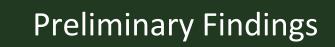


PRELIMINARY FINDINGS FOR THE N/NE OVERSIGHT COMMITTEE

September 2022

Amie Thurber, Ph.D., School of Social Work Lisa K. Bates, Ph.D., Toulan School of Urban Studies & Planning with Susan Halverson & Keisha Muia





PRESENTATION OVERVIEW

Study purpose and design Preliminary findings on community **Overwhelming issues in NNE buildings Resident voices** Next steps





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THE N/NE STRATEGY RESEARCH STUDY DESIGN: PREFERENCE POLICY'S IMPACT ON RESIDENTS' WELL-BEING

- 157 surveys (40% of units)
- 38 interviews
- 6 focus groups





PRELIMINARY FINDINGS



Most residents have strong ties to the **N/NE community and** are involved in the community.



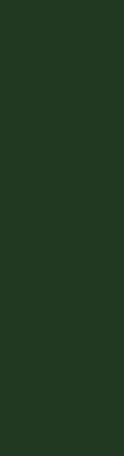
Most residents appreciate the **convenience of living** in the neighborhood.



Most residents are experiencing prejudice or discrimination and most feel unsafe walking at night.



Feelings about a sense of community in the neighborhood were mixed.







RESIDENTS HAVE STRONG TIES TO N/NE

73% have lived more than half their life in the neighborhood

54% said their *connections to the neighborhood* were a primary reason for applying to live here

RESIDENTS ARE INVOLVED IN N/NE

73% of those who attend faith or religious events do so in the neighborhood

82% of respondents use parks, playgrounds, and recreation in the neighborhood





MOST RESIDENTS APPRECIATE THE CONVENIENCE OF N/NE

83% agreed that there are many markets, stores, and places to go within walking distance

70% agreed that there are groceries that are both affordable and high quality

60% said getting to school and work was more convenient than where they lived previously



OVER HALF OF RESIDENTS EXPERIENCE DISCRIMINATION OR PREJUDICE

54% identified personal experiences of mistreatmentOf those, 42% report this happening more often now than when

 Of those, 42% report this happ living at their prior residence

68% of people said there is a lot of prejudice in the neighborhood



63% DO NOT FEEL SAFE WALKING AT NIGHT





RESPONSES WERE MIXED ABOUT SENSE OF COMMUNITY

 Just over half of residents feel that people in the neighborhood or in the building support each other

• 77% feel they belong in the neighborhood



Reported problems in buildings overwhelm the study

Research participants and Research2Action advisory committee findings and action recommendations to the Oversight Committee







Safety and security Residents' top concern

Violence, property theft, and fire threaten basic

well-being



Building facilities Barriers to safety, access, and health

Community spaces are unavailable





Property management

Dysfunctional and disjointed

Security and stability in housing is threatened by

poor practices



Resident crisis response Lack of support services for those in need

Residents seek non-police options



Resident voices



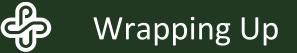
ACTION AND ACCOUNTABILITY

Oversight committee and PHB

- Meet with and hear resident concerns
- Require providers to return to the Oversight Committee to report on plans and progress
- Create a resident council for N/NE Strategy buildings for longer-term accountability

Housing providers

- Meet with residents routinely to hear and address concerns
- Ensure no retaliation
- Create comprehensive action plans for improvement and ensure professional, consistent management to achieve goals
- Return to the Oversight Committee to report on progress



NEXT STEPS:

Research:

- Complete analysis
- Report for residents and NNEOC
- Present again with more complete results

R2A:

Follow up on resident concerns and accountability







THANK YOU

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