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190948

Emergency Ordinance

*Amend contract with Central City Concern to increase amount by \$2,646,474 to provide additional Campsite Impact Reduction Services (amend Contract No. 30007363)

Passed

The City of Portland ordains:

Section 1. The Council finds:

- 1. A contract for Campsite Impact Reduction Services in the amount of \$878,264 was awarded to Central City Concern to provide Campsite Impact Reduction Services. The contract expiration date is June 30, 2022.
- 2. Amendment No. 1, dated January 1, 2021, increased the contract amount by \$371,736 to allow for increased services.
- 3. Amendment No. 2, dated July 1, 2021, increased the contract amount \$1,308,757 to allow for additional Campsite Impact Reduction Services. Additional services included adding an additional six (6) trucks/crews for a total of fourteen (14) crews.
- 4. This ordinance authorizes an additional \$2,646,474 to allow for continuation of services through June 30, 2023 to include the following:
 - A. Additional Campsite Impact Reduction Services;
 - B. Thirteen (13) additional FTE cleaners who will be part of the ASFCME union;
 - C. Two (2) FTE positions to be distributed among a Supervisor, Program Manager, and Director;
 - D. Operating expenses, administrative fees, contingency, and program expenses to allow for the additional positions.
- 5. The Office of Management and Finance recommends that contract no. 30007363 with Central City Concern for Campsite Impact Reduction Services be amended substantially in conformance with Attachment no. 1 to increase amount by \$2,646,474 for a new total contract value not to exceed \$5,205,231.

Introduced by

Mayor Ted Wheeler

Bureau

Management and Finance

Contact

Lucas Hillier

Homelessness and Urban Camping Impact Reduction Manager

☑ <u>lucas.hillier@portlandoregon.gov</u>

J 503-823-6930

Requested Agenda Type

Regular

NOW, THEREFORE, the Council directs:

- A. The Chief Procurement Officer is authorized to amend contract no. 30007363 with Central City Concern substantially in conformance with Attachment no. 1 attached to increase amount by \$2,646,474 for a new total contract value not to exceed \$5,205,231.
- B. The Mayor and the Auditor are hereby authorized to execute payments to Central City Concern when demand is presented and approved by the proper authorities.

Section 2. The Council declares that an emergency exists to prevent delays in providing critical life and safety services; therefore, this Ordinance shall be in full force and effect from and after its passage by the Council.

Documents and Exhibits

Attachment 1 (191.46 Kb)

An ordinance when passed by the Council shall be signed by the Auditor. It shall be carefully filed and preserved in the custody of the Auditor (City Charter Chapter 2 Article 1 Section 2-122)

Passed by Council July 28, 2022

Auditor of the City of Portland Mary Hull Caballero

Impact Statement

Purpose of Proposed Legislation and Background Information

This ordinance amends the current contract with Central City Concern to increase the contract amount by \$2,646,474 to provide additional Campsite Impact Reduction Services (Ordinance; amend Contract No. 30007363).

This will allow for continuation of services through June 30, 2023 to include the following:

- Additional Campsite Impact Reduction Services;
- Thirteen (13) additional FTE cleaners who will be part of the ASFCME union:
- Two (2) FTE positions to be distributed among a Supervisor, Program Manager, and Director;
- Operating expenses, administrative fees, contingency, and program expenses to allow for the additional positions.

Financial and Budgetary Impacts

Sufficient appropriation exists in the FY 2022-23 budget for the Impact Reduction Program for the estimated costs of \$2.6 million for this fiscal year.

Community Impacts and Community Involvement

Central City Concern (CCC) is a 501(c) (3) nonprofit agency serving single adults and families in the Portland metro area who are impacted by homelessness, poverty and addictions. The agency has extensive experience in working with the homeless population as clients and employees. They have developed a comprehensive continuum of affordable housing options integrated with direct social services including healthcare, recovery and employment. CCC currently has a staff of 850+, an annual operating budget of \$70 million and serves more than 13,000 individuals annually. CCC's mission is to provide comprehensive solutions to ending homelessness and achieving self-sufficiency.

CCC has extensive experience and is the only agency in the downtown Portland area to employ formerly homeless individuals to provide services to cleanup homeless campsites. CCC employs formerly homeless individuals to provide these services through their Clean Start program, where it offers an opportunity for individuals to become self-sufficient productive members of society. Clean Start provides teams of two employees who travel throughout the city cleaning litter and debris at abandoned homeless camps and responding to services calls from Neighborhood Response Team officers. These teams consist of a permanent employee and a trainee who is part of the homeless to work training program. This program serves dual purposes (job training for the formerly homeless individuals and provide services that meet a need in the community). Fairly often these trainees have not worked in many years while others have never held a job. The program offers a place for these trainees to get into a routine and comfortable with working. Clean Start provides a work environment that is understanding, compassionate and where the focus is to help the trainees move onto permanent full-time employment. Most employers can't offer this type of environment or spend that amount of time to mentor the trainees. These are two areas that could be vital for people with multiple barriers to employment to be successful thus mutually beneficial for the City and the employees hired through this contract.

CCC also provides all Clean Start trainees with employment services at the Employment Access Center (EAC) that include case management services throughout the duration of their employment. Each trainee hired in the program will work with a CCC Employment Specialist (ES) who will assess each individual's assets and barriers to employment, this could include work experience, education, health, behavioral health, housing, substance abuse, and support systems. The assessment will be drafted prior the individual being hired as a trainee to CCC Clean Start. The ES will

periodically meet with the trainees to pursue career advancement and further education. When appropriate, CCC will provide the individuals with transit passes, work clothes, and other services that reduces barriers to employment. The ES will provide the individuals with job preparation services such as résumé writing, interview skills and placement services. These employment services for the trainees are provided at no additional cost to the City of Portland for this contract.

With extensive experience running this homeless to work program, CCC has fine-tuned the program to make it successful for their trainees. The Program has approximately a 70% rate of CCC Clean Start trainees transitioning from this position to their next step of employment. CCC placed over 800 clients at over 400 different employers within the last year. Employees of CCC Clean Start act as role models and an information source as all of them were formerly homeless. This gives them credibility and gains trust from folks that are experiencing homelessness. People who are experiencing homelessness are much more likely to receive suggestions from someone who was formerly homeless. These suggestions may be how to keep camp area clean, bag up trash and make sure the sidewalk is not blocked, the results are less likelihood of complaints and being forced to move. Many times, CCC employees will know some of the people that they come in contact with and can offer advice on what they did to get clean and off the street. This creative strategy of utilizing employees who are formerly homeless for homeless camp cleanup results in effectively creating jobs and adding credibility to the effort. The credibility results in increased compliance with keeping the camp area clean and less of likelihood of complaints. This has made a difference on livability in many of the homeless camps that CCC crew visits.

100% Renewable Goal

Not applicable.

Budget Office Financial Impact Analysis

This ordinance amends the current contract with Central City Concern to increase the contract amount by \$2,646,474 to provide additional Campsite Impact Reduction Services through June 30, 2023. Sufficient appropriation exists in the FY 2022-23 budget for the Impact Reduction Program for the estimated costs of \$2.6 million for this fiscal year.

Agenda Items

611 Consent Agenda in July 13, 2022 Council Agenda

Referred to Commissioner of Finance and Administration

673 Regular Agenda in July 27-28, 2022 Council Agenda

Passed

Commissioner Jo Ann Hardesty Yea

Commissioner Carmen Rubio Yea

Commissioner Dan Ryan Yea

Commissioner Mingus Mapps Yea

Mayor Ted Wheeler Absent