Mayor Wheeler,

I've lived here 21 years from a shore town 12 miles north of Boston. We bought a home by the Arboretum just above the Japanese Garden.

We loved riding bikes along the river waterfront on both sides of the river, exploring new restaurants, the farmers market and shopping downtown. We walked a lot all over town. We no longer do any of these normal everyday activities.

We must have our city and it's parks, streets and businesses back. We pay so much in taxes and as now retired the taxes take a huge portion from our expenses. We cannot safely walk on our sidewalks because either they are blocked or completely unsafe. I.e. the unbalanced camper next to William Sonoma on NW Flanders andNW 23rd. He was a know to police physically aggressive attacker of anyone who even walked across the street from his tents. The guy was known to police, neighbors and the fire department. Williams Sonoma moved - they actually moved in part because they were so exasperated by lack of removal of this criminal (he had been convicted of felony attacks), the lack of safety of their employees and customers and the lack of options with little response from the City. Please remove all the campers on every side walk, park, roadway or frankly anywhere. And provide somewhere far from the city center with toilets etc. Use the National Guard.

The move of the illegal campers needs to be done extremely well from the get go. Don't mess around with ridiculous empathy from the useless non-profits that thrive on this mess.

You've got about one more shot of regaining respect and effectiveness with the taxpayers. You've got one shot. DO IT WELL.

Cherie Appleby-Lannan.