

CITY OF **PORTLAND**

OFFICE OF MANAGEMENT AND FINANCE

Ted Wheeler, Mayor

 Tom Rinehart, Chief Administrative Officer

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REPORT TO COUNCIL

To: Mayor Ted Wheeler

From: Tom Rinehart, Chief Administrative Officer

Subject: Accept the Quarterly Technology Oversight Committee Report from the Chief Administrative Officer (Report)

As the Chief Administrative Officer with responsibilities for technology project oversight, I am submitting the quarterly report of the Technology Oversight Committee (TOC), attached as Exhibit A.

The TOC has been meeting monthly since September 2011. Processes have been created for early and continued technology oversight by an independent five-member citizen body for the purpose of increased transparency and accountability. Elements of the technology oversight include:

- Early identification of City technology projects and assessment by the bureau, Bureau of Technology Services (BTS), and TOC as to whether a project warrants TOC oversight.
- TOC citizen oversight on significant City technology projects (high risk, high cost, etc.).
- Regular, standardized information from City bureaus to TOC about technology project status.
- External quality assurance (QA) consultant required on technology projects under TOC oversight.
- Regular, standardized information from QA consultant to TOC about technology project status.
- Quarterly reports from the TOC to the Chief Administrative Officer that are provided to the City Council.

This report covers TOC activity from July through September 2018. The report summarizes the status of the technology projects under the TOC's purview. During the time of this report, the TOC provided oversight on two projects: BTS's and Bureau of Development Services' Portland Online Permitting System (POPS) and the City Budget Office's budget software replacement. TOC has recently also started overseeing the Portland Online Website Replacement project, and is reviewing the Integrated Tax System RFP.

I recommend that Council accept the report.

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TO THE COUNCIL

The Commissioner of Finance and Administration concurs with the recommendations of the Chief Administrative Officer.

RECOMMENDS

Council accept the report.

Respectfully submitted,

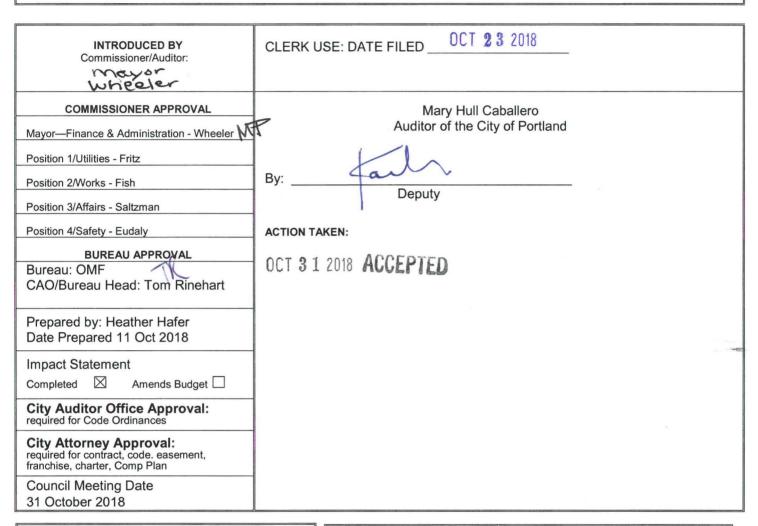
Ted Wheeler Mayor

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Agenda No. **REPORT** Title

Accept the Quarterly Technology Oversight Committee Report from the Chief Administrative Officer (Report)



| AGENDA | FOUR-FIFTHS AGENDA | COMMISSIONERS VOTED AS FOLLOWS: | | |
|--|--------------------|------------------------------------|--------------|------|
| TIME CERTAIN X Start time: 10:00 | | | YEAS | NAYS |
| Total amount of time needed: <u>30</u> (for presentation, testimony and discussion) | 1. Fritz | 1. Fritz | \checkmark | |
| | 2. Fish | 2. Fish | \checkmark | |
| CONSENT | 3. Saltzman | 3. Saltzman | \checkmark | |
| REGULAR | 4. Eudaly | 4. Eudaly | | |
| Total amount of time needed: (for presentation, testimony and discussion) | Wheeler | Wheeler | \checkmark | |