### **Portland Housing Bureau's Rental Services Office**

Overview of History and Programs



#### 2019/20 Fiscal **Year Begins**

*\$2 million in services with 6.0 FTE* Mediation Pilot Landlord-tenant mediation services **Expanded Landlord-Tenant Education** Materials and education for landlords and tenants 

#### **Rental Services Office Programs and Services**

(Fiscal Year 2019-2020)





#### **Rental Services Office Staff Work**



## **Rental Services Office Funding by Source**



# **Rental Unit Registration Fee Framework**

Fiscal year 2019-2020 budget note to bring a fee to City Council in July 2019

- 1. Rental unit registration fee revenue will fully cover Rental Services Office costs once reaching terminal compliance
- 2. Rental unit registration fee revenue will provide resources for expected annual maintenance costs for an expanded rental registration system
- 3. The rental unit registration fee will be structured as a flat per unit fee, due annually
- 4. The rental unit registration fee will be adjusted in the future to account for inflation or deflation
- 5. Regulated affordable housing at 60% AMI and below will be exempt from paying the fee
- 6. Rental unit registration fee revenue will be used exclusively for the Rental Services Office