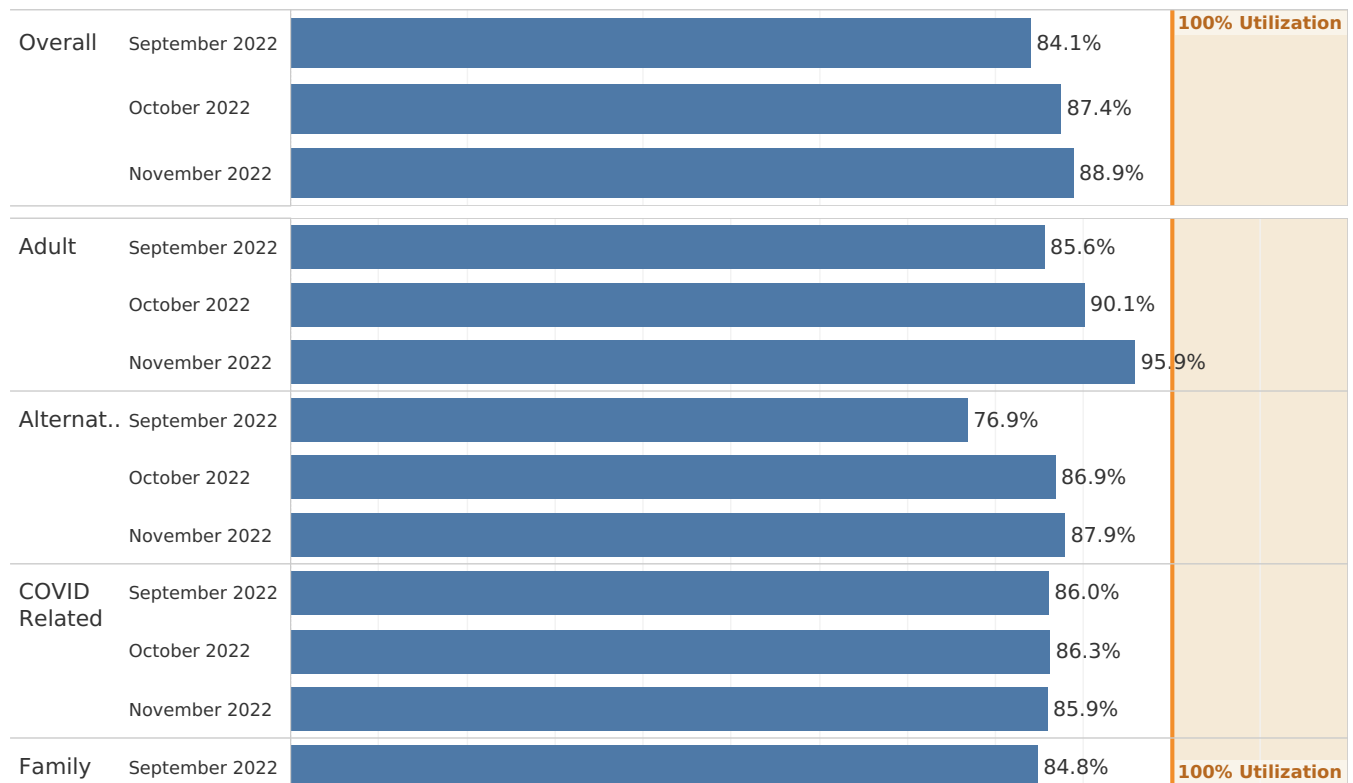
Use the "Type of Shelter" filter to increase or decrease the amount of information.

Month, Year

Multiple values

Type Of Shelter

All



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Average Utilization over Time by Individual Shelter

Use the "Month, Year" filter to select different months.

Month, Year Multiple values	Type Of Shelter Adult	Shelter All
All Good NW: Market Street Shelter	September 2022	95.6%
	October 2022	93.8%
	November 2022	126.0%
Do Good - Arbor Lodge	September 2022	56.4%
	October 2022	46.2%
Do Good - Wy-East	September 2022	76.0%
	October 2022	84.0%
	November 2022	83.0%
HSI - Gresham Women's Shelter	September 2022	94.3%
	October 2022	91.4%
	November 2022	80.0%
TPI - Clark Center	September 2022	97.0%
	October 2022	97.0%
	November 2022	109.0%
TPI - Doreen's Place	September 2022	88.1%
	October 2022	95.5%
	November 2022	101.5%
TPI - Jean's Place	September 2022	91.1%
	October 2022	91.1%
	November 2022	91.1%
TPI - Lanswood	September 2022	91.9% 100% Utilization