

WE SERVE



Individuals

Organizations

Neighbors

Businesses

Landlords

Non Profits

Tenants

Public Agencies

Youth & Families

Schools & Districts

LEARN MORE. GET INVOLVED.

For inquiries and services, contact us:
503-595-4890
info@resolutionsnorthwest.org

Learn about and register for a training:
resolutionsnorthwest.org/events

To support this work, donate or volunteer:
resolutionsnorthwest.org

Founded in Portland, Oregon in 1985,
Resolutions Northwest is a 501(c)(3).



[RESOLUTIONS]
NORTHWEST

We facilitate honest dialogue
to resolve conflict and advance
racial & social justice.



We envision inclusive and just
communities in which people connect
across differences and equitably share
opportunities to thrive.



MEDIATION & CONFLICT RESOLUTION

A confidential, compassionate, and structured process to effectively resolve workplace, family, community or organizational conflicts.

RACIAL EQUITY

Innovative systems-level examination of the root causes of racially inequitable practices and outcomes. Leadership development, coaching, and assessment for catalyzing equitable organizational development.

RESTORATIVE JUSTICE

Professional development, coaching and consultation in schools, criminal justice system, and other sectors; safe and supportive dialogue services to repair harm and make things right.

WE PROVIDE **TRAINING**

& **CONSULTATION.**

WE BUILD **SKILLS**

& **CAPACITY.**

UNDERSTANDING RACISM

Six week facilitated dialogue and education salons, designed to shift the paradigm around racism and bias in our families, businesses, and communities.

TRAINING

Interactive and engaging workshops to help you or your organization build capacity in key areas of leadership and communication.

FACILITATION

Inclusive, collaborative, and productive processes to open lines of communication and creative thinking within groups of any size.



[RESOLUTIONS] NORTHWEST

We facilitate honest dialogue to resolve conflict and advance racial and social justice.

City of Portland Mediation and Facilitation Services

Resolutions Northwest's (RNW) mission is to facilitate honest dialogue to resolve conflict and advance racial and social justice. We envision inclusive and just communities where people connect across differences and equitably share opportunities to thrive.

RNW's City of Portland contract funds two community-based programs – **Mediation & Facilitation**. For the Fiscal Year 2017-2018, we received \$260,716.

Mediation

The City of Portland has been funding Neighborhood Mediation for over 30 years; RNW has been the provider of the services for the past 15 years.

The Mediation Program has two goals:

1. To offer conflict resolution education and training to the community
2. To provide mediation services to neighbors in conflict

Facilitation

RNW has been providing Facilitation services for the past 10 years; in 2008 we restructured to provide more dedicated facilitation services to the community.

The Facilitation Program has two goals:

1. To build community capacity in effective group processes through training
2. To support communities in conflict with inclusive, collaborative and participatory decision making processes

Both of our programs rely on large and growing pool of trained and mentored community volunteers, who take leadership in working with individuals and community groups. In the last fiscal year, our volunteers dedicated 2,281 hours to

our mediation and facilitation clients. Ultimately, our programs empower individuals and communities to work together to make decisions that meet both individual and collective needs.

Four years ago RNW merged with Uniting to Understand Racism, which propelled a change in our mission to explicitly include social and racial justice. For the next two years RNW examined and transformed our internal personnel policies under an equity framework and began applying an equity analysis to all of our trainings.

We are currently in the process of weaving principles and engaging Equity aligned frameworks and practices into all Mediation, Conflict Resolution, Facilitation, Dialogue and other programs, so our entire portfolio constitutes Equity programming. RNW supports our staff and volunteers to articulate where US racial codes are structurally and behaviorally reinforced in our organization and our services, and then provide frameworks and processes to replace them with racially and culturally sensitive systems and practices.

The intersectional nature of our work, the lived experience of our mixed race staff and volunteer team, the combined 80 years of experience training, consulting and advocating for racial justice, as well as our decades-long -partnerships with dozens of LGBTQ, People of Color, Labor, Women's and Neighborhood Associations, enable us to serve as a culturally responsive mediators and facilitators, bringing community empowerment and restorative frameworks to all of our clients.

Moore-Love, Karla

Feb. 7

From: Teri Pierson <teri@resolutionsnorthwest.org>
Sent: Thursday, November 30, 2017 10:44 AM
To: Council Clerk – Testimony
Cc: Christina Albo; Carlos Windham
Subject: Communications to Council

Request of Teri Pierson to address Council on January 10 regarding Resolutions Northwest and providing an overview of the robust services provided in mediation, facilitation, restorative justice and racial equity.

Thank you,

Teri

Teri Pierson
she/her
Training Program Coordinator
503-595-4890 x105
Usual work days: Monday, Wednesday, Thursday

www.resolutionsnorthwest.org


Request of Teri Pierson to address Council regarding Resolutions
Northwest services (Communication)

FEB 07 2018

PLACED ON FILE

Filed JAN 30 2018

MARY HULL CABALLERO
Auditor of the City of Portland

By  Deputy

| COMMISSIONERS VOTED AS FOLLOWS: | | |
|------------------------------------|------|------|
| | YEAS | NAYS |
| 1. Fritz | | |
| 2. Fish | | |
| 3. Saltzman | | |
| 4. Eudaly | | |
| Wheeler | | |