State of Oregon and the Oregon Cooperative Purchasing Program (ORCPP) <u>thru</u> ORCPP AGREEMENT #2610

Ordinance #188168

Cellco Partnership dba Verizon Wireless 7600 Montpellier Rd. Laurel, Maryland

RE: Wireless Data, Phones, Accessories and Service Plans

SPECIFICATIONS FOR PRODUCTS / SERVICES: Cellco Partnership dba Verizon Wireless (Contractor) shall provide Wireless Data, Phones, Accessories and Service Plans for the City of Portland as described in the State of Oregon Agreement # 2610. The prices shall be as set forth in the State of Oregon Agreement #2610.

EFFECTIVE DATE AND DURATION: The term of the City's participation in this Agreement shall begin on July 1, 2016 and shall expire on October 31, 2019 unless terminated sooner by the City of Portland.

CONSIDERATION: The City agrees to establish a not to exceed \$7,500,000.00 for receipt and acceptance of wireless data, phones, accessories and service plans. Interim payments shall be made to the Contractor in accordance with the schedule as identified in the State of Oregon agreement # 2610.

DELIVERY: All equipment, goods and/or materials, or services shall be FOB to the City of Portland, Bureau of Technology Services (BTS), 3732 SE 99th Avenue, Portland, OR 97266 as specified on the bureau's DPO.

RESTRICTIONS: BTS only

CITY OF PORTLAND Chlef Procurement Officer

Approved as to form:

January 4, 2017

Cily Attorney

Attached: State of Oregon Agreement # 2610

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Supplier Address Contract # cellco partnership 2610 7600 Montpelier rd Revision # 3.1 laurel, MD 20723 **Revision Date** 10/13/2018 Contact: Bob Fletcher **Contract Start Date** Phone: 1 (503) 312-3000 10/25/2012 Fax: **Expiration Date** Email: bob.fletcher@verizonwireless.com 10/31/2019 **Supplier Number** 16428 **Attachments Exist** Secondary Suppliers Do Not Exist All dates are mm/dd/yyyy **Contract Administrator Receiving Address Contract Filed At** DAS PS State Procurement Office See purchase order 1225 Ferry Street SE, U140 Salem, OR 97301-4285 Contact: Pam Johnson Phone: 1 (503) 378-4731 Fax: 1 (503) 373-1626 Email: pam.johnson@oregon.gov Revision #1: Update certificate of liability insurance expirations. 6/20/16 ns Amendment #3 Effective April 22, 2016, Changes from WSCA to NASPO ValuePoint name change and changes to Section 8 Order of Precedence. Amendment #2 Effective 4/15/16 the Participating Addendum has been extended and is coterminous with the Master Agreement. Revision #1: Update Certificate of Liability Insurance expirations. 6/19/2015 ns Amendment # 1 issued - to view this amendment, please click on "Attachments Exist" button above. Revision # 3 Added Search works for Wireless, Verizon ***** Revision # 2 10/7/13 Contract manager has changed from Lori Norlien to Pam Johnson *********** Revision # 1 issued to open this contract up to ORCPP members. **Header Comments** NASPO ValuePoint formerly known as WSCA-NASPO VERIZON Wireless FOR INQUIRING ABOUT EQUIPMENT/SERVICES, PLACING ORDERS AND MAKING CHANGES TO EXISTING

ACCOUNTS.

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1. FOR STATE AGENCY'S AND ORCPP MEMEBERS, YOU MUST CONTACT BOB FLETCHER @ (503) 312-3000 OR EMAIL: BOB.FLETCHER@VERIZONWIRELESS.COM This price Agreement is for the following Goods/Services: **** ********* ************************* Wireless Data, Wireless Phones, Accessories and Service Plans This is 1 of 4 Price Agreements Awarded for the category of items/services listed: Wireless Communication Services and Equipment ********************************** Authorized Users: -State Agengies -ORCCP Members Mandatory Usage: This Price Agreement is a mandatory contract for all Oregon State Agencies under DAS authority. Pricing Information: 22% ACCESS DISCOUNT ON ANY RATE QUALIFYING VOICE PLAN \$34.99 or higher \$15.99 0 shared minute plan \$18.99 O shared minute Push to Talk plan \$39.99 unlimited mobile broadband plan Voice and data bundle plans - include unlimited data, unlimited messaging. FLAT PLAN: \$8.99 PER MONTH W/\$0.10 PER MIN. CAN ATTACH \$5.00 PER MONTH FOR EITHER 1,000 MOBILE TO MOBILE MINUTES OR 1,000 NIGHT AND WEEKEND MINUTES. 25% DISCOUNT ON ALL ACCESSORIES Phones/Devices come with a 1 year warranty Order and Delivery Information: FOR STATE AGENCY'S AND ORCPP MEMEBERS, YOU MUST CONTACT BOB FLETCHER @ (503) 312-3000 OR EMAIL: BOB.FLETCHER@VERIZONWIRELESS.COM State Agencies procuring Wireless Data Services under WSCA are required to submit TSO

(Telecommunications Service Order) to the SDC (State Data Center). Include in the body of

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the TSO the vendor, plan and equipment needed. The TSO can be submitted using the Online Remedy system, TOES or paper. A sample of the TSO in located in the attachments.

Authorized Purchasers may purchase Products and Services under the State Price Agreement by submitting a Purchase Order to Contractor in accordance with the terms of this State Price Agreement.

No language contained in a Purchase Order shall vary, amend, modify, or add terms or conditions to the State Price Agreement or a Contract. The substantive provisions of any Purchase Order shall be limited to: State Price Agreement identification, identification of

purchaser, designation of Products and Services ordered, quantity, delivery schedule, delivery or performance location, and invoicing address.

State Agencies and other Authorized Purchasers may use their own forms for Purchase Orders to purchase Products or Services under the State Price Agreement. However, to the extent that the terms of such Purchase Orders include terms different than those set forth the terms of the Addendum supersede such contrary terms. Further, each Purchase Order from an Authorized Purchaser shall contain on the front page, the following language:

THIS PURCHASE IS PLACED AGAINST THE STATE OF OREGON STATE PRICE AGREEMENT 2610 THE TERMS AND CONDITIONS OF THE AFORESAID STATE PRICE AGREEMENT APPLY TO THIS PURCHASE AND SUPERSEDE ALL CONFLICTING TERMS AND CONDITIONS, EXPRESS OR IMPLIED.

Authorized Purchasers may submit Purchaser Orders by the traditional submission method and by online submission method.

Authorized Purchasers may purchase Products and Services by electronic Purchase Order, by credit card, or through Contractor's online purchasing system. Any electronic, credit card,

or online purchase used in connection with this agreement shall be considered Purchaser Orders. Any Contractor online purchasing system or electronic purchasing system shall include the required Purchase Order language described below in heading; Mandatory Purchase Order Language.

Authorized State Agencies shall use either the general State-approved Purchase Order referencing the Price Agreement number, or their own internal Purchase Order. Authorized Purchasers other than State Agencies shall use their own Purchase Orders to make purchases from Contractor and the State Price Agreement, in accordance with the terms set out in the Master Price Agreement.

Contractor's hours of operations shall be maintained for service and support, on-line ordering, general ordering and walk-in orders during normal business hours by each geographic location.

Contractor shall provide an order receipt acknowledgement to Authorized Purchasers within one (1) business day after receipt of an order from Authorized Purchasers. The order receipt acknowledgement must include the following:

- 1. Equipment and service plan purchased;
- 2. Contractor order number;
- 3. Authorized Purchaser order number or Purchase Order number;
- 4. Authorized Purchaser's name and subscriber's name;
- 5. Bill to address;
- 6. Ship to address;
- 7. Ordering department;
- 8. Account information; and
- 9. Additional information required by Authorized Purchaser in the order.

Contractor shall notify the representative within one (1) business day after order acknowledgment if an item is out of stock.

Contractor shall provide confirmation of an Authorized Purchaser's order shipment. The shipment confirmation procedure must contain the following information:

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- 1. Phone number for new lines;
- 2. Electronic serial number ("ESN");
- 3. Date shipped;

Tracking number;

- 5. Account number;
- 6. Authorized Purchaser's name and subscriber name; and
- 7. Additional information mutually agreed upon by Authorized Purchaser and the Contractor.

Contractor shall provide account changes or termination acknowledgements within 24 hours of

Authorized Purchaser's change or termination request.

To the extent necessary, Contractor shall provide transition service for Authorized Purchasers to Contractor's Service and Equipment.

Customer Service and Customer Service Representatives. Contractor's customer service and technical support shall be available 24 hours a day, seven (7) days a week for Authorized Purchasers to answer all support questions, including but not limited to hardware problems, service problems and network issues. Upon submission of a Purchase Order by Authorized Purchaser, Contractor shall provide Authorized Purchasers with procedures or directions for accessing Contractor's customer service and technical support.

See Trailer Comments for all information in regard to Purchase Orders.

+ Mandatory Purchase Order (PO) Language: This purchase is placed against the Western States Contracting Alliance Master Agreement No. MA1907. The terms and conditions of the Master Agreement and the Participating Addendum entered into by the State of Oregon, Contract No. 2610 apply to this purchase and supersede all conflicting terms and conditions, express or implied. Delivery Information: ******* Contractor shall provide Authorized Purchasers with the following: 1. Freight and deliveries prepaid by the Contractor, to the receiving point destination upon order, within the State of Oregon; and 2. Urgent delivery in disaster and emergency situations. In said cases, Contractor may provide expedited delivery (e.g., Overnight Fed-X, UPS, or schedule pick of equipment at a retail center). Contractor shall provide Authorized Purchasers a packing slip with all shipped orders with the following: 1. Representative's name, section or unit name, location (street address, building, floor, and room number);

2. Designated contact or name of ordering person (if different than representative);

3. Billing address;

4. Ship-to address;

5. Contractor order number;

6. Authorized Purchaser's order number (purchase order number), if applicable;

7. Description of items;

8. Additional information required by each Authorized Purchaser; and

9. Itemized each product in packages containing more than one item.

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Contractor shall ensure for new subscribers, shipped equipment is activated, registered, and ready for use, unless specified otherwise

Delivery F	tequirements		
See Sect	ion 3.5.16 of	the WSCA Master Agreement	
Payment 7	Terms		
Net 45			
FOB			
(Not App	licable)		
Item #	Quantity / Unit	Description	Unit Cost
1 1 EACH		Commodity No. 725-51-30	\$1.00
		CELLULAR PHONES, COMPLETE UNITS (BRAND LISTED OR EQUAL)
Mandaton	or Convenience	Renewal Option	Current Amendment Value
manualor	of conventence	iteliewal Option	ourient Amenument value

Mandatory or Convenience	Renewal Option	Gurrent Amendment value
Mandatory		\$0.00
Minimum Order		Previous Contract Value
N/A		\$1.00
Return Policy		Current Amended Value
See Section 3.7 of the WSCA Master	Agreement	\$1.00
Warranty		
See Section 39 of the WSCA Master	Agreement	
Best Value Analysis	1. It	
Freight/Surcharge		

Trailer Comments

Wireless, Verizon, Cell Phone, Service Plans, Cellular