



CITY OF PORTLAND, OREGON



Bureau of Police

Ted Wheeler, Mayor

Danielle M. Outlaw, Chief of Police

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Integrity • Compassion • Accountability • Respect • Excellence • Service

REPORT TO COUNCIL

Date: August 21, 2019

To: City Council

From: Chief Danielle M. Outlaw

Re: Accept the 2018 Annual Report of the Portland Police Bureau

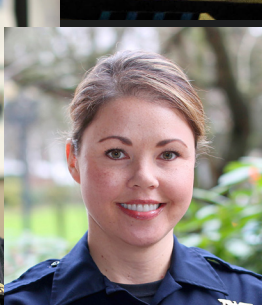
The Portland Police Bureau's Annual Report for 2018 (2018 Report) is attached. Pursuant to paragraph 150 of the Settlement Agreement in United States of America v. City of Portland, Case No. 3:12-cv-02265-SI, as amended, PPB shall issue a publicly available annual report which shall include a summary of its problem-solving and community policing activities. Prior to the 2018 Report being finalized and publicly released, it was provided to the PCCEP for its review and comment and was revised in response to that feedback. The Bureau is holding meetings in each precinct area on the 2018 Report August 14, August 21, & August 28 and is also now presenting the 2018 Report to Council, in accordance with Paragraph 150.

I recommend Council accept the report.

DMO/tr

PORTLAND POLICE BUREAU

ANNUAL REPORT 2018



Portland Police Bureau

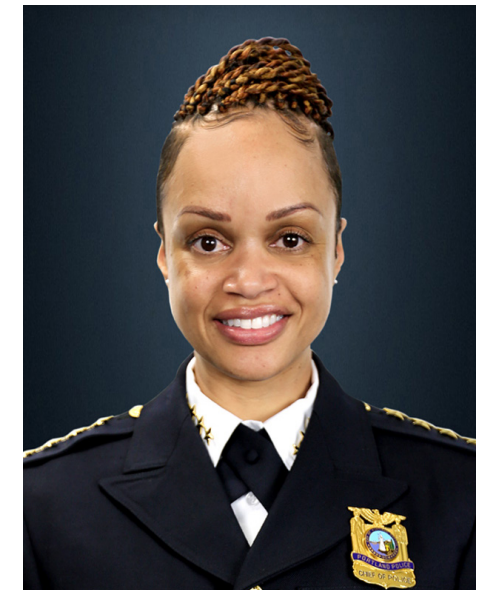
2018 Annual Report

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Front photo: PPB Training Complex, taken by Chelsea Rutherford, Training Division

Chief's Letter



We are pleased to present the 2018 Portland Police Bureau Annual Report.

When I was sworn in as Chief of Police on October 2, 2017, I committed to three goals: crime prevention and reduction; community engagement and inclusion; and organizational excellence. Information in this report directly relates to those three goals.

We need to be an organization that is introspective and accountable. My vision for the Portland Police Bureau is to not only be in line with national best practices expected for 21st Century Policing, but to raise the bar on all levels.

In this report, you will see just a snapshot of some of our accomplishments in 2018. I'm proud of the work that has been done over the last 18 months as well as the current creative strategies being employed.

You will also find our challenges. Primarily, many relate to our staffing shortage that affects every single division in the Bureau. Hiring has not kept up with retirements and we continue to face severe issues related to these vacancies. However, we continue to refine our recruitment efforts and have spent considerable time reviewing our hiring process to look for efficiencies and enhancements. We are also looking at our recruitment and hiring efforts through an equity lens to better understand any barriers for hiring diverse candidates. Our goal is to bring our staffing levels to authorized strength and we look forward to hiring and training the next generation of officers.

We have a full text version on our website of our accomplishments and challenges for those who want a deeper understanding of what is occurring within the organization.

We hope this report provides a clear understanding of the great work being performed each and every day on behalf of our community.

Best,

Chief Danielle M. Outlaw

Executive Summary

ACCOMPLISHMENTS

■ Organizational Excellence

Department of Justice: Continued to make great progress on DOJ Settlement agreement. Additional policies and training have been implemented. Please see DOJ Compliance for the full list (page 7).

Equity: Continued the support of the Bureau's implicit bias training, which every sworn member went through. Implemented procedural justice training, which is now incorporated into every aspect of the Bureau's policies and training.

Executive Development: Chief Outlaw directed the Training Division to look for more opportunities to design training for managers/future leaders. Conducted training for lieutenants and hosted an Executive Development day.

Internal Survey: Conducted surveys of sworn and nonsworn personnel on perceptions through the National Platform of the Police Foundation. The results will inform the Bureau's policies, training and internal procedural justice practices.

Leadership Team: Created the position of Deputy Chief. Promoted two Assistant Chiefs.

Staffing: Received 49 additional officer positions in the FY 2018-19 budget. Continued to look for ways to increase diversity as well as retention. Identified new avenues for recruitment; including open houses, college classroom presentations and applicant pool functions where interested candidates were exposed to the Bureau and the city. The Bureau hosted its the first interns from John Jay College and the University of Southern Mississippi, where the Bureau has been actively recruiting a diverse group of officer candidates.

Strategic Plan: Throughout 2018, the Bureau embarked on a year-long Strategic Planning process, which included community and internal input that will focus the Bureau's direction for five years.

Technology: With the help of the Bureau of Technology Service (BTS), the Police Bureau rolled out more than \$2 million worth of Mobile Desk Computers' replacements on time and on budget.

■ Crime Prevention and Reduction

Crime Statistics: In 2018, the NIBRS Group A reported crime remained stable compared to the prior year. (For a full description of NIBRS Group A reported crimes, visit: www.portlandoregon.gov/police/article/618535)

The majority of offenses experienced slight changes, while a few had larger increases or decreases. There was an 8% increase in reported assault offenses, which was almost two additional offenses reported per day in 2018 when compared to 2017. Weapons law violations also increased by 27%. In contrast, there were fewer larceny offenses associated with car prowls (-4%) and fewer motor vehicle thefts (-5%). Though motor vehicle thefts decreased, the number of cars stolen was still at levels approximately twice as high as 2014. Other property offenses experienced decreases including arson, burglary, and vandalism. See page 28 for 2018 Crime Statistics.

Executive Summary (con't.)

Collaborative Policing: Implemented the beginning of more collaborative policing model, where divisions come together to combine resources to focus on significant crimes and livability issues.

Data Driven Policing: Continued to roll out Tableau software designed to assist precinct and division leadership in fulfilling the Chief's expectation of using data to inform resource deployment and crime prevention and reduction strategies.

Gun Violence Reduction Team: Reviewed and revamped the way the Bureau responds to gun violence to create a more collaborative and widespread response. See page 19 for more information.

■ Community Engagement and Inclusion

Community Engagement App: Developed a Community Engagement Application for members to provide data on community engagement activities. Previously, there was no central place to acquire this information.

Community Engagement Events: Conducted community engagement activities, including a Bureau open house, precinct open

houses and the first-ever History Day at the Traffic Division in St. Johns. Created new Barbershop and Salon Forums to better engage the community in smaller groups to have productive discussions and receive feedback.

Homeless liaison position: Received funding for a homeless liaison position. This liaison position will help build relationships with all city partners, social service agencies and community members. The expected hire date is Spring 2019.

Enhanced Behavioral Health Unit: Added two Behavioral Health Response Teams, each consisting of an officer and mental health professional, to assist in conducting follow-up outreach and connections to service providers for potential clients in the behavioral health system, including those in the homeless community.

Training: Received authorization in the FY 18/19 budget for three new positions in the Training Division, focused on leadership, procedural justice and wellness. These positions will review and expand on current class curriculum and evaluate the long-term training in those areas. They will also enhance opportunities to address members' overall health and well-being.



Executive Summary (con't.)

CHALLENGES

■ Organizational Excellence

Facilities

The Bureau has aging facilities and will begin a facility plan in 2019. Many precincts struggle with appropriate space, including lockers. Central Precinct lacks a community room on the ground floor. When visitors come to the Justice Center, they must be checked in with identification and escorted to one of the conference rooms upstairs (per Bureau security policy), making it cumbersome for all involved.

Furthermore, the Property and Evidence Division continued to struggle with repeated break-ins at the property, mostly directed at the impounded derelict RVs.

Staffing

Staffing throughout the Bureau remains the number one challenge. Because responding to emergency calls for service was the number one priority, specialty units continued to provide rotational support for patrol and that affected

their workload as well. For example, the Traffic Division was required to provide rotational support 25 percent of the time despite the high number of traffic (fatal and serious) crashes. Staffing vacancies also affected the supervisory ranks (command and control), investigations and our administrative functions.



- Creating a Diverse Workforce:** The Bureau looked at its recruitment through an equity lens to address any barriers to attracting and hiring a diverse pool of candidates. The Bureau continued to enhance its social media and advertising to attract a more wide-range of candidates. In a tight job market, there also continued to be difficulty in recruiting professional staff members.
- Hiring Process:** The Bureau continued to struggle with the length of time it took to process applicants (approximately one year). The Personnel Division identified various touch points in the process, which contributed to this timeline. New efforts, such as incorporating new technology, implementing timelines for the various stages in the process and training investigators in best practices were initiated. The Bureau continued to examine ways to improve the efficiency without sacrificing the integrity of the system.
- Special events:** Special events (including unplanned and unpermitted events) took its toll on the Bureau's staffing levels. During some events, there was a delay in responding to Priority 1 emergency calls. Staffing levels also affected Bureau personnel in on-call positions. There were fewer personnel available to respond to assaults, robberies and fatal crashes. This contributed to widespread fatigue. Further, on weekends, the Entertainment District continued to be populated by thousands who traveled to a concentrated area to drink in local establishments. This utilized considerable police resources.
- Partners:** The Transit Division also faced critical staffing issues and despite funding, all agencies involved did not have enough staff to fill vacancies. The Transit Division reduced weekend service on the west side of the metro area and used higher rates of overtime to meet staffing needs.

Executive Summary (con't.)

Policy Review

DOJ-related directives require an initial review six months after enactment. Thereafter, the review schedule changes to annually. The Policy Development Team had to spend a large part of 2018 conducting the six-month reviews of those rather than working on other Bureau directives. It is hoped that the six-month reviews will be completed early in 2019, and the Team will be able to address other policies. Despite the large volume of work produced during the Team's two-year existence, there are more than 100 directives that still have not been reviewed by the Team.

Use of Deadly Force: The Portland Police Bureau understands the negative impact the six officer-involved shootings in 2018 had on those involved as well as our community. The use of deadly force impacted our efforts to build and maintain trust in the community. As part of the use of force review process, the investigation of these was forwarded to the Multnomah County District Attorney's Office for consideration to convene a Grand Jury. In addition, the Bureau conducted an internal administrative review of the incidents and the cases were scheduled to go before the Police Review Board (PRB), which is comprised of community members, Bureau members and representatives from the Independent Police Review. Lastly, the OIR Group, which is contracted by the City of Portland, will review these 2018 cases in the future. OIR published a report of prior officer-involved shootings in February 2018, and the Chief accepted their recommendations. For more information on the 2018 cases, visit:

<https://www.portlandoregon.gov/police/76653>
 For more information on the OIR report, visit:
<https://www.portlandoregon.gov/police/annualreport>

In addition, now that Oregon law requires the Grand Jury to be recorded, a significant amount of time passed between the date of the incident and the transcript's release. This can be several weeks or months until the community directly hears what occurred

from the officer's testimony. This is especially important in cases when the officer is the only witness or there are limited witnesses. We understand the impact of limited communication, and in the absence of it, how a false narrative can take hold and cause widespread misconceptions that further erode trust. We continued to work to get as much information out as quickly as possible to try to mitigate this.

Accountability/Trust: Despite many enhancements throughout the Internal Affairs review process, the Bureau still struggled to meet its 180-day timeline for the completion of other administrative investigations. The Bureau recognized the procedural justice implications inherent in these delays and the toll it took on all those involved, and we continued to work diligently to reduce the timeline.



Executive Summary (con't.)

■ Crime Prevention and Reduction

Data Analysis

The Police Bureau is fully utilizing data-informed policing. However, the biggest challenges for analysts in 2018 was the timeliness of some data. This was due to the backlog of reports processed by the Records Division, which struggled with a lack of adequate staffing.

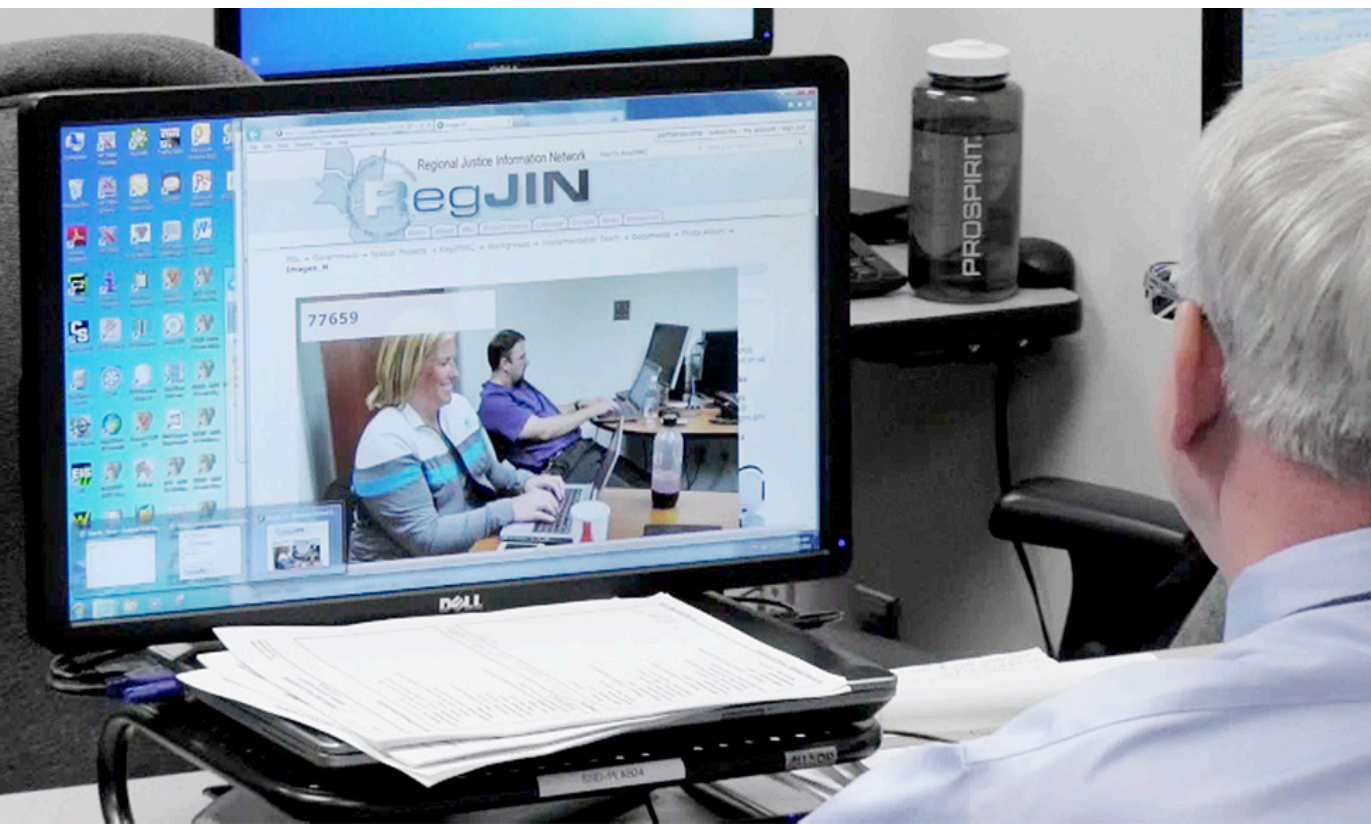
RegJIN

RegJIN replaced the Bureau's aging data system (PPDS) in 2015 and brought together metro area law enforcement agencies under one system. The system was not effective or did not work with many agencies' current technological foundation and they chose to leave RegJIN. Due to the agencies' withdrawal, the Bureau struggled to obtain timely police reports and data from our partner agencies. This made evidence-based, data-informed policing more difficult outside of the Portland area and drove up the Bureau's cost to maintain the system.

■ Community Engagement and Inclusion

Public Records Requests

The Public Records Unit had a significant backlog of records requests, driven in part by an increasing number of complex requests by media, as well as the lack of a sufficient number of personnel. To better respond, the Bureau committed to hiring more Records personnel and evaluated procedures for efficiencies.



Reporting directly to the Chief of Police is the Deputy Chief and three Assistant Chiefs (who oversee each of the Bureau's branches). Also reporting directly to the Chief is the Professional Standards Division, the Criminal Intelligence Unit and the Strategic Communications Unit.

PROFESSIONAL STANDARDS

The Professional Standards Division includes: the DOJ Compliance Team; Internal Affairs; the Force Inspector; the Employee Information System; and the Policy Unit.

DOJ Compliance

The Police Bureau continued to make great stride toward fulfilling the requirements of the DOJ Settlement Agreement. In its most recent compliance assessment, which covered the end of 2017, all of 2018 and 2019, the DOJ found the Bureau in substantial compliance in all PPB-related action items except six. This demonstrates a marked improvement from the previous report that found 37 outstanding items that were only in partial compliance.

To learn more about the status of the Settlement Agreement with the Department of Justice, visit:

<https://www.portlandoregon.gov/police/annualreport>

Employee Information System (EIS)

The Employee Information System (EIS) is an application that compiles information from the Police Bureau and other data sources to enable a comprehensive review of a sworn member's work performance. The use of EIS benefits the Bureau and sworn members alike by facilitating professional growth through a feedback process that reinforces the Bureau's management and accountability systems, standards and expectations.

Chief's Office

Accomplishments included:

- Marked increase in the compliance of supervisors' timely review of their officers' Employee Information System updates
- Utilized EIS information for a new risk management tool that expands on the domains of review beyond use of force
- Ensured RU Managers and supervisors to conduct prompt reviews of EIS records of employees new to their command and documented the review occurred in the EIS performance tracker (116B – 84% compliance)
- Conducted data analysis of units and supervisors to ensure compliance with required EIS reviews, while identifying patterns of activity (116C – 80% compliance)

Internal Affairs

The Internal Affairs Division is responsible for conducting administrative investigations into alleged policy violations by Portland Police Bureau members. Its goal is to complete investigations within 180 days, while producing a complete and thorough investigation to ensure procedural justice for both the community and Bureau members.



Chief's Office (con't.)

During a record-setting increase in case load and while operating short one administrative position, the Internal Affairs Unit improved timeliness, seeing average case duration drop to 159 days from 192 days in 2017. They also:

- Handled a record of 85 internally generated cases (B cases - 2017=51; 2016=56; 2015=34), and 271 citizen-related "C" cases (C cases-2017=196; 2016=227; 2015=168)
- Investigators averaged a case load of 19.4 for the year, on a 70-day timeline
- Completed 1,004 interviews, versus 604 in 2017
- Timelines for investigations significantly improved. The goal is resolution in 180 days and in 2018, it went from 57% meeting that goal to 83%

Information regarding allegations of police misconduct are published in the Independent Police Review Division (IPR)'s annual report. IPR also has an interactive dashboard of PPB misconduct allegations, misconduct complaints, dispositions and trends (2011-2019). Visit: <https://www.portlandoregon.gov/ipr/76848>

Force Inspector

The Force Inspector is a command position within the Professional Standards Division responsible for reviewing all uses of force and making recommendations regarding

improvements to the systems of accountability in relation to force management. The Force Inspector supervises a team of professional staff who conduct audits and analysis of force used by the Portland Police Bureau.

In 2018:

- The Force Inspector and analysts provided data analysis for multiple audits and use, including: the Annual Force Audit Report; the Annual Force Summary Report, 4-Quarterly Force Summary Reports; Independent Review Division Annual Data Request and more. For a complete list, visit: <https://www.portlandoregon.gov/police/annualreport>

Policy Unit

The Policy Development Team is tasked with reviewing existing Bureau directives and creating new directives to ensure alignment with best practices and promote accountability and excellence. In 2018:

- The Policy Development Team shepherded 30 directives through the entire enactment process in 2018. The team worked on an additional 46 directives that were in various stages of executive reconciliation. For the quantity and content of comments on directives in the review process, visit: <https://www.portlandoregon.gov/police/59757>



Chief's Office (con't.)

STRATEGIC COMMUNICATIONS UNIT

The mission of the Strategic Communications Unit is to provide strategic messaging and creative services and solutions to the community, media and Bureau members; increase transparency, trust and engagement through smart content, open data; and provide creative solutions and raise awareness by proactive messaging. The team uses traditional media, social media and a variety of other platforms to provide information and raise awareness about crime and traffic safety; as well as the organization and its members.

In 2018, the team issued an average of 75 news releases a month, and answered hundreds of news inquiries. The team worked on a variety of other projects as well, including reports, presentations to City Council and officer-involved shootings. The Unit raised awareness on a variety of subjects from distracted driving to domestic violence through monthly campaigns that crossed over all messaging platforms.

The Strategic Communications Unit also worked extensively with the Recruitment Team, and produced videos, graphics and social media posts to support their mission of hiring police officers.

CRIMINAL INTELLIGENCE UNIT

The Criminal Intelligence Unit (CIU) provides investigative support involving cases of organized crime, domestic and international terrorism, Homegrown Violent Extremists (HVE), threats to commit acts of mass and/or targeted violence, organized crime, and special investigative projects. CIU has a working relationship with the Federal Bureau of Investigation's Joint Terrorism Task Force (JTTF), in accordance with Portland City Council.

Additionally, CIU conducts threat assessments for major events, dignitary visits, and investigates threats to public officials or other high-profile individuals. CIU also monitors global events that may have a nexus to public safety in Portland.

In 2018, CIU conducted 64 assessments and investigations on threats of violence, including one investigation with the Joint Terrorism Task Force, resulting in a federal indictment for Transmitting Threatening Communications with Intent to Extort. Additionally, CIU assisted the U.S. Secret Service, U.S. Capitol Police, and other federal, state, and local law enforcement agencies on various investigations.



Precincts (Operations Branch)

Precincts (con't.)

Maps, locations and photos



North Precinct
 ★
 58 square miles
 449 NE Emerson • 503-823-5700

Central Precinct
 ★
 41 square miles
 1111 S.W. 2nd Ave. • 503-823-0097

East Precinct
 ★
 36 square miles; 736.6 street miles
 737 SE 106th Ave. • 503-823-5700

CENTRAL PRECINCT

Central Precinct is unique in that it contains six colleges or universities; a downtown core which an estimated 130,000 people travel to daily; the Entertainment District; numerous special events and protest activities; train and bus depots and the most social service and shelter facilities in the city.

In addition to patrol, Central Precinct has the following support units: Neighborhood Response Team; Houseless Outreach Car –Portland Patrol Inc. Bike Team; Bike Theft Task Force; Street Crimes Unit; Entertainment Detail; Behavioral Health Unit; Service Coordination Team

Accomplishments

In 2018, Central Precinct focused efforts on Southeast Hawthorne Blvd, reducing unwanted and disturbance calls by 58 percent. They also continued to focus efforts on reducing street crimes and drug dealing. As always, precinct personnel facilitated numerous large-scale events, including Rose Festival, Cinco de Mayo, protests and more.

EAST PRECINCT

With an approximate population of 225,024. East Precinct is predominantly residential, with area shopping and local businesses. East Precinct has the following support units: Neighborhood Response Team and the Sex Trafficking Unit.

Accomplishments

In 2018, East Precinct partnered with Park Rangers to focus on area parks, with higher crime rates: Lents Park saw a 40% decrease in National Incident-Based Reporting System (NIBRS) Group A offenses, and a 42% decrease in Larceny offenses. Ventura Park saw a 60% decrease in NIBRS Group A offenses and a 39% decrease in dispatched calls per day related to disorders.

East also partnered with the Drugs and Vice Division to focus on violent crime around Eastport Plaza, conducting 22 missions, resulting in a 41 % decrease in calls for service.

NORTH PRECINCT

North Precinct provides patrol functions for a geographical area that has 35 neighborhoods, and a population estimate of 177,554. North Precinct includes residential areas, two university/colleges; a major shopping mall and the airport (which has its own police).

North Precinct's support units include: Neighborhood Response Team; Street Crimes Unit and New Columbia Detail.

Accomplishments

In 2018, the Precinct concentrated on increasing foot patrols, conducting 50+ patrols emphasizing engagement and education.

North Precinct conducted several missions to address the dangerous act of speed racing; reducing calls for service by 10 percent and crowd size at speed racing events by 50 percent.

The precinct also reduced crime in Lloyd Center and Holladay Park by 8.7%. In the Argay and Parkrose neighborhoods, shots-fired calls went down 13.6%, disorder calls were down 8.7% and crime calls down %. For more information about crime, see page 28 or visit our open data portal at:

<https://www.portlandoregon.gov/police/annualreport>



Operations Branch

TRAFFIC DIVISION

The Traffic Division is charged with: managing special events; providing educational instruction; testifying on legislative issues; investigating traffic collisions; prosecuting traffic crimes; analyzing fatal crashes; advising on road design; conducting commercial vehicle inspections; and enforcing traffic laws. The Traffic Division is also home to the Police Bureau Emergency Management Unit.

2018 Statistics

- 18,008 traffic-related calls
- 46 Major Crash Team callouts

- 34 fatalities* – down from 45 in 2017--
 - 19 pedestrian fatalities**
 - 2 bicycle fatalities
 - 9 motorcycle fatalities
 - 7 motor vehicle fatalities
 - 3 non-National Highway Traffic Safety Administration (NHTSA) fatalities
 - (*NHTSA excludes suicides, non-motor vehicles & deaths more than 30 days after crash)
- 5,908 Hit and Run offenses
- Issued 12,303 traffic citations and conducted 267 commercial truck inspections
- Conducted approximately 55 Vision Zero missions
- Volunteers issued 1,031 citations and 2,998 warnings for Disabled Parking Permit Violations
- Created Community Radar Corps; Volunteer unit expanded from 20 to 27
- Supported 18 free speech/protest events
- Conducted operations for at least 66 special events including Rose Festival
- Traffic Division participated in Shop with a Cop, Coffee with a Cop, Safe Routes to School, World Remembrance Day and numerous other community activities

The Traffic Division continued to work closely with the Portland Bureau of Transportation (PBO/T) on Vision Zero enforcement missions, as well as advising on issues that may impact traffic crashes, such as engineering and lighting.

For more information about Traffic-related issues, visit our open data page at: <https://www.portlandoregon.gov/police/annualreport>

Emergency Management Unit

- Managed 15 Emergency Operations Center activations
- Assisted Portland Bureau of Emergency Management with response to six hazardous environmental events



Operations Branch (con't.)

YOUTH SERVICES

The Youth Services Division (YSD) works proactively to keep youth in school and out of the criminal justice system through both restorative justice practice and trauma-informed approaches. YSD consists of: the Crisis Response Team; the Runaway Juvenile Unit; School Resource Officer Unit (SROs); the Cadet Program; and a Multnomah County Juvenile Services Division Intervention and Resource Connection Specialist.

School Resource Officers

- Received the Model Agency Award from National Association of School Resource Officers for their commitment to receiving basic and advanced training
- Continued development and implementation of the Salem-Kaiser Student Threat Assessment System (STAT) with Portland Public Schools, and continued participation in this same established process in the other school districts. Regional systems were mandated by the passage of Oregon Senate Bill 414 in the 2017 Legislative Assembly. The Salem-Keizer Student Threat Assessment System is set of assessment protocols and safety planning procedures overseen and administered by a collaborative team comprised of schools, law enforcement, public mental health, the judiciary and juvenile corrections to promote safe school environments. The primary goal is to provide an immediate and systematic response to youth who pose a serious threat to commit violence to others. For more information, visit: <http://www.studentthreatassessment.org/student-threat-assessment-system>
- At least 119 school-related threats outlined in this system were investigated city-wide in the 2017-18 school year, and at least 48 were investigated city-wide in the 2018-19 school year through December 2018 (complete numbers will be available in the 2019 Annual Report)

- Development, training and implementation of the Salem-Kaiser Sexual Incident Response Committee protocol. This system assists school staff in risk assessment and the management of problematic sexual behavior in students.
 - Implemented a new type code with the Bureau of Emergency Communications for school-related threats, allowing for streamlined reporting and better coordination
 - Continuing to update school site maps in the Bureau's system for critical incident response
- ### Community Engagement
- Participated in 240 community outreach events, inside schools and external events

Runaway Unit

- Cleared 545 reports; followed up on 765

Crisis Response Team

- Expanded to 40 volunteers, representing over 5 ethnic and religious groups

Cadet Program

- Graduated 36 cadets from the annual Cadet Academy and participated in 198 community engagement events
- Received first place honors in six events at the annual Law Enforcement Challenge



Investigations Branch

DETECTIVE DIVISION

The Detective Division investigates major crimes, officer-involved deadly force incidents, and internal criminal investigations. Units include: Homicide; Assault/Bias; Missing Persons; Cold Case Homicide; Arson; Robbery; Sex Crimes; Human Trafficking; Sex Offender Registration; Burglary White Collar Coordination Team (precinct detectives); Digital Forensics; Polygraph; Complaint Signer; Special Property Investigations

Homicide Unit

- Investigated 29 homicides; six PPB officer-involved shootings; one PPB non-firearm use of deadly force; one in-custody death
- 80% clearance rate; solved the high-profile 2009 murder of Nancy Bergeson

Assault Unit/Bias Crimes

- Responded after hours to 70 Measure 11 cases
- Assigned 245 cases; Cleared 172 cases by arrest

- 14 potential bias crimes were investigated; 8 bias crimes were identified

Missing Persons

- Investigated 1,855 missing persons reports

Cold Case Unit

- Reviewed 29 of 250 cases
- Solved 1,979 homicide using innovative genealogical DNA technology

Sex Crimes Unit

- Maintained 100% case assignment; Assigned 474 cases
- Completed backlog of 1,754 previously untested sex assault kits
- Achieved sixth conviction from previously untested sex assault kits

Robbery Unit

- Assigned 522 cases; cleared 182 cases by arrest
- 4 notable armed robbery cases cleared



Investigations Branch (con't.)

Human Trafficking

- 66 DHS307's reviewed; 10 new cases assigned

Burglary Unit

- 4,770 cases reviewed
- 355 new cases assigned; 403 cases solved
- 88 precinct assists

White Collar Crime Unit

- 1,148 cases reviewed
- 128 new cases assigned; 143 cases solved
- 2 large-scale organized fraud ring investigations

Detective Coordination Team

- 708 cases; 279 cases cleared
- 43 search warrants

Arson Investigator/Forensic Sketch Artist

- 332 cases; 50 arrests

Polygraph Examiner

- 93 cases assigned

Complaint Signer

- Processed 6,284 misdemeanor custodies

Sex Offender Registry Detail

- Registered 3,621 sex offenders

Digital Forensics Extraction

- 1,092 data extractions
- 224 cases

FORENSIC EVIDENCE DIVISION

The Forensic Evidence Division is organized into three principle functions: sworn criminalists; nonsworn Identification



Technicians and Nonsworn Photo Reproduction Specialists.

- Total number of persons booked/fingerprinted in MCDC in 2018: 30,447
- Total number of Livescan fingerprints obtained in MCDC in 2018: 10,519
- Total number of Criminalist calls for service in 2018: 2,907
- Major cases investigated in 2018 (homicides, OIS, possible homicides, etc.): 43
- Latent fingerprints identified in 2018: 301
- Latent fingerprints identifying unknown suspects in criminal case in 2018: 156
- Photo lab calls for service in 2018: 4,840

Investigations Branch (con't.)

TRANSIT POLICE DIVISION

The Transit Police Division is part of the Portland Police Bureau that helps coordinate a series of Inter-governmental Agreements between TriMet and eleven other counties and municipalities. The Inter-governmental Agreements provide for payment from TriMet for officers and deputies dedicated to the Transit Police Division. This allows PPB and other law enforcement agencies to work together to address issues related to crime and TriMet code on the entire TriMet system. TriMet also hires several security agencies to address safety issues on the system (Portland Patrol Inc., G4S Security). The Transit Police Division sometimes works around PPI and G4S, but we do not oversee them or direct them.

The Transit Police Division is comprised of officers and deputies from 12 metro-area law enforcement agencies. Assigned across four "precincts," TPD staff takes the primary role

on any call for service involving TriMet buses, trains or property. In 2018, the Division:

- Handled more than 10,500 calls for service in the Portland/Gresham area alone in 2018
- Arrested more than 3,800 people in 2018
- TPD K9 teams deployed at more than 117,000 hours of public visibility and random explosives sweeps on the system

DRUGS AND VICE DIVISION

The Drugs and Vice Division (DVD) has the primary responsibility for the investigation of Drug Trafficking Organizations and Money Laundering Organizations operating in the City. DVD also investigates criminal activity associated with narcotics and violent behavior in the community. The following five details are within DVD: Narcotics Investigations, HIDTA Interdiction Taskforce, Narcotics K9, Technical Operations, and Asset Forfeiture.



Investigations Branch (con't.)

Gun Violence Reduction Team

- In October 2018, the Gang Enforcement Team evolved from focusing just on criminal gang-related investigations to the new model of investigating all shootings city-wide. This new team is called the Gun Violence Reduction Team (GVRT). In 2018, GVRT:
- Began holding city wide, bi-weekly shooting reviews with social service partners in an effort to provide appropriate resources to prevent future shootings
- Investigated 161 total shooting related crimes
- 138 (77%) of the 161 cases assigned to GET, were assigned to a Detective 26% of those 138 cases were cleared by arrest or exceptional means
- Acquired a BrassTrax machine on loan for a year which allows PPB to rapidly process ballistic evidence recovered from shooting scenes

- Largest seizures of heroin (45 lbs) and fentanyl as well as methamphetamine (70 lbs) were made, including a single seizure of more than 45 pounds of heroin.
- Heroin seizures more than doubled, and methamphetamine seizures increased 32%
- Six different cases resulted in seizures of: \$100,000, a new Tesla (valued over \$120,000) and over \$100,000 in jewelry, which was purchased with drug proceeds. Total seizures: \$2 million in cash, \$360,000 in non-cash assets and 27 guns
- The Drugs and Vice Division was awarded the National HIDTA/Outstanding Cooperative Effort of the Year Award
- The Drugs and Vice Division was awarded the 2018 Oregon-Idaho HIDTA – Oregon Narcotics Enforcement Association / Drug Task Force of the Year Award

For more information about illegal drugs in the City of Portland, visit:
<https://www.portlandoregon.gov/police/annualreport>

TACTICAL OPERATIONS DIVISION

The Tactical Operations Division provides a broad range of support functions to the Operations Branch and Investigations Branch. Their units include: Air Support Unit, the Explosive Disposal Unit, the Special Emergency Reaction Team, the Rapid Response Team, the Crisis Negotiation Team, the Metro Gang Task Force, the Gun Task Force and the Gang Enforcement Team.



Investigations Branch (con't.)

Canine Unit

- 785 total applications
- 271 criminal captures
- 64 captures more in 2018 than the previous year, (30.9% from 2017 to 2018)
- K-9 bite use of force rate less than 10% per capture and less than 4% per application

Metro Gun Task Force

- Investigated over 25 criminal gang cases
- Completed 23 operation plans for missions related to criminal gang investigations

Crisis Negotiation Team

- 13 high-risk search warrant service
- 10 Critical Incident responses

Air Support Unit

- 387 mission requests; a total of 1084.8 hours flown (all agencies)
- Crews flew 713.6 hours of uniform patrol support covering 50,846 miles
- 1,532 calls taken
- First on-scene: 606 (average response time was under 2 minutes 86% of the time)

Metro Explosive Disposal Unit

- Completed 468 missions
- Handled 50 more requests for service compared to 2017

SERT

- 143 total missions in 17 different categories (Missions range from full team activations to limited deployment missions)
- The Rope Cadre was activated two times in 2018 to assist CNT with suicidal subjects on bridges
- 17 missions in support of the Rapid Response Team on protest details

FAMILY SERVICES DIVISION

The Family Services Division includes the Domestic Violence Reduction Unit; the Child Abuse Team; the WomenStrength/BoyStrength/GirlStrength programs; the Violation Restraining Order/Gun Disposition Program (VRO/GDP); Employee Assistance Program; and the officer assigned as a liaison to the Sunshine Division.

Domestic Violence Reduction Unit

- 250 follow up investigations, clearing 174 cases with 51 arrests
- Assisted detectives with 36 Measure 11 call outs



Investigations Branch (con't.)

Child Abuse Team (CAT)

- More than 56 search warrants written, primarily related to child pornography related investigations
- 200 Cybertips reviewed

Violation Restraining Order/Gun Disposition Program (VRO/GDP)

- Triaged 285 cases, referred 78 cases to the DA's office by arrest and/or direct present and seized 75 firearms

Employee Assistance Program

- Conducted annual spring training plus numerous other internal trainings, including peer support, family awareness, in-service, new hire, etc.
- Follow-up with officers – approximately 500 contacts (this number does not include volunteer peer support groups and Chaplains that are confidential)
- Death of PPB Officer – assisted family and Bureau members and help with funeral services

Strength Programs

- 35 classes; total volunteer hours: 1,440
- Development and implementation of a class specific to the LGBTQ+ community and women who use wheelchairs
- Created a curriculum used in Donald E. Long School/Incarcerated Youth Program
- GirlStrength: Taught 525 students self-defense and assertiveness skills through 33 different workshops, camps and multi-week programs

The Elder Crime/Vulnerable Adult Unit

- Screened more than 4,300 reports; assigned more than 500 cases
- Partnered with Elders in Action to contact over 100 seniors who filed reports with the Police Bureau to offer services



Sunshine Division

Though the Sunshine Division is a separate nonprofit, the Bureau partners with them in a unique way to serve the community. This 95-year relationship means officers can be on the frontlines of helping those with emergency food and clothing needs. This helps strengthen the police/community relationship through further community engagement. In 2018:

- 21,007 families served via Sunshine Division's two locations
- 338 precinct emergency food boxes delivered by uniform officers
- 865 emergency food boxes delivered by uniformed officers to social service agencies

Investigations Branch (con't.)

- 462 children taken shopping by officers for clothing through Izzy's Kids/Shop with a Cop
- 159 officer referral cards redeemed at warehouse
- 3,800 holiday food boxes delivered
- 500 Thanksgiving food boxes delivered
- 2,000 school meal food boxes delivered to Portland area children
- Over three million pounds of food shared with other charitable partners
- Officer participated in over 180 community engagement events and media interviews

For more information about the Sunshine Division, visit: <https://sunshinedivision.org/>



PROPERTY/EVIDENCE DIVISION

The Property Evidence Division is charged with maintaining the integrity and the chain of custody of all property and evidence submitted by Portland Police Officers, Portland State University Officers, Oregon Health Sciences University Officers and some federal agents. This division manages an average inventory of more than 300,000 individual items and receives an additional 5,000 each month. Each item must be maintained in a secure environment, consistent with nationwide best practices, while maintaining accurate chain of custody records and the ability to be retrieved on short notice.

- Received 56,000 items of property and evidence
- Disposed 59,437 items of property and evidence
- Answered 8,395 calls from the public and other law enforcement agencies
- Assisted 5,670 customers
- Released 8,459 items. This includes items returned to owners, other agencies and courts
- Processed 403 recreational vehicles for the PBOT Abandoned Auto program

INFORMATION TECHNOLOGY DIVISION

The Information Technology Division (ITD) provides technology services and support. ITD in the Police Bureau is under the Public Safety Technology Division in the Bureau of Technology Services (BTS). The Unit provides support of the technology including the 386 Mobile Desk Computers in the police vehicles, 950 desktops and more than 200 laptop computers in the offices. They support nearly 1,200 smart phones and various applications utilized on the mobile devices. The Unit provides support for critical applications for the Bureau such as RegJIN, CAD as well as administrative applications, such as the Learning Management System, etc.

The unit replaced most of the Mobile Desktop Computers in 2018, and launched a number of applications and technology tools to help improve productivity and members do their jobs better. The unit also resolved 5,582 issues with desktops, Mobile Desk Computers, smartphones or requests for service.



Services Branch

RECORDS DIVISION

Records Division's mission is to process police records, requests and perform day-to-day operations promptly and accurately. In 2018, the Division:

- Hired five new Police Records Specialists, and had six Police Records Specialists
- Trained eight tenured Police Records Specialists in new positions
- Expanded use of CopLogic, which reduces workload for sworn officers on the street
- Passed FBI CJIS, NICS, and NCIC audits in June with high praise

FISCAL SERVICES DIVISION

Fiscal Services has direct oversight of the following areas: preparation and management of the Police Bureau budget; grant management and compliance; purchasing, including contract development and setup; ordinance preparation and filing; accounting; payroll; financial planning, analysis and reporting; alarms management; fleet management; facilities management; Quartermaster program management; and SAP change management.

Services Branch (con't.)

- The Alarms Administration Unit performed a significant body of work to modernize and streamline the Unit's processes. The online payment system now has been live for over one year
- The Grants Unit processed grant applications and awards that totaled approximately \$4.4 million
- The Fleet Unit completed a CO2 safety compliance modification to 240 patrol vehicles; researched and implemented a new seat belt system in patrol vehicles due to a prisoner safety issue; and developed and implemented a preventative maintenance program that will be used as a model throughout the City
- Worked with the Information Technology Division to update the UDAR (timekeeping system) to include electronic processing of coaches' pay and the Portland Police Association annual vacation sign-up

For more information on the Police Bureau's budget, visit:
<https://www.portlandoregon.gov/police/annualreport>

TRAINING DIVISION

The Training Division provides training to members of the Police Bureau in many areas, including: Inservice; Advanced Academy; Sergeant's Academy; Leadership Training and more. It is also responsible for all recruits and their training during their 18-month probationary period. The Training Division compiles all of the lesson plans for the entire Bureau and places the training into the Learning Management System.

Training Division Field Training Program

- Managed the training for 83 new officers in 2017; 43 new officers
- Managed 115 probationary officers
- Completed two 30-hour Field Training



Services Branch (con't.)

Officer schools for a total of 42 new FTOs

Advanced and Sergeant Academies:

- Conducted 4 Advanced Academies, the most completed in a single year
- Created a new PPB Sergeant's academy
- Managed the Metro Sergeant's academy

In-Service

- Provided three full In-service sessions, training approximately 836 members per in-service
- Offered 50 total hours of In-service training per member
- Provided 10 hours of Supervisor In-service, with 187 members attending
- Provided Patrol Vehicle Operations in-service to 825 members



New Programs:

Leadership

- Hired a new Leadership officer and began the process of creating a leadership program
- Provided the first leadership class to the Sergeant's Academy
- Provided a new leadership class to the Advanced Academy

Procedural Justice/Ethics:

- Hired a new PJ/Ethics officer and created a PJ/implicit bias class for In-service

Wellness

- Hired a new wellness officer in late 2018 to create a wellness program for the Bureau (updates of the development of this program will be published in the 2019 Annual Report)

Analyst

- Created and received approval for the following reports: 2019 Annual Training Plan; 2019 Needs Assessment; 2019-2021 Three-Year Strategic Plan

Learning Management System (LMS)

- Launched and deployed the LMS to Bureau Members
- Built a platform to allow supervisors to check their subordinates' training records

Video Production

- Completed 24 Video Production Projects

Additional Training

- Held 6 Community Academies
- Held 5 instructor Schools: PVO, Firearms, Patrol Procedures, Control Tactics and 40mm Less Lethal
- Held 2 UTV (ATV) Schools.

Services Branch (con't.)



- Implemented a cloud-based background investigation software POBITS (Peace Officer Background Investigation Tracking System). This software streamlines the hiring process and should result in a 1% budget savings.
- Implemented a quarterly meetup/walking tour to keep police applicants engaged
- Hosted six student interns from John Jay College and the University of Southern Mississippi over the summer of 2018.

For hiring and recruiting information, visit: www.joinportlandpolice.com

STRATEGIC SERVICES DIVISION

Analysis Unit

The Analysis Unit provides research, analysis, statistics and data to internal and external stakeholders to support law enforcement functions and the mission of the Portland Police Bureau.

Some of its accomplishments included:

- The Analysis Unit published new content on its open data site, including: officer-involved shootings, use of force reports, dispatched calls for service, and traffic enforcement and crashes: <https://www.portlandoregon.gov/police/71673>
- Published an open data set of reported bias/hate crimes to the open data site: <https://www.portlandoregon.gov/police/BiasDashboard>
- A new application to collect stops data was launched in June 2018. By the end of the year, 16,867 submissions had been received through the app
- The Analysis Unit initiated the development and testing of the Office of Community Engagement (OCE) data collection app in 2017

PERSONNEL DIVISION

The Personnel Division provides human resource-related service to the Police Bureau. Responsibilities of the division include: conducting background investigations for all positions within the Police Bureau, maintaining personnel records, coordinating FMLA/OFLA for employees, staffing the Operations Support Unit, implementing the sworn/non-sworn recruiting plan & overseeing the separation process of Police Bureau employees.

- Processed 717 applicants for sworn/non-sworn/contractor/volunteer positions, which resulted in hiring 43 sworn police officers and 37 non-sworn employees
- Recruiting Team conducted 32 career/recruiting events, 17 classroom presentations, 8 women specific recruiting events, 12 diversity recruiting events, 8 Veteran's engagement events and 12 hiring workshops

Services Branch (con't.)

Equity and Diversity Office

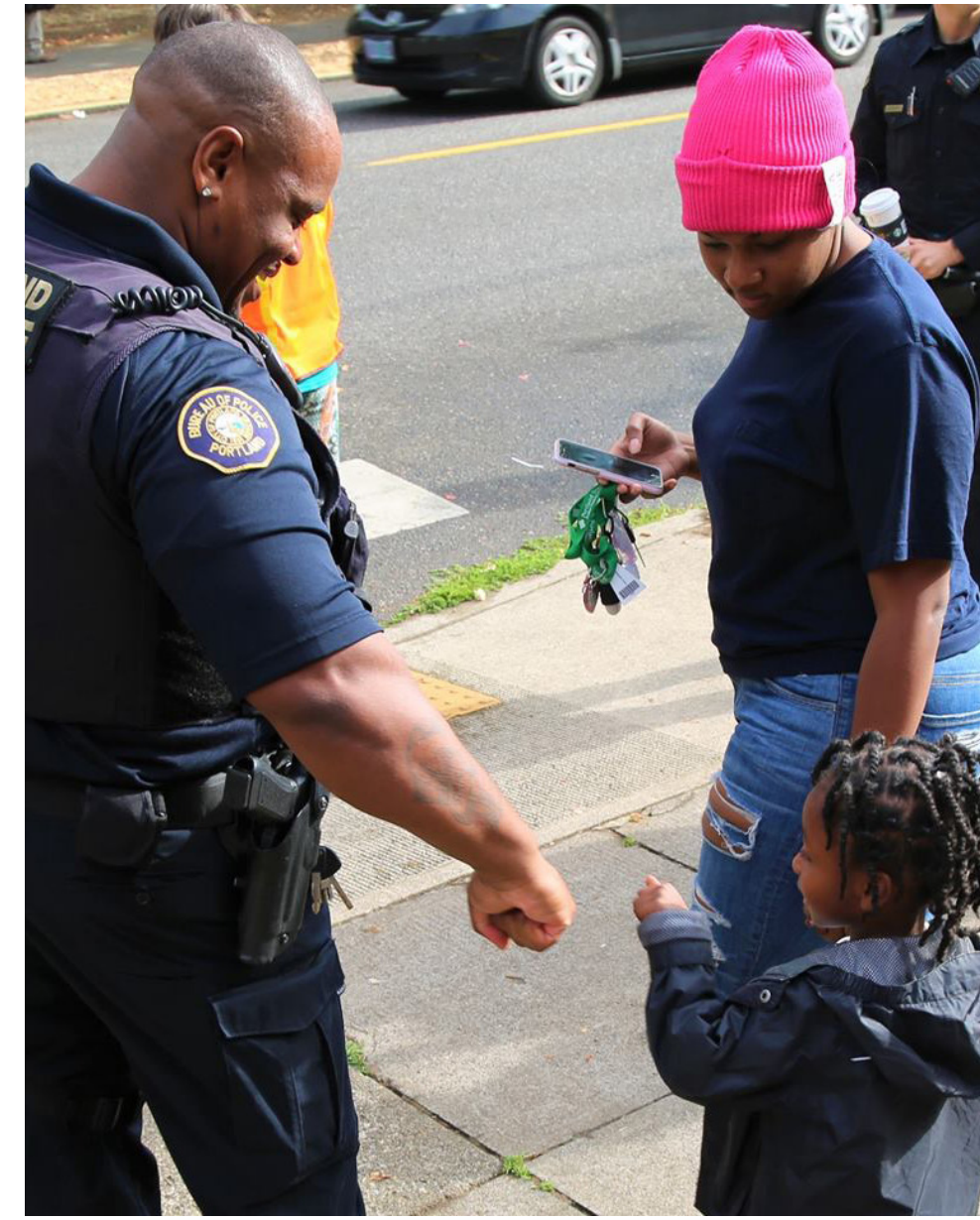
- Police Equity Council completed charter documents and structure
- Provided bureau-wide coaching support to Personnel Division and Training Division
- Participated in several hiring and assessment panels
- Recruited and coordinated in-service community talks
- Created equity tools: Inclusive process, BEAT, hiring lens
- Organized and completed half of the Bureau wellness focus groups
- Completed Equity Chats initiative
- Completed Budget Equity Auditing Tool

REGJIN

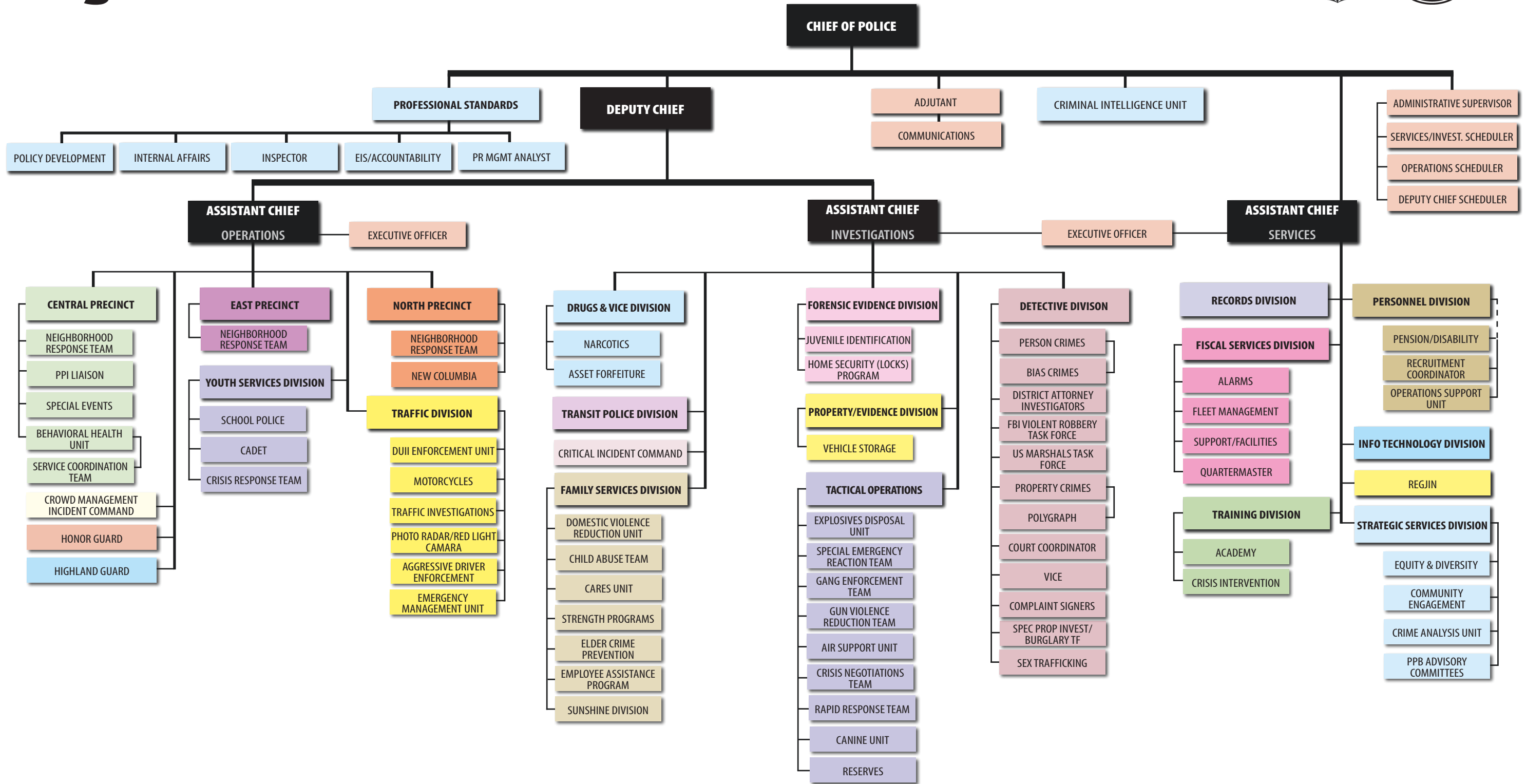
The RegJIN team supports the regional records management system (RMS) and many of the peripheral software, hardware, and interfaces associated with this system.

- 2,454 support calls were taken and logged by RegJIN Help (business and after hours)

- Upgraded MRE twice, which required training and training materials. Over 700 officers and sergeants received training
- Began work on designing, documenting, and building data sharing HUB proof of concept, which will allow us to host sharing of data regionally and statewide.
- Authored Request for Proposals for consultants. Collaborated with consultants to assess current RMS environment



Portland Police Bureau Organizational Chart



2018 Crime Statistics



Yearly Group A Offense Statistics Citywide Statistics

Crime Against	Offense Category	2018	2017	2018 vs 2017 change
Person	Assault Offenses	8,731	8,059	8%
	Homicide Offenses	26	23	13%
	Human Trafficking Offenses	20	34	-41%
	Kidnapping/Abduction	86	79	9%
	Sex Offenses	692	675	3%
	Sex Offenses, Nonforcible	21	26	-19%
	Total	9,576	8,896	8%
Property	Arson	280	311	-10%
	Bribery	4	0	0%
	Burglary	4,336	4,367	-1%
	Counterfeiting/Forgery	723	766	-6%
	Embezzlement	159	132	20%
	Extortion/Blackmail	23	23	0%
	Fraud Offenses	4,351	3,460	26%
	Larceny Offenses	24,780	25,203	-2%
	Motor Vehicle Theft	7,010	7,414	-5%
	Robbery	1,075	1,060	1%
Society	Stolen Property Offenses	69	89	-22%
	Vandalism	6,205	6,291	-1%
	Total	49,015	49,116	0%
	Animal Cruelty Offenses	31	22	41%
	Drug/Narcotic Offenses	1,768	1,717	3%
	Gambling Offenses	1	0	0%
	Pornography/Obscene Material	54	21	157%
	Prostitution Offenses	190	230	-17%
	Weapon Law Violations	589	462	27%
	Total	2,633	2,452	7%
Total Group A Offenses	61,224	60,464	1%	
Total Distinct Group A Incidents	56,908	56,679	0%	

The total number of distinct Group A incidents is the count of all incidents with at least one Group A offense. Incidents may include multiple offenses.
 2018 vs 2017 change is calculated as: (2018 Offense Count - 2017 Offense Count) / 2017 Offense Count.
 Statistics are based on date an offense was reported. Cases marked as "unfounded" are not included in crime statistics.
 Homicide counts are based on the date of the initial offense report and not when the incident was first ruled a homicide. Justifiable Homicide and Vehicular Homicide are not included in Homicide totals.

In 2018, the NIBRS Group A reported crime remained stable compared to the prior year. The majority of offenses experienced slight changes, while a few had larger increases or decreases. There was an 8% increase in reported assault offenses, which was almost two additional offenses reported per day in 2018 when compared to 2017. Weapons law violations also increased by 27%. In contrast, there were fewer larceny offenses associated with car prowls (-4%) and fewer motor vehicle thefts (-5%). Though motor vehicle thefts decreased, the number of cars stolen was still at levels approximately twice as high as 2014. Other property offenses experienced decreases including arson, burglary, and vandalism.

Personnel

PPB Position Summary

Sworn	FY 2018-19 Budget			Total	Net Vacancies
	Regular	Limited Term	Retiree/Retira		
Officer	701.0	6.0	7.0	709.0	70.0
Sergeant	135.0	-	6.0	141.0	14.0
Detective	60.0	-	3.0	63.0	6.0
Criminalist	15.0	-	4.0	19.0	4.0
Unionman	31.0	-	-	31.0	4.0
Captain	17.0	-	-	17.0	0.0
Commander	6.0	-	-	6.0	0.0
Assistant Chief	5.0	-	-	5.0	0.0
Deputy Chief	1.0	-	-	1.0	0.0
Chief	1.0	-	-	1.0	0.0
Subtotal Sworn	996.0	6.0	16.0	1,016.0	97.0
Non-Sworn					
Subtotal Non-Sworn	293.0	11.0	-	304.0	53.0
Total	1,289.0	17.00	16.00	1,320.00	150.0

Vacancies & Doublefills - Summary			
	Vacancies	Doublefills	Net
Sworn	97	-	97
Non-Sworn	53	1	52

Notes and Personnel Changes		
Created:	CSO positions are now in SAP (12 PSSS only, not 1 program manager)	
Notes:	Positions created by FY18-19 budget included in these numbers, but not in SAP	
PL_01 Hires to Date:		
PL_01 Vacancy Savings to Date:	\$ 229,551	
PL_01 Projected Vacancy Savings (full year):	\$ -950,000	(\$1,786,628 required)
Additional projected savings covers 1.5 - 1.6 county position and Hoylestrong Coordinator		

For more information, visit: <https://www.portlandoregon.gov/police/annualreport>



Portland Police Bureau

1111 SW 2nd Ave.
Portland, OR 97204

Agenda No.
REPORT
Title

Accept the 2018 Annual Report of the Portland Police Bureau (Report)

<p>INTRODUCED BY Commissioner/Auditor: Mayor Ted Wheeler</p>	<p>CLERK USE: DATE FILED <u>SEP 24 2019</u></p>
<p>COMMISSIONER APPROVAL</p> <p>Mayor—Finance & Administration - Wheeler <i>(Signature)</i></p> <p>Position 1/Utilities - Fritz</p> <p>Position 2/Works - Fish</p> <p>Position 3/Affairs - Hardesty</p> <p>Position 4/Safety - Eudaly</p>	<p>Mary Hull Caballero Auditor of the City of Portland</p> <p>By: <i>(Signature)</i> Deputy</p>
<p>BUREAU APPROVAL</p> <p>Bureau: Portland Police Bureau Bureau Head: Chief Outlaw</p>	<p>ACTION TAKEN:</p> <p>OCT 02 2019 ACCEPTED</p>
<p>Prepared by: T. Reeve Date Prepared: 8/21/19</p>	
<p>Impact Statement</p> <p>Completed <input checked="" type="checkbox"/> Amends Budget <input type="checkbox"/></p>	
<p>City Auditor Office Approval: required for Code Ordinances</p>	
<p>City Attorney Approval: required for contract, code, easement, franchise, charter, Comp Plan</p>	
<p>Council Meeting Date 8/28/19</p>	

AGENDA 1 of 2

TIME CERTAIN
Start time: 2:00

Total amount of time needed: _____
(for presentation, testimony and discussion)

CONSENT

REGULAR
Total amount of time needed: _____
(for presentation, testimony and discussion)

FOUR-FIFTHS AGENDA	COMMISSIONERS VOTED AS FOLLOWS:		
		YEAS	NAYS
1. Fritz	1. Fritz	✓	
2. Fish	2. Fish	_____	
3. Hardesty	3. Hardesty	✓	
4. Eudaly	4. Eudaly	_____	
Wheeler	Wheeler	✓	