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## 190560

Ordinance

### **Amend contract with N. Harris Computer Corporation for maintenance and support services of the Portland Water Bureau and Bureau of Environmental Services Customer Information System for an additional five years in the amount of \$2,320,230 (Amend Contract No. 30005678)**

Passed

The City of Portland ordains:

Section 1. The Council finds:

1. The Portland Water Bureau, for itself and on behalf of the Bureau of Environmental Services, provides automated billing and customer support for water, sewer, and stormwater collection services through the Customer Information System (CIS). The implementation of this CIS was completed in April 2006.
2. On January 28, 2004, City Council passed Ordinance No. 178170 that authorized City Contract No. 35151 with Cayenta Canada, Inc. for a replacement CIS.
3. City Council passed Ordinance No. 180839 authorizing Contract No. 41086 with Cayenta Canada, Inc., a division of N. Harris Computer Corporation, for maintenance services for support of the CIS. This Contract was renewed at the end of its ten-year term and replaced with City Contract No. 30005678 that was approved by Council Ordinance 188350.
4. The City requires continuous support of the CIS for ongoing maintenance under Contract No. 30005678 to keep the software updated, effective, efficient, and optimally operational. Additionally, it would be cost prohibitive to migrate to another system, given the extent of the City's current investment in this CIS.
5. Portland City Code 5.33.220 (D)(12) allows for the City to directly enter into a contract for information technology hardware or software maintenance, upgrades, subscriptions and licenses from the City's current provider in order to utilize the pre-existing knowledge of the vendor regarding the specifics of the City's hardware or software system.

Introduced by

[Commissioner Mingus Mapps](#)

Bureau

[Water](#)

Prepared by

Becky Anicker

Date Prepared

August 5, 2021

Requested Agenda Type

Regular

6. The amendment adds an additional \$2,320,230.77 to the original contract amount of \$1,800,000, bringing the total contract amount to \$4,120,230.77. Funding in the amount of \$426,656.93 has been approved in the FY 2021-22 Budget, and \$447,989.78 will be requested in the FY 2022-23 Budget. Funding of \$1,445,584.06 will be requested in FY 2023-24 through FY 2025-26 Budgets.
7. The cost of the contract will be funded by the Portland Water Bureau and Bureau of Environmental Services. These costs have been included in each of the bureau's financial plans and budgets.

NOW, THEREFORE, the Council directs:

- A. That the City of Portland's Chief Procurement Officer is authorized to execute on behalf of the City an amendment to Contract No. 30005678 with N. Harris Computer Corporation, substantially in accordance with Exhibit A, to extend the term for an additional five years and increase funding in the amount of \$2,320,230.77, bringing the total contract amount to \$4,120,230.77.
- B. The Mayor and Auditor are hereby authorized to draw and deliver checks chargeable to the Water Fund when demand is presented and approved by the proper authorities.

## Documents and Exhibits

 [Exhibit A](#) (172.73 Kb)

An ordinance when passed by the Council shall be signed by the Auditor. It shall be carefully filed and preserved in the custody of the Auditor (City Charter Chapter 2 Article 1 Section 2-122)

Passed by Council  
September 22, 2021

Auditor of the City of Portland  
Mary Hull Caballero

## Impact Statement

 [Impact Statement](#) (27.11 Kb)

## Budget Office Financial Impact Analysis

No material fiscal impact. This ordinance extends a contract with a Water Bureau vendor for an additional 5 years and associated costs are built into the bureau's rate forecast. Because this is a known cost there will be no impact to future water rates as a result of this contract extension.

## Agenda Items

678 Regular Agenda in [September 15, 2021 Council Agenda](#)

Passed to second reading

Passed to second reading September 22, 2021 at 9:30 a.m.

## 701 Regular Agenda in [September 22-23, 2021 Council Agenda](#)

Passed

Commissioner Jo Ann Hardesty Yea

Commissioner Mingus Mapps Yea

Commissioner Carmen Rubio Yea

Commissioner Dan Ryan Yea

Mayor Ted Wheeler Yea

### General information

✉ [cityinfo@portlandoregon.gov](mailto:cityinfo@portlandoregon.gov)

📞 [503-823-4000](tel:503-823-4000)

🗉 [711](#) Oregon Relay Service

City of Portland, Oregon



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