

## IMPACT STATEMENT

**Legislation title:** ~~005~~ Authorize the Chief Procurement Officer to amend the existing contract with Tesgo, LLC for Automated Tow Dispatch Software Services (Auto Return) for an additional four years and to increase the value by two and one half million dollars (\$2.5 million). (Ordinance)

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### **Purpose of proposed legislation and background information:**

The City contracts with several local tow companies to provide towing and storage services for the City of Portland and various partner agencies. Partner agencies other than the City that also utilize the contract include the Multnomah County Sherriff's Office, Oregon Department of Transportation, Tri-Met, Portland Streetcar, and the Port of Portland.

The services provided by our Tow Contractors include accident recovery, towing hazards from the right of way, towing broken down or damaged city equipment and vehicles, transporting vehicles that are evidence of a crime, towing abandoned vehicles from the right-of-way, and removing hazardous recreational vehicles (RVs) from the public-right-of way.

In 2019, the Bureau of Transportation implemented a more modern and efficient approach to dispatching tow services using new software technology. Like "rideshare," this software technology seamlessly matches towing companies with tow requests, resulting in an automated dispatch service for towing that has proven to be effective and less costly than the previous dispatch service.

The purpose of this legislation is to request Council approval to amend the existing contract with Tesgo, LLC for Automated Tow Dispatch Software (Auto Return) for an additional four years and an additional 2.5 million dollars.

### **Financial and budgetary impacts:**

Tow dispatch fees are billed to the vehicle's registered owner or, in some cases, the tower or the partner Agency. Auto Return costs the City approximately \$48,000 to \$52,000 per month and is collected from the vehicle's registered owners via the Dispatch Fee. All other expenses associated with administering Auto Return and the Towing Program are covered through cost recovery via the City Service Fee. All revenue and expenses associated with the towing fees are included in PBOT's FY 2021-22 Adopted Budget, and no additional funding is requested with this ordinance.

### **Community impacts and community involvement:**

The effectiveness of Auto Return has had a positive impact on the Towing Program's ability to provide valuable services that improve the safety of our streets, support Vision Zero, and help maintain safe and livable neighborhoods by removing vehicles leaking hazardous waste and causing unsafe conditions. The program also provides roadside service to the City's fleet vehicles and clears vehicles from collisions on freeways, local streets, transit lanes, and railroads, which helps reduce congestion on our roadways. These benefits are not only provided to the City, but also to our partner agencies, including the Multnomah County Sheriff's Office, Oregon Department of Transportation, Tri-Met, Portland Streetcar, and the Port of Portland.

### **Budgetary Impact Worksheet**

**Does this action change appropriations?**

**YES:** Please complete the information below.

xx  **NO:** Skip this section

mjc 2-24-2022