



RESEARCH UPDATE

PRELIMINARY FINDINGS FOR THE N/NE OVERSIGHT COMMITTEE

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PRESENTATION OVERVIEW

Study purpose and design

Preliminary findings on community

Overwhelming issues in NNE buildings

Resident voices

Next steps



***THE N/NE STRATEGY
RESEARCH STUDY DESIGN:
PREFERENCE POLICY'S
IMPACT ON RESIDENTS'
WELL-BEING***

- 157 surveys (40% of units)
- 38 interviews
- 6 focus groups

lotte B. Ruthe
Place



PRELIMINARY FINDINGS

1

Most residents have strong ties to the N/NE community and are involved in the community.

2

Most residents appreciate the convenience of living in the neighborhood.

3

Most residents are experiencing prejudice or discrimination and most feel unsafe walking at night.

4

Feelings about a sense of community in the neighborhood were mixed.



RESIDENTS HAVE STRONG TIES TO N/NE

73% have lived more than half their life in the neighborhood

54% said their *connections to the neighborhood* were a primary reason for applying to live here

RESIDENTS ARE INVOLVED IN N/NE

73% of those who attend faith or religious events do so in the neighborhood

82% of respondents use parks, playgrounds, and recreation in the neighborhood



MOST RESIDENTS APPRECIATE THE CONVENIENCE OF N/NE

83% agreed that there are many markets, stores, and places to go within walking distance

70% agreed that there are groceries that are *both affordable and high quality*

60% said getting to school and work was more convenient than where they lived previously



OVER HALF OF RESIDENTS EXPERIENCE DISCRIMINATION OR PREJUDICE

54% identified personal experiences of mistreatment

- Of those, 42% report this happening more often now than when living at their prior residence

68% of people said there is a lot of prejudice in the neighborhood

63%

DO NOT FEEL SAFE WALKING AT NIGHT



RESPONSES WERE MIXED ABOUT SENSE OF COMMUNITY

- Just over half of residents feel that people in the *neighborhood* or in the *building* support each other
- 77% feel *they belong in the neighborhood*

Reported problems in buildings overwhelm the study

Research participants and Research2Action advisory committee findings and action recommendations to the Oversight Committee



1

Safety and security

Residents' top concern

Violence, property theft, and fire threaten basic well-being

2

Building facilities

Barriers to safety, access, and health

Community spaces are unavailable



3

Property management

Dysfunctional and disjointed

**Security and stability in housing is threatened by
poor practices**

4

Resident crisis response

**Lack of support services for
those in need**

Residents seek non-police options

Resident voices



ACTION AND ACCOUNTABILITY

Oversight committee and PHB

- Meet with and hear resident concerns
- Require providers to return to the Oversight Committee to report on plans and progress
- Create a resident council for N/NE Strategy buildings for longer-term accountability

Housing providers

- Meet with residents routinely to hear and address concerns
- Ensure no retaliation
- Create comprehensive action plans for improvement and ensure professional, consistent management to achieve goals
- Return to the Oversight Committee to report on progress



NEXT STEPS:

Research:

- Complete analysis
- Report for residents and NNEOC
- Present again with more complete results

R2A:

- Follow up on resident concerns and accountability



THANK YOU

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