

September 23, 2021

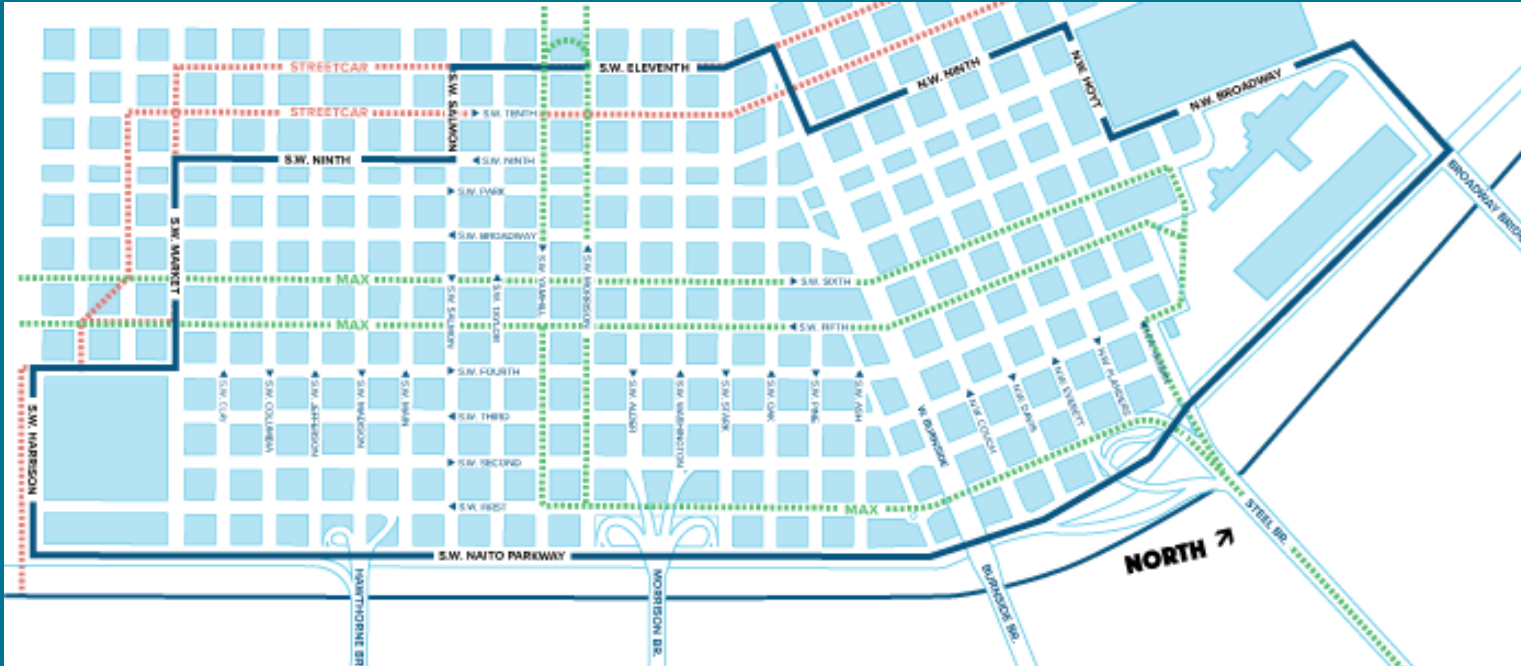
# **Downtown Clean & Safe Enhanced Service District**

- Periodic Sunset Review
- Management Services Agreement



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# Downtown Clean & Safe District



- City Code 6.06
- Established in 1994
- 426 ratepayers

A vertical, ornate sign for Portland, Oregon, with the word "PORTLAND" in large, white, serif capital letters on a dark background. The sign is decorated with intricate patterns and a crown-like top. At the bottom, there is a small circular emblem with the word "TODAY" inside.

# City Council Actions

1

Periodic Review

2

Clean & Safe District Management Services Agreement



# **Downtown Clean & Safe**

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# **Audit Response Alignment**

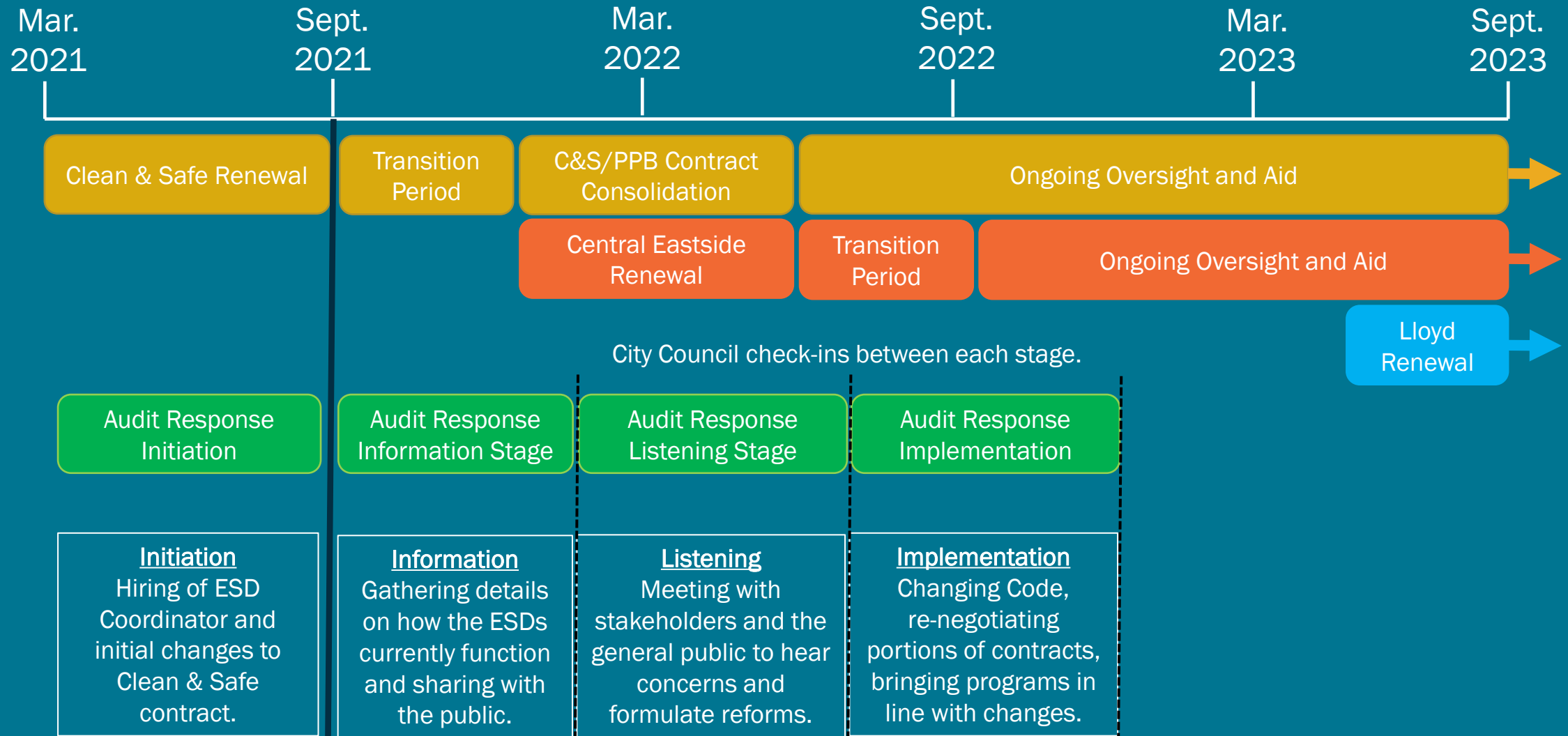
Broader City oversight, increased reporting and transparency thru City ESD Coordinator

DC&S to participate in Audit response

DC&S agreement adjusted to reflect Audit response



# Enhanced Service Districts Audit Response Timeline



# Community Input Overview

## Listening Sessions:

	Retail Ratepayers Focus	Residential Ratepayers Focus	Citywide	Citywide	All Ratepayers Focus
Date	June 29, 2021	July 20, 2021	July 27, 2021	July 27, 2021	August 17, 2021
Attendees	85	21	76	26	51
Provided Input	14	7	18	7	17

## Written comments:

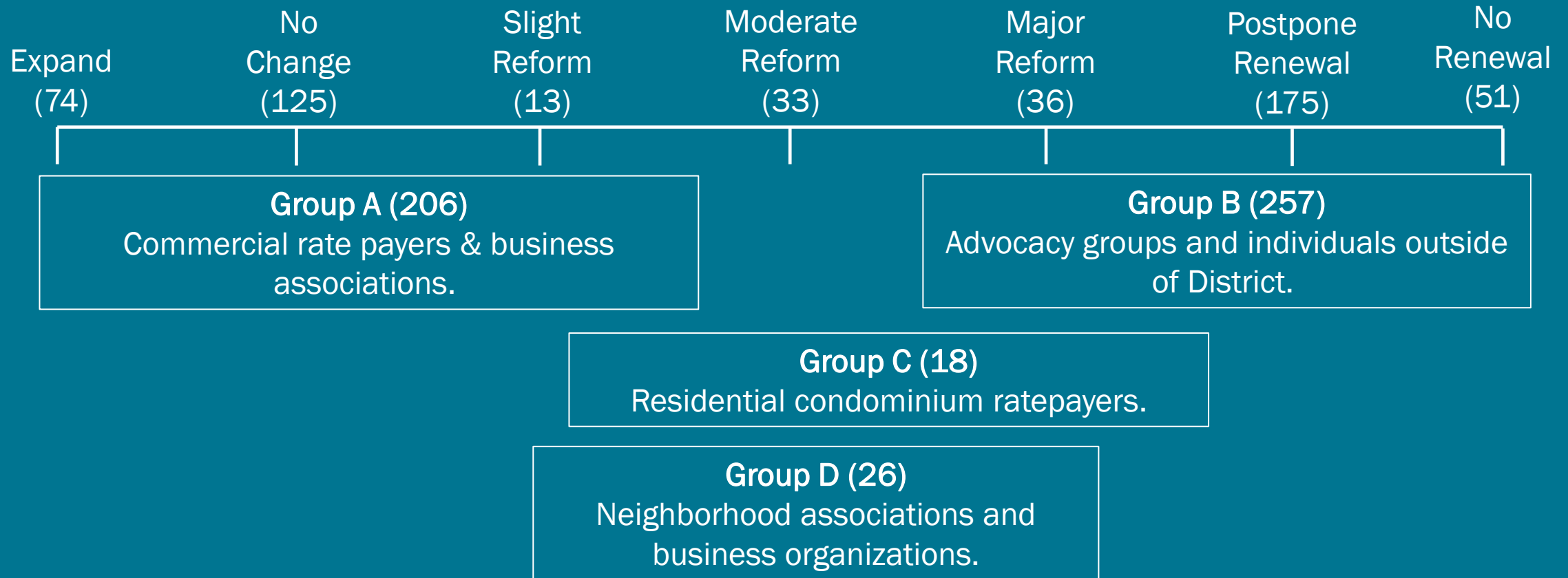
444 via email and online comment form

161 (36%) from district ratepayers

232 (52%) from two mass messaging campaigns

**Total of 507 pieces of testimony**

# Community Input Overview – Major Themes



# Community Input Overview – Major Themes



Organizations supporting renewal with new agreement include:

- Commercial Real Estate Development Association
- Multnomah County District Attorney Mike Schmidt
- Oregon Restaurant & Lodging Assoc.
- Portland Business Alliance
- Portland Lodging Association
- Portland Metropolitan Association of Realtors
- Oregon Senator Ginny Burdick
- SEIU Local 49
- Travel Portland
- Westside Economic Alliance

Organizations calling for further moderate reforms include:

- Business for a Better Portland
- Consortium of Condominium Ratepayers
- Downtown Neighborhood Assoc.

Organizations calling for further major reforms include:

- 350PDX
- ACLU
- BerniePDX
- Hygiene4All
- Oregon Justice Resource Center
- Portland Jobs With Justice
- Portland Independent Business Bloc
- Portland Metro People's Coalition
- Portland Democratic Socialists
- Stop the Sweeps
- Sisters of the Road
- Western Regional Advocacy Project





# **Downtown Clean & Safe District Periodic Sunset Review**

City Council must conduct a public hearing every 10 years on Clean & Safe district and fee (City Code 6.06.220)

Fee can be terminated anytime by property owners representing 33% of District's revenue submitting objections (City Code 6.06.230)

Majority is calling for renewal with disagreement on level of reform needed.



# **Management Services Agreement Components**

Contract

Clean & Safe annual statement of work and budget

City annual maintenance services

City license fee administration



# Contract

City Goods and Services procurement contract.

City's Sustainable Procurement and Fair Wage Policies apply.

Records retention for duration of contact plus 6 years afterwards.

Obligation to renegotiate any parts of agreement affected by change in City Code.



# Community Safety, More Oversight

- New limits on Clean & Safe safety coordinators.
- Retention of 4 PPB bike patrol officers.
- Clarification of District Attorney administrative position.
- Improved oversight
  - Safety coordinators wear nametags, provide business cards.
  - Complaint process easily accessible.
  - Monthly reports on complaints and calls for service.
  - City retains right to investigate complaints.
  - Commitment to explore further training.





# Community Outreach & Health Services

- Sidewalk ambassadors help individuals access preventative and other services.
- New Community Health Outreach Team
  - Interim program until Portland Street Response is downtown.
  - Build relationships, connect people with services and programs.
- Monthly reporting of activities.
- Commitment to exploring further training.

A vertical, ornate sign for the word "PORTLAND" in large, white, serif capital letters. The sign is set against a blue background and is flanked by decorative elements. At the bottom of the sign, the word "TODAY" is visible in a smaller font.

# Janitorial

- No significant changes.
- Sustainable procurement, fair wage policies for subcontractors.
- Monthly reporting from Clean & Safe.
- Crow abatement program, with annual review.





# Downtown Development

## Retail Development

- Encourage retail and restaurant businesses
- Attract new businesses
- Promote shopping downtown
- Manage holiday lighting program

## Economic Development

- Participate in advocacy of downtown development
- Research and analysis



# City & Community Relations

- Analyze public policy initiatives
- Collaborate with ESD Coordinator
- Stakeholder engagement, especially marginalized groups.
- Meet all reporting requirements.



# **Administration, Transparency and Accountability**

- Improve collaboration with City, ratepayers and community.
- Regular reporting to City coordinator.
- Quarterly financial reporting and public annual report.
- Annual report to City Council each fiscal year.
- City coordinator non-voting member of C&S Board.



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# City Services: License Fee Administration

- Billing and collection
- Audit authority
- Clean & Safe revenue expected \$6M- \$6.5M annually
- Clean & Safe fee contributions to the City



# City Services: Annual Scope of Work

- Public trash cans
- Graffiti abatement
- Streets and right-of-way
- Parks, planters & decorative fountains
- Drinking fountains
- Public safety
- Portland Streetcar



# City Services: Enhanced Service Districts Coordinator

- Audit-recommended position
- Work plan includes:
  - Leads audit response
  - Oversight of ESDs
  - Community and stakeholder outreach
  - Liaison between City and ESDs
- Current 2-year position; goal is permanent position



A vertical, ornate sign for the word "PORTLAND" in a stylized, Art Deco-inspired font. The sign is blue with white lettering and is set against a light blue background. At the bottom of the sign, the word "TODAY" is visible in a smaller font.

# City Council Actions Recap

Periodic Review: Voting today to continue or terminate district

Management Services Agreement: 2nd reading September 29, 2021

# Questions?



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