

Waste Collections
Manage the solid waste, recycling and composting collection system for residents and businesses, including franchises with residential haulers and permits for commercial haulers, and collection containers for commercial businesses. Focus on developing policies that ensure high quality collection services are available to multifamily residents.
Implement and enforce food scrap requirements for businesses.
Develop local policy and administrative rules, and represent the City in policy discussions with DEQ, Metro and other agencies. Statewide and regional elements include coordination of recycling market analysis, multifamily recycling services and business food scrap recovery
Evaluate program success providing quality collection service, reducing waste overall and increasing recovery rates.
Conduct annual residential rate review, manage franchise sales and transfers, respond to hotline calls, and facilitate complaint resolution.
Expand public trash can program into areas not currently served (Northwest and Southwest Portland).
Develop a Waste Collection Access and Opportunity Program that expands the number of minority and women-owned businesses operating in Portland.
Implement community collection events focused on communities who struggle the most with bulky waste removal including multifamily properties and BIPOC communities.
Develop and implement a low income rate assistance plan.
Sustainable Workplace
Reduce wasted food through regional partnerships with grocers and their supply chains and engage with their community to help residents stretch their food dollars.
Provide technical assistance to support food scrap requirements compliance.
Provide high quality business garbage, recycling and composting information and services
Work with property owners to ensure tenants have access to quality garbage, food scraps and recycling collection.

Sustainable Community
Provide culturally responsive education and assistance for garbage, recycling, and reuse services to residents and businesses.
Invest in community-led opportunities to rent, share, fix, and reuse goods.
Improve multifamily residents access to quality garbage and recycling collection through policy, services and resources, especially to underserved populations.
Implement the Master Recycler volunteer program and increase participation by Spanish speakers and youth.
Promote healthy low carbon food choices, prevent wasted food and the composting of food scraps.