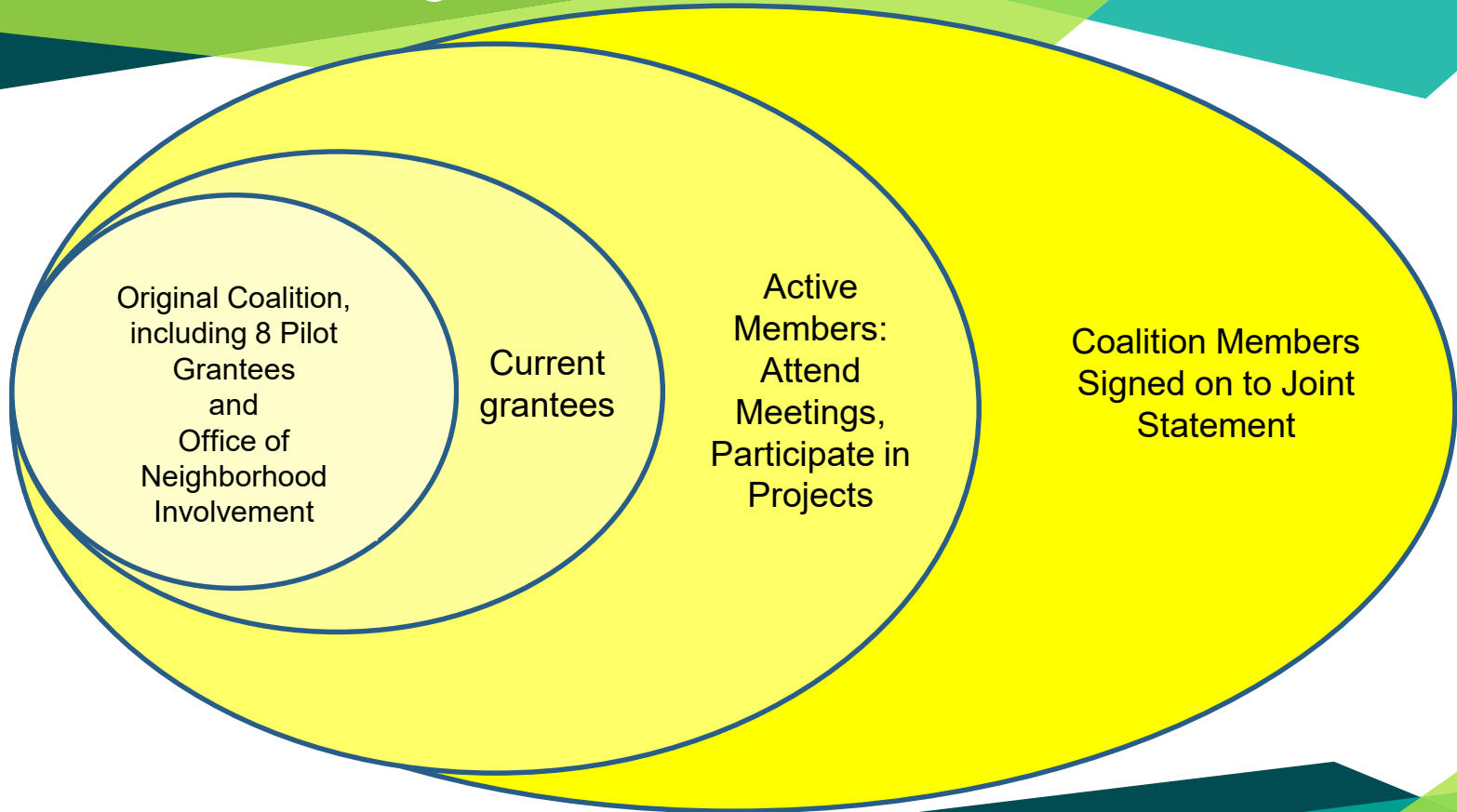# Portland United Against Hate

Hate Crime and Incident Reporting Procedures Project Report

May 3, 2018

Portland United Against Hate

Original Coalition, including 8 Pilot Grantees and Office of Neighborhood Involvement

Current grantees

Active Members: Attend Meetings, Participate in Projects

Coalition Members Signed on to Joint Statement

City Council Report

- ❖ Context of PUAH and the Pilot Project in the City, the Community and the Nation.

- ❖ Findings from the Pilot Project 2017: Lessons from the community on the front line of hate and the impact beyond the grant.

- ❖ Testimony from community about the impacts of the Pilot.

Pilot Project Grant

❖ The Pilot Project was a grant to eight community organizations for $40,000.

❖ It was a success – community engagement from the people most directly affected, useful for the City and meeting ONI's goals.

We might not be able to stop the feeling of hate between people, just like we can't stop an earthquake, but we can mitigate the impact, we can support those affected, and we can be prepared. We can prioritize resources that support communities in building resilience both with and without the City.

ONI Goals

X: Structures for Inclusion

PUAH was created by the community advocating structural change for a community-centered approach to hate response.

Y: Adaptive Governance

PUAH created and is holding shared space for solving challenges, we are rooted in coming together across City and Community to identify needs, opportunities, and solutions.

Z: Fulfilled and Empowered Portlanders

PUAH is building capacity, leveraging funds, and setting up systems that are both connected to local government and situated within the community.

Portland United Against Hate Origins

- ❖ PUAH was formed because our communities had unmet needs.

- ❖ Community organizations were overwhelmed - needed innovative approaches and partnerships.

- ❖ Hate affects us all.

Pilot Project Creation

$40,000 Pilot Grant emerged from three elements:

- Our communities are suffering. Hate was up 60%.
- We know that our communities need support, capacity, resources, prevention. How can City and community partner to make this happen?
- Our communities are not being heard. There is no system documenting experiences with hate incidents.

Findings from the Pilot Project 2017

Lessons from the communities
on the front lines of hate

Pilot Project Goals with $40,000 Grant

❖ To gather community insight and feedback on hate crime and incident reporting procedures.

❖ To advise in the creation of a community-led reporting and documentation process.

❖ To inform best practices in developing wrap around support and procedures for hate crime and incident reporting.

Principles That Inform the Pilot Project: Research Justice

Communities are experts in their own lives, possessing experiential, historical, And cultural knowledge which must be centered in any data research initiative.
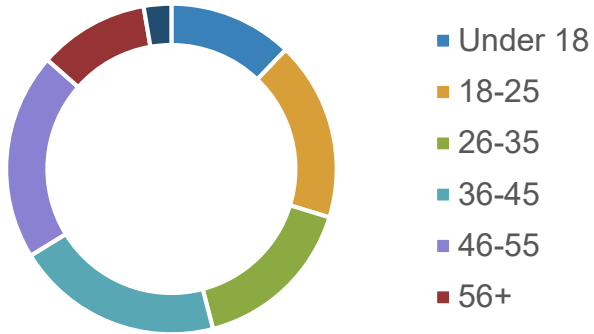

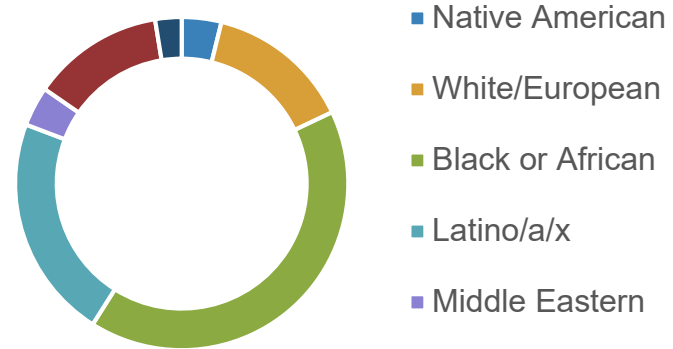Coalition of Communities of Color adaptation of the framework from DataCenter: Research for Justice

Method

Seven focus groups sessions over a 10 days period in Fall 2017

Age

- Under 18
- 18-25
- 26-35
- 36-45
- 46-55
- 56+

Race

- Native American
- White/European
- Black or African
- Latino/a/x
- Middle Eastern

Gender

- Woman
- Man
- Transgender
- Two-Spirited
- Genderqueer
- Missing

Housing

- Homeowner
- Renter
- Transitional Housing
- Houseless/Homeless
- Other
- Missing 5

Focus Group Overview of Findings

❖ Hate goes beyond crime.

❖ People look to their community for resources, outside resources are inaccessible or unavailable.

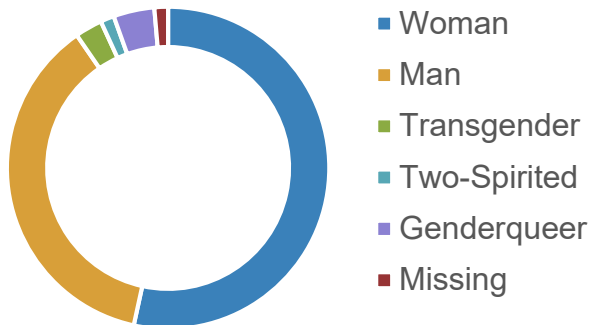❖ Community needs capacity to be able to pro-actively respond & prepare.
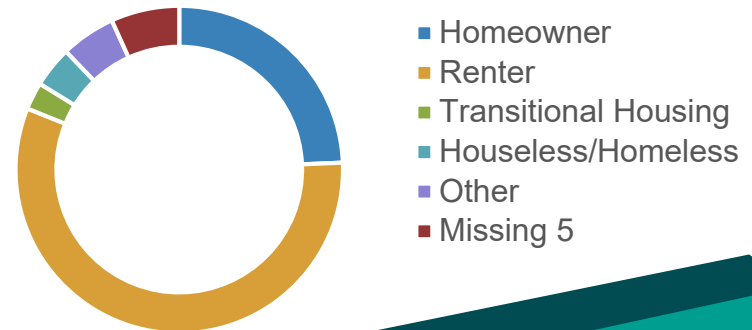
❖ Appropriate approaches can encourage reporting.

Reporting: Why cases go unreported

- ❖ Lack of attention

- ❖ Authority as perpetrators

- ❖ Lack of Action

- ❖ Further harmful effects

"If you see that your own teacher brushes it under the rug, what makes you feel comfortable enough to go up to them and tell them what happened."

"When you report things they say, we'll take care of it and nothing ends up happening."

"You don't want to have the same experience and feel like you are victimized twice."

Determination: Reporting Process

1. Person-centered and honors the narrative of the person who experienced hate to aid in the healing process

2. Not be re-traumatizing or cause more harm

3. Be action-oriented

Building on the Pilot Foundation

Addressing Hate requires a community-centered approach

Building on the Pilot

❖ PUAH members are building a culturally-appropriate and community-centered Hate Incident Tracking Tool.

❖ Reporting through trusted interface community organizations.

❖ Building a resource network of support.

❖ Paired with capacity building, training, and prevention for a holistic approach.

Tracking Tool: Data

To get data on hate incidents: Offer multiple entry points

- ❖ Walk in intake at 10+ Community-Facing Organizations with trained advocates who are trauma-informed

- ❖ Online interface

- ❖ Language and culturally-appropriate intake, based on the capacity of the community organizations.

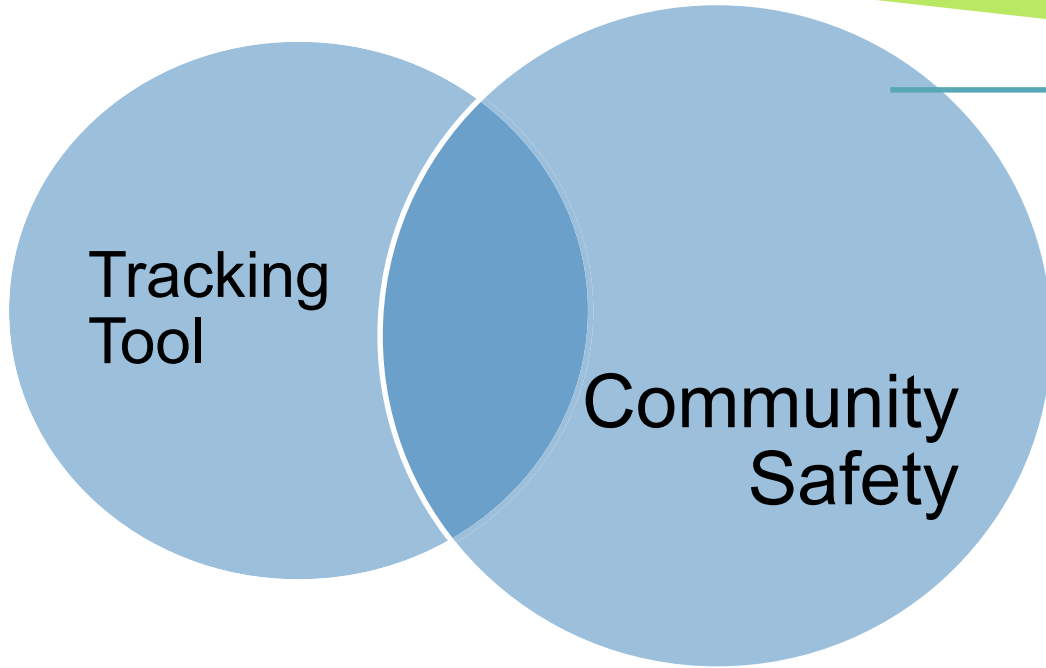# Tracking Tool: Data

Utilizing data:

- ❖ In process of creating agreements about ownership and sharing of data.

- ❖ Community organizations will hold the personalized data information.

- ❖ PUAH will aggregate data information for advocacy.

Tracking Tool: People

The approach to tracking hate incidents matters:

- Offer a range and diversity of resources and referrals for support.

- Trauma-informed and culturally appropriate.

- Skill building within the advocates, activists, and professionals who intake.

- PUAH allows for cross-issue and multi-demographic approach to tracking.

Beyond Data: Community Safety

Tracking Tool

Community Safety

- Capacity Building
- Trainings
- Prevention
- Intervention
- Education

Ripple effects