If approved as self-insured by the City Attorney, the Contractor shall deliver to the City Auditor, in lieu of a Standard Liability Insurance Policy, evidence that they agree to hold harmless, defend and indemnify the City, its agents and employees from any and all claims for damages arising in whole or in part out of the performance of this contract.

If the Contractor enters into more than one (1) contract with the City, insurance and bonding shall be furnished, together with the proper endorsements for each separate contract. Failure to maintain current insurance, bonding and proper endorsements for each separate contract shall result in the withholding of payment to the Contractor or the termination of the contract.

- C. The term "approval by the City" means written approval by the Executive Director and/or the Commissioner-in-Charge of the Human Resources Bureau. Unless otherwise specified, documents submitted to the City shall be regarded as received when delivered to the Human Resources Bureau.
- D. Compensatory time accrued by any employee performing services under this contract shall be taken within the budget period to be charged as a contract cost. Time not taken within this period shall become the sole risk and expense of the Contractor. This condition only applies if compensatory time is indicated in the Contractor's approved Personnel Policies and Procedures.
- E. Upon termination (cash out) of any employee performing services under this contract, a maximum of two weeks accrued vacation time shall be an allowable reimbursement cost. Time in excess of the two weeks maximum shall be the sole responsibility of the Contractor.
- F. It is expressly understood and agreed by both parties hereto that the City is contracting with the Contractor as an Independent Contractor and that the Contractor, as such, agrees to hold the City harmless and to indemnify it from and against any and all claims, demands, and causes of action of every kind and character which may be asserted by any third party arising out of, or in connection with, the services to be performed by the Contractor under this contract.

SECTION IX: SPECIAL CONDITIONS

- A. The staff supervisor, given reasonable notice, shall attend training sessions and meetings and participate in other activities as required by the City to a maximum of three sessions (24 hours) per month.
- B. Other staff hired under this contract shall participate in such training sessions, meetings and other activities as required by the City to a maximum of 2 sessions (16 hours) per month.
- C. The Contractor shall assure that older persons shall not be discriminated against and that older persons shall be employed on a part-time and full-time basis in carrying out programs, to the degree feasible and subject to the provisions of approved personnel policies.
- D. The Contractor shall conform to the Client Representative Policy and the client confidentiality policy as set forth by the City.
- E. In performance hereof, the Contractor shall comply with the provisions of the "Nondiscrimination on Basis of Handicap" Section 504 Assurance of Compliance with the Rehabilitation Act of 1973 (Refer to Exhibit "B", Attachment 8).
- F. The Contractor agrees to submit documentation as required by the City to support waivers of contract policies and requirements granted by the City.
- G. The Contractor shall use the service definitions as set forth by the City and standardized reporting forms as developed and provided by the City.
- H. The Contractor shall employ City descriptions, policies and procedures for the delivery, utilization and coordination of information, referral, case management, escort, transportation, homemaker, housekeeper, legal, nutrition and other contracted services provided as part of the Portland/Multnomah County Area Agency on Aging Service System.
- I. The Contractor shall complete the client tracking system forms for all clients accepted for case management services, which includes the client information form, the needs assessment form and the client service form, to be submitted to the City by 3:00 p.m. on the 5th working day of each month.
- J. The Contractor shall conform to State, Federal and local laws and City policies and procedures governing service delivery and eligibility for service. Contractor agrees to comply with Oregon Project Independence Administrative Rules for services funded under Oregon Project Independence and to utilize the established fee schedule and other policies and procedures established by the City for the implementation of Oregon Project Independence requirements.

- K. The Contractor shall provide information services upon request. In the event a client needs extended services and/or case planning, then the client is to be referred to the District Area Agency on Aging Contractor responsible in accordance with established Aging Services District boundaries.
- L. The Contractor shall serve all eligible clients within their boundaries and shall not solicit clients outside those boundaries. If the client wishes to be served by a contractor from another district, the situation will be documented and a letter of agreement signed on the transfer of the client between the two contractors. A request for waiver shall be submitted prior to transfer.
- M. The Contractor shall enter into written agreements with other service providers with the Portland/Multnomah County Area Agency on Aging Service System as directed by the City to specify and clarify procedures of coordination.
- N. The Contractor shall give preference in the delivery of services to older persons with the greatest economic or social need in accordance with priorities and definitions provided by the City. The methods for giving preference may not include use of a means test.
- O. The Contractor shall assure that all older persons in the Aging Services District have reasonably convenient access to information and referral services.
- P. The Contractor shall, in the event resources are not available to provide a service, document the situation, inform the person of the problem and place the person on a waiting list, prioritizing clients relative to those in greatest need of said services. Documentation shall be submitted quarterly to the City.
- Q. The Contractor must:
 - (1) provide each older person with a free and voluntary opportunity to contribute to the cost of the service;
 - (2) protect the privacy of each older person with respect to his/her contribution;
 - (3) establish appropriate procedures to safeguard and account for all contributions; and
 - (4) use all contributions to expand the services of the Contractor under this section.

Contractor must use all contributions to increase the number of services. The Contractor further:

- (5) may develop a suggested contribution schedule for services provided under this section. In developing a contribution schedule, the Contractor must consider the income ranges of older persons in the community, and the Contractor's other sources of income;
- (6) must assure that no older person is denied a service because the older person will not or cannot contribute to the cost of the service; and
- (7) must assure that contributions made by older persons are considered program income.
- R. The Contractor assures that Federal funds under this contract are not used to replace funds from non-Federal sources and agrees to continue or to initiate efforts to obtain support from private sources and other public organizations for services funded through this contract.
- S. The Contractor shall support an advisory committee which meets at least bi-monthly and which meets the following criteria;
 - (a) The membership shall be broadly representative of the elderly population of the Aging Services District and should include representatives of both sexes of major ethnic groups, as well as professionals, business, labor, government, education, volunteer, civic groups, and consumers of services.
 - (b) Persons age 60 and older shall make up more than fifty (50%) of the advisory committee membership.
 - (c) Members shall serve without pay and accrue no financial benefit as a result of membership on the Advisory Committee (does not preclude reimbursement for costs incurred).
 - (d) The Advisory Committee shall have written by-laws which shall include the responsibility (1) to advise the Contractor regarding policies, programs and actions affecting the delivery of services under this contract and (2) to review and comment on policies, programs, and actions of other agencies which affect older people residing in the Aging Services District.
- T. The Contractor shall provide the City with copies of the current Advisory Committee by-laws and a current list of Advisory Committee members, such documents to be sent to the City not more than sixty (60) days after execution of this agreement. The Contractor further agrees to submit any changes within thirty (30) days of their effective date.

- U. The Contractor shall submit to the City, minutes of the meetings of the District Advisory Committee within ten working days after the meeting.
- V. The Contractor shall participate with the City in the on-going development and implementation of a standardized information, referral and case management system.
- W. The Contractor agrees that a request for modification which results in a reduction in the number or type of services may result in a reduction of funds available from the City under this contract.

SECTION X: CONTRACT MODIFICATION

A. Contractor may request changes in the contract by submitting a written request in accordance with City procedures (refer to Exhibit C). Minor changes shall not become effective until the Commissioner-in-Charge has given written approval, and the approved document is filed with the City Auditor. Major changes shall not become effective until approved by City Council, signed by the appropriate parties, and the approved document filed with the City Auditor.

SECTION XI: CONTRACT ASSIGNMENT

- A. The Contractor has been selected by the City for this work because of its particular experience in this program area. This contract is personal between the parties, and the Contractor shall not assign or subcontract in whole or in part hereof without prior approval by the City.
- B. In the event the City decides to assign its interest in this contract, in whole or in part, the City shall give written notice of the assignment to the Contractor ten (10) days prior to the assignment.

SECTION XII: TERMINATION REMEDIES

- A. This contract may be terminated by either party at any time by giving a thirty (30) day advance notice by certified mail for failure or refusal of the other to perform faithfully the contract according to its terms.
- B. The contract may also be terminated at any time by the City by giving written notice if its Federal, state or local grants are suspended, modified, or terminated. In the event of termination, the Contractor shall be entitled to reimbursement for allowable costs incurred up to the date of termination indicated in the written notice.

C. Nothing in this contract shall be construed to limit the City's legal contract remedies including, but not limited to, the right to sue for damages or specific performance should the Contractor materially violate any of the terms of this contract.

SECTION XIII: SIGNATURES

The parties witness their consent to be bound by all the terms of this contract, SECTIONS I through XII, by signing below.

APPROVED AS TO CONTENT	CONTRACTOR
Executive Director Date	Ву
APPROVED AS TO FORM	CITY OF PORTLAND
By Date	Ву
	Ву

PROJECT APPLICATION SHEET

•	ITY OF PORTLAND UMAN RESOURCES BUREAU		APPLICATION FOR PROJECT FUND
1. Si	hort Title of Project: (Do ortheast District Senior Se	not excee	d one typed line)
2. T	ype of Application (Check C	ne)	,
N	ew Project X Continuir	ng Project	Revision of Cont. Proj.
3. Re	sponsible HRB Division	4.	Contract Period
So	cial Services Division		From 7/1/80 to 6/30/84
5. Bu	idget Period		6. City Support Requested
Fr	$\frac{7}{1/80}$ to $\frac{6}{30/8}$	3]	\$\$
	oplicant Agency	8.	Project Director
(N	Name, address & telephone)		(Name, address & telephone) Lawrence Schuck. Director
-lollvwo	od Senior Center		1820 N. E. 40th Avenue
	E. 40th Ave.,		Portland, Oregon 97212
	d, Oregon 97212		288-8303
	8303 inancial Officer Name, address & telephone)	10.	Official Authorized to Bind Agency (Name, address & telephone)
1820	rence Schuck, Director N. E. 40th Avenue Jand, Oregon 97212 8303		James Douglas 5766 N. Commercial (503) 283-3700

11. Project Summary: Summarize, in approximately 200 words, the project plan presented in application, briefly covering project goals, objectives, strategy, target population and administration.

For the period 7/1/80 - 6/30/81 Hollywood Senior Center will continue under the Comprehensive Aging plan to ensure reasonably convenient access to information and referral services and other social services for elderly persons over 60 in the Northeast Aging Services area.

Service objectives for the period include the following: case management for 196 persons; 2400 responses to information requests; and 523 referrals. In addition those social services determined by the Hollywood Senior Center staff to be necessary for the general welfare of older persons residing in the area will be provided, with priority consideration given to the needs of case management clients. Those services will be: Friendly Visiting for 27 clients, Consumer assistance for 50 clients, Supportive Counseling for 45 clients; Transportation Scheduling for 119 clients; Information and Referral Services will be provided at two nutrition sites in the area on a once a month basis. The following services will be offered to individuals over 60 within the target area not necessarily case management clients. Crisis Counseling for 12 individuals, linkage for minor home repair for 44 individuals, linkage for yard maintenance for 49 individuals, escorted group trips for 120 individuals, Recreation, Educational events for 10,000 individuals and health screening for 1800 individuals.

Referrals and media publicity will make area seniors aware of services and subsequent individual assessments will reveal those individuals in need of services. Services will be provided by a combination of paid staff and volunteer effort. Paid staff: 1 Director, 1 Services Coordinator, 2 Case Managements Specialists, 1 Information & Referral Specialist.

Extensive Volunteer support is provided by Seniors and others and is enhanced by an active advisory council. Hollywood Senior Center is a private non-profit corporation with a governing Board of Directors. The Board hires a Director to handle administrative duties

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PROJECT NARRATIVE

1. Statement of Problem/Documentation of Need: (Provide a concise description of the conditions and problems to be addressed by the project. Quantifiable, measurable terms should be used. Verify that the problem exists with documentation.)

Elderly persons often experience a wide array of problems related to the physical and financial decline associated with old age. Many elderly persons who remain in their own homes suffer from neglect because they do not utilize available community resources to meet their needs. Others who are institutionalized would be provided essential services in their own homes at a lower cost to the community.

Federal guidelines direct that priority shall be given to services which meet the needs of older persons who encounter social and economic barriers. Local and national studies show that elderly individuals who are older, poorer, and more socially isolated tend to be at higher risk of institutionalization than the general aging population. 1970 census data indicates that in the Northeast Aging Services District there are 8,760 residents age 60 and over; of these 2,621 are age 75 and older. Of persons age 65 and over at least 1,100 have incomes below the poverth level, 2,099 live alone, 37 are minority, and 17 live in group facilities. This totals 14,634 need units which comprises 8.64% of the total need in Portland/Multnomah County.

Community needs are identified and prioritized by the following methods:

1. The Advisory Council in open public meetings.

2. Staff development through client contact and input and regular staff meetings.

3. Information and Referral documentation as to frequency of request each month and unmet needs recorded.

2. <u>Statement of Project Goals</u>: (The project goal is a brief statement of the intent of the project to change, reduce or eliminate the problem identified above. The goal should relate to overall goal statement of HRB's Divisional Unit and to the general purpose of the project.)

Project Goal:

To ensure reasonably convenient access to information and referral services and social contact opportunities for all older persons in the aging service area and to provide supportive services within the community to maintain independent living situations for mentally and physically impaired elderly persons in the Northeast Aging Services District.

Overall Area Agency on Aging Goal:

To provide the leadership role in order to increase the level of community services for older persons in Portland/Multnomah County to meet the basic needs of the elderly and promote independent and dignified living for elders through the processes of evaluating the service systems' capacity to meet those needs and by advocating for such increases as necessary.

3. Statement of Objectives and Productivity Indicators: (Set forth, in measurable, timebounded statements the desired results of program operations. For each objective listed, state the productivity indicator, or unit of measurament, by which the objective can be evaluated.)

Objectives:	Productivity Indicators:
1. Maintain effective management of services provided for the elderly in the Northeast Aging Service District through the accomplishment of activities listed in Section 4 during the period 7/1/80 - 6/30/81.	# and dates of activities listed in Section 4 accomplished
2. Increase knowledge of services and resources for elderly residents by providing information (simple)* and information (complex)* services in response to 2,400 requests for information and assistance during the period 7/1/80 - 6/30/81.	# of information(simple) services provided # of information (complex) services provided.
3. Increase access to needed service among elderly residents through the provision of referral (simple)* and referral (complex)* services in response to 523 requests for assistance during the period 7/1/80 - 6/30/81.	s # of referral (s ⁱ mple) services provi ^d ed.
4. Maintain access to needed service for elderly residents by providing case management for 196 different individuals who meet the established needs criteria, with an average monthly caseload of 111 clients in Level I and 37 clients in Level II during the period 7/1/80 - 6/30/81.	s # of different persons with a case plan. # of different persons with overdue reassessments. # of persons served in Level I. # of persons served in Level II.
* Provision of information and referral services is to be in accordance with definitions and standards published May, 1978 by the National Alliance of Information and Referral Services (AIRS).	

3. Statement of Objectives and Productivity Indicators: (Set forth, in measurable, timebounded statements the desired results of program operations. For each objective listed, state the productivity indicator, or unit of measurement, by which the objective can be evaluated.)

Objectives:	Productivity Indicators:
5. Provide the following services in response to the particular needs of the elderly in the Northeast Aging Services District.	
 a. Friendly Visiting on the average of twice a month for 27 case management clients (average of 18 per month). 	# offin d ividuals Visited # of friendly visits made
b. Consumer Assistance Services (e.g. advocacy. personal business, assistance in applyin for government financial pro- grams, adjustment of government benefits, food buying, shopping assistance, money management) 175 hours for 50 case manage- ment clients	∵#of 垓 hours of assistance provided
c. Supportive Counseling <u>100</u> hours to <u>30</u> case management clients	#of:½hours of counseling provided # of clients counseled
d. Transportation scheduling services <u>2,230</u> trips for <u>119</u> clients	# of trips scheduled # of clients served
e. Crisis Intervention Counseling (intervention in a crisis situation with an individual) 25 hours to 12 individuals	# of½hours of counseling provided # of individuals served
f. Information & Referral Services at nutrition sites: at least one session per month at each of two nutrition sites in the Northeast Aging Services Dis- trict	# of Information & Referral sessions ! held at each nutrition site
g. Provide linkage for <u>44</u> individuals to receive <u>67</u> units of minor home repair	# of individuals served # of minor repairs completed
h. Provide linkage for <u>49</u> individuals to receive <u>150</u> units of yard maintenance	# of individuals served # of yard maintenance services completed

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3. Statement of Objectives and Productivity Indicators: (Set forth, in measurable, timebounded statements the desired results of program operations. For each objective listed, state the productivity indicator, or unit of measurement, by which the objective can be evaluated.)

Objectives:	Productivity Indicators:
i. Provide escorted group trips; an average of 1 trip per month for an average of 10 people per trip.	# of participants # of trips
j. Provide 80 educational activities (average of 8 participants per act and 400 recreational events (30 participants per event)	<pre># of Educational Events # of participants # of Recreational events # of participants</pre>
k. Hold 2 blood pressure screening clinics per month with an average attentance of 70 individuals	<pre># of screening clinics # of individuals screened</pre>
	The state of the s

Maintain effective management of services provided for the elderly in the Northeast Aging service District through the accomplishment of activities listed in Section 4 during the period of 7/1/80 - 6/30/81.

No.	Activity	Completion Date	Measure of completion of activity	Staff assigned
1-1	Provide personnel needed to maintain effective management of services and to provide personnel direction supervision and training through individual and/or group staff meetings. The personnel will be: Director, .25 FTE (.05 FTE contract supported; .20 FTE agency in-kind contribution); Bookkeeper, .35 FTE (agency in-kind contribution); Volunteer Attorney .01 FTE: Volunteer or CETAfunded Receptionist/ Clerical personnel, .50 FTE.		Staff hired	Director
1-2	Develop and maintain individual job description and work programs for all assigned personnel (paid and volunteer).	July 20,1980	Job descriptions developed	Director
1-3	Develop and implement upon approval by Aging Services a training plan to be provided by the agency for assigned personnel (paid and volunteer).	July 20, 1980	Training plan submitted	Director
1-4	Attend such Area Agency on Aging Contractor meetings and training sessions as required.	Ongoing	Attendance recorded by HRB	Director

Statement necessary activities/timeline for each outline the work product.) objective: (List 8 many activities

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Maintain effective management of services provided for the elderly in the Northeast Aging Service District through the accomplishment of activities listed in Section 4 during the period of 7/1/80 - 6/30/81.

No.	Activity	Completion Date	Measure of completion of activity	Staff Assigned
1-5	Process all agency accounts paid out and accounts receivable, and maintain records of all budgetary transactions in accordance with General Condition VII, Nos. 1 through 9.	Ongoing	Agency accounts processed	Director Bookkeeper
1-6	Maintain property records on all City inventory in accordance with General Condition V,1.c., 7., 8.	Ongoing	Records Maintained	Director Bookkeeper
1-7	Submit required program reports and invoices in the proper form and manner in accordance with all related special and general conditions as required.	Ongoing	Reports and invoices submitted to HRB	Director Bookkeeper
i~8	Maintain staff support to an Advisory Committee	Ongoing	Staff support provided	Director
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Statement necessary of (List many

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Increase knowledge of services and resources available for elderly residents by providing information (simple) and information (complex) services in response to 2,400 requests for information and assistance during the period 7/1/80 - 6/30/81.

No.	Activity	Completion Date	Measure of completion of activity	Staff Assigned
2-1	Maintain personnel capable of providing information assistance. The personnel will be: Director .05 FTE; Services Coordinator .14 FTE Case management Specialists .14 FTE; I & R Specialist .56 FTE; Volunteers .50 FTE;		Personnel hired, assigned duties	Director Services Coord.
2-2	Provide staff supervision, training and evaluation.	Ongoing	Performance objectives, job descriptions, training and evaluation completed.	Director Services Coord.
2-3	Maintain an up-to-date file of community resources.	Ongoing	File updated	I & R Spec
2-4	Provide written information to program participants on available resources	Ongoing	Material gathered, displayed and distributed	I &R Spec
2-5	Provide reports and maintain records on information services to project administration	Monthly	Reports completed	I & R Spec
2-6	Maintain information service to ensure contract compliance and quality	Monthly	Reports reveiwed and sub- mitted to HRB	Services Coord

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(simple) and referral (complex) services in response to 523 requests for assistance during the period 7/1/80 - 6/30/81.					
lo.	Activity	Completion Date	Measure of completion of activity	Staff Assigned	necessary
3-1	Maintain personnel to provide referral services: , Services Coordinator .06 FTE; Case Management Specialists .06 FTE; I & R Specialist .24 FTE; Legal Volunteer .20 FTE.	Ongoing	Personnel hired and duties assigned .	Services Coord	of activities/timeline for e to outline the work product
3-2	Provide staff training, direction and supervision	Ongoing	Job descriptions, monthly objectives, evaluations and client staffings completed	Services Coord	th product.
3-3	Maintain accessible file of resources available for referral	Ongoing	Files updated	I & r Spec	each obje t.)
3-4	Implement the referral service by making appropriate referrals to service providing agencies, including advocacy and follow-up to insure delivery.	Ongoing	Referrals made and docu- mented on appropriate forms	I & R Spec Services Coord Case Mngt. Spec	objective: (List
3-5	Monitor quality of service	Ongoing	Reports reviewed	Services Coord	a. =
3-6	Provide reports and main- tain records on referral services to project admin- istration.	Monthly	Reports submitted to HRB	I & R Spec	many activities
3-7	Screen for advocacy, refer- ral and follow-up for ap- propriate legal and advo- cacy services	Ongoing	Services provided and documented on client logs	Vol. Attorney	ties as

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196 different individuals who meet the established need criteria, with an average monthly case—load of 111 clients in Level I and 37 clients in Level II during the period $7/1/80 - 6/30/81$.				
No.	Activity	Completion Date	Measure of completion of activity	Staff Assigned
4-1	Maintain personnel to provide case planning and case management services. The personnel will be Services Coordinator .20 FTE; Case Management Specialists 1.28 FTE; Volunteers .05 FTE	Ongoing	Personnel hired and assigned duties.	Services Coord.
4-2	Provide personnel direction/ supervision, and work pro- grams for all assigned per- sonnel.	Ongoing	Weekly staff meetings held for all assigned personnel, work programs developed, reviewed and updated.	Services Coord
4-3	Accept referrals from agencies, individuals, and other agency staff for older persons in need of case management services.	Ongoing	Referrals received and recorded	Services Coord I & R Spec Volunteers
4-4	Perform a needs assessment and develop a case plan according to AAA standards for all clients.	Ongoing	Needs assessments completed and recorded, and case plans developed, maintained and on file for each client	Volunteers
4-5	Implement case plans by making appropriate referrals to service providing agencie including advocacy, follow-up, and inter-agency consult ations to ensure service delivery.	5	Case plans implemented, services and referrals recorded.	Case MNGT Spec

Objective # 5 : (Re-state objective here) Providing those services determined to be necessary for the general welfare of older persons residing in the Northeast Aging Service District. Such as services will be (1) Services supportive of case management clients, a. Friendly Visiting b. Consumer Assistance, c. Supportive Counseling, d. Transportation Scheduling;(2) Information & Referral at Loaves & Fishes sites and (Cont'd on next page)					4. Statement necessary
No.	Activity	Completion Date	Measure of completion of activity	Staff Assigned	
5-1	Maintain personnel to provide services responsive to the particular needs of the elderly in the Northeast Aging Services District That personnel will be: Director .515 FTE; Services Coordinator .60 FTE; Case Management Specialists .52 FTE; I & R Specialist .20 FTE; Volunteers 2.85 FTE.	Ongoing	Personnel hired and duties assigned. Volunteers re- cruited and assigned	Director Services Coord	of activities/timeline for e to outline the work product.
5-2	Provide training, supervi- sion and evaluation of paid and volunteer staff	Ongoing	Job descriptions, training performance objectives, evaluations completed	Director Services Coord	or each o
5-3	Accept referrals from agencies, individuals and other organizations concerning seniors in need of services.	Ongoing	Referrals received and recorded	Staff volunteers	each objective:
5-4	Prepare schedule of recreational/educational events	Monthly	Schedule prepared	Director	(Lia
5-5	Prepare schedule of information and referral sessions at the two nutrition sites in the Northeast Aging Service District	Monthly	Schedules prepared	Servoces Coord	(List as many activities as
5-6	Assign personnel to pro- vide information and re- ferral services at nutrition sites	Monthly	Personnel assigned	Services Coord	tivities as

(C) Services for all persons 60 and over in the Northeast District (including butenot limited to case management clients): e. Crisis Intervention Counseling, f. linkage for minor home repair.g. linkage for yard maintenance. h. escorted group trips. I. Recreation/Education activ-

Objective # 5 : (Re-state objective here)

ities and j. Health Screening.

activities/timeline for each outline the work product.) 8 many

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5. <u>Strategy/Method</u>: (Briefly describe the general approach to meeting the stated goals and objectives. Discuss the rationale of this approach and how it relates to the overall strategy of the responsible HRB Divisional Unit.)

Höllywood Senior Center uses a three level approach to services. On the first level the Center acts as a focal point for older people in the Northeast Community for social and recreational opportunities, information about services and local events, health screening, income opportunities such as the active consignment store and frequently used job board and volunteer opportunities of all types.

On the second level the Center acts as a broker for services needed by the older population of the district. There is a steady stream of requests for services of all kinds. As needs are identified community resources including the Hollywood business

community are mobilized to meet those needs.

On the third level the Hollywood Senior Center acts as an active and cooperative partner in the network of aging services coordinated by the Area Agency on Aging. In accordance with the federal guidelines the seniors provided on this level are targeted to a frail elderly population and are focused on maintaining people in their own homes rather than being institutionalized prematurely. These special services include case management, transportation, supportive counseling, friendly visiting, housekeeper and homemaker services.

By providing a three level approach elderly persons can become familiar with the agency while they are still requiring a minimum of support. As they require more assistance and have more needs they are able to move from one level to another

with a maximum feeling of continuity and trust.

6. Service Area, Target Population and Eligibility Criteria for Services:
(Describe the service area to be covered by this project and the target population for each service to be provided. Explain how each target population will be identified. State the eligibility criteria to be utilized for each service provided and the method for appeal or exception.)

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Service Area: The Northeast Aging Service District will provide services to elderly residents in Northeast Portland in the following census tracts: 17.02, 27.01, 27.02, 28.01, 28.02, 29.01, 29.02, 29.03, 74, 75, 76, and 77. Individuals residing outside the area can be served only with the express approval of the Area Agency on Aging Contract Unit (see waiver procedures) and with the knowledge and approval of the contractor for the service area in which the individual resides.

Target Population: Elderly persons, 60 years of age or older, are the general target population for services provided for any elderly resident of service area. Information, REferral, Crises intervention, recreation/education opportunities, group tours, health screening, linkage with minor home repair and yard maintenances are provided for any elderly resident of the service area. Additional Case management and limited access supporting services are provided for a restricted target population. This population includes low-income person, age 60 and older, who have age related or age intensified physical and/or mental impairments which make premature or inappropriate institutionalization more likely. Limited access services include case management, transportation scheduling, Homemaker, housekeeper, friendly visiting, supportive counseling, consumer assistance services.

Eligibility Criteria: Information and referral, Crises Intervention, Linkage to yard maintenance and minor home repair, Education/Recreation, group tours and health screening are provided to residents of Multnomah County who are age 60 and older. Eligibility for case management and other limited access services is established through a needs assessment performed by a trained staff person which determines: 1) That the individual is in need of case management (and other provided services) to sustain independent living; 2) that the individual is not eligible for those services from a another agency legally responsible for their provision; 3) that the individual does not have friends or relatives able and willing to provide the services for him/her; 4) that, if net imcome levels exceed 125% of poverty guidelines plus a 10% inflation factor (\$390/month for single persons and \$516/month for couples), fees will be arranged for in accordance with the established schedule. In exceptional circumstances and with express approval (see waiver request procedures) for the Area Agency on Aging Contracts Unit, limited access services may be provided to individuals who do not meet all of the aging criteria.

7. Organization: (Briefly describe the staffing pattern, selection procedures and administrative procedures.)

The Director reports directly to the Board of Directors and has overall responsibility for the supervision of all paid and volunteer staff. He is also responsible for all Senior Center activities including Recreation/Education Activities and Health Screening. A Senior Advisory Council advises the Director on day to day center activities and takes part in recruiting volunteers in conjunction with the Services Coordinator.

The Services Coordinator reports to the Director and maintains direct supervision over the information and referral and case management program and supervises the Information and Referral Specialist and Case Management Specialists. Provides back-up on Information & Referral services as does the Director, and Case Management Specialists and a trained volunteer. Also acts as volunteer coordinator in recruiting, training and scheduling volunteers who provide direct service.

Clerical tasks and office back-up are provided by volunteers and local high school work experience people under the supervision of the Director. All employees are selected in accordance with the current personnel and affirmative action policies. Supervision is maintained through the use of monthly work objectives and regular performance appraisals. The hours of operation are from 8:30 a.m. to 5:00 p.m. Monday through Friday. The paid holidays are: New Year's Day, President's Day, Easter, Memorial Day, Independence Day, Labor DAy, Veteran's Day, Thanksgiving, and Christmas.

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8. Applicant Agency Administration: (Describe the qualifications of the incorporated agency, including experience, support services to be provided for this project and other related projects operated by the agency. Describe the functions of the Board of Directors as they relate to this project.)

Hollywood Senior Center was incorporated as a non-profit corporation in May, 1973. Since then it has become, with rapidly increasing senior participation, an integral part of the Northeast Portland community. This has been accomplished through the provision of recognized services, an expanded schedule of social and recreational activities and the successful, self-supporting Senior Crafts Store.

Hollywood Senior Center has maintained a contract with the City of Portland since 1975. The agency has actively participated in the Area Agency on Aging linkage of services for the elderly.

Hollywood Senior Center is governed by a Board of Directors which establishes annual objectives and budgets, reviews monthly financial and activity reports, approves contracts and hires a Director to attend to administrative functions. The Director is assisted in his tasks by a bookkeeper and volunteer or CETA funded clerical personnel.

9. <u>Community Participation</u>: (Describe the citizen involvement in planning this project, the methods and expectations for community involvement in the project's operation. Describe the functions of the Advisory Council as they relate to this project. Describe staff, Advisory Council and Corporate Board relationship.)

Community Participation has occurred on at least three levels:

- (1) The Senior Advisory Council meets monthly, has an active Executive Committee and elects its membership on an annual basis from the general membership. The Council advises the Director on aging activities and chooses a representative to serve on the Area Agency on Aging Planning/Advisory Committee. The Council actively recruits volunteers to assist in the expansion of activities and services.
- (2) The Board of Directors consists of area businessmen and senior citizens who reside in the local community.
- (3) Hollywood Senior Center takes an active part in the Hollywood business community. eliciting support for the project primarily from the Boosters.

Volunteers are utilized on a routine basis to provide services to seniors.

NE 80/81

10. <u>Coordination</u>: (Describe the intentions to coordinate this project with other community organizations and statutory agencies in the service area. Briefly discuss program and service exchanges that may occur. Identify staff positions responsible for these activities.)

Hollywood Senior Center, Inc., works closely with many community agencies to maximize services to the elderly, to include the following:

(1) The Area Agency on Aging for training, information and funding assistance. *

(2) Tri-Met, Red Cross and FISH for transportation services. +

(3) Metropolitan Family Services for homemakers and housekeeper services. +

(4) All AAA contract centers for information sharing and client information. +(5) Legal Aide, Oregon Legal Services and Hollywood Law Center for legal services. +

- (6) Retired Senior Volunteer Program for the recruitment and monitoring of volunteer functions. *
- (7) Multnomah County Health Department and Providence Medical Center for technical assistance in the provision of health services. +

(8) Social Security Administration for educational activities regarding that agency. +

(9) Loaves and Fishes for the provision of home-delivered and congregate meals. *

- (10) The Northeast Senior Coalition for information sharing, advocacy, and program collaboration regarding seniors residing in Northeast Portland. +
- (11) Providence Hospital Volunteer Program for volunteer assistance with medicare forms. +
- (12) The Albina Action Center for emergency fuel and food vouchers, surplus food and the emergency fuel assistance program. +
- (13) Multnomah County Community Action Agency for emergency fuel and food vouchers, surplus food and the emergency fuel assistance program. +

(14) Metropolitan Arts Commission for special cultural e**ve**nts. +

Volunteers are utilized on a routine basis to provide services to clients, to include telephone reassurance, friendly visitation and escort assistance.

Key: * indicates written agreement

+ indicates informal agreement

EXHIBIT B
BUDGETS AND ATTACHMENTS

FISCAL SECTION	Hollywood
1. Budget Summary	
a. Funding Recap: (List all sources of funding by an	nount and source.)
City Support Requested	Amount
Information and Referral Title III-B	16,028
Case Management Title III-B	13,582 6,680
Discretionary Services General funds	27,164
Administration General funds	7,051
Subtotal	70,505
Required Cash Match	3,355
Program Income	-0-
Subtotal	73,860
Other Project Support Director .20 FTE Center Supported Staff: Bookkeeper .35 FTE	3,600 2,400
Volunteer Time 3.60 FTE	22,766
Center Support: Rent	5,394
SUB TOTAL	34,160
OVERALL TOTAL	\$108,020
 Funding Statement: (Briefly describe the duration each source listed above.) 	n of funding from
The volunteer support as well as financial contractories for several years and will continue for lywood Senior Center will provide out of its other funding 35% of the Bookkeeper's contract-related wages (for Administ been applied for with no guarantee that they will be fille also support a portion of the materials and services relate, since only a fraction of the rent has been charged to the	the forseeable future sources 20% of the Distraction). CETA funded. Hollywood Senior ted to the contract,
2. Statement of Certification	
The information provided herein is, to the best of my fiable and correct.	knowledge, certi-
Authorized Signature	Date

ATTACHMENTS

Attachments: (Required information is listed below. Forms, if necessary, are included in this section.)

- 1. Budget Justification Forms
 - Budget Worksheet
 - Personnel Justification (full-time staff)
 - Personnel Justification (part-time staff)
 - Materials and Services
 - Capital Outlay
- 2. Project Organization Chart
- 3. Job Descriptions/Qualifications
- 4. List of Current Board of Directors
- 5. List of Current Advisory Council Members
- 6. Applicant Resume
- 7. Assurance of Compliance with Section 504, Rehabilitation Act of 1973
- 8. Map of Service Area

Northeast Service District Hollywood Senior Center FY 80/81

APPROPRIATION UNIT LINE ITEM WORKSHEET

NE 80-81

120 P	Object Title ull-Time Employees ert-Time Employees	Title III-B I & R	Title III-B Case Mngt	OPI		General Fund
120 P			1	Case Mngt.	Discretionary Services	Administration
120 P		12 700	11,853	5,340	22,035	939
130 F	and anapidy doc	13,788	11,000	J, 340	22,033	737
	sderal Program Enrollees					
	Overtime					
150 P	remium Pay					
	Senefits	1,792	1 164	1,072	2,864	101
	-966-Labor Turnover	1,792	1,164	1,072	2,004	121
	Total Personal Services	15,580	13,017	6,412	24,899	1,060
	rofessional Services					
	Utilities					
	quipment Rental					
	Repair & Maintenance					
	Miscellaneous Services					
	Office Supplies					
	Operating Supplies					
330 F	Repair & Maint, Supplies					
340 N	Winor Equipment & Tools					
350 C	Clothing & Uniforms					
380 C	Other Commodities—External					
410 E	Education	25	7	43	25	
420 L	Local Travel	75		225	200	
430	Out-of-Town Travel					
440 9	Space Rental	348	558		2,040	75
451)	Interest					
460 F	Refunds					
471) 1	Retirement System Payments					
	Miscellaneous		<u> </u>			
510	Fleet Services					
	Printing Services					
	Distribution Services					
	Electronic Services					
	Data Processing Services					
	Insurance		 			
	Telephone Services					
	Intra-Fund Services		-			
	Other Services-Internal					5,916
	Garacon Infallial					
200- 500	Total Materials & Services	448	565	268	2,265	5,991
610	Lend					
620	Buildings					
630	Improvements					
640	Furniture & Equipment					
600	Total Capital Outlay					
700	Other	And a second sec				
	TOTAL	16,028	13,582	6,680	27,164	7,051

Northeast Service district Hollywood Serior Center FY 80/81

APPROPRIATION UNIT

NE 80-81

Code	Object Title	Total City Support	Required Cash Match	Total City Contract Amount	Other Resources	Total Project
110	Full-Time Employees	53,955	2,969	56,924		56,924
120	Part-Time Employees				28,766	28,766
130	Federal Program Enrolless					40.700
140	Overtime					
150	Premium Pay					
170	Benefits	7,013	386	7,399		7,399
190	Less-Labor Turnover		300	7,333		7,355
100	Total Personal Services	60,968	3,355	64,323	28,766	93,089
210	Professional Services					
220	Utilities	1				
230	Equipment Rental					
240	Repair & Maintenance					
260	Miscellaneous Services					
310	Office Supplies					
320	Operating Supplies	•				
330	Repair & Maint, Supplies					
340	Minor Equipment & Tools					
350	Clothing & Uniforms					
380	Other Commodities-External					
410	Education - Training	100		100		100
120	Local Travel					
430	Out-of-Town Travel	500		500		500
44()	Space Rental	2 021	***************************************	3,021	5,394	8,415
45()	Interest	3,021		3,021	3,374	0,415
460	Refunds					
471)	Retirement System Payments					
490	Miscellaneous					
510	Fleet Services				· · · · · · · · · · · · · · · · · · ·	
520	Printing Services					
530	Distribution Services					
540	Electronic Services					
550	l .					
560	Insurance					
570	Telephone Services					
580	Intra-Fund Services					
590	Other Services-Internal	5,916		5,916		5,916
20() 500		9,537	-0-	9,537	5,394	14,931
CAC	A constitution of the second					
610	Land					
620 630	Buildings					
640	Improvements					
040	Furniture & Equipment					
600	Total Capital Outlay					
701)	Other	The state of the s				
	TOTAL	70,505	3,355	73,860	34,160	108,020

CONTRACT	NO			
CONTRACT	TITLE_	Northeast Distr	ict	Services
AGENCY	Hollywo	ood Senior Center		
CHNDING	CUIDCE	Title III-B	-	I & R

A) No. of Persons	(B) Position or Title	(C) Monthly Salary Rate (Full-Time)	(D)% of Time on Contract	(E) Maximum Monthly Charge to Contract	(F) No. of Months on Contract	(G) Cost (AxCxDxF)
1	Director	1,500	5	75.00	12	900
1	Services Coord.	1,084	20	216.83	12	2,602
2	Case Management Specialists	950	10	190.00	12	2,280
1	I & R Spec.	834	80	667.17	12	8,006
			SUB-T	OTAL, PERSONNEL	13,788	
man ar the state of the state o			13 * % F	RINGE BENEFITS	1,792	
			TOTAL	, PERSONNEL	15,580	

^{*}Indicates fringe benefits as a percentage of "Sub-total, Personnel

(A) No. of Persons	(B) Position or Title	(C) Monthly Salary Rate (Full-Time)	(D)% of Time on Contract	(E) Maximum Monthly Charge to Contract	(F) No. of Months on Contract	(G) Cost (AxCxOxF)
1	Services Coord.	1084	14	151.76	12	1,821
2	ase Mangement Spec.	950	44	536.00	12	10,032
	4417-4417-4417-4417-4417-4417-4417-4417					
			SUR_T	OTAL, PERSONNEL	11,853	
		96. er ekussessenninskriftstatingsstormassings to «Ně kappay vormanskriftstormo-um. stanskri	1.0	RINGE BENEFITS	1,164	
Construction of Construction o			TOTAL	., PERSONNEL	13,017	**************************************

^{*}Indicates fringe benefits as a percentage of "Sub-total, Personnel

CONTRACT NO.				DATE_	June 12,	1980	_
CONTRACT TITLE	Northeast	District Se	rvices				
AGENCY Hollywood S	enior Cente	r					
FUNDING SOURCE	OPI	Case	Management				

(A) No. of Persons	(B) Position or Title	(C) Monthly Salary Rate (Full-Time)	(D)% of Time on Contract	(E) Maximum Monthly Charge to Contract	(F) No. of Months on Contract	(G) Cost (AxCxDxF)
· 1	Services Coord.	1084	6	65.04	12	780
2	C M Specialist	950	20	380.00	12	4,560
,						
And the second s						
						4
			SUB⊶T	OTAL, PERSONNEL	5,340	
			20 * % F	RINGE BENEFETS	1,072	
			TOTAL	, PERSONNEL	6,412	HITTOCK MANAGEMENT OF THE PARTY

^{*}Indicates fringe benefits as a percentage of "Sub-total, Personnel

PERSONNEL

CONTRACT NO				DATE	June 12 ,	1980
•			_			
	LE Northeast Dis		8			
AGENCY H	ollywood Senior Ce	nter				
FUNDING SOUR	CE General Fund	Discretion	nary Servi	ce		
(A) No. of Persons	(B) Position or Title		Time on	(E) Maximum Monthly Charge to Contract	(F) No. of Months on Contract	(G) Cost (AxCxDxF)
1	Director	1,500	35	525.00	12	6,300
1	Services Coord.	1,084	60	650.00	12	7,805
1	I & R Spec	834	20	166.83	12	2,002
2	Case Mngt Spec.	950	26	494.00	12	5,928
			SUB-T	OTAL, PERSONNEL	22,035	
	The state of the s		13* % F	RINGE BENEFITS	2,864	

TOTAL, PERSONNEL

24,899

^{*}Indicates fringe benefits as a percentage of "Sub-total, Personnel

NE 80-81

CONTRACT JUSTIFICATION BUDGET

NTRACT NO	DATE	June12, 1980
OMTRACT TITLE Northeast District Services	-	
GENCY Hollywood Senior Center	_	
FUNDING SOURCE General Fund Administration	n	

ONDING SOUR	CE General Fund	Administra	TETOII		particular (
(A) No. of Persons	(B) Position or Title	(C) Monthly Salary Rate (Full-Time)	(D)% of Time on Contract	(E) Maximum Monthly Charge to Contract	(F) No. of Months on Contract	(G) Cost (AxCxDxF)
1	Director	1,500	5.22	78.17	12	939
				4-man han Manadaga and Sangar sense sense sense sense	a addition that we will be the second of the	
*						
The second section of the second section is a second second second second section sect						
	2					
		W. W. Martine	SUB-T	OTAL, PERSONNEL	939	
			13 * % F	RINGE BENEFITS	121	
			TOTAL	., PERSONNEL	1,060	

^{*}Indicates fringe benefits as a percentage of "Sub-total, Personnel

CONTRACT	NO	des des languages de la companya de			-		DATE	June12,	1980
CONTRACT	TITLE	Northeast	District	Services	_				
AGENCY	Holly	ywood Senior	Center		-				
FUNDING	SOURCE_	To	tal City S	Support					

(A) No. of Persons	(B) Position or Title	(C) Monthly Salary Rate (Full-Time)	(D)% of Time on Contract	(E) Maximum Monthly Charge to Contract	(F) No. of Months on Contract	(G) Cost (AxCxDxF)
1	director	1,500	45.22	678.25	12	8,139
1	Services Coord.	1,084	100	1,085.00	12	13,008
2	Case Mngt Spec	950	100	1,900.00	12	22,800
1	I & R Spec.	834	100	834.00	12	10,008
				TOTAL, PERSONNEL FRINGE BENEFITS	53,955	

^{*}Indicates fringe benefits as a percentage of "Sub-total, Personnel

CONTRACT JUSTIFICATION BUDGET

PERSONNEL

CONTRACT NO.				DATE	June 12, 198	0
	LE Northeast Dist					,
	Hollywood Senior (
		• •	1 1 1			
FUNDING SOUR	CE	Required Cas	sh Match			
(A) No. of Persons	(B) Position or Title	(C) Monthly Salary Rate (Full-Time)	(D)% of Time on Contract	(E) Maximum Monthly Charge to Contract	(F) No. of Months on Contract	(G) Cost (AxCxDxF)
1	Director	1,500	16.5	247.42	12	2,969

			Total and the factor of the fa			
			SUB-7	OTAL, PERSONNEL	2 969	
			13 * % F	RINGE BENEFITS	386	
- The same of the			TOTAL	. PERSONNEL	3,355	

^{*}Indicates fringe benefits as a percentage of "Sub-total, Personnel

CONTRACT JUSTIFICATION BUDGET

PERSONNEL

CONTRACT	NO				DATE_	June	12	1980
CONTRACT	TITLE Northeast Dis	strict Service	8					
AGENCY	Hollywood Senio	Center						
FUNDING	SOURCE	Total City	Contract	Amount				

UNDING SOUR	CE	Total City (Contract Ar	nount		
(A) No. of Persons	(B) Position or Title	(C) Monthly Salary Rate (Full-Time)	(D)% of Time on Contract	(E) Maximum Monthly Charge to Contract	(F) No. of Months on Contract	(G) Cost (AxCxDxF)
1	Director	1,500	71	925.67	12	11,108
1	Services Coord.	1,084	100	1,084.00	12	13,008
2	Case Mngt. Spec	950	100	1,900.00	12	22,800
1	I & R Spec.	834	100	834.00	12	10,008
•	and the second s					
						- 1
			SUB-	TOTAL, PERSONNEL	56,924	
			13 * %	FRINGE BENEFITS	7,399	
			TOTA	L, PERSONNEL	64,323	

^{*}Indicates fringe benefits as a percentage of "Sub-total, Personnel

BUDGET JUSTIFICATION MATERIALS AND SERVICES

							DATE	5/19/	′80
PROJECT	NO				· · · · · · · · · · · · · · · · · · ·				
PROJECT	TITLE	Hollywood	Senior	Center-	Information	and	Referral	Service	
							Title	III-B	

To extent possible, use format indicated below.

CODE	DESCRIPTION OF ITEM AND BASIS FOR VALUATION	ITEM TOTAL	CATEGOR TOTAL
410	Education - Training (workshop/Classes)	25	25
420	Local Travel - 442 Miles @ 17 ¢ per mile	75	75
440	Space Rental - Mortgage payment @ \$29/mo x 12 mos	348	348
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BUDGET JUSTIFICATION MATERIALS AND SERVICES

	DATE	- June	12,	1900	
PROJECT NO.					
PROJECT TITLE Northeast Service District/Hollywood Serier	Contor				

Case management Title III-B
To extent possible, use format indicated below.

CODE	DESCRIPTION OF ITEM AND BASIS FOR VALUATION	I TEM TOTAL	CATEGOR' TOTAL
410	Education - Training (workshops/classes)	7	7
440	Space Rental - Mortgage Payment @ \$46.50/mo x 12 mos.	558	558
·			
			4 - 1

BUDGET JUSTIFICATION MATERIALS AND SERVICES

						DA		June	14,	TA80	
PROJECT	NO		-Parenty and St. Paper in section (St. Paper suggest)	-							
PROJECT	TITLE_	Northeas	t service	District/H	ollywood	Senior	Cente	er			
To	extent	Case Man	_	OPI indicated				-			

CODE	DESCRIPTION OF ITEM AND BASIS FOR VALUATION	ITEM TOTAL	CATEGOR' TOTAL
410	Education - Training (workshops/classes)	43	43
420	Local Travel 1324miles x .17¢/mile	225	225
			-
			·

BUDGET JUSTIFICATION MATERIALS AND SERVICES

			DATE_	June 12,	1980
PROJECT NO					
PROJECT TITLE	Northeast Service Distric	t/Hollywood	Senior Cer	iter	
	Discretionary Services	General	fund		and the state of t

CODE	DESCRIPTION OF ITEM AND BASIS FOR VALUATION	ITEM TOTAL	CATEGOR TOTAL
410	Education - Training (Workshops/classed)	25	25
420	Local Travel 1177miles @ 17¢ per mile	200	200
440	SpaceRental - Mortgage payment @ \$170 mo x 12 mos	2,040	2,040
•			
•			

BUDGET JUSTIFICATION MATERIALS AND SERVICES

DATE	June	12,	1980	

PROJECT NO.	
PROJECT TITLE Northeast Service District/Hollywood Senior C	enter
Cone management Military	

Case management Title III-B
To extent possible, use format indicated below Case management

CODE	DESCRIPTION OF ITEM AND BASIS FOR VALUATION	ITEM TOTAL	CATEGOR TOTAL
410	Education - Training (workshops/classes)	7	7
440	Space Rental - Mortgage Payment @ \$46.50/mo x 12 mos.	558	558
•			
		٠.	

BUDGET JUSTIFICATION MATERIALS AND SERVICES

				חט	IL Jul	12,	1900
PROJECT	NO						
PROJECT	TITLE	Northeast service	District/Hollywood	Senior	Center		
7		Case Management	OPI				

To extent possible, use format indicated below

CODE	DESCRIPTION OF ITEM AND BASIS FOR VALUATION	ITEM TOTAL	CATEGOR' TOTAL
410	Education - Training (workshops/classes)	43	43
420	Local Travel 1324miles x .17¢/mile	225	225
٠			

BUDGET JUSTIFICATION

MATERIALS AND SERVICES

						DA	IE Jun	ie 12,	1980	
PROJECT	NO									
PROJECT	TITLE	Northeas	t Service	District/H	lollywood	Senior	Center			
To	extent	Discretion possible, u	onary Servise format		General	fund				

CODE	DESCRIPTION OF ITEM AND BASIS FOR VALUATION	ITEM TOTAL	CATEGOR' TOTAL
410	Education - Training (Workshops/classed)	25	25
420	Local Travel 1177miles @ 17¢ per mile	200	200
440 .	SpaceRental - Mortgage payment @ \$170 mo x 1.2 mos.	2,040	2,040
			Î
		,	
•			
•			

BUDGET JUSTIFICATION MATERIALS AND SERVICES

	DATE	May 19, 1980
PROJECT NO.		
PROJECT TITLE HOLLYWOOD SENIOR CENTER - Administration		

General Fund

To extent possible, use format indicated below.

CODE	DESCRIPTION OF ITEM AND BASIS FOR VALUATION	ITEM TOTAL	CATEGOR TOTAL
440	Space Rental - Mortgage payment @ \$6.25 mo x 12 mos.	75	75
590	Indirect Costs (Utilities, Supplies,		
	Telephone, Insurance, Postage, etc.)		
	\$493 per month x 12 months	5,916	5,916
	TOTAL	5,991	5,991
			·
		·	

BUDGET JUSTIFICATION MATERIALS AND SERVICES

								DATE	may 19		
PROJECT	NO										
PROJECT	TITLE	HOLLYWOOD	SENIOR	CENTER	-	Total	City	Support -	Contract	: :Amour	nt

To extent possible, use format indicated below.

CODE	DESCRIPTION OF ITEM AND BASIS FOR VALUATION	ITEM TOTAL	CATEGOR TOTAL
410	Education-Training (Workshops/Classes)	100	100
420	Local Travel - 2,942 miles @ 17 ¢ per mile	500	500
440	Space Rental - Mortgage payment @ \$251.75 mo x 12 mos	3,021	3,021
590	Indirect Costs (Utilities, Supplies,		
	Telephone, Insurance, Postage, etc.)		
	\$493 per month x 12 months	5,916	5,916
	TOTAL	9,537	9,537
		-	

Service Area, Target Population and Eligibility Criteria for Services: (Describe the service area to be covered by this project and the target population for each service to be provided. Explain how each target population will be identified. State the eligibility criteria to be utilized for each service provided and the method for appeal or exception.)

Service Area: The Northeast Aging Service District will provide services to elderly residents in Northeast Portland in the following census tracts: 17.02, 27.01, 27.02, 28.01, 28.02, 29.01, 29.02, 29.03, 74, 75, 76, 77, 78. Individuals residing outside the area can be served only with the express approval of the Area Agency on Aging Contract Unit (see waiver procedures) and with the knowledge and approval of the contractor for the service area in which the individual resides.

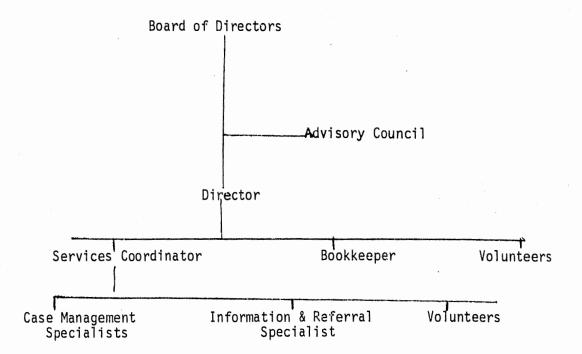
Target Population: Elderly persons, 60 years of age or older, are the general target population for services provided for any elderly resident of the service area. Case management and limited access supporting services are provided for a restricted target population. This population includes low-income persons, age 60 and older, who have age related or age intensified physical and/or mental impairments which make premature or inappropriate institutionalization more likely. Limited access services include case management, transportation, homemaker and housekeeper.

Eligibility Criteria: Information and referral services are provided to residents of Multnomah County who are age 60 and older without eligibility limitations. Eligibility for case management and other limited access services is established through a needs assessment performed by a trained staff person which determines: (1) that the individual is in need of case management (and other provided services) to sustain independent living; (2) that the individual is not eligible for those services from another agency legally responsible for their provision; (3) that the individual does not have friends or relatives able and willing to provide the services for him/her; and (4) that, it net income levels exceed 125% of poverty guidelines plus a 10% inflation factor (\$390/month for single persons and \$516/month for couples), fees will be arranged for in accordance with the established schedule. In exceptional circumstances and with express approval (see waiver request procedures) for the Area Agency on Aging Contracts Unit, limited access services may be provided to individuals who do not meet all of the aging criteria.

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PROJECT TITLE: Hollywood Senior Center 5/19/80

PROJECT ORGANIZATION CHART:



JOB Description:

Position Title: Director

Position Summary: The Director, with policy direction from the Board of Directors has overall managerial responsibility for all activities of the Hollywood Senior Center including social services, recreational programs and gift shop operations.

Specific Responsibilities:

- 1. Develop and monitor aging services contract, budget and service objectives for compliance and quality of service.
 - 2. Develop and monitor budget for senior gift shop.
- 3. Hire, train, supervise and evaluate all paid employees and volunteer staff.
- 4. Provide consultation and direction to case management and information and referral staff as needed.
- 5. Provide information services as a backup for other staff.
- 6. Develop financial resources with the community, including private foundations, public grants, individual contributions and fund raising activities.
- 7. Coordinate with other agencies by participating in Agea Agency on Aging Contactors Association, Northeast Senior Coalition and other informal coordinating groups. Develop written interagency agreements as appropriate.
- 8. Monitor all record keeping systems for completeness and accuracy.
- 9. Schedule and monitor all Recreation/Education activities at the Senior Center.
 - 10. Schedule & monitor all Health Screening activities.
- 11. Maintain records of Recreation/Education and Health Screening activities.

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12. Provide support to Board of Directors and Advisory Council by providing regular service and statistical reports and attending monthly meetings.

Responsible to: Board of Directors

Qualifications: Masters Degree in Social Services, Psychology, Public Adminstrative or related fields; Supervisory experience and/or equivalent experiences in a program of senior services.

Director: \$1500.00 per month

JOB Description:

Position Title: Services Coordinator

Position Summary: Supervise case management and information & referral staff to maintain delivery of case management and information & referral services to ensure quality of service. Provide back up on Information & Referral. Develop and coordinate (minor home repair & yard maintenance) programs. Act as volunteer coordinator to develop, train and schedule volunteers in support of case management, information & referral, and support services.

Specific Responsibilities:

- 1. Provide direct supervision of case management and information & referral staff.
- 2. Monitor case plans and information & referral records for accuracy and consistency with program goals.
- 3. Maintain monthly records of case management and information & referral.
- 4. Provide response to Information & Referral requests when other staff is unavailable.
 - 5. Seek out and develop community volunteer resources.
 - 6. Develop and maintain training for volunteers.
- 7. Schedule volunteers in various activities supportive of case management, and support services.
 - 8. Maintain records of volunteers activities.
- 9. Recruit handymen and yard work resources for minor home repair & yard maintenance.
 - 10. Develop and maintain file of maintenance resources.
- 11. Accept all incoming requests for home maintenance service, prioritize by need and schedule services accordingly.
 - 12. Follow up to insure service delivery.
- 13. Maintain records of service delivery and submit monthly to Area Agency on Aging.

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- 14. Participate in regular staff and planning meetings for development and maintenance of case management, information & referral, recreation and service programs.
- 15. Attend all training sessions designated by the Area Agency on Aging for the purpose of developing & updating skills.

Responsible to: Director

Qualifications: Bachelors Degree in Social Services, Sociology, Social Work or related subjects, or equivalent experiences in programs working with the elderly and supervisory experience.

Services Coordinator: \$1084.00 per month

Job Description

Position Title: Case Management Specialist

Position Summary: Provide case management services to older residents of Northeast Portland in accordance with Area Agency on Aging guidelines. Act as backup for information and referral specialist. Provide information & referral to Loaves & Fisnes Sites. Maintain accurate case records. Provide support services to case management clients.

Specific Responsibilities:

- 1. Perform needs assessments and develop case plans for short term and long term intervention with older persons according to AAA standards.
- 2. Implement case plans by making appropriate referrals to service providing agencies, including advocacy, follow up and inter agency consultations to insure service delivery.
- 3. Perform regular follow up consultation to insure quality of service delivery.
- 4. Perform needs reassessments on each client on a regular basis to determine progress towards goals, changes, and continuing need for services.
- 5. Provide back-up for information and referral by responding to telephone and walk-in requests for assistance when information and referral specialist is unavavilable.
- 6. Provide information and referral service to Hollywood East & Hollywood Loaves & Fishes sites .
- 7. Provide information and referral services to older persons ineligible for case management services.
- 8. Provide direct services in support of the case management program such as Consumer Assistance, Supportive Counseling and Urisis Counseling.
- 9. Participate in regular staff and planning meetings for development maintenance of case management, information α referral, recreation and service programs.
- 10. Attend all training sessions designated by Area Agency on Aging or Hollywood Senior Center for the purpose of developing α updating skills.

Responsible to: Service Coordinator Qualifications: A Bachelors Degree in Sociology, Social Work, Psychology, Social Services or related fields or equivalent experiences in Aging Services.

Case Management Specialist: \$950.00 per month

Job Description:

Position Title: Information and Referral Specialist

Position Summary: Provide Information & Referral Services to persons according to Area Agency on Aging guidelines both on the telephone and in person. Develop and maintain resource files. Maintain records on requests and unmet needs. Schedule transportation for case management clients.

Specific Responsibilities:

- 1. Handle all incoming telephone and walk=in requests for information and assistance.
- 2. Make assessment of requests and provide either resource information, referral, or in house referral to case management program.
 - 3. Follow up on referrals to insure delivery of service.
- 4. If service connection not completed provide reassessment and advocacy as necessary to insure service delivery.
- 5. Maintain record on contacts and unmet needs by recording on tally sheets, referral logs and unmet need report.
- 6. Maintain comprehensive resource files on services, programs and opportunities for older persons.
- 7. Serve as in house resource for service programs and opportunities for older persons by responding to staff requests researching resources for specific problems and sharing new resources with staff as they become available.
- 8. Coordinate all transportation requests for case management clients by accepting ride requests, scheduling with transportation resources and maintaining records on rides requested, scheduled and declined.
- 9. Participate in regular staff and planning meetings for development and maintenance of case management, information & referral, recreation and service programs.
- 10. Attend all training sessions designated by Area Agency on Aging or Hollywood Senior Center for the purpose of developing and updating skills.

Responsible to: Services Coordinator

Oualifications: Associates Degree in Social Services

Qualifications: Associates Degree in Social Services or related flelds or equivalent experiences in programs for older people.

Information & Referral Specialist: \$834.00 per month

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PROJECT TITLE: HOLLYWOOD SENIOR CENTER

3/15/80

<u>List of Current Board of Directors</u>: (Indicate Chairperson by an asterisk (*).)

NAME/ADDRESS		TELEPHONE	TERM
*President James Douglas	5766 N. Commercial Portland Or 97217	283-3700	6/30/80
Vice-President Paul Clark	11131 S.E. Alder Portland Or 97216	254-7776	6/30/81
Secretary Harry Kraus	1825 N.E. 153rd Pl Portland Or 97230	253-2575	6/30/80
Treasurer Rose Hastings	2211 S.W. Park Place Portland Or 97205	241-9319	6/30/81
Beckius, Ella (Pres. Advisory Council	7115 S.E. Boise Portland Or 97206	774-8140	6/30/81 6/30/80)
Brady, Anna	1620 N.E. 24th, #306 Portland Or 97232	282-3173	6/30/80
Fuller, Eric	7630 N.E. Sacramento Portland Or 97213	255-3139	6/30/81
MacDonald, Gary	12150 S.E. 143rd Pl Portland Or 97236	658-5656	6/30/81
Moser, Fred	3904 N.E. 42nd Ave Portland Or 97213	287-5306	6/30/80
Smith, Michael	2935 N.E. 18th Ave Portland Or 97212	287-4493	6/30/80
Cease, Jane	2625 N.E. Hancock Portland Or 97212	282-7931	6/30/80
Johnson, Rees	3112 S.W. Santa Monica Portland Or 97210	244-9163	6/30/81

PROJECT TITLE: HOLLYWOOD SENIOR CENTER 8/10/79

List of Current Advisory Council Members: (Indicate the Chairperson by an asterisk (*).

Name	Mailing Address	Term Expires	60+ Yes/No	Representation (Consumer, Agency Minority, etc.)
*+ Beckius, Ella	7115 S.E. Boise,	6/80	Yes	Consumer
	Portland, Or 97206			
+ Duffy, Mary	228 S.E. 87th,	6/80	Yes	Consumer
	Portland, Or 97220			
+ Warren, Margaret	2500 N.E. Weilder,	6/80	Yes	Consumer
	Portland, Or 97212	•		
+ Sauvian, Martha	3630 N.E. 22nd	6/80	Yes	Consumer
	Portland, Or 97212	} •	i	
+ Brady, Anna	1620 N.E. 42nd	6/80	Yes	Consumer
	Portland Or 97232			
+ Moser, Fred	3904 N.E. 42nd	6/80	Yes	Consumer
	Portland Or 97213			
+ Eaton, Frances	6433 N.E. 35th	6/80	Yes	Consumer
	Portland Or 97211			
+ Campbell, Gladys	2314 N.E. 52nd	6/80	Yes	Consumer
	Portland Or 97213		:	
+ Davis, Thelma	1515 N. Ainsworth	6/80	Yes	Consumer
	Portland Or 97217	:		
+ Gibbs, Metha	12505 N.E. Fremont	6/80	Yes	Consumer
	Portland Or 97230			
+ Kalez, Marion	3803 N.E. Milton	6/80	Yes	Consumer
	Portland Or 97212			
+ Wolfe, Helen	2223 N.E. 9th, Portland Or 97212	6/80	Yes ATT	Consumer

APPLICANT AGENCY RESUME

Applicant Agency Legal N HOLLYWOOD SENIOR CENT			Date of Incorporation: May 23, 1973
Type of Organization:	Public Private Non-Profi Private-Profit Other (t	<u>x</u>
	ood Senior Center		c., is to help senior citizens
Major Agency Bank Accour (give name of bank, addr contact person): Harry Kraus, Mgr. U.S. National Ban Hollywood Branch 1901 N.E. 42nd Av Portland, OR 972	ress and k of Oregon enue	(gi or ag	scal Accounting Arrangement give name of staff responsible or, if by contract, name of agency, address and contact person): Lawrence Schuck Director
Does Applicant Agency h	ave federal tax exe	empt st	status? Yes <u>x</u> No
kind of insurance, the Fire, liability		date a	•
Insuring Agent.) Kelly-Rudd Ins. Honesty Blanket Bond Position Coverage, \$10,000	ame and position, wawrence Schuck, Ducretia Gardner, Worma Walker, I/R Deborah Thorsen, Case Ben Stein, Clerica	Direct Servi Speci Case M Mgmt	ices Coordinator ialist Mgmt. Spec. t. Spec. lunteer
			erms of lease agreement, e.g., s or other arrangements for space

With assistance of the Portland/Multnomah Area Agency on Aging, Hollywood Senior Center is purchasing its facility at 1820 N.E. 40th Avenue for use as a multipurpose senior center. The First National Bank of Oregon, Hollywood-Rose City Branch, holds the mortgage on the building and monthly payments are made to that bank. The mortgage is for 10 years.

Assurance of Compliance with
"Nondiscrimination on Basis of Handicap"
Section 504 of the Rehabilitation Act of 1973

Hollywood Senior Center (hereinafter called the "Contractor"), HEREBY AGREES THAT it will comply with "Nondiscrimination on Basis of Handicap" Section 504, of the Rehabilitation Act of 1973, dated June 3, 1977, (hereinafter referred to as Section 504) and procedures established by City of Portland, Human Resources Bureau, Aging Services Division (hereinafter referred to as the Area Agency on Aging - AAA). The regulation defines and forbids acts of discrimination against qualified handicapped persons in employment and in the operation of programs/activities receiving assistance from the Department of Health Education and Welfare. The Contractor hereby gives assurance that it will immediately take measures necessary to effectuate this agreement.

As an employer, the Contractor agrees to make reasonable accommodation to the handicaps of applicants and employees unless the accommodation would cause the employer undue hardship, as defined in Section 504. This extends to all phases of employment including recruitment, selection and placement, compensation, promotion and transfer, disciplinary measures, demotions, layoffs and terminations, testing and training, daily working conditions, awards and benefits, and all other terms and conditions of employment.

The Contractor shall submit to the AAA, for analysis and recommendations, copies of their affirmative action plan and personnel policies which include provisions that assure the following:

- No qualified handicapped person shall, on the basis of handicap, be subjected to discrimination in employment by the Contractor.
- 2. The Contractor shall make all decisions concerning employment in a manner which ensures that discrimination on the basis of handicap does not occur and may not limit, segregate, or classify applicants or employees in any way that adversely effects their opportunities or status because of handicap.
- 3. The Contractor shall not participate in a contractual or other relationship that has the effect of subjecting qualified handicapped applicants or employees to discrimination.
- 4. The Contractor shall make reasonable accommodattion to the known physical or mental limitations of an otherwise qualified handicapped applicant or employee.

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62

5. The Contractor shall not deny any employment opportunity to a qualified handicapped employee or applicant if the basis for the denial is the need to make reasonable accommodation.

As a provider of community services, the Contractor shall take appropriate steps in accordance with the established procedures, to assure that no qualified handicapped person, because of the Contractor's facilities are inaccessible to or usable by handicapped persons, be denied the benefits of, be excluded from participation in, or otherwise be subjected to discrimination under any program or activity. The Contractor's programs and activities, when viewed in its entirety, will be readily accessible to handicapped persons.

The Contractor hereby recognizes and agrees that an Assurance of Compliance with Section 504 is given in consideration of and for the purpose of obtaining any and all AAA contracts or other financial assistance extended after the date hereof to the Contractor by the AAA, including installment payments after such date on account of applications for AAA financial assistance which were approved before such date. The Contractor recognizes and agrees that such AAA financial assistance will be extended in reliance on the representations and agreements made in this Assurance, and that the AAA shall have the right to seek judicial enforcement of this Assurance. This Assurance is binding on the Contractor, its successors, transferees, and assignees, and the person whose signature appears below is authorized to sign this Assurance on behalf of the Contractor.

By Chairman-Board of Directors

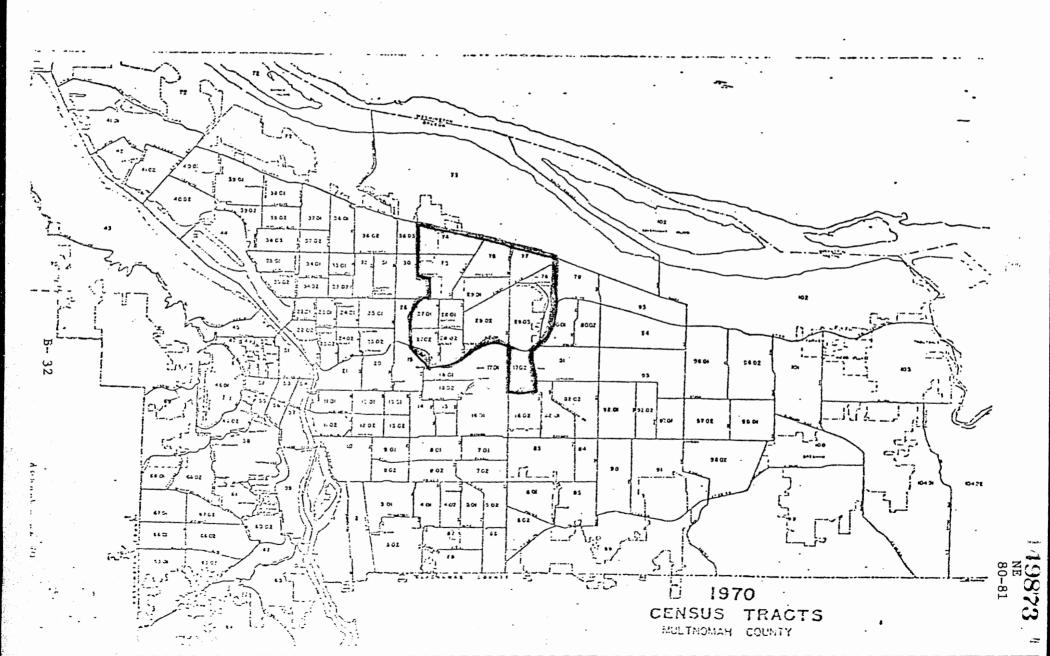
Hollywood Senior Center

Contractor's mailing address

1820 NE 40th Ave. Portland, Oregon 97212

adect	Titles	HOLLYWOOD
31666	1 2 2 1 1 2 2	

May of Service Area (Vraw the boundaries of the service area of this project in heavy black times on the map provided below.)



DISTRICT ADVISORY COMMITTEE REVIEW

The District Adv	isory Committee of the NORTHEAST	_ Aging Services
District in Port	land/Multnomah County has reviewed the proposal f	or <u>Discretionary</u>
Services to be pr	rovided by Hollywood Senior Center i	n the Northeast
	contract with the City of Portland, Human Resour	
are attached.		
<u> </u>	The District Advisory Committee approves the prodiscretionary services.	posal for
, guarantes musicana	The District Advisory Committee does not approve	of the
	proposal for <u>discretionary</u> <u>services</u> for r	easons
	listed below:	
		THE SAME COMPLETE TO SAME AND ADMITTAL SAME RECOGNISIONS AND ADMITTAL SAME AND ADMIT

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		ANTI-Albania and a second and the second and a second and
	The District Advisory Committee has reviewed the	e proposal,
•	but has taken no action at this time.	
		•
Ella Be	ckies_	May 13, 1980

Signature of Chairperson

May 13, 1980

Date

EXHIBIT C

REQUIRED REPORTING FORMS

AND

PROCEDURES

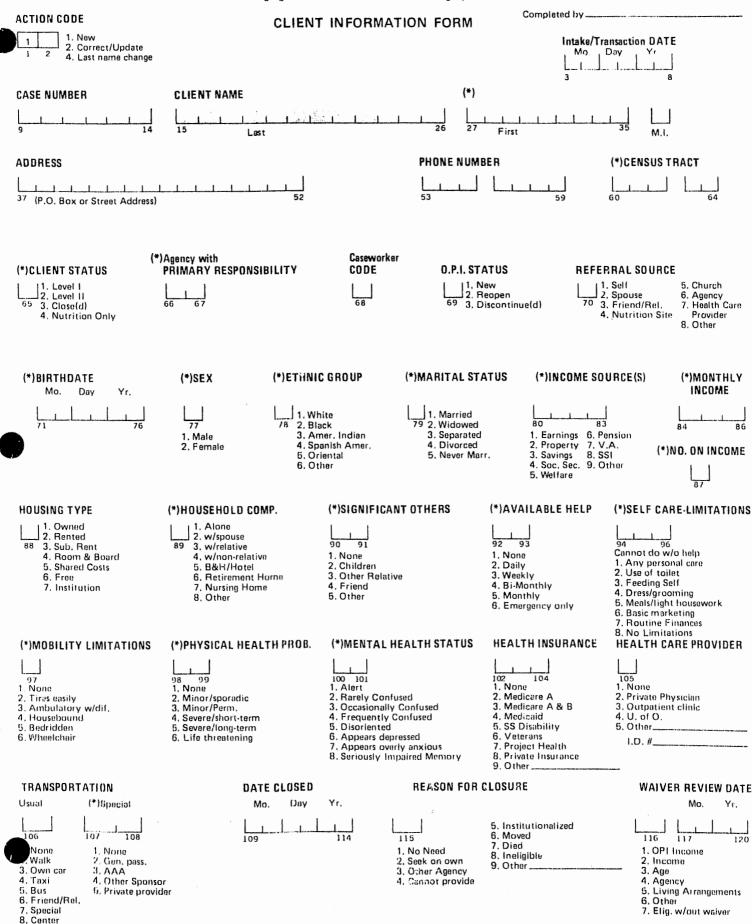
6/80

		80.
I.	Info	ormation and Referral this month YTD
	Α.	Number of simple information requests
	В. С.	Number of complex information requests
	D.	Number of complex referrals
II.	Disc	retionary Services
	Α,	Crisis Intervention Counseling (e)
		 Number of ½ hours of counseling Number of people receiving service
		3. Number of new people receiving svc
	В.	I & R to Nutrition Sites (f)
		Location Date Number of People Served
		1.
		2.
		3.
	c.	Linkage for Home Repair (g)
		1. Number of persons linked
		2. Number of repairs completed
		3. Number of new persons linked
	D.	Linkage for Yard Maintenance (h)
		 Number of persons linked Number of services completed
		3. Number of new persons linked
	E.	Escorted Group Trips (i)
		Destination Date Attendance First Time Attendance
		1.
		2.
		Total Attendance this Month YTD
	F.	Ed/Rec Activities (j) Topic Date Attendance
		1.
		2.
		3. Total Attendance this Month YTD
	G.	Health Screening (k) Date Attendance First Time Attendance
		Total Attendance this Month YTD
		Signature

9. Other

City of Portland-Human Resource Bureau Aging Services Division/Client Tracking System

101 (Rev. 6/79)



31 - Information 32 - Assist in Solving Individual Problems 33 - Assistance in Shopping

CITY OF PORTLAND - HUMAN RESOURCES BUREAU

AAA 102:05

AGING SERVICES DIVISION/CLIENT TRACKING SYSTEM

Needs Assessment Form				Completed by:	
Instructions: 1. Complete each	starred (*) Item 2. Com	plete	othe	r items as Appropriate	
(*) Action Code	(*) Case Number			(*) Assessment Date	
2 1. New 2. Reassessment		1	ا	<u> </u>	14
(*) Client Name - Last		F1r	rst	<u>M.I.</u> (*)_	Primary Responsibility
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47 48		49	50		
O - No Need					
ousing	Income			In-Home Assistance	Nutrition
11 - Housing 12 - Home Repair	41 - Employment 42 - Financial Ass	istar	nce	61 - Light Chore Services	81 - Adequate Food Intake
13 - Yard Maintenance14 - Belongings Moved	43 - Money Managem 44 - Clothing	ent		62 - Home Health Care 63 - Meal Prep./Delivery	82 - Food Purchase
15 - Weather Proofing 16 - Home Security	45 - Food			64 - Personal Care	<u>Health</u>
•	Transportation			65 - Heavy Housework	91 - Medical Screening 92 - Medical Care
ocial Contact 21 - Regular Personal Contact	51 - for Housing 52 - for Social Co	nter	·	Protective/Legal 71 - Protective Living	93 - Medical Equipment
22 - Meaningful Activity	53 - for Informati		•	Situation	94 - Drug/Alcohol Treatment
23 - Regular Reassurance 24 - Opportunities for	54 - for Income 55 - for Congregat	e Dir	ning	72 - Legal Assistance 73 - Crisis Counseling	95 - Mental/Emotional Treatment
Social Involvement	56 - for Shopping 57 - for Protective	e/L e c	pa l	74 - Personal Security 75 - Counseling	97 - Dental Care
nformation/Service Utilization	58 - for Nutrition 59 - for Health				
31 - Information	JJ - 101 1148 1 611				

CITY OF PORTLAND - HUMAN RESOURCES BUREAU AGING SERVICES DIVISION/CLIENT TRACKING SYSTEM

		Completed	Dy:		
Client Service	e Form	Agency:			
		Date:			
Instructions:	1. Complete ea 2. Complete ot	ch starred (*) item. her items as appropr	iate.		
(*) Action Code	2	(*) <u>Case Number</u>		(*) <u>Service Date</u> Mo Yr	
3 1 1		3	 8	9 12	
1. New					
(*) <u>Client Nam</u>	e - Last	<u>First</u>		<u>M.I.</u>	
13		24			*********
Agency Providing Service	Service Code	Referral Code 1. accepted 2. pending 3. denied	Service Frequency	Referral Made To	
25 26	27 28	29	30 3	32 33	
34 35	36 37	38	39 40	41 42	
43 44	45 46	47	48 49	50 51	***************************************
52 53	54 55	56	57 58	59 60	
61 62	63 64	<u>65</u> J	66 67	68 69	······
70 71	72 73	74	75 76	77 7B	

Comments:

CODES: Client Services

Hous ing In-home Assistance TT - Housing location 61 - Housekeeper 62 - Housekeeper (MFS Only) 12 - Moving assistance 13 - Subsidized housing 63 - Homemaker 14 - Major home repair 64 - Homemaker Level I (MFS only) 65 - Homemaker Level II (MFS only) 15 - Minor home repair (construction)16 - Minor home repair (maintenance) 66 - Home health care 17 - Yard work 67 - Personal care assistance 18 - Winterization 19 - Home security Protective/Legal 71 - Legal assistance Social Contact 72 - Legal education 21 - Friendly visiting 73 - Arrangement of guardianship/ 22 - Telephone reassurance conservatorship 23 - Volunteer opportunities 74 - Arrangement for protective 24 - Education living 25 - Recreation 26 - Escorted Group Activity 75 - Money management 76 - Supportive counseling 77 - Nursing home placement 78 - Crisis Counseling Information/Service Utilization 31 - Information . 32 - Outreach 79 - Hours (PS only) 33 -Nutrition 81 - Home delivered meals 34 - Pre-retirement counseling 82 - Congregate meals 35 - Discretionary Service Units 83 - Nutrition counseling/education 36 - Escort 84 - Food buying 37 - Advocacy 85 - Shopping assistance (food) 38 - Scheduling 86 - Food growing 39 - Personal business 87 - Meal preparation Income Heal th 41 - Emergency assistance 91 - Health screening 42 - Assistance in applying 92 - Health education (diabetic clinic. for government financial etc.) pro grams 93 - Medical equipment 43 - Adjustment of government 94 - Physical/occupational therapy benefits 95 - Mental health services 44 - Financial assistance (other) 96 - Detoxification 45 - Employment 97 - Dental care 46 - Subsidized employment 98 - Physician/out-patient care 17 - Discounts/rebates 99 - In-patient care, (hospital, etc.) 01 - Podiatry care Transportation 02 - Eye care 51 - Transpo for housing 03 - Adult day care 52 - Transpo for social contact 04 - Hearing and speech 53 - Transpo for information/ service utilization 54 - Transpo for income 55 - Transpo for congregate dining 56 - Transpo for shopping 57 - Transpo for protective/legal 58 - Transpo for work/school 59 - Transpo for health

(Agency's Copy)

AREA AGENCY ON AGING CLIENT REPRESENTATIVE RECEIPT

P	AR	T	Α

Describe task to be performed/items to be purchased/bill to be paid:

30010 01	prace of business.		
Amount of	funds:		
	Check \$		
	Cash \$		
Agreed, the ab	ove is correct information		
	Signature of Client Representative		
	Agency		
	Signature of Client		
	Date:		

AREA AGENCY ON AGING CLIENT REPRESENTATIVE RECEIPT

PART	A	١
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Describe task to be performed/items to be purchased/bill to be paid:

30016 01	prace or business.		
	*		
Amount of	funds:		
	Check \$		
	Cash \$		
Agreed, the ab	ove is correct information		
	Signature of Client Representative _		
	Agency		
	Signature of Client	 The state of the s	
H	Date:	(Client's Con	\

PART E

Describe items purchased, or bill paid:

Store of	prace or business.	
-		
Amount of	funds returned to client:	
	\$	
greed the abo	ve is correct information.	
	Signature of Client Representative	
	Agency	
	Signature of Client	 to the contraction of the contra
	Date:	

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Describe items purchased, or bill paid:

Store or place of business:	
Amount of funds returned to client:	
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Agreed the above is correct information.	
Circular C. Client Depusementation	
Signature of Client Representative	
Agency	
ngency	•
Signature of Client	
	100
Date:	
	•

REFERRAL LOG

Agency	

Date_____Month Year

Date	Name	Referred For	Referred To	Follow-up	Disposition	f of Contacts	Escort Required	Type of referral
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INFORMATION TALLY SHEET

Location Repair/Maint Vard Work Friendly V./TR Ed/Rec Vol Act. Emergency Income Maint Case Mngt Special Trans Escort Live-in Uousekeeper Homemaker Protective Serv	On-material hour		ON T	TALLY SHEET			ll (Revised	
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TYPE OF SERVICE PROVIDED Info/simple: Info/complex: Other: SOURCE OF CONTACT Self: Spouse: Friend/Relative: Agency: Other: Disposition of Request Subject of Request Information Only Centar Service Other Agency Unable to Held TOTAL Activation Self: Spouse: Other Agency Unable to Held TOTAL Card Work Friendly V./TR Each Regary Other Agency Unable to Held TOTAL Total Work Service Other Agency Unable to Held TOTAL To		TIF		CONTACT				T
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Homemaker Home	NEXT DECEMBATION OF BUILDING STREET							MANAGED THE STREET STREET
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	Dental					-		
					CHRONICAL SERVE			
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TOTAL	CT.							
	TOTAL							

REQUEST FOR WAIVER

				ì	
	Name of Agency requesting wai	ver	New Review	Income	OPI Guidelines
•			-1		AAA Guidelines
	Name of Client	5.	CTS Case Numbe	_ Ag	e Living
	Briefly describe the situatio			p-y Ot	Arrangemen her Other
	(Attach a copy of the latest	101 & 102,)	Ag	ency Other Spec
	Resources Investigated				
	Services Requested		Outo	ome	
•			9.		
	Signature of Counselor	Date		of Signature	Date
•					Date
		O NOT WRI	Signature TE_BELOW_THIS_LI	<u>NE</u> AA	
	E	O NOT WRI	Signature TE_BELOW_THIS_LI	<u>NE</u>	Date Denied AAA
	Request is: Approved AA	O NOT WRI	Signature TE_BELOW_THIS_LI	<u>NE</u>	DeniedAAA
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PORTLAND HUMAN RESOURCES BUREAU SOCIAL SERVICES DIVISION

PROCEDURES FOR CONTRACT MODIFICIATIONS

WHY?

Contract modifications are required in the following situations:

- -change in total contract amount (increase or decrease)
- -changes in staff salaries
- -changes in staff positions to be supported through the contract
- -changes in line item budget
- -changes in number or type of services to be provided
- -other substantial changes

HOW?

Contracts may be modified in 3 ways:

- -ordinance-authorized by City Council
- -contract change order-approval by Social Services Manager , Human Resources Bureau Executive Director, and Commissioner-in-Charge
- -initial-by both parties

Type of Change

Total funds increase/decrease
Total same line item changes
Staff salary
Staff position
Service Objectives
General/special conditions
Other substantial changes
Clerical errors

Modification Procedure

Ordinance
Change Order
Change Order
Change Order
Change Order
Ordinance/change order
Ordinance/change order
Initial by both parties

PROCE DURE:

A. Initiated by City:

 The City shall inform the Contractor in writing what and why changes are required, what information (if any) is needed from the Contractor to make such changes and what modification procedures will be utilized.

- City staff shall be responsible for obtaining necessary materials from the Contractor or shall prepare revised materials (to include revised contract or project applications pages) and amendment form, as necessary.
- 3. Contractor shall review material and indicate approval formally or informally.
- 4. If an Ordinance is required:

-City staff shall prepare and file Ordinance

-City shall notify Contractor of action on Ordinance

- -If authorized by City Council, Contractor shall sign three (3) copies of amendment (if not already signed) and return to designated City office
- -City staff shall obtain necessary City signatures
- -Amendment goes into effect when both parties have signed and the changes are documented in the City Auditor's Office
- -Fully signed copy shall be returned to the Contractor
- 5. If change order procedure is utilized:

-City staff snall prepare change order

- -Program Staff, Accountant, Division Manager, HRB Executive Director, and Commissioner-in-Charge shall review and indicate approval
- -Contractor shall sign Amendment and return to City
- -Amendment goes into effect when City and Contractor signatures are obtained

B. Initiated by Contractor:

- 1. Contractor shall submit a letter to the Unit Director requesting modification. This letter should contain the following information:
 - a. Specific changes desired (e.g. increase printing by \$500, decrease local travel by \$200 and decrease office supplies by \$300).
 - b. Reason or need for changes (e.g. the newsletter mailing list has doubled so more copies are printed; counselors are carpooling in an effort to save gasoline).
 - c. Statement regarding how these changes will affect the provision of services (e.g. line item changes are more consistent with actual spending patterns and services will continue to be delivered as specified in the contract).

2. The Contractor shall prepare revised project application pages as follows:

a. BUDGET CHANGES

Budget Worksheet

The <u>budget worksheet</u> must include the following columns for each funding source to be modified:

current
+ or revised

If the contract includes a funding source which is not to be modified, a column must be included for this current breakdown.

If the contract includes more than one funding source, the budget worksheet must also include columns for the following:

current total
total + or - (omit if only 1 funding
revised total source changes)

The <u>budget worksheet</u> must include the name of the contract agency and the contract number in the upper left hand corner.

The <u>budget worksheet</u> must include the date of the revision in the lower right hand corner (this date should correspond with the date of the letter requesting the modification).

(SEE SAMPLE)

(2) Budget Justification Sheets

A full set of original budget justification sheets must be submitted, showing the total justification as revised. It is not necessary to show + or - on the justification sheets.

The budget justification forms should be consistent with the budget worksheet columns for the revised funding for each source and for the revised total.

Even if a budget justification sheet does not change, a new original must be prepared (e.g. pink sheet, typed original) to meet the contract requirements of the City Auditor's office.

Each budget justification sheet must be completed in full:

DATE - date of revision request (put this new date even if no changes were made on a particular page.

PROJECT NUMBER - contract number assigned by the City.

PROJECT TITLE - name of agency and service (if there are multiple contracts with the Human Resources Bureau e.g. PACT Senior Service Center).

(3) Miscellaneous Comments on Budget Changes

All changes shown on the budget worksheet or the budget justification pages should be addressed in the letter requesting the modification.

A modification is <u>not</u> required for any line item changes in materials and services in which that line will not be over-expended by 5% of the line item or \$1,000, whichever is less. Formal modification is not required for lines which will be underexpended.

e.g., if line 420 in the contract is \$1,000 and if there is an expected overspending of \$48, a contract modification is not required because \$48 is less than 5% of \$1,000.

If this \$48 will come from line 310 office supplies, no change is required because you will simply underspend line 310 by \$48.

Any changes in staff positions (increase in salary, change in % of time or number of months on project) requires a modification. A modification is not necessary if an individual is being paid at a lower <u>rate</u> of pay for a given position.

If an authorized position is to be filled by a different person, please notify the City accountant to assist in speedy processing of your invoices. A contract modification is not required.

b. SERVICE CHANGES

(1) OBJECTIVES - (Project Narratives, Section 3)
A revised objective section should be submitted showing the revised number or type of services to be provided or the revised period in which services will be provided.

(The need for these changes and the impact should be discussed in the letter requesting the modification).

(2) ACTIVITIES - (Project Narrative, Section 4)

Revised activities pages must be submitted only if changes are made. These activity pages will be used as a basis for monitoring the provision of services, so they should reflect current practices and procedures.

. OTHER PROGRAM OR MANAGEMENT CHANGES

Other program or management changes will be handled on a case by case basis. Consult the City Staff responsible for contract development for specific requirements.

- 3. Contractor shall submit letter and revised pages as described above to Human Resources Bureau Unit Director.
- 4. Social Service Unit staff shall review the request for completeness and impact and shall make a determination about which modification procedure shall be utilized.
 - a. If Unit Staff supports the requested change and if an Ordinance is required, City Staff shall prepare the contract amendment prepare the ordinance and complete the regular Human Resources Bureau ordinance review process. If authorized by City Council, the Contractor shall sign 3 official copies and return to the City for City signatures and processing. A signed copy will be returned to the Contractor.
 - b. If unit staff supports the request and if a change order is to be used, City staff shall prepare the change order.

The contract change order along with the letter of request and modified pages shall be submitted for review and approval to our Accountant, Manager of Social Services, Human Resources Bureau Executive Director and the Commissioner-in-Charge.

If approved, the original change order shall be filed in the City Auditor's Office. Copies shall be provided to the Contractor, the Fiscal Unit and the responsible Program Unit.

The Contract change order becomes effective when all City signatures have been obtained.

c. If Unit Staff does not support the request, the Contractor shall be notified. The request may be denied or additional information or documentation may be requested.

SCHEDULE OF MODIFICATIONS

Contract modifications will be accepted within 30 days of receipt of completed quarterly progress reports or at other times as directed or approved by the responsible Program Unit.

SOCIAL SERVICES DIVISION CONTRACT REIMBURSEMENT PROCEDURES

Reports are due monthly on the fifteenth (15th) working day following the end
of the month. Reimbursement request shall be mailed directly to the Accounting
Unit:

Human Resources Bureau Social Services DIvision Accounting Unit 522 S.W. Fifth Ave., 8th Floor Yeon Building Portland, Oregon 97204

- 2. Reports not received by the deadline shall not be processed until the next month. This will result in a delay in payment.
- 3. City forms must be used. If additional forms are needed, please contact the Accounting Unit (248-4752).
- 4. Materials to be submitted each month are as follows:
 - a) A separate Reimbursement Request Form for each funding source and each service category requiring City reimbursement as included in the approved contract budget.

 e.g. -- I & R -- III-B
 Admin. -- OPI
 Admin. -- General Fund
 Meals -- III-C-1
 General Fund
 Other
 - b) A Reimbursement Request Form for Required Match, as included in the approved budget.
 - c) A Reimbursement Form showing Project Income/Contributions collected.
 - d) A Reimbursement Form showing total City reimbursement.
 - e) Supporting documentation showing proof of payment (attached to respective Reimbursement Request Forms). This may include:

copies of checks copies of bills payroll register etc.

5. Supporting documentation is to be attached to each request form, including the Required Match (copies of documentation are not necessary for the Total City Reimbursement).

For each request form, documentation is to be grouped by line item. (Attach adding machine tape to each group of supporting documents.)

83.

Please Note: For purposes of fiscal reporting, <u>Match</u> included in the contract requires the same documentation as City Support requested.

- 6. If a piece of documentation is applicable to more than one funding source (or match), write on the supporting documentation how much is to be applied to each funding source/service category.
- 7. The "indirect cost" line item may be used to cover any costs incurred in support of the services included in the contract. Documentation/proof of payment must be submitted for each reimbursement requested.
- 8. Grant or Agency policy <u>requires</u> that expenditures be reported in dollars and cents, *DO NOT ROUND TO THE NEAREST DOLLAR!*
- 9. Reimbursement requests must be typed or written in ink.
- 10. Reimbursement Request Forms must be signed in ink by an authorized person designated by the Agency. Each agency must submit to the City the names of all persons authorized to sign these reports. The Agency is responsible for notifying the City in writing of any changes in authorized signatures.
- 11. The reimbursement request must be made against the current authorized contract. Each agency is responsible for notifying appropriate personnel of budget changes.
- 12. Incomplete or incorrect Reimbursement Request Forms will be returned to the Contractor for completion or correction.
- 13. Match expenditures will be analyzed quarterly as part of the monitoring procedures. Corrective action plans will be developed if necessary to assure contract compliance.

Corrective action may include: withholding of funds, suspension, or termination of the contract.

If match is not produced in accordance with the approved contract by the third (3rd) quarter of the budget year, the City will reduce its contribution to maintain the established ratio of shared costs. (For AAA District Centers, this ratio is a minimum of 90/10 City/Agency share for Discretionary Services. For other contracts, the level of required match has been negotiated.)

- 14. Upon receipt of completed reimbursement forms, the Accounting Unit staff reviews the request for accuracy and compliance with the approved budget, prepares payment authorization, and submits the reimbursement package to the Program staff.
- 15. Program Staff reviews the package and signs off, if request complies with regard to appropriate service delivery. Reimbursement request will be held until Program reports are received.
- 16. Principal Accountant reviews the package, approves payment, and forwards the package to Accounts Payable at City Hall.

- 17. Accounts Payable reviews the package, approves payment, and processes the package for the computer to fill out the warrant (check). Computer runs are made every Tuesday and Thursday evenings.
- 18. Checks are returned to Accounts Payable for verification of computer run.
- 19. The computer run is forwarded to the Auditor's Office for auditing and release (mailing) of the warrant.
- 20. Total estimated turnaround time is two weeks from the time a completed package leaves the Human Reources Bureau. HRB staff can usually complete its work within two days, if the requests are complete and correct, and program reports have been received.
- 21. In the event of an emergency or other unusual circumstances, as approved by the Principal Accountant, a manual warrant may be issued within 72 hours. A manual warrant process will not be utilized on a regular basis.

We hope that these procedures will clarify what is expected of Agency staff in the filling out and processing of these documents. If you have any questions or need further information, please feel free to call the Accounting Unit or Social Services Contract Management staff at 248-4752.

	Address			. !	Accounting U 522 SW Fifth Portland, Or	Ave., 8th : regon 97204	Fl. Yeon Bl
	CityState _		-		Phone: 248-	-4752	
	Contract #	Contract Pe	eriod: F	rom		То	
	Funding Source_			Servic	e Category_		
	Advance Received		F	Reimbu	rsement Req		
CODE	OBJECT TITLE	CURRENT PERIOD REQUEST	YEAR TO		CURRENT BUDGET	BALANCE	onth & year
110	Full-Time Employees				 	-	
120	Part-Time Employees						-
70	Benefits						-
100	Total Personnel Services						es grouped by tape to each CTTV NO LATER
210	Professional Services						T e e
220	Utilities						
230	Equipment Rental						
240	Repair and Maintenance						d g
250	Miscellaneous Services						ta t
310	Office Supplies						H 9 E
320	Operating Supplies						iture liture line
130	Repair and Maint. Supplies						s or expenditures adding machine ta
340	Minor Equipment and Tools						ne in in
380	Other Commodities-External						sts or experiment
110	Education						ii e
120	Local Travel						i i di
130	Out-of-Town Travel						all costs or (Attach addis.)
140	Space Rental						T ts ts
490	Miscellaneous						All cos (Attac
520	Printing Services						1 1 E
550	Data Processing Services						B
560	Insurance						
570	Telephone Services						fe f
90	Other Services-Internal						
	Others, Specify Below						loc at the
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							in the line
200 500	Total Materials & Services						ATTACH TO THIS INVOICE: 1. Supporting documentation for expenditure object category. group of supporting documents
620	Buildings						
630	Improvements						Itin Of
640	Furniture & Equipment			t		The Control of the Landson Street, and	
600							Suppor expend group
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	Matter and the property of the						

1. Urban League of Portland, Inc. \$116,093

2. Hollywood Senior Center, Inc. \$ 70,505

ORDINANCE NO. 449873

An Ordinance authorizing agreements with the Urban League of Portland, Inc. (UL); and the Hollywood Senior Center, Inc. (HSC) to provide district senior center services to the elderly of Portland/Multnomah County for the period July 1, 1980, through June 30, 1984, in the amount of \$186,598 for the period July 1, 1980, through June 30, 1981, under the Human Resources Bureau, AU 380, and declaring an emergency.

The City of Portland ordains:

Section 1. The Council finds:

- 1. Pursuant to Ordinance No. the City approved the FY 1980-81 Annual Plan of Action for the Area Agency on Aging which includes the provision of district senior center services of information, referral, case management, and support services for the elderly in Portland/Multnomah County.
- 2. In accordance with Bureau policy, the bid process was utilized to determine who the Contractors would be for these two districts.
- 3. Funds have been appropriated in the Human Resources Bureau's FY 1980-81 Budget to continue these services subject to Council's adoption of the FY 1980-81 City Budget.
- 4. Continuation of the District Senior Centers during the four year period is contingent upon availability of funds on a year-to-year basis.
- 5. Costs of the District Senior Centers for FY 1980-81 shall not exceed the following amounts: Near Northeast (UL) \$116,093, and Northeast (HSC) \$70,505, for a total cost of \$186,598. Match is also included in each contract in the amounts of UL, \$5,802, and HSC, \$3,355.
- The Urban League of Portland and the Hollywood Senior Center are duly constituted and legal non-profit corporations and are certified by the Bureau of Financial Affairs Contract Compliance Division as EEO Affirmative Action Employers.
- 7. It is therefore appropriate that the Commissioner-in-Charge and the Auditor be authorized to execute, on behalf of the City, agreements with the specified Contractors as set forth in Exhibit "A" for the period July 1, 1980, through June 30, 1984.

NOW, THEREFORE, the Council directs:

a. The Commissioner-in-Charge and the Auditor are hereby authorized to execute on behalf of the City agreements with the specified Contractors as set forth in Exhibit "A" for the period July 1, 1980, through June 30, 1984.

Section 2. The Council declares an emergency exists because delay in enactment of

(Q)

ORDINANCE No.

this Ordinance will result in disruption of district senior center services to the elderly in the near northeast and northeast districts; therefore, this Ordinance shall be in force and effect from and after passage by the Council.

Passed by the Council, JUN 2 6 1980

Commissioner Francis Ivancie E.E.Hepburn:mem June 19, 1980

Auditor of the City of Portland

Page No. 1 of 2

THE COMMISSIONERS VOTED AS FOLLOWS: Yeas Nays Ivancie Jordan Lindberg Schwab McCready

FOUR-FI	FTHS CALENDAR
Ivancie	
Jordan	
Lindberg	
Schwab	
McCready	

Calendar No.2267

ORDINANCE No. 149873

Title

An Ordinance authorizing agreements with the Urban League of Portland, Inc. (UL) and the Hollywood Senior Center, Inc. (HSC) to provide district senior center services to the elderly of Portland/Multnomah County for the period July 1, 1980, through June 30, 1984, in the amount of \$186,598 for the period July 1, 1980, through June 30, 1981, under the Human Resources Bureau, AU 380, and declaring an emergency.

Deputy

Filed____

	☐ Completed ☐ Not required
	Bureau Head: Ema Etypour Erma E. Hepburn
	NOTED BY
	NOTED BY
	City Attorney
	City Auditor
JUN 1 9 1980	City Engineer
GEODGE VERVOUGU	
GEORGE YERKOVICH	
of the CITY OF PORTLAND	

INTRODUCED BY

Commissioner Francis Ivancie

NOTED BY THE COMMISSIONER

BUREAU APPROVAL

Date:

6-19-80

Affairs

Safety

Works

Bureau:

Prepared By:

Human Resources

E.E.Hepburn
Budget Impact Review:

Finance and Administration

Female Jan 1 Jan 1

THE COMMISSIONERS VOTED AS FOLLOWS:

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Schwab), Astronomy			
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FOUR-FIFTHS CALENDAR			
Ivancie			
Jordan			
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Schwab			
McCready			

Calendar No.2267

ORDINANCE No. 149873

Title

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	Erma E. Hepburn	*
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	NOTED BY	
	City Attorney	
	City Auditor	The second second
FiledJUN 1 9 1980	City Engineer	<u>/«</u> C
GEORGE YERKOVICH		
Auditor of the CITY OF PORTLAND		

Deputy

INTRODUCED BY

	Commissioner Fra	ncis Ivancie							
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	E.E.Hepburn	6-19-80							

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Erma	Ε.	Hepburn `		Γ.,	

☐ Not required

Budget Impact Review:

☐ Completed

	NOTED BY	
City Attorney		
City Auditor		K
City Engineer		