



Portland Housing Bureau

Mayor Ted Wheeler • Director Shannon Callahan

Rental Services Commission

Tuesday, February 19, 2019

2:30 p.m. – 5:00 p.m.

Portland Housing Bureau

421 6th SW Ave., Suite 500

Portland, OR 97204

Rental Services

Existing RSO Services

- **Education** – Fair Housing, Landlord Training, Renter Rights, Culturally-Specific Outreach, Affordable Housing Providers
- **Legal Services** – Fair Housing, Renter Legal Assistance, expungement, FED Pilot
- **Social Services** – Renter Advocacy, Expungement, rent assistance, referrals to housing assistance, payment of fees, health and safety
- **Housing Assistance** – Fair Housing Enforcement, Health and Safety Relocation Assistance, FED Pilot
- **Other** – Policy and Planning

Rental Services Brainstorming

For our February meeting, please take some time to think through what services you would like to see provided by the Rental Services Office (RSO) of the Portland Housing Bureau. We will be organizing ideas of services by the same categories used to organize our existing services.

- **Education**
- **Legal Services**
- **Social Services**
- **Housing Assistance**
- **Other**

Online Resources

These resources are intended to give you an idea of what services are offered by other Cities.

Rental Registration Websites

- [New York City](#)
- [Los Angeles](#)
- [Houston](#)
- [Phoenix](#)
- [Philadelphia](#)
- [Dallas SF](#)
- [Dallas MF](#)
- [San Jose](#)
- [Seattle](#)
- [Boston](#)
- [Minneapolis](#)
- [Sacramento](#)
- [Boulder](#)
- [Gresham](#)

Other Websites

- [NYC Tenants Rights](#)
- [NYC Property Owner and Landlord Responsibilities](#)
- [Los Angeles Renters](#)
- [Los Angeles Property Owners](#)
- [Seattle Renter Resources](#)
- [Seattle Property Manager Resources](#)
- [San Jose Renters & Landlords](#)
- [Gresham Resources for Property Owners and Managers](#)
- [Gresham Resources for Tenants](#)