



December 13, 2017

To: Mayor Ted Wheeler
Commissioner Chloe Eudaly
Commissioner Nick Fish
Commissioner Amanda Fritz
Commissioner Dan Saltzman

From: Mary Hull Caballero, City Auditor

Subject: Report on recent audit work—No vote required

The Office of the City Auditor recently completed two audits, and is planning to release a third in late December:

- *Utility Payment Assistance: Program improvements would enable City to assist more customers (October 2017)*
- *Prosper Portland: Disciplined property management needed to achieve future revenue goals, equitable outcomes (November 2017)*
- *Portland Housing Bureau: Improved monitoring to protect housing investments (January 2018)*

This will be the second quarterly presentations to Council, intended to inform Council and the public of audit results. No Council action is required.

All audits can be viewed on the Audit Services webpage:

<https://www.portlandoregon.gov/auditservices>



9

1/40

Agenda No.
REPORT
Title

Report on recent work from the City Auditor: Utility Payments, Prosper Portland, and Portland Housing Bureau (Report)

<p style="text-align: center;">INTRODUCED BY Commissioner/Auditor: Auditor May Hull Caballero</p> <p style="font-size: small; color: blue;"><i>Mary Hull Caballero</i></p> <p style="text-align: center;">COMMISSIONER APPROVAL</p> <p>Mayor—Finance & Administration - Wheeler</p> <p>Position 1/Utilities - Fritz</p> <p>Position 2/Works - Fish</p> <p>Position 3/Affairs - Saltzman</p> <p>Position 4/Safety - Eudaly</p> <p style="text-align: center;">BUREAU APPROVAL</p> <p>Bureau: City Auditor Bureau Head: Mary Hull Caballero</p> <p>Prepared by: Elizabeth Pape Date Prepared: 12/13/17</p> <p>Impact Statement Completed <input checked="" type="checkbox"/> Amends Budget <input type="checkbox"/></p> <p>City Auditor Office Approval: required for Code Ordinances</p> <p>City Attorney Approval: required for contract, code, easement, franchise, charter, Comp Plan</p> <p>Council Meeting Date 1/3/18</p>	<p style="text-align: right;">CLERK USE: DATE FILED <u>DEC 26 2017</u></p> <p style="text-align: center;">Mary Hull Caballero Auditor of the City of Portland</p> <p>By: <u><i>[Signature]</i></u> Deputy</p> <p>ACTION TAKEN:</p> <p style="font-size: large; text-align: center;">JAN 03 2018 ACCEPTED</p>
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AGENDA

TIME CERTAIN
Start time: 10:35

Total amount of time needed: 20 min
(for presentation, testimony and discussion)

CONSENT

REGULAR
Total amount of time needed: _____
(for presentation, testimony and discussion)

FOUR-FIFTHS AGENDA	COMMISSIONERS VOTED AS FOLLOWS:		
		YEAS	NAYS
1. Fritz	1. Fritz	✓	
2. Fish	2. Fish	✓	
3. Saltzman	3. Saltzman	✓	
4. Eudaly	4. Eudaly	✓	
Wheeler	Wheeler	✓	