

RESOLUTION No. 37537

Recognize Bureau of Emergency Communications Telecommunicators as First Responders in the City of Portland (Resolution)

WHEREAS, the federal government's Standard Occupational Classification System (SOCS) sorts workers into occupational categories for statistical purposes, according to the nature of the work performed and, in some cases, on the skills, education, or training needed to perform the work; and

WHEREAS, America's 9-1-1 telecommunicators are currently categorized at the federal level as "Office and Administrative Support Occupation," a category which includes secretaries, hotel desk clerks, postal mail sorters, office clerks, and taxicab dispatchers; and

WHEREAS, classifying 9-1-1 telecommunicators as an "Office and Administrative Support Occupation" fails to recognize their central and critical role in public safety and homeland security, their specialized training and skills, and their uniquely stressful work environment; and

WHEREAS, classifying 9-1-1 telecommunicators as "Protective Service Occupations" – alongside police, firefighters, security guards, lifeguards, and others whose job it is to protect our communities – would better reflect the work they perform and the service they provide; and

WHEREAS, in times of intense personal crisis and community-wide disasters, the first access point for those seeking all types of emergency services is 9-1-1; and

WHEREAS, the State of Oregon has recognized that 9-1-1 telecommunicators suffer from post-traumatic stress due to work-related trauma exposure and as such, have been included in PTSD legislation under ORS 656.802 along with police, fire, and medical personnel; and

WHEREAS, All Emergency Telecommunicators within the City of Portland are trained in emergency medical dispatch qualifying them to offer a variety of potentially lifesaving instructions including CPR, bleeding control, choking, childbirth, and airway maintenance over the telephone until paramedics arrive on the scene; and

WHEREAS, The City of Portland desires to elevate the status of its 9-1-1 telecommunicators to First Responders in a move that outpaces similar efforts on the national level; and

WHEREAS, The City of Portland desires to give 9-1-1 telecommunicators the recognition and classification of first responders that they have earned and deserve;

NOW THEREFORE BE IT RESOLVED, by the City of Portland that 9-1-1 Telecommunicators within the City of Portland, who work at the Bureau of Emergency Communications are hereby recognized as First Responders in service to our community.

Adopted by the Council: April 14, 2021

Mary Hull Caballero

Auditor of the City of Portland

By *Megan Lehman*

Mayor Wheeler and Commissioner Mapps

Prepared by: Bob Cozzie, BOEC Director

Deputy

Date Prepared: April 5, 2021

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<p>INTRODUCED BY Commissioner/Auditor: Mayor Wheeler & Commissioner Mapps</p>	<p>CLERK USE: DATE FILED <u>April 6, 2021</u></p>
<p>COMMISSIONER APPROVAL</p> <p>Mayor—Finance & Administration – Wheeler <small>Ted Wheeler</small></p> <p>Position 1/Utilities - Rubio</p> <p>Position 2/Works - Ryan</p> <p>Position 3/Affairs - Hardesty</p> <p>Position 4/Safety - Mapps <small>Mingus Mapps</small></p>	<p style="text-align: center;">Mary Hull Caballero Auditor of the City of Portland</p> <p>By: <u>Megan Lehman</u> Deputy</p> <p>ACTION TAKEN:</p>
<p>BUREAU APPROVAL</p> <p>Bureau: Bob Cozzie Bureau Head: <small>Robert E. Cozzie, Jr.</small></p> <p>Prepared by: Bob Cozzie Date Prepared: 4/5/2021</p> <p>Impact Statement Completed <input checked="" type="checkbox"/> Amends Budget <input type="checkbox"/></p> <p>Portland Policy Document If "Yes" requires City Policy paragraph stated in document. Yes <input type="checkbox"/> No <input checked="" type="checkbox"/></p> <p>City Auditor Office Approval: required for Code Ordinances</p> <p>City Attorney Approval: required for contract, code, easement, franchise, charter, Comp Plan</p> <p>Council Meeting Date April 14, 2021</p>	

<p style="text-align: center;">AGENDA</p> <p>TIME CERTAIN <input type="checkbox"/></p> <p>Start time: _____</p> <p>Total amount of time needed: _____ (for presentation, testimony and discussion)</p> <p>CONSENT <input type="checkbox"/></p> <p>REGULAR <input checked="" type="checkbox"/></p> <p>Total amount of time needed: <u>15 min</u> (for presentation, testimony and discussion)</p>	<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <th style="width: 30%;">FOUR-FIFTHS AGENDA</th> <th colspan="2">COMMISSIONERS VOTED AS FOLLOWS:</th> </tr> <tr> <th></th> <th style="width: 20%;">YEAS</th> <th style="width: 20%;">NAYS</th> </tr> <tr> <td>1. Rubio</td> <td style="text-align: center;">✓</td> <td></td> </tr> <tr> <td>2. Ryan</td> <td style="text-align: center;">✓</td> <td></td> </tr> <tr> <td>3. Hardesty</td> <td></td> <td></td> </tr> <tr> <td>4. Mapps</td> <td style="text-align: center;">✓</td> <td></td> </tr> <tr> <td>Wheeler</td> <td style="text-align: center;">✓</td> <td></td> </tr> </table>	FOUR-FIFTHS AGENDA	COMMISSIONERS VOTED AS FOLLOWS:			YEAS	NAYS	1. Rubio	✓		2. Ryan	✓		3. Hardesty			4. Mapps	✓		Wheeler	✓	
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