Executive Summary

ES-05 Executive Summary - 91.200(c), 91.220(b)

1. Introduction

The Consolidated Plan is a required plan document that all jurisdictions that receive HUD federal funds are required to produce. The plan provides an assessment of community needs, a market analysis and engages the public to establish goals, prioritize needs and then to establish strategies community needs. This document is the Consolidated Plan for the Portland Consortium for the five-year period covering 2021-25. This Plan also includes the fiscal year 2021-22 Annual Action Plans for members of the Consortium. The Action Plan provides details on how the recipients of the federal funds intend to allocate the funding that is received.

The Portland Consortium that consists of the City of Portland (Lead), City of Gresham and Multnomah County (representing the unincorporated portions and smaller cities within its boundaries):



Full Plan available at: https://www.portland.gov/phb/consolidated-plan-and-action-plan

This Plan covers fiscal years 2021-25 and establishes local priorities, consistent with national objectives and priorities established by the US Department of Housing and Urban Development (HUD), to utilize funds allocated by the Community Development Block Grant (CDBG), the HOME Investment Partnership Program (HOME), Housing Opportunities for Persons with AIDS (HOPWA) and the Emergency Solution Grant (ESG). Over the five-year period covered by the 2021-25 Consolidated Plan over \$75 million is expected to be available through these programs, including allocations and program income. Following are the relevant programs and the associated national objectives:

- CDBG Program Objectives: Provide decent housing; Create suitable living environments; Expand economic opportunity
- HOME Program Objectives: Expand the supply of decent, safe, sanitary, and affordable housing.
- ESG Program Objective: Reduce and prevent homelessness.
- . HOPWA Program Objective: Provide housing for persons with HIV/AIDS.

As determined in the Needs Assessment and Market Analysis included in this plan, three broad needs and goals were identified described below:

2. Summary of the objectives and outcomes identified in the Plan

As determined in the Needs Assessment and Market Analysis included in this plan, three broad needs and goals were identified described below:

| CONSORTIUM NEEDS | ASSOCIATED GOALS |
|--|--|
| Affordable housing choice: The community needs safe housing, in good condition for all residents. Projects accomplishing this goal include home repair, down payment assistance, new housing development support, affordable housing development, rental housing rehabilitation and permanent supportive housing. | Increase and preserve affordable housing choice in ways that promote racial equity |
| Basic services & homeless prevention/intervention: There is a pressing need in the community to prevent and reduce homelessness and increasing stability for all residents. Projects accomplishing this goal include interventions across a broad spectrum, such as: supportive and emergency | 2. Reduce and prevent homelessness in ways that can mitigate overrepresentation of BIPOC communities |

services, transitional housing, shelters, homelessness prevention through service interventions, Housing First models, Fair Housing enforcement and education, cultural and population appropriate program delivery and activities to increase self-sufficiency, e.g., job training, employment readiness and education. Community and economic development: The community needs improvements to area 3. Improve livability through Infrastructure, infrastructure, facilities, economic opportunities, employment, and anti-poverty strategies and economic development. Programs to improve employment outcomes and household economic stability include employment training, referral and self-sufficiency and economic enhancement programs. Projects will also support micro-enterprises and business development, as well as, public facilities, parks, and transportation improvements.

3. Evaluation of past performance

The City of Portland, the City of Gresham and Multnomah County have made significant progress over the years in meeting needs. The organizational structure includes coordination between departments within the Consortium jurisdictions, as well as, coordination with agencies outside the Consortium, including Metro and Home Forward. The Consortium planning efforts create efficiencies in performance and delivery in spite of dwindling resources. Collaborative county-wide planning efforts include targeting the need for housing, building a suitable living environment through services and infrastructure, and fostering a system and improvements to spur economic development. In addition to a regional approach to projects and programs, area residents have supported increasing local resources to address the affordable housing crisis in the form of housing bond measures, general funds, and fees. Additionally, Portland, Gresham and Multnomah County have strong regional planning efforts, including the Continuum of Care and A Home For Everyone that focus on alleviating the sufferings faced by population experiencing homelessness.

This combination of collaboration and local resources have helped the Consortium to actively address the affordable housing and economic prosperity needs of the community.

Given the performance period includes the year 2020 it is important to note the impact that the COVID Pandemic has had on the jurisdictions. Since March 2020, the Consortium has continued to fund projects and address the most immediate needs of the area residents in ways that can ensure safe but effective and efficient provision of services. The Consortium has moved efficiently and effectively to scale up necessary assistance for population experiencing homelessness, deploy Tenant Based Rent Assistance (TBRA) for households facing risk of eviction and have worked hard to support area micro enterprises and small businesses to adapt to ever changing business delivery model and help them stay afloat.

The Consortium is absolutely committed to addressing the emerging and existing needs of the no and low-income residents of the community. Additionally, the Consortium is very committed to furthering racial equity for the Black, Indigenous and People of COLOR (BIPOC) residents of the community.

4. Summary of citizen participation process and consultation process

This Consolidated Plan is being prepared in the midst of an ongoing Pandemic. Consequently, the Consortium has relayed on virtual hearings and on-line surveys for soliciting public comments. Additionally, the Consortium makes available around the year 'Comment Card' to submit comments. A snapshot from the card:

Five-Year Consolidated Plan 2021-25 Community Feedback Survey

Instructions

Thank you for offering your opinion on housing, economic and community development needs for Multnomah County, the City of Portland, and the City of Gresham (the Consortium). The Consortium will provide multiple ways to comment between Fall 2020 and Spring 2021 to hear and make a record of your testimony. Your comments will help shape the goals and funding priorities for the Consortium's federal grant funds and will be published in the Five-Year Consolidated Plan 2021-2025.

Section 1 of the survey is to provide information about yourself and general comments about the needs in your community. In Section 2 of the survey please provide comments on the Consortium focus areas and help us prioritize these areas by ranking them in order of importance.

This survey will take no more than 10 minutes to complete.

Section 1

| 1. | Please provide your name and contact information. (Optional) | 2. | Marie N NO | ollowing best describes you? |
|----|--|--------|-------------------|--|
| | Name: | | V- C | Area Resident vider in Multnomah County |
| | Phone: | | ☐Both of the | Above |
| | Email: | | Other (pleas | se specify); |
| 3. | Which of the following best describes the neighborho | ood, | area, or city you | live in? |
| | Northeast Portland Central City (Po | ortlar | nd) | Corbett |
| | Southeast Portland Gresham | | | Unincorporated Multnomah County |
| | Northwest Portland Troutdale | | | Outside Multnomah County |
| | Southwest Portland Fairview | | | Maywood Park |
| | North Portland Wood Village | | | Decline to State |
| | | | | |

Further, the comment card was translated into four different safe harbor languages: Spanish, Simplified Chinese, Russian and Vietnamese based on the Consortium language access guidance.

Similarly, the Consortium has relayed on over the phone consultations, inputs from multiple task forces convened to address the needs created by the public health emergencies and a tailored "Consultant Survey".

In addition to the survey opportunities, the Consortium held a virtual Zoom Hearing in Fall 2020 for Needs Assessment and another similar virtual Zoom Hearing in late Spring 2021 to share the highlights from the Consolidated Plan and Action Plan. Community residents also get an opportunity to offer comments at the respective City Council Hearings for Gresham and Portland and at the Oversight Board for Multnomah County.

5. Summary of public comments

The Consortium makes a concerted effort to solicit public comments through needs hearing, public review of Consolidated Plan draft, regular forums like area oversight and/or advisory bodies and city council/ county board budget hearings and approval processes. The ongoing COVID Pandemic has forced the Consortium to hold virtual hearings and electronic submission of comments.

Regardless of the revision to mode of citizen participation/public comments, the majority of public comments have been about hardships imposed by the public health emergency, the plight of the population experiencing homelessness, continued lack of affordable housing options of all types and in all locations throughout Multnomah County. As an expression of the focus on racial disparities across the nation and in the Portland Metro area, residents have brought up exacerbated inequities experienced by the BIPOC population.

A summary of comments received thus far includes: eviction risk, economic instability, decreasing supply of homes for sale, increasing rents, housing discrimination, scarcity of living wage jobs and lack of financial support for small businesses. Displacement risk for low-income residents to area with fewer amenities continues to be a problem. As another impact of the COVID 19 Pandemic, area residents also noted a spike in mental health services needed, as the pandemic has negatively impacted community members' mental health, especially children and teens struggling with distance learning.

Summary of comments or views not accepted and the reasons for not accepting them

All comments have been accepted by the jurisdiction.

7. Summary

The Consortia has made every effort to extend opportunities to the public at large and to area service providers to comment and provide inputs for this Consolidated Plan. Besides the survey, a Fall virtual Needs Hearing was held in November and Plan Hearings were held in May-June. The draft of the Consolidated Plan was noticed in the area dailies advertising a 30-day public comment period extending from May 3, 2021 – June 2, 2021. Following is a Calendar of events for 5-year Consolidated Plan:

| ACTIVITY | DATE |
|--|--------------------------|
| Fall Community Needs Hearing (Portland) | Nov 10, 2020 |
| Fall Community Needs Hearing (Gresham & Multnomah County) | Nov 17, 2020 |
| Community Survey | November 2020 – May 2021 |
| Service Providers Survey | April 2021 |
| Publication of Draft | May 3, 2021 |
| City of Gresham Hearing (Community Development & Housing Subcommittee) | May 3, 2021 |
| Multnomah County Hearing (CDBG Policy Advisory Board) | May 5, 2021 |
| City of Portland Consolidated Plan Hearing | May 25, 2021 |
| City of Gresham Council | June 1, 2021 |
| City of Portland Council | June 23, 2021 |

AP-20 Annual Goals and Objectives - 91.420, 91.220(c)(3)&(e)

| Annual Goal/ Outcome Indicator | 1. Rental/Ownership units constructed: 100 Housing Units 2. Rental units rehabilitated: 150 Housing Units 3. Homeowner Housing Rehabilitated: 400 Housing Units 4. Direct Financial Assistance to Homebuyers: 10 Households 5. Tenant-based rental assistance / Rapid Rehousing: 500 Households 6. Acquisition of existing units: 10 Housing Units 7. Other Housing Activities: 1,900 Households |
|---|--|
| Funding | CDBG: \$13,917,194 HOME: \$14,928,162 |
| Needs Addressed | affordable housing choice |
| Geographic Area | PORTLAND |
| Category | Affordable Housing Public Housing |
| End Year | 2022 |
| Start Year | 2021 |
| Goal Name | preserve affordable housing choice |
| Is Summary Information Sort Order | • |

| Is Summary | Goal Name | Start | End | Category | Geographic | Needs Addressed | Funding | Annual Goal/ Outcome |
|---------------------------|--------------|-------|------|-----------------------|------------|----------------------|-------------|-------------------------------------|
| Information Sort Order | | Year | Year | | Area | | | Indicator |
| 2 | Reduce | 2021 | 2022 | Public Housing | PORTLAND | Basic Services, | | 1. Public service activities |
| | homelessness | | | Homeless | LMA | homelessness | ESG: | other than Low/Moderate |
| | and increase | | | Non-Homeless | | prevention/intervene | \$6,745,050 | \$6,745,050 Income Housing Benefit: |
| | stability | | | Special Needs | | | HOPWA: | 1,000 Persons Assisted |
| | | | | | | | \$1,897,490 | 2. Public service activities |
| | | | | | | | | for Low/Moderate Income |
| | | | | | | | | Housing Benefit: |
| | | | | | | | | 1,000 Households |
| | | | | | | | | 3. Tenant-based rental |
| | | | | | | | | assistance / Rapid |
| | | | | | | | | Rehousing: |
| | | | | | | | | 100 Households |
| | | | | | | | | 1 |
| | | | | | | | | 4. Overnight/Emergency |
| | | | | | | | | Shelter/Transitional |
| | | | | | | | | Housing Beds added: |
| | | | | | | | | 2,200 beus |
| | | | | | | | | 5. Housing for People with |
| | | | | | | | | HIV/AIDS added: |
| | | | | | | | | 50 Housing Units |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |

| ls Summary Information Sort Order | Goal Name | Start Year | End Year | Category | Geographic Area | Needs Addressed | Funding | Annual Goal/ Outcome Indicator |
|---|-----------------|---------------|-------------|-----------------------|--------------------|-----------------------------|-------------|-----------------------------------|
| 3 | Infrastructure, | 2021 | 2022 | 2021 2022 Non-Housing | PORTLAND | PORTLAND Community Economic | :DBC: | |
| | employment, and | | | Community | LMA | Development | \$3,462,894 | |
| | anti-poverty | | | Development | | | | 1. Employment Training: |
| | | | | í | | | | 1,500 Individuals |
| | | | | | | | | |
| | | | | | | | | 2. Businesses assisted: |
| | | | | | | | | 250 Businesses Assisted |
| | | | | | | | •• | |
| | | | | | | | | |

AP-35 Projects - 91.420, 91.220(d)

Introduction

The projects attached to this action plan are broad categories which PHB intends to fund. All funding requests are approved directly or by vested authority from the City Council. The projects serve an umbrella function for cluster of qualifying activities for the HUD funds. Some of the activities are carried out through specific subrecipient contracts once the HUD grant approval is in place.

| # | Proj | ject Title | Goal | Grant | | Ado | opted FY21-22 |
|----|---|--|----------|-------|------|-------|-------------------------------------|
| 1 | FY2 | 1-22 Program Administration - CDBG | 1 | CDBG | | \$ | 1,159,347.00 |
| 2 | | 1-22 Program Delivery - CDBG | 1 | CDBG | | \$ | 346,057.00 |
| 3 | | 1-22 Program Administration - HOME | 1 | HOME | | \$ | 438,175.00 |
| 4 | ESG | 221-22 | 2 | ESG | | \$ | 745,056.00 |
| 5 | FY2 | 1-22 Program Administration - HOPWA | 2 | HOPW | Α | \$ | 134,754.00 |
| 6 | FY2 | 1-22 Fair Housing Admin - CDBG | 1 | CDBG | | \$ | 45,385.00 |
| 7 | FY2 | 1-22 Section 108 Repayment | 1 | CDBG | | \$ | 776,000.00 |
| 8 | _ | 1-22 Economic Opportunity Initiative - Microenterprise | 3 | CDBG | | \$ | 599,602.00 |
| | | 1-22 Economic Opportunity Initiative - Adult Workforce | 3 | CDBG | | \$ | 866,646.00 |
| 10 | | | 3 | CDBG | | \$ | 866,646.00 |
| 11 | FY2 | 1-22 Housing Development Center | 1 | | | \$ | 12,000.00 |
| 12 | FY2 | 1-22 New Affordable Housing | 1 | CDBG | - | \$ | 1,725,000.00 |
| | | | | | | \$ | |
| 13 | FY2 | 1-22 HOME Consortium - Gresham | 1 | HOME | | \$ | 785,366.00 |
| 14 | FY2 | 1-22 HOME Consortium - Multnomah Co | 1 | HOME | | \$ | 157,992.00 |
| 15 | FY2 | 1-22 Single Family Fin Assist | 1 | CDBG | | \$ | 1,044,000.00 |
| 16 | FY2 | 1-22 Single Family Home Repair | 1 | CDBG | 1 | \$ | 1,322,000.00 |
| 17 | FY2 | 1-22 HOME CHDO Operating Contracts | 1 | HOME | | \$ | 120,000.00 |
| 18 | FY2 | 1-22 HOPWA Subcontracts | 2 | HOPW | Α | \$ | 1,762,736.00 |
| 1 | 19 | Carryover Affordable Rental Housing for 20-21 | L | 1 | HO | 22120 | \$ 12,426,629.00 \$ 5,487,405.00 |
| - | 20 | Carryover HOME TBRA for 20-21 | | 1 | HO | | \$ 1,000,000.00 |
| | 21 Carryover CARES ACT Economic Development for 20-21 | | | 3 | CDE | | \$ 1,130,000.00 |
| | 22 | Carryover CARES ACT Rent Assistance for 20-21 | | 1 | CDE | | \$ 2,000,000.00 |
| - | 23 | Carryover ESG-CV for 20-21 | | 2 | ESG | 10.16 | \$ 6,000,000.00 |
| | | | | т | otal | | \$ 40,950,790.00 |

CITIZEN PARTICIPATION PLAN

City of Gresham, City of Portland, and, Multnomah County (Consortium)

Overview

This Citizen Participation Plan (CPP) is a framework and process for public involvement. The goal is to involve all interested local citizens in the development and implementation of the housing and community development programs of all the jurisdictions in the Consortium: City of Gresham, City of Portland, and Multnomah County. The CPP focuses on public involvement in the Consolidated Plan process because the Five-Year Consolidated Plan and Annual Action Plans, when approved by the County Commission and the City Councils of the Cities of Portland and Gresham, govern the allocation of federal US Department of Housing & Urban Development funds.

The CPP anticipates that each jurisdiction in the Consortium will have jurisdiction-specific processes for local issues and for selection of CDBG/HOME projects. This Plan describes what the three jurisdictions will do to encourage public participation in the development and amendment, if any, of the Five-Year Consolidated Plan and Annual Action Plans, and in the review of their accomplishments. This Plan recognizes that citizen participation is an integral component of the Five-Year Consolidated Plan effort. The Consortium will take appropriate actions to encourage the participation of all of its citizens, especially:

- Low and moderate-income persons, particularly those living in areas where CDBG/HOME funds are proposed to be used.
- Residents of predominantly low- and moderate-income neighborhoods,
- Black, Indigenous and People of Color (BIPOC)
- Non-English-speaking persons,
- Persons with disabilities, and
- Residents of public and assisted housing developments.

The CPP offers numerous opportunities for citizens to contribute information, ideas, and opinions about ways to improve our neighborhoods, promote housing affordability, and enhance the delivery of public services to local residents.

The provisions of the CPP fulfill statutory and regulatory requirements for citizen participation specified in the US Department of Housing and Urban Development's Rules for the Consolidated Plan, the Community Development Block Grant (CDBG) Program, the HOME Investment Partnerships (HOME) Program, and the Emergency Solutions Grant (ESG) Program.

This Citizen Participation Plan (CPP) is the guiding document for the Consortium's Consolidated Plan 2021-25. Since March 2020, the United States has been under a state of public health crisis due to the COVID-19 Pandemic. Consequently, to ensure the safety of the Consortium public while balancing

citizen participation that is integral to the plan process, the CPP includes a section on citizen participation during this ongoing Pandemic and similar potential emergency situations that may make providing longer public noticing and comment period difficult and may also pose challenges to holding in-person public hearings and meetings.

II. Public Hearings and Meetings

The Consortium will conduct at least two public hearings each year to obtain citizens' views and to respond to comments and questions. The hearings will take place at different stages of the consolidated planning process and together address:

- Housing and community development needs,
- The proposed use of program funds, and
- Program performance during the past year.

At least one hearing will be held in the Fall to review Consortium needs and one late Spring to review projects that may be funded for the following fiscal year. Members of the Consortium may elect to hold additional public hearings or meetings as needed. Members of the Consortium may hold their meetings jointly or individually, as best meets the needs of each community.

Every effort will be made to ensure that public hearings are inclusive. Hearings will be held at convenient times and locations, preferably in the evening or on weekends, and in places where people most affected by proposed activities can attend. The Consortium will utilize public hearing facilities that are accessible to persons with mobility impairments. If reasonable notice, of at least 5 days, is given before a hearing date, the Consortium will provide appropriate materials, equipment, and interpreting services to facilitate the participation of non-English speaking persons and persons with visual and/or hearing impairments. Depending on available resources and staffing, the Consortium may exceed these basic requirements

The jurisdictions may hold additional public meetings/hearings as deemed necessary throughout the entire Consolidated Plan planning process.

All public hearings and public meetings associated with the Consolidated Planning process will conform to the Oregon Open Meetings Law.

III. Publication of the Proposed Consolidated Plan and Related Action Plans and Consolidated Annual Performance and Evaluation Report (CAPER)

The Consortium will publish its proposed Consolidated Plan, subsequent Action Plans and annual performance report in a manner that affords citizens, public agencies, and other interested parties a reasonable opportunity to examine its contents and submit comments. The jurisdictions will provide a reasonable number of free copies of plans and reports to citizens, community-based partnering organizations and groups requesting it.

Once approved by HUD, all plans and reports will be available online and on the jurisdiction's websites and in hard copy in the jurisdiction's offices. Additionally, interested parties may contact the jurisdiction for an electronic copy of the plans and reports. Jurisdictions may also provide copies of plans and reports at libraries and other public places.

IV. Public Comments on the Proposed Consolidated Plan, Annual Action Plans, Substantial Amendments to plans and Consolidated Annual Performance and Evaluation Report (CAPER)

The Consortium will receive comments from citizens on its proposed Plans, Substantial Amendments to Plans and annual performance for a period of 30 days prior to submission of the plan to HUD. All comments or views of citizens received in writing, via mail or email, or orally at public hearings, will be considered in preparing the final Consolidated Plan. A summary of these comments or views, and a summary of any comments or views not accepted and the reasons, therefore, shall be attached to the final Plans

V. Public Notice

Notice of public hearings, meetings and other events will be published in at least one general circulation newspaper and on the jurisdiction's website at least 7 days prior to the event. Publication may also occur in culturally specific newspapers, on-site at various locations in the jurisdictions, via the Consortium members Website, Facebook, or Twitter. The notice will include the locations of plans and reports for review.

Notice will also be published, as indicated above, announcing the 30-day comment period for the Consolidated Plan, Annual Action Plan, Substantial Amendments to the Plans and the CAPER

VI. Public Outreach

An informed citizenry is critical to effective and responsive housing and community development programs. Efforts to educate residents and empower their participation are an ongoing element of the consolidated planning process.

Public outreach and consultation will occur with all interested parties and those required by the Consolidated Plan. HUD required outreach and consultation includes: public and private agencies that provide assisted housing, health services, fair housing services for children, veterans, youth, elderly, persons with disabilities, persons living with HIV/AIDS and their families, the Continuum of Care (CoC) and other agencies that provide homeless assistance and homelessness prevention services. Outreach may occur via focus groups, surveys, face-to-face meetings with non-profit partners, neighborhood associations, public school PTAs in low-income areas, and those in predominately low-income neighborhoods.

VII. Amendments to the Consolidated Plan and Action Plan

The Consortium will amend its Consolidated Plan when any of the following events occur:

Minor Amendment – A Minor Amendment shall occur when either the entitlement allocation(s) or funded project/ activity is adjusted by an amount equal to or less than \$25,000 or less than 25% whichever is the higher threshold. This flexibility helps the Consortium to accommodate funding changes to projects/activities that are allocated small amounts of funding and hence may hit the 25% threshold very quickly. Minor Amendments will be discussed in the CAPER for that reporting year.

Substantial Amendment – Changes to the Consolidated Plan shall be considered Substantial when:

- The budget for the funded activity is adjusted by more than 25% or over \$25,000, whichever is the higher threshold.
- The jurisdictions change allocation priorities or methods of distributing HUD entitlement funds
- Jurisdictions utilize entitlement funds (including program income) to carry out an activity not previously described in the Action Plan; or
- Changes to the Consolidated Plan involve the purpose, scope, location, eligibility, or type of beneficiaries of an activity.

Substantial Amendments require similar Public Notice and Public Comment as described earlier in the CPP.

VIII. Citizen Participation during Pandemic & Other Emergencies

The COVID 19 Pandemic has impacted how citizen participation and comments are solicited. The amended participation plan was largely shaped by guidance from health experts and regulatory waivers from HUD¹ that allowed for appropriate changes like conducting virtual community needs hearings, providing a reasonable notice period and allowing for a shortened comment period.

The Portland Consortium will continue that model for the duration of the Pandemic. Similarly, in case of another emergency and/or natural disaster that presents a serious and immediate threat to the health and welfare of area residents, the Consortium reserves the ability to utilize any waivers relating to citizen participation that HUD may issue in relation to that emergency and/or natural disaster.

IX. Technical Assistance

Groups or individuals interested in obtaining technical assistance to develop project proposals or apply for funding assistance through HUD entitlement programs covered by the Consolidated Plan may contact the staff of the Consortium's jurisdictions. Such assistance may be of particular use to neighborhood improvement organizations, non-profit service providers, and for-profit and non-profit housing development groups that serve or represent persons of low and moderate-income. Consortium members may conduct workshops offering basic program information and materials to potential project sponsors, and staff from offices are available to provide in-depth guidance and assistance to applicants and program participants on an on-going basis.

X. Displacement

Displacement of persons by activities or projects funded through HUD entitlement programs is discouraged by all members of the Consortium. All written materials regarding funding programs, all workshops for potential applicants, and all application materials include information on anti-displacement policies and caution applicants to discuss any activities that may entail displacement with the local jurisdiction staff in advance of submitting funding proposals. In the event that displacement is unavoidable, full benefits and assistance will be provided according to appropriate provisions of Uniform Relocation Act regulations.

XI. Access to Records

To the extent allowed by law, interested citizens and organizations shall be afforded reasonable and timely access to records covering the preparation of the Consolidated

¹ <u>CPD Memo: Revision, Extension, and Update of April 2020 Memo - Availability of Waivers and Suspensions of the HOME Program Requirements in Response to COVID-19 Pandemic - HUD Exchange</u>

Plan and Action Plan, project evaluation and selection and annual performance reports. In addition, materials on entitlement programs covered by the Consolidated Plan, including activities undertaken in the previous five years, will be made available to any member of the public who requests information from the City of Portland, City of Gresham or Multnomah County. A complete file of citizen comments will also be available for review by interested parties.

After receiving notice of HUD's approval of the Consolidated Plan, Action Plan and annual performance reports, members of the Consortium will post final versions on their websites

XII. Citizen Complaints

All materials relating to the Consolidated Plan and Action Plan, and to specific programs governed by the plan shall include the names and telephone numbers of appropriate persons designated as lead contacts. Inquiries, complaints, or grievances raised by members of the public will be addressed immediately, with every effort made to satisfactorily resolve issues prior to their becoming the subject of a formal complaint. Any written complaint or grievance will be investigated promptly and reviewed by the appropriate program manager or department head. A written response will be made to the complainant within at least fifteen (15) working days, where practicable. Public review materials and performance reports will include data, as appropriate under confidentiality regulations, on any written complaints received and how each was resolved.

XIII. Amendments to the Citizen Participation Plan

The Consortium will provide citizens with a reasonable opportunity to comment on any substantial amendments to the Citizen Participation Plan.

XV. Availability of the Citizen Participation Plan

Copies of the Citizen Participation Plan may be obtained by contacting any of the Consortium Partners.

Contact Information:

PORTLAND HOUSING BUREAU 421 SW 6th Ave, Suite 500 Portland, OR 97204 (503) 823-2375 (503) 823-2387 TDD (503) 823-6868

Housing Program Coordinator: Uma Krishnan, uma.krishnan@portlandoregon.gov Visit: Consolidated Plan for Portland, Gresham, and Multnomah County | Portland.gov

Director: Shannon Callahan, Shannon.Callahan@portlandoregon.gov

GRESHAM COMMUNITY DEVELOPMENT DEPARTMENT

1333 NW Eastman Parkway
Gresham, Oregon 97030
(503) 618-2404
Community Revitalization Program Analyst, Rachel Nehse,
Rachel Nehse@greshamoregon.gov

Visit: www.greshamoregon.gov/communityrevitalization

Assistant City Manager: Eric Schmidt, Eric.schmidt@greshamoregon.gov

MULTNOMAH COUNTY DEPARTMENT OF COUNTY HUMAN SERVICES

209 SW 4th Ave. Suite 200 Portland OR 97204 (503) 988-6295 (503) 988-3707

CDBG Coordinator: May Cha, may.p.cha@multco.us

Visit: Community Development Block Grant (CDBG) | Multnomah County (multco.us) -

Youth and Family Services Division

Director: Peggy Samolinski, peggy.l.samolinski@multco.us