Housing Choice in the Metro Area Opt In Survey – Report of Findings

SUBMITTED TOPortland Housing Bureau

Submitted by **PIVOT**

DRAFTA

February 1, 2017



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Primary Research Objectives

- Identify barriers to housing and how commonly they are being experienced
- Measure awareness of fair housing laws in the region
- Determine prevalence of experience with housing discrimination
- Examine lack of housing choice by protected classes



Methodology

- Survey invitation was sent by email to the Opt In panel (hosted by Decipher), of approx. 17,000 valid email addresses, on March 8-9. A reminder was sent March 16. The survey closed June 9. Opt In panel members completed 2,607 of the completed surveys.
- An open link to the survey was also made available to non-panel members, including but not limited to: Portland Housing Bureau's direct email contact list; the federal grant managers in each Metro jurisdiction; Home Forward; the Community Alliance of Tenants; 211info. 847 responses were completed by individuals who were not panel members.
 - The online survey took a median time of 23 minutes to complete.
- Lastly, people were invited to complete the survey in small focus groups. Eight of the focus groups were language specific and included one to two interpreters and written aides in the language of the focus group. 98 surveys were completed by focus group attendees.
- After quality checks and data cleaning, a total of 3,552 surveys were analyzed in this research process.



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Data Weighting Explained (1 of 2)

- The data collected from this survey is intended to represent the population of the tri-county area: 1,274,917 people, living in 662,419 households. We have 3,552 people represented by our data. This means that that each person surveyed is representing about 359 people in the tri-county area.
- However, because our survey data is not perfectly random, it is to be expected that some groups might be under- or over-represented, making results skew towards the views of the more over-represented groups (35-54-year-olds for one example). On the other hand, 18 to 34 year olds are being under-represented, for example, and their opinions are not being shown as strongly in the data. The actual percentage of 18 to 34 year olds in Portland is about 32%, but in the survey only 17% of the people in Portland fall in this age range. After weighting, that percentage of that youngest age group is closer to reality at 30%.



Data Weighting Explained (2 of 2)

- What weighting allows us to do is to make sure that instead of each person representing 359 people from the total population of the tricounty area, each person who took the survey is representing the population from its group only. The group was defined by their age, homeowner status, and whether or not they live in Portland. If the group is over-represented in the survey then each person will count for fewer than this 359 people, and if the group is under-represented then each person will count for more than the 359 people. This is done to more accurately reflect the actual population of the tri-county area.
- The weighting we did for this project adjusts for distribution of population in Portland and those outside of Portland, for age, and for homeowner-occupied households and renter-occupied households.





Data Weighting Example

	Unweighted Sample		Actual Population*		Weighted Sample	
	Owners	Renters	Owners	Renters	Owners	Renters
Tri-County Area						
Multnomah, Clackamas, Washington Counties	70%	30%	59%	41%	59%	41%
County						
Multnomah	66%	34%	54%	46%	50%	50%
Clackamas	87%	13%	68%	32%	75%	25%
Washington	77%	23%	61%	39%	64%	36%
Portland Region (including those within Portland only)						
North Portland	71%	29%	59%	41%	56%	44%
Northeast Portland	68%	32%	58%	42%	53%	47%
Northwest Portland	68%	32%	55%	45%	53%	47%
Southeast Portland	63%	37%	52%	48%	47%	53%
Southwest Portland	71%	29%	55%	45%	58%	42%
Outside of Portland	76%	24%	64%	36%	65%	35%
*Source: Household Type and Age Data Set: 2010-2014 American Community Survey 5-Year Estimates						

Executive Summary



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Executive Summary (1 of 3)

- 76% of homeowners like their current housing very much. In contrast, 36% of renters like their housing very much, while 46% say they like it somewhat or it's okay.
- 36% of respondents want to move into new housing , and 11% don't want to but think they will have to in the near future.
- Affordability is the most important factor when looking for new housing. 53% of those who are planning to move, want to move, or might have to move say that are having problems finding housing they can afford. 10% of those looking for housing mention (unprompted in an open-ended response) that they think there is a high demand and/or low supply of housing in the region.
- The biggest problems for residents include the affordability of housing, rent, repairs to their home, and bills. Traffic near their home is also rated as a problem, as is the physical quality of their home.



Executive Summary (2 of 3)

- 23% of respondents say they don't know how to find information they need in order to find a new place to live that meets their needs.
- 10% of respondents say that in the last five years, their housing was unhealthy due to mold, disrepair, toxins, or other hazards. This problem was reported at a higher rate among respondents of color, those with kids, and those with a disability.
- 16% can remember a time when they've been denied housing to rent or buy in the Metro area. About two-thirds of them say this has happened in the past 5 years. The most common reason for this was income-related, followed by credit issues. Most of these people were denied rental housing. These denials were reported at a higher rate among those with non-binary genders, unmarried people, women, households with kids, and those who do not practice a religion.



Executive Summary (3 of 3)

- When it comes to feeling as if or suspecting they've been treated differently and discouraged from renting, owning, or enjoying their housing, 34% report they've experienced this in the Metro area. The most common reasons were because of their amount of income, credit history, or their pets.
- 16% of respondents say they have had to move against their wishes in the last five years. Groups reporting this at a higher rate include people of color, disabled people, unmarrieds, and those with a non-traditional income. The most common reasons were that rent increased or their rental house was sold by the owner, but 16% of those who moved against their wishes (or 3% of the total dataset) say they were evicted without cause.



Geography and Age Demographics Used in Data Weighting



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Counties Represented

This shows the number of completed surveys received from residents of the following areas, before data weighting.

County	Count	Percent	Actual
Multnomah	2310	65%	46%
Clackamas	339	10%	31%
Washington	838	24%	23%
Other	72	2%	0%

Other counties represented include: Clark, Clatsop, Columbia, Jackson, Lane, Linn, Marion, Tillamook, Wasco, Yamhill

The survey respondents included a higher percentage of people living in Multnomah County than there actually are in relation to Clackamas and Washington counties, and a lower-than representative sample of residents of Clackamas county. This was adjusted in the data weighting.



Cities Represented

This shows the number of completed surveys received from residents of the following areas, before data weighting.

City	Count	City	Count	
Portland	2257	Sherwood	22	
Beaverton	266	Wilsonville	22	
Hillsboro	142	Troutdale	17	
Tigard	108	Damascus	16	
Gresham	87	Fairview	11	
Lake Oswego	61	Gladstone	8	
Milwaukie	57	King City	8	
Oregon City	51	Cornelius	3	
West Linn	33	Durham	3	
Forest Grove	31	Maywood Park	3	
Tualatin	26	Wood Village	3	
Happy Valley	25	None of these 295		



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Portland Quadrants Represented

This shows the number of completed surveys received from residents of the following areas, before data weighting.

Quadrant	Count	Percent	Actual
North	368	15%	9%
Northeast	604	25%	24%
Southeast	807	33%	32%
Northwest	172	7%	13%
Southwest	481	20%	23%

Our survey included more respondents from North Portland and fewer from Northwest than actually make up the whole of Portland, but the majority of quadrants were closely represented.



Portland Quadrants Represented

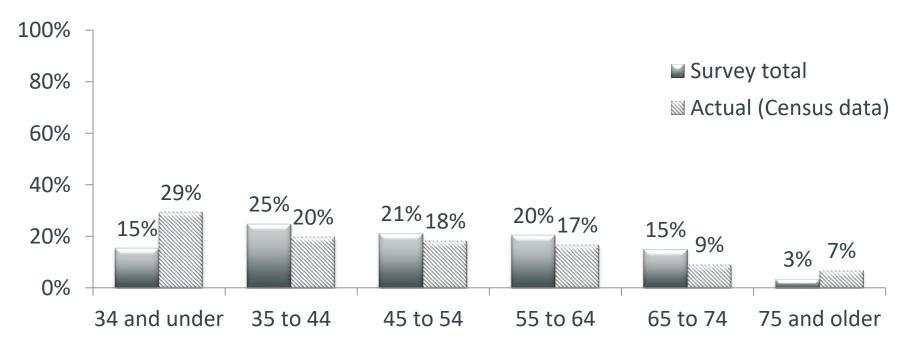
This is the breakdown of which zip code areas make up which region or "quadrant" of Portland.

North	Northeast	Southeast	Northwest	Southwest
97203	97211	97202	97208	97201
97217	97212	97206	97209	97204
97227	97213	97214	97210	97205
97283	97218	97215	97229	97219
	97220	97216		97221
	97230	97233		97223
	97232	97236		97225
		97266		97239



Age Groups Represented

Q45: Which of the following age ranges includes your age? (n=3,419)



Our data skewed a little older, with a lower percentage of residents 34 and under completing the survey than there actually are living in Portland. This was adjusted in the data weighting, where younger respondents' answers were given more weight.



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All Data Shown Past This Point is Weighted Data Unless Otherwise Noted

Note about Geographically Focused Findings:

Because the weighting scheme is built by redistributing respondents based on geography, for findings that look at individual geographic areas (county, city, and East county) the findings and percentages represented have not been adjusted by the weighting scheme as is used throughout this report.



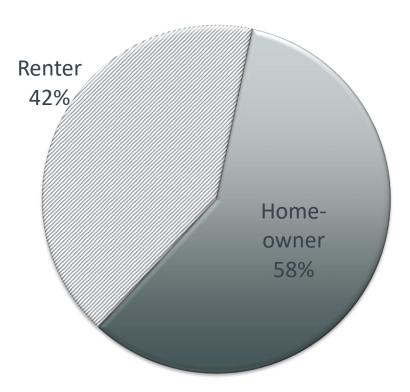
Housing Characteristics and Perceptions



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Homeowners and Renters

Q4: Which of the following best describes your current housing situation?



Groups More Likely to be Homeowners

- Those living with one or more other people are more likely than those living alone
- Married people are more likely than non-married
- White respondents are more likely than non-white respondents
- Those who practice a religion are more likely than those who do not
- Males more likely than females



Homeowners and Renters

Q4: Which of the following best describes your current housing situation?

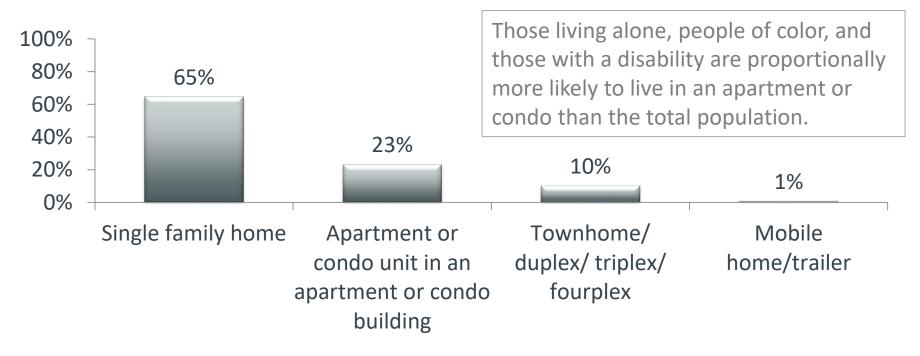
Unweighted data analyzed in these findings

- The breakdown of renters and homeowners does not differ in any of the three specified geographies (East Multnomah, Multnomah, or Portland)
- A higher percentage of the following certain groups are more likely to own a home in East Multnomah County than they are to own a home in Portland or Multnomah: white repsondents, unmarrieds, women, those who practice a religion, those with a disability, people who live alone



Types of Homes

Q3A: What type of home do you currently live in?



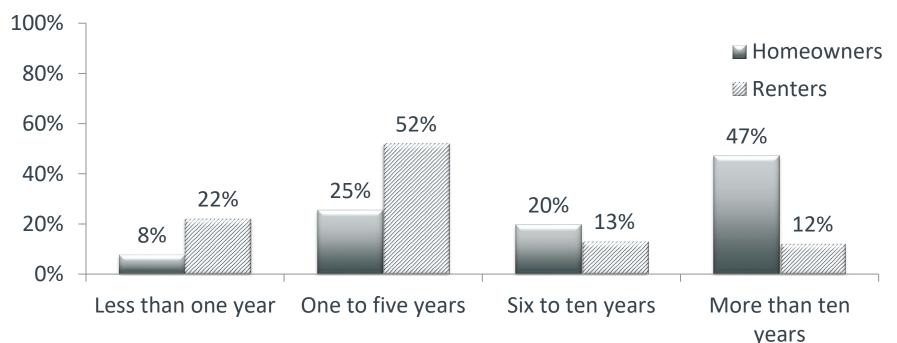
Other types of homes represented by 10 or fewer people include retirement home; ADU; on the streets/in car; hotel/motel; room in a group house; transitional housing.



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Length of Time Spent Living in Current Home

Q5: How long have you lived in your current home?



Homeowners tend to have longer tenures in their current homes. It's most common for renters to have been in their current home for one to five years.



Length of Time Spent Living in Current Home

Q5: How long have you lived in your current home?

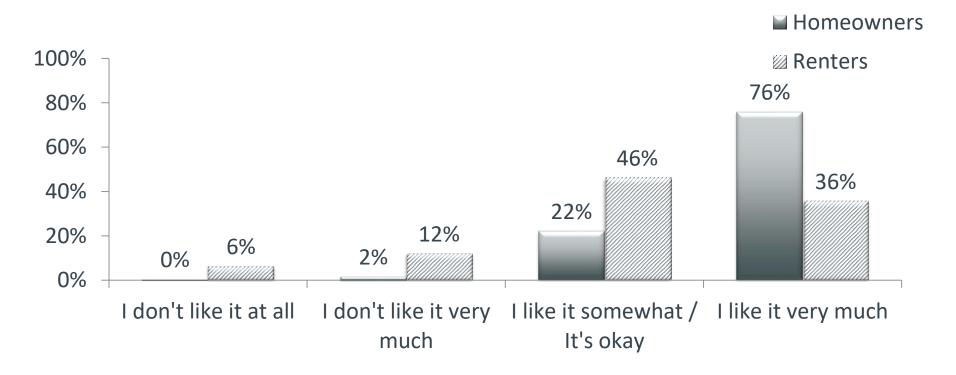
Unweighted data analyzed in these findings

- People in East Multnomah County have lived in their current homes for less time than those in Portland or Multnomah County as a whole
- People of color in Portland, Multnomah County, and East Multnomah County are more likely to have living in their home for less than one year than white respondents have (this is true when we look at weighted data and all of the tri-county area as well)



Perception of Current Home

Q6: What best describes how you feel about the home where you currently live?



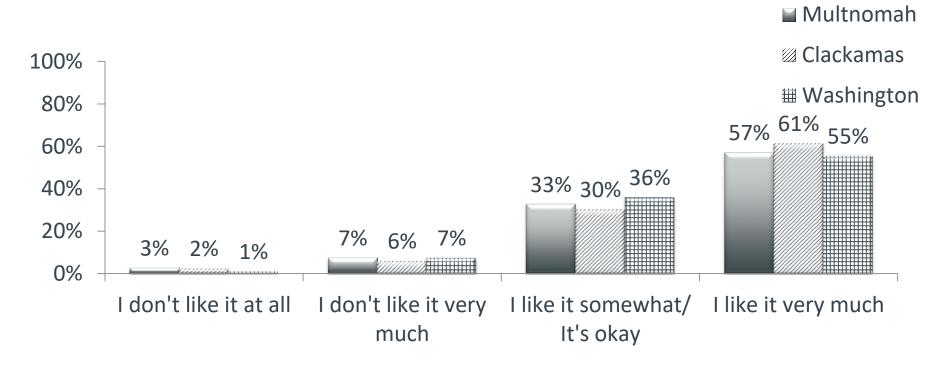
Homeowners are more likely to like their current home very much, while 64% of renters say they like their home somewhat/it's okay, or they don't like their current home.



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Perception of Current Neighborhood, by County

Q7: What best describes how you feel about the neighborhood or community you currently live in?

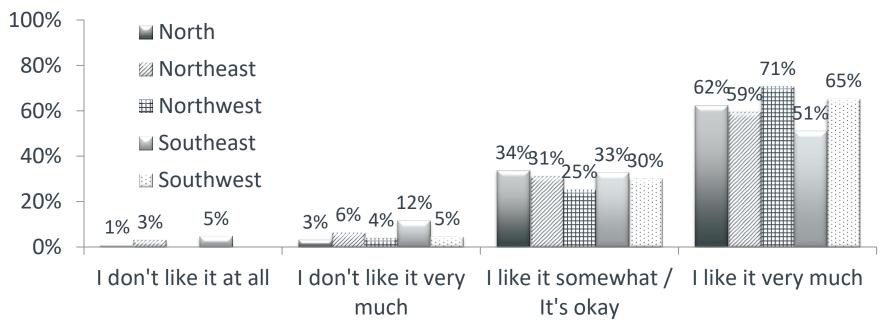


How much people like their current neighborhood community is not significantly influenced but which county they live in. Seems to be high satisfaction with neighborhoods in each county.



Perception of Current Neighborhood, by Portland Quadrant

Q7: What best describes how you feel about the neighborhood or community you currently live in? *Only Portland residents shown here*



59% of people living within Portland like their neighborhood/community very much. 54% of those living outside of Portland like theirs very much.

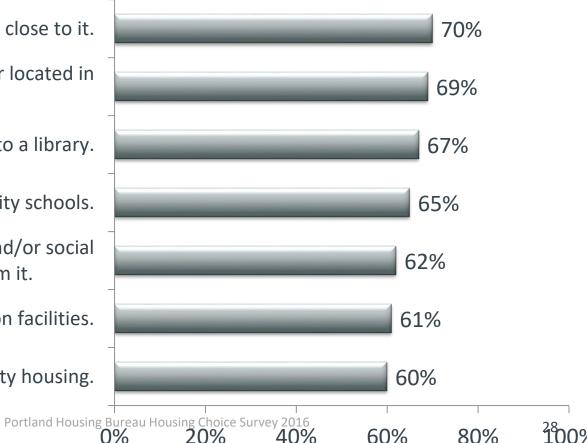


Opinions on Neighborhood/Part of Town(1 of 2)

Q9: Please rate your level of agreement with the following statements about your neighborhood or part of town. Showing the "top box" rating, or percentage of those who rating each attribute a 4 or 5 on a scale of 1 to 5 where 1=Strongly Disagree and 5=Strongly Agree.

It is easy for me to get to a bank close to it. Grocery stores/markets are close to or located in it. It has easy access to a library. Children in it have access to quality schools. I can get to health care facilities and/or social service providers easily from it. It has high quality parks and recreation facilities.

It has high quality housing.

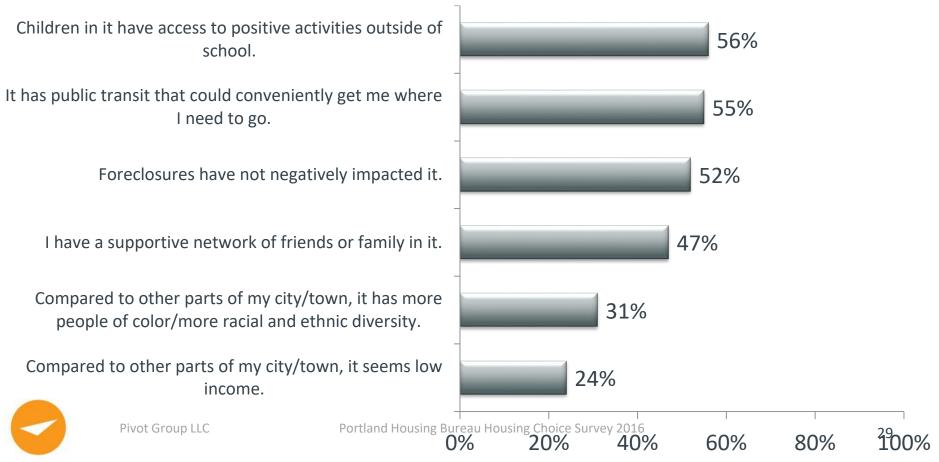




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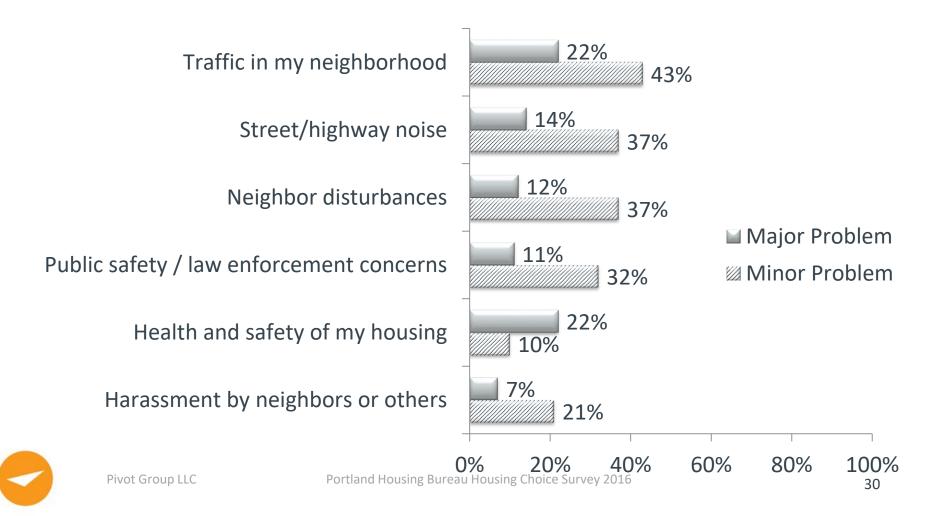
Opinions on Neighborhood/Part of Town(2 of 2)

Q9: Please rate your level of agreement with the following statements about your neighborhood or part of town. Showing the "top box" rating, or percentage of those who rating each attribute a 4 or 5 on a scale of 1 to 5 where 1=Strongly Disagree and 5=Strongly Agree.



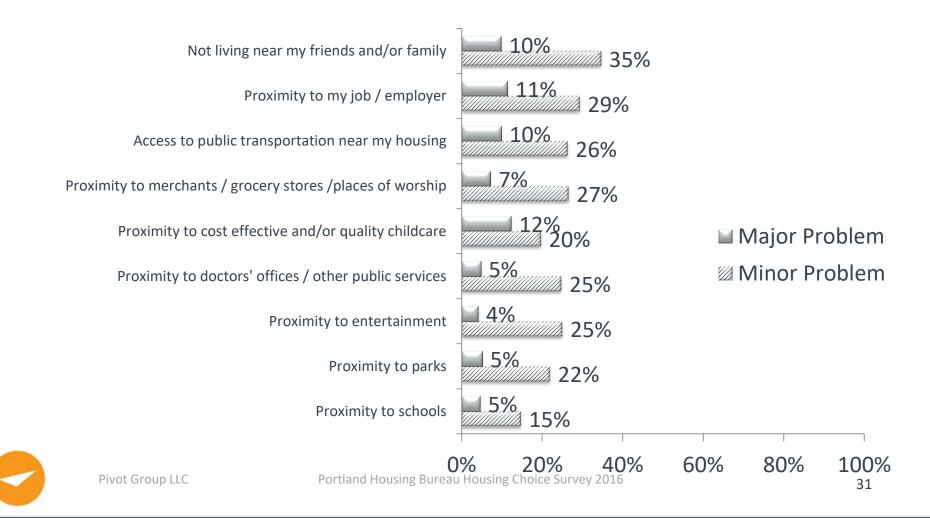
Degree of Household Problems (1 of 3)

Q17: To what degree have these been a problem for you and your household in the last five years? *Safety* –*related attributes*



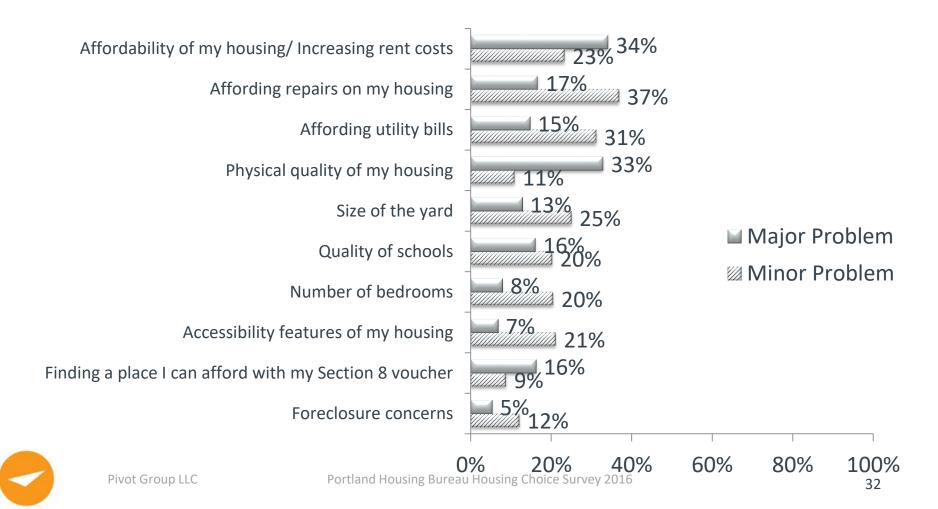
Degree of Household Problems (2 of 3)

Q17: To what degree have these been a problem for you and your household in the last five years? *Convenience-related attributes*



Degree of Household Problems (3 of 3)

Q17: To what degree have these been a problem for you and your household in the last five years? *Quality-related attributes*



Top Household Problems

Q17: To what degree have these been a problem for you and your household in the last five years?

Those who say "major problem" and those who say "minor problem":

- #1. Traffic in my neighborhood 65%
- #2. Affordability of housing/increasing rent costs 57%
- #3. Affording repairs on my housing 53%
- #4. Street/highway noise 51%,
- #5. Neighbor disturbances 49%

This list above shows the housing problems that the highest percentage of respondents called a "major problem" or a "minor problem". The issues that were named "major problems" by the most residents were Affordability of housing/increasing rent costs (34%) and Physical quality of my housing (33%).



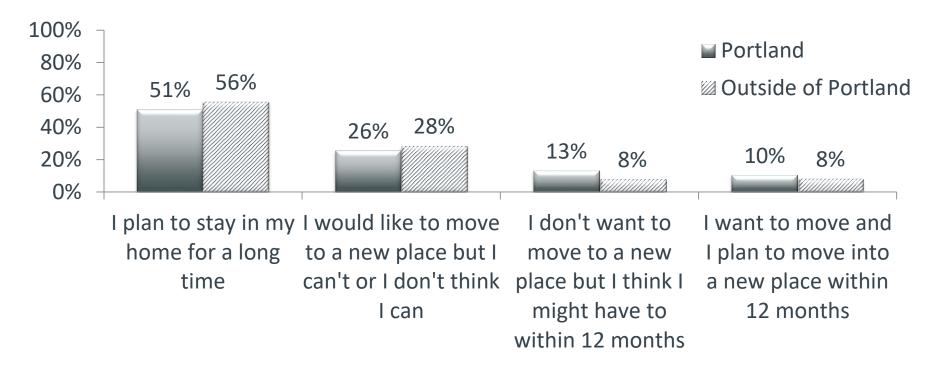
Housing Choice Availability and Barriers to Housing



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Future Plans of Moving

Q10: What best describes your current situation regarding where you live?



Over half of respondents, within Portland and outside of Portland, plan to stay in their current home for a long time.

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Portland Housing Bureau Housing Choice Survey 2016

Values when Choosing New Housing

Q14: If you were to move tomorrow, how important would the following be in your decision on where to live? *Showing mean rating, on a scale of 1 to 5 where 1=Most Important and 5=Least Important*

			Outside
	Rank in	Portland	Portland
Factor	Importance	Mean Rating	Mean Rating
Affordability /cost of my housing	1	2.1	2.3
Location of my housing	2	2.1	2.6
Quality of my housing	3	2.7	2.6
Size of my housing	4	3.7	3.4
The investment quality of my housing	5	4.3	4.2

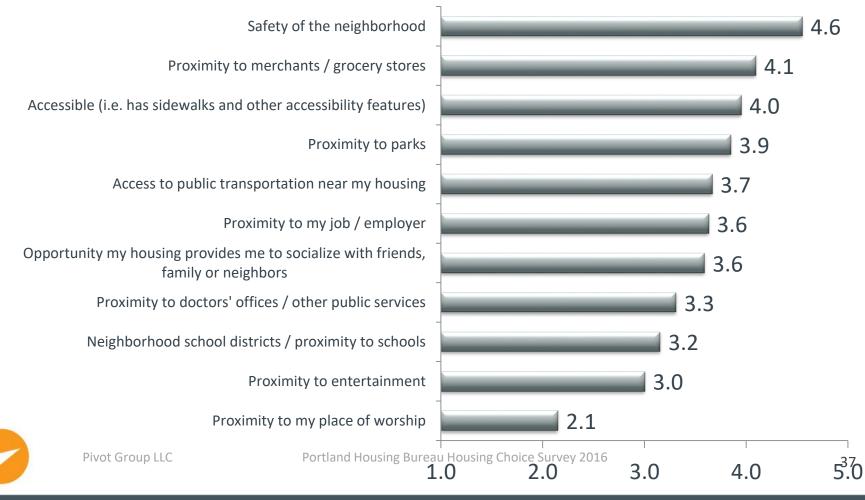
Size of housing was given higher importance ratings by those in households with kids.



Importance of Housing Location

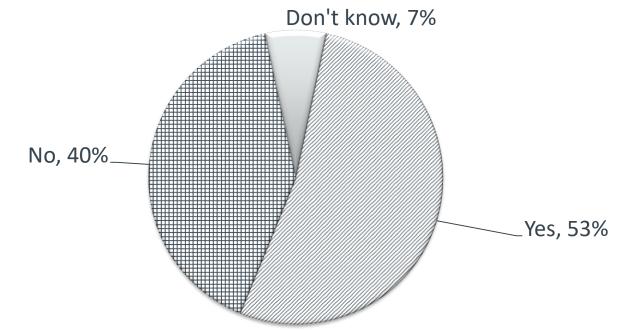
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Q15: Please rate the importance of each of the following location attributes. Showing mean rating, on a scale of 1 to 5 where 1=Not at all Important and 5=Extremely Important



Problems Finding Affordable Housing

Q34: Are you currently having problems finding housing you can afford? Asked of those who are planning to move, are considering moving or would like to move



Those identifying with an ethnicity other than white, those families with children, and those with a disability all are more common than others to be currently experiencing problems finding housing they can afford.



Problems Finding Affordable Housing

Q34: Are you currently having problems finding housing you can afford? Asked of those who are planning to move, are considering moving or would like to move

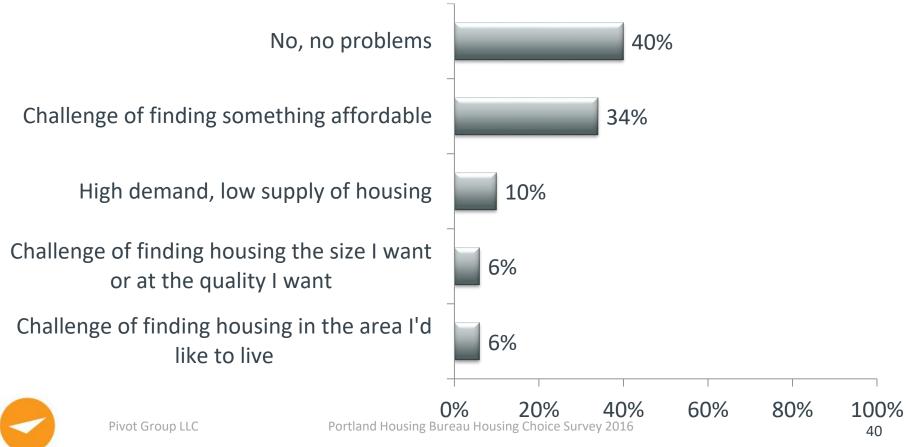
Unweighted data analyzed in these findings

- A higher percentage of East Multnomah residents are having a more difficult time finding affordable housing than Multnomah and Portland residents are.
- In East Multnomah, as in the overall findings, families with kids are having a harder time finding housing, as are those with a disability, those non-white residents, and those who do not practice a religion.



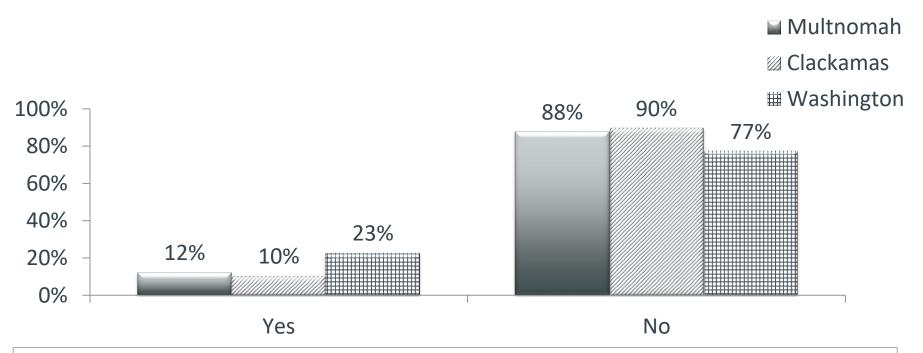
Other Problems Finding Housing

Q34: Are there any other reasons you're having problems finding housing? Top categories of open-ended responses shown from respondents who plan to move, are considering moving or want to move. Respondents may have fallen into more than one theme category



Housing Choice Vouchers

Q30: Do you currently live in housing with either a subsidized unit or subsidized rent through rent assistance including Housing Choice Vouchers (Section 8) or other vouchers?



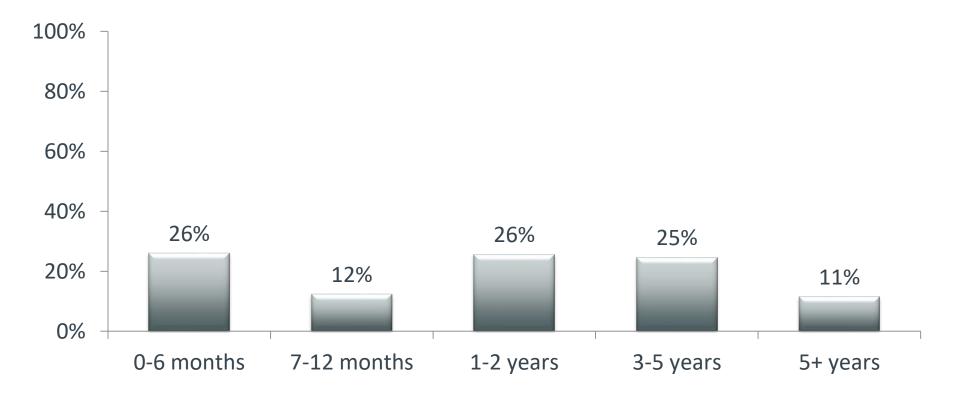
A higher percentage of Clackamas County residents report to living in subsidized housing or through rent assistance than those in the other two counties.

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Wait for Subsidized Housing

Q31: How long were you on a waiting list to get this subsidized housing? Only asked of those currently living in subsidized housing





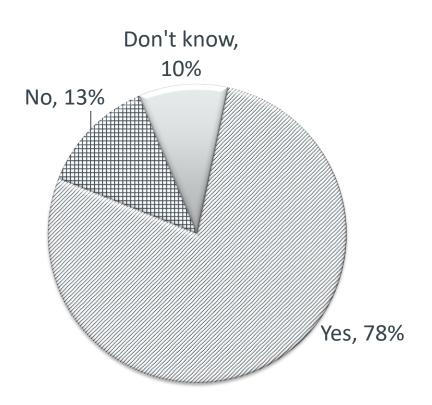
Awareness of Fair Housing Laws and Rental Experiences



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Availability of Housing Information

Q16: Do you feel you know how to find the information you need to find a place to live that would meet your needs?



Groups More Likely to Say "Yes"

- Those living without kids in the home are more likely than those with kids
- Married people are more likely than nonmarried
- White respondents are more likely than non-white respondents
- Those who are not disabled are more likely than those who are disabled
- Males are more likely than females
- Older age groups more likely than younger
- Homeowners more likely than renters



Availability of Housing Information

Q16: Do you feel you know how to find the information you need to find a place to live that would meet your needs?

Unweighted data analyzed in these findings

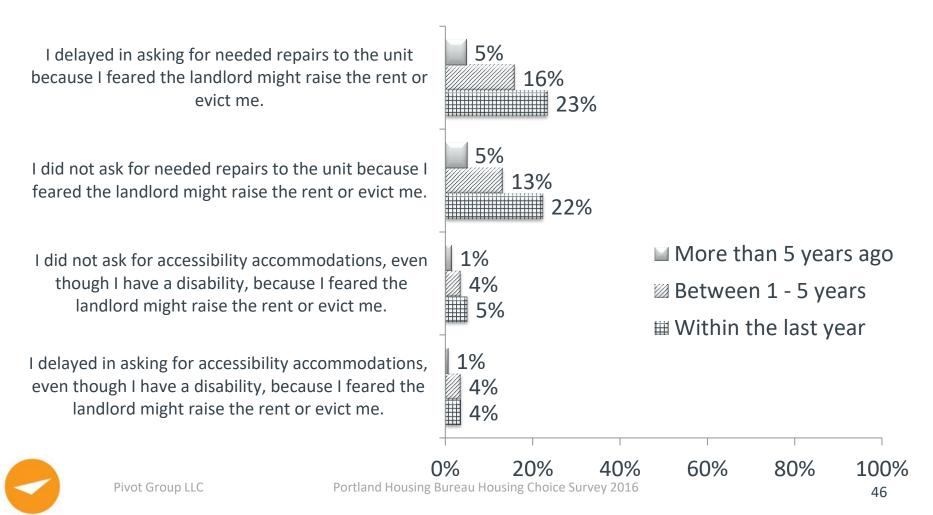
- People of color are significantly less likely to say Yes (in unweighted data as well), and this is seen especially in East Multnomah County
- People with a different national origin are also significantly less likely to say Yes, especially in East Multnomah County
- Married people are more likely to say Yes



Rental Experiences

Q27: Please indicate if and when you have experienced the following while living in the Metro area. *Asked only of renters*

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Rental Experiences

Q27: Please indicate if and when you have experienced the following while living in the Metro area. *Asked only of renters*

Unweighted data analyzed in these findings

 Renters currently living in East Multnomah County are more likely to delay asking for repairs or not ask for repairs at all due to a fear that the landlord might raise the rent or evict them



Rent Increases

Q28A: Has your rent increased in the past three years? Q28B: How much was each increase? Q28C: How often is your rent increased?

- 83% of current renters say their rent has increased in the past three years.
- 62% say their rent is increased once per year. 25% say they their rent is raised more often than once a year; 14% say less frequently than once a year.
- Of those who measured their rent increase in percent, 58% of them estimate their more recent increase was under 10%. 30% say it was between 11 and 25%; and 12% say it was more than a 25% increase.
- Of those who measure their rent increase in dollars, 65% of them say their most recent increase was \$100 or less. 39% say it was between \$101 and \$300, and 6% say it was over \$300.
- 58% of renters received one month or less than one month notice of a rent increase. 42% received 2 months or more.



Rent Increases

Q28A: Has your rent increased in the past three years? Q28B: How much was each increase? Q28C: How often is your rent increased?

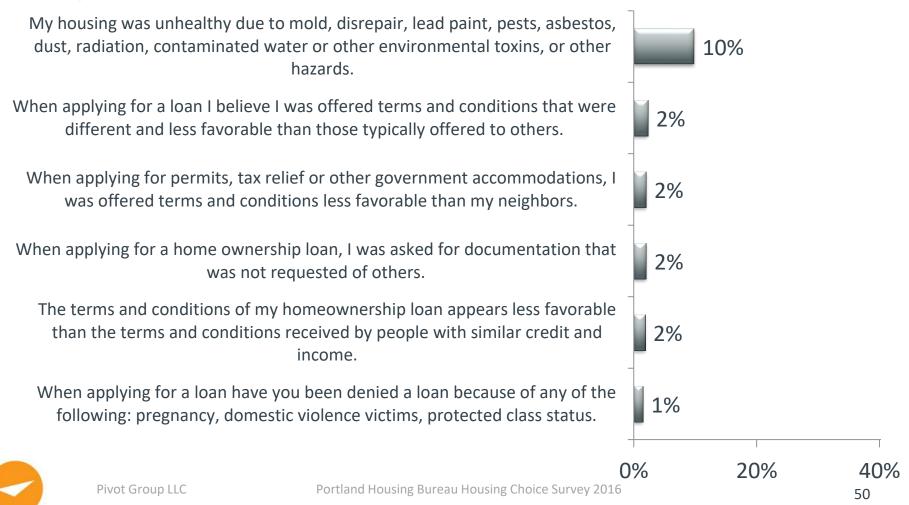
Unweighted data analyzed in these findings

- In Portland and in Multnomah County women are slightly more likely than men to have experienced rent increases in the last three years
- No significant differences exist between geographies otherwise

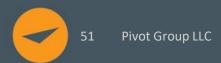


Housing Experiences

Q26: Has the following happened to you recently or in the past five years in the Metro area?



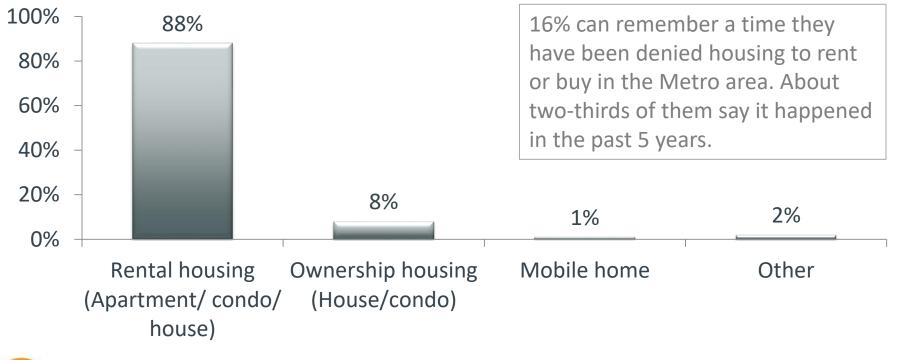
Prevalence of Experience with Housing Discrimination



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Experiences Being Denied Housing

Q19: Can you remember a time when you have ever been denied housing to rent or buy in the Metro area? Q20B. What type of housing were you denied [in the past 5 years]? *Only showing results from those who answered "yes" to Q19*



Experiences Being Denied Housing

Q19: Can you remember a time when you have ever been denied housing to rent or buy in the Metro area? Q20B. What type of housing were you denied [in the past 5 years]? *Only showing results from those who answered "yes" to Q19*

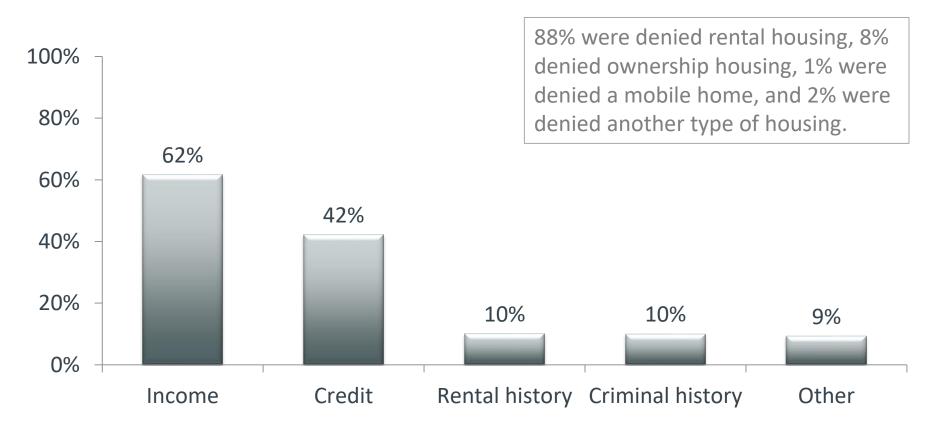
Unweighted data analyzed in these findings

- Respondents currently living in Multnomah County and in East Multnomah County are more likely to remember a time they have been denied housing than looking at Portland as a whole.
- People of color, unmarrieds, those with kids, those with a disability, those who do not identify as male, and those paid in cash are all more likely to remember a time they've been denied housing.



Reason Given for Being Denied Housing

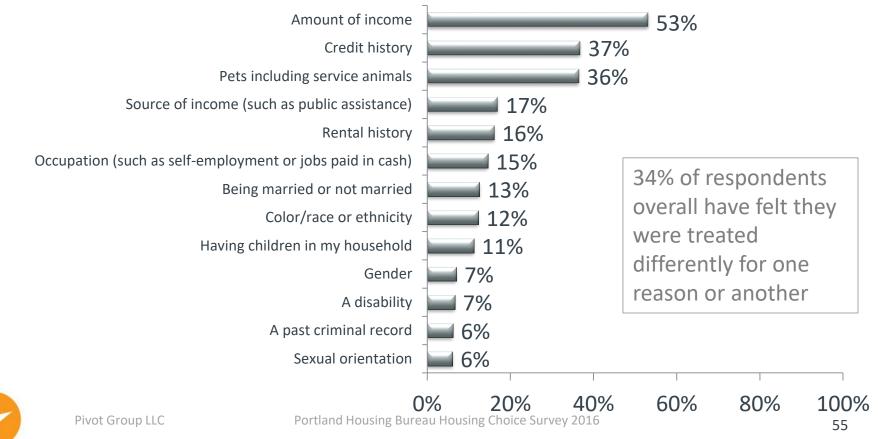
Q20D: What was the reason given?





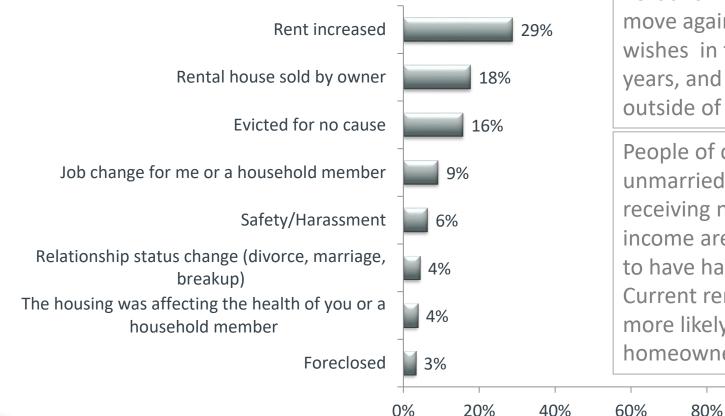
Treated Differently when Applying for Housing

Q21: When applying for housing in the Metro area, did you ever feel or suspect you were treated differently, denied, discouraged from renting, owning, or enjoying the housing? *Most commonly reported reasons shown here. Respondents could select multiple reasons.*



Forced to Move

Q18A: In the last 5 years, have you ever had to move against your wishes? Q18B: Why? *Most common responses shown*



18% of respondents in Portland have had to move against their wishes in the last 5 years, and 14% of those outside of Portland.

People of color, those unmarried, disabled, or receiving non-traditional income are more likely to have had to move. Current renters are more likely than homeowners.



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100%

Forced to Move

Q18A: In the last 5 years, have you ever had to move against your wishes? Q18B: Why? *Most common responses shown*

Unweighted data analyzed in these findings

- A higher percentage of those in East Multnomah County say yes than the percentage of those in Portland or Multnomah County who say yes
- Most common reason for East Multnomah residents was rent increases, which is the same in every geography and in the weighted data view



Demographic Characteristics



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Protected Classes

RAFTA Do you identify with any of the following categories?

Class	Count	Percent	Class	Count	Percent
Married	1791	54%	Identify with a racial group	385	12%
Have children	1545	47%	Identify as a person of color	296	9%
Not married	1198	36%	Identify as a person with a different national origin	153	5%
Practice a religious faith	838	25%	Paid in cash	152	5%
Self-employed	464	14%	Identified by others as a person with a different national origin	128	4%
Have disability	435	13%	Domestic violence records	76	2%
Have a source of income other than employment (i.e. public assistance)	389	12%	Farm worker	22	1%
Pivot Group LLC	Рог	tland Housing Bu	reau Prefer not to answer	231	7%

Military Duty

Have you ever served on active duty in the U.S. Armed Forces, military Reserves, or National Guard?

Military History	Count	Percent	
On active duty in the past, but not	258	7%	
within the last 12 months	230		
Training for Reserves of National	37	1%	
Guard only	57	170	
Never served in the military	3246	92%	



RAFTA

Income Level

Which of the following categories best represents the annual income of your household before taxes?

Income Level	Count	Percent
Less than \$10,000	176	6%
\$10,000 - \$19,999	201	6%
\$20,000 - \$29,999	274	9%
\$30,000 - \$49,999	547	17%
\$50,000 - \$74,999	575	18%
\$75,000 - \$99,999	527	17%
\$100,000 - \$149,999	527	17%
\$150,000 or more	321	10%



RAFTA

Gender

DRAT ' How do you identify?

Gender Identification	Count	Percent
Male	1157	34%
Female	2186	65%
Transgender Female	9	0%
Transgender Male	10	0%
Other	25	1%



Racial and Ethnic Identity

Which racial, ethnic or cultural group do you consider yourself a member of? *Respondents could select multiple responses*

Racial, Ethinic, or Cultural Group	Count	Percent
White/Caucasian/Anglo	2776	85%
Hispanic/Latino	195	6%
African American/Black	145	4%
Asian	129	4%
American Indian/Native American	119	4%
Slavic	60	2%
African	47	1%
Native Hawaiian/Pacific Islander	40	1%
Arab/Middle Eastern	26	1%
South Asian/(Asian) Indian	16	0%
Alaska Native	10	0%
Other	117	4%
Prefer not to answer	315	10%



RAFTA

Protected Classes



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Those Identifying as a Race Other than White

Included in this group are respondents who did not answer "White/Anglo/Caucasian" to the question "Which racial, ethnic or cultural group do you consider yourself a member of?"

- The group of respondents who do not identify as white did answer certain survey questions significantly differently from their fellow community members who identify as white. Some of these differences include that non-whites are more likely than white respondents to:
 - Have lived in their current home for less than 5 years
 - Be more dissatisfied with the quality of their home or neighborhood, and more likely to say their neighborhood seems more low income and more culturally diverse than others in the region
 - Place higher importance on the proximity of their home to their work, school, place of worship
 - Say they do not know how they'd find information or resources about finding a new place to live
 - Have problems finding housing that is acceptable and affordable, and problems affording rent or repairs on housing
 - Have had to move against their wishes, been denied housing to rent or buy in the region, have been asked for documentation that was not requested of others or offered terms that were different and less favorable than those typically offered to others



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Have experienced disagreements with or harassment by landlords

Those Households With Children

Included in this group are respondents who answer one or more to the question "How many children under the age of 18 live in your household?"

- The group of respondents who have children in their home are more likely to:
 - Live in Washington or Clackamas County than Multnomah County
 - Be homeowners, and live in a single family home than those who live alone
 - Be generally less satisfied with parks and recreation facilities, schools, activities for kids outside of school, and quality of housing in their neighborhood
- Families without children are more likely than those with children and more likely than those individuals who live alone to say they like living in their current home and neighborhood



Respondents Reporting a Disability

Included in this group are respondents who answer "have disability" to the question "Do you identify with any of the following categories?"

- The group of respondents who have a disability are more likely than those without a disability to:
 - Live in a dwelling other than a signal family home, and be a renter rather than a homeowner
 - Be unsatisfied with the proximity of amenities and frequently visited locations to their home or neighborhood
 - Say they don't want to move but think they may have to in the near future
 - Say they don't know how to find the information they need to find new housing
 - Have a major problem affording rent or housing costs, and finding a place to use their Section 8 voucher
 - Be denied housing due to their disability, source of income, or past criminal history
 - Have contacted government agency or fair housing agency in the past
 - Be told no housing is available, even though there was
 - Have had problems with harassment from neighbors



Respondents Identifying as Religious

Included in this group are respondents who answer "practice a religious faith" to the question "Do you identify with any of the following categories?"

- The group of respondents who practice a religious faith are more likely than nonreligious to:
 - Live in Washington County than Multnomah or Clackamas County, and more likely to live outside Portland rather than within the city
 - Live in a single family home, and be a homeowner rather than a renter
 - Not have an experience being denied housing



Respondents Paid in Cash or Non-Traditional Income

Included in this group are respondents who answer "paid in cash" and/or "Have a source of income other than employment (i.e. public assistance)" to the question "Do you identify with any of the following categories?"

- There are very few notable significant differences between those who are paid in cash and those who aren't, or between those who earn additional income from a source other than employment and those who don't. A few things that stand out include:
 - Respondents with untraditional income sources are more likely to live alone, be unmarried, and have a disability than those with traditional income sources
 - Those respondents paid in cash or with non-traditional income are less likely to value proximity to their employer, schools, or entertainment than those not paid in cash and those with traditional income sources
 - Those with untraditional sources of income are more likely to have trouble finding housing with accessibility features, and access to public transit
 - Those with untraditional sources of income are more likely to have been denied housing. Also more likely to be denied due to income, rental history, and criminal history



Thank you!

SUBMITTED TO	Port	tland Housing Bureau		
Submitted by	PIVOĩ	February 1, 2017		

Appendix: Questionnaire

(Print version shown)



Marketing / Advertising / Research / Web / Training



2016 Portland/Vancouver Metropolitan Statistical Area - Metro Housing Choice Survey Your input is important. Thank you for taking this survey!

1) In which county do you live? (Check one)							
D 1	Multnomah 🔲 2 Cl	ackam	as □ ₃ Washington	98	Other	(pleas	e specify)
2) Metro serves 25 cities in Clackamas, Multnomah, and Washington counties (as well as unincorporated parts of those counties). In which city do you live? Zip Code:							
Please answer the following questions regarding the location where you currently reside.							
3) What	type of home do you cu	irrently	/ live in? (Check all that apply)				
D 1	Single family home	D 2	Townhome/duplex/triplex/fou	rplex		□₃	Apartment or condo unit in an apartment or condo building
□4	Mobile home/trailer	□ ₅	Retirement community/indep assisted living	endent li	ving/	D 6	Group home
D 7	Hotel/motel	∎ଃ	On the streets/camping/sleep homeless	ing in car	r/	۹	Transitional housing
10	Homeless shelter	98	Other (please specify)				



4) Which of the following best describes your current housing situation? (*Check one*)

\square_1 Homeowner	□ ₂ Renter
□ ₃ Living with others but not paying rent or mortgage	□ ₉₈ Other (please specify)
5) How long have you lived in your current home? (<i>Check one</i>) \Box_1 Less than one year \Box_2 One to five years	\square_3 Six to ten years \square_4 More than ten years
6) What best describes how you feel about the home where you \Box_1 I don't like it at all \Box_2 I don't like it very much	ou currently live? (<i>Check one)</i> □₃ I like it somewhat / It's okay □₄ I like it very much
7) What best describes how you feel about the neighborhood	or community you currently live in?(Check one)
\square_1 I don't like it at all \square_2 I don't like it very much	\square_3 I like it somewhat / It's okay \square_4 I like it very much

8) If you could change one or two things about your neighborhood that would improve your opinion of it, what would you change?



	e your Strongly lisagre	у	of agree		with t Strongl agree	ly
a) My neighborhood has high quality parks and recreation facilities.	1	2	3	4	5	N/A
b) Grocery stores/markets are close to or located in my neighborhood.	1	2	3	4	5	N/A
c) I can get to health care facilities and/or social service providers easily from my neighborhood.	1	2	3	4	5	N/A
d) My neighborhood has high quality housing.	1	2	3	4	5	N/A
e) Foreclosures have not negatively impacted my neighborhood.	1	2	3	4	5	N/A
f) It is easy for me to get to a bank close to my neighborhood.	1	2	3	4	5	N/A
g) My neighborhood has easy access to a library.	1	2	3	4	5	N/A
h) I have a supportive network of friends or family in my neighborhood.	1	2	3	4	5	N/A
i) Children in my neighborhood have access to quality schools.	1	2	3	4	5	N/A
j) Children in my neighborhood have access to positive activities outside of school.	1	2	3	4	5	N/A
k) My neighborhood has public transportation that could conveniently get me to my job, school, or services.	' 1	2	3	4	5	N/A
I) Compared to other parts of my city/town, my neighborhood seems low income.	1	2	3	4	5	N/A
m) Compared to other parts of my city/town, my neighborhood has more people of color/more racial and ethnic diversity.	1	2	3	4	5	N/A

10) What best describes your current situation regarding where you live? (Check one)

- \Box_1 I plan to stay in my home for a long time
- I would like to move to a new place but I can't or I don't think I can \square_2

- □3
- I don't want to move to a new place but I think I might have to within 12 months
- I want to move and I plan to move into a new place within 12 months



11) If you are planning to move or look for a new place within 12 months, why are you looking for new housing?

12) If you would like to move but can't, why do you believe you can't move to a new place?

13) If you don't want to move but might have to, why do you think you might have to move?

14) If you were to move tomorrow, how important would the following be in your decision on where to live? Please rank these housing characteristics where #1 is the Most Important and #5 is Least Important. (Use each number only once)

- ____ Quality of my housing
- ____ Size of my housing (i.e. number of bedrooms)
- Location of my housing (i.e. close to transportation, jobs, schools, parks, grocery stores, doctor office and other public services)
- Affordability /cost of my housing
- ____ The investment quality of my housing (i.e. potential resale value, amenities)



DRAFT A

15) Please rate each of the following location attributes on a scale of importance where 1 equals Not at all important and 5 equals extremely important.	Not at a importa				treme iporta	-
a) Access to public transportation near my housing	1	2	3	4	5	N/A
b) Proximity to my job / employer	1	2	3	4	5	N/A
c) Neighborhood school districts / proximity to schools	1	2	3	4	5	N/A
d) Proximity to merchants / grocery stores	1	2	3	4	5	N/A
e) Proximity to entertainment	1	2	3	4	5	N/A
f) Proximity to parks	1	2	3	4	5	N/A
g) Accessible i.e. has sidewalks and other accessibility features	1	2	3	4	5	N/A
h) Proximity to doctors' offices / other public services	1	2	3	4	5	N/A
i) Safety of the neighborhood	1	2	3	4	5	N/A
j) Opportunity my housing provides me to socialize with friends, family or neighbors	1	2	3	4	5	N/A
k) Proximity to my place of worship	1	2	3	4	5	N/A

16) If you were to look for a new place to live in your community, do you feel you know how to find the information you need to find a place to live that would meet your needs?

□₁ Yes

 \square_2 No

□₉₉ I don't know



ORAFT	17) To what degree have these been a problem for you and your household in the last five years?	Not a problem	Minor problem	Major problem	N/A
OL.	a) Physical quality of my housing		 2	□3	99
~	b) Health and environmental safety of my housing		2	3	99
	c) Affordability of my housing increasing rent cost		 2	□3	99
	d) Finding a place I can afford with my Section 8 voucher		2	Вз	99
	e) Number of bedrooms		D 2	□3	99
	f) Size of the yard		2	3	99
	g) Accessibility features of my housing		 2	□3	99
	h) Access to public transportation near my housing		2 2	Пз	99
	i) Proximity to my job / employer		 2	□3	99
	j) Proximity to schools		2 2	□3	99
	k) Quality of schools		 2	□3	99
	l) Proximity to merchants / grocery stores /places of worship		2 2	□3	99
	m) Proximity to entertainment		D 2	□3	99
	n) Proximity to parks		2	□3	99
	o) Proximity to doctors' offices / other public services		D 2	□3	99
	p) Affording utility bills		 2	□3	99
	q) Affording repairs on my housing		 2	□3	99
	r) Foreclosure concerns		 2	□3	99
	s) Neighbor disturbances		 2	□3	99
	t) Street/highway noise		 2	□3	99
	u) Traffic in my neighborhood		 2	□3	99
	v) Public safety / law enforcement concerns		 2	□3	99
	w) Harassment by neighbors or others		2	□3	99
	x) Not living near my friends and/or family		 2	□3	99
	y) Proximity to cost effective and/or quality childcare		 2	□3	99 3

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Portland Housing Bureau Housing Choice Survey 2016

NFT A	
 18) a) In the last 5 years, have you ever had to move against y 1 Yes 2 No b) If yes, why? (<i>Check one</i>) 	your wishes?
□ ₁ Rent increased	Property taxes and home maintenance costs increased
□ ₃ Not allowed to make accessibility modifications	Could not afford accessibility modifications
□ ₅ Landlord demanded fees or costs for repairs	□ ₆ Job change for me or a household member
□ ₇ Evicted for cause	□ ₈ Rental house sold by owner
□ ₉ Foreclosed	
□ ₁₁ Rent increased	\square_{12} The housing was affecting the health of you or a household member
□ ₁₃ Safety/Harassment	Evicted for no cause. I received a move-out notice (no cause eviction), even though I was not late on rent nor did I break rules of rental agreement.
□ 98 Other:	
19) Can you remember a time when you have ever been den	led housing to rent or buy in the Metro area?
\square_1 Yes \square_2 No \square_{99} Don't Know	
20) In the past five years, have you ever been denied housing	g to rent or buy in the Metro area? If No or Don't know, please skip to Question 21.
□ 1 Yes □ 2 No □ 99 Don't Know	
b. If yes, what type of housing were you denied?	
□ Rental housing (Apartment/condo/house)	\square_2 Ownership housing (House/condo)
□ ₃ Mobile home	□ ₉₈ Other:
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21) When applying for housing in the Metro area, did you ever feel or suspect you were treated differently, denied, discouraged from renting, owning, or enjoying the housing of your choice due to any of the following reasons? (*Check all that apply*)

1	Pregnancy	D 2	2 A disability		A disability		□3	Religious beliefs or lack of religious beliefs			
4	Being married or not married	□5	Rental history		Rental history		Rental history		Rental history		Pets including service animals
D 7	Having children in my household	∎8	Credit	history		D 9	Veteran or military service				
10	The number of children in my household	D 11	Color/	race or	ethnicity	12	Sexual orientation				
13	Domestic violence records	1 14	National origin		National origin		15	Gender identity (transgender)			
16	A past criminal record	1 17	Gende	er		18	Amount of income				
1 19	Source of income (such as public assistance)					99	Occupation (such as self-employment or jobs paid in cash)				
Need for an accommodation based on my disability (parking spot, service animal, etc.)											
98	Other - I feel or suspect I was treated differently, denied, or discouraged from my housing choice because:					If you've never felt this, please skip to Question 24.					

22) If you checked any in the previous question, please explain the situation and how long ago it occurred.

23) What did you do when you felt denied or discouraged? (Check all that apply)

□1 Nothing

- \square_2 Told the landlord or leasing agent \square_3
- 4 Moved/found another place to live
- Looked for help/information on the Internet
- 3 Told family or friends
- Contacted a lawyer/ Legal Aid Services of Oregon

Contacted Government agency or fair housing agency (i.e.Housing

□₇ and Urban Development , Bureau of Labor and Industry, Oregon Civil Rights Division, Fair Housing Council of Oregon) Filed a complaint

D98 Other: _____

24) If you felt you or someone you knew in the Metro areas were/was discriminated against when looking for housing, what would you do?

	ETA			
2	5) If you have rented housing, has the following happened to you recently or in the past five years in the Metro area?	No, this has not happened to me	-	I don't know/ N/A
	 a) My landlord refused to make an accommodation for my disability (for example, a parking spot, ramp, service animal, caregiver, etc.). 		D 2	99
	b) My landlord refused to make repairs to my apartment/home despite my requests.		2 2	99
	c) My landlord made requested repairs but charged me with the cost or increased my rent.	D 1	2	99
	d) My landlord threatened eviction even though the complaints were about a person that I had a restraining order against.	Π1	2	99
	e) My landlord refused to offer something that was typically offered to other residents.		2	99
	f) I was harassed based on my disability, race, color, national origin, gender, family status, religion, sexual orientation, gender identity or other protected class status of myself, household member or guest.		D 2	99
	g) My housing was unhealthy due to mold, disrepair, lead paint, pests, asbestos, dust, radiation, contaminated water or other environmental toxins, or other hazards.	Π1	D 2	99
	 When applying for housing I was told I was not eligible because of my national origin, or assumed national origin 	Π1	2	99
	i) When applying for housing, I was asked for documentation that was not requested of others.	D 1	2	99
	j) My landlord offered different terms and conditions such as extra fees, higher deposits, less favorable lease terms and higher rent than was offered to others.	Π1	2	99
	k) My landlord threatened eviction due to the number of children/individuals in my household.	D 1	2	99
	 My landlord, maintenance or other related housing staff asked for sex in exchange for rent or made unwanted sexual advances for any reason. 	Π1	2	99
	m) My landlord has sent notices or threatened me regarding the normal behavior of my children such as talking, crying, running, or playing.	Π1	D 2	99
	n) When I applied to rent, I was told housing is not available when I knew that it was.	D 1	2	99
	o) My landlord charged a fee for each person living in my home.		2 2	99
	n) My neighbors threaten and/or harass my household			

p) My neighbors threaten and/or harass my household.



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living in the Metro area.	Within the last year	Between 1-5 years		l don't know N/A	
a) I was afraid to ask for repairs or accommodations because the landlord might raise the rent or evict me.	D 1	D 2	□3	99	
b) I received a move-out notice (no cause eviction), even though I was not late on rent nor did I break rules of rental agreement.		 2	□3	99	
c) I delayed requesting needed repairs because I was afraid of rent increases or eviction.		2	□3	99	
e) I delayed requesting needed accommodations for my disability because I was afraid of rent increases, or eviction	t 🗖 1	D 2	□3	99	
27) If you are a renter:					
Has your rent increased in the past three years?					
\square_1 Yes \square_2 No \square_{99} Don't know					
How much was each increase? How much notice did your landlor	rd provide fo	or the rent i	ncrease?		
How often is your rent increased? Other rent issues	-				
28) If you own your home or were looking to own a home, has the following No, this has Yes, this has I happened to you recently or in the past five years in the Metro area? No, this has Yes, this has I not happened happened k to me to me					
a) When applying for a home ownership loan, I was asked for documentation that was not requested of others.		D 1	D 2	99	
b) My housing was unhealthy due to mold, disrepair, lead paint, pests, asbestos, dust, radiation, contaminated water or other environmental toxins, or other hazards.		D 1	D 2	99	
c) When applying for a loan I believe I was offered terms and conditions that were different and less favorable than those typically offered to others.		D 1	D 2	99	
d) The terms and conditions of my homeownership loan appears less favorable than the terms and conditions received by people with similar credit and income.		D 1	D 2	99	
e) When applying for permits, tax relief or other government accommodations, I was offered terms and conditions less favorable than my neighbors.		D 1	D 2	99	

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29) If you are a homeowner how concerned are you about any of the following?	Unconcerned		Very concerned	N/A
a) Being eligible to refinance your home for repairs, remodeling or other expenses.		2 2	□3	99
b) Being able to pay future balloon payments or changes in interest rates.		2 2	□3	99
c) Being eligible to refinance your home in order to change the finance terms.		2 2	□3	99
d) The value of your home being less than what you are paying for it, i.e. "underwater".		2 2	□3	99
e) Being able to pass on the property to your family.		2 2	□3	99
f) Maintenance expenses.		2 2	□3	99
f) Cost of accessibility modifications.		2 2	□3	99
 30) Do you currently live in housing with either a subsidized unit or subsidized rent through Vouchers (Section 8) or other vouchers? □1 Yes □2 No □99 Don't Know 	rent assistance	Including Ho	using choic	.e
31) If in subsidized housing, or receiving rent assistance, how long were you on a waiting lis	-		-	
\square_1 0-6 months \square_2 7-12 months \square_3 1-2 years \square_4 3-5 years	□₅ 5+ year	'S □99	Don't Kno	W
32) If you are currently on the waiting list to get subsidized housing, how long have you bee \square_{98} Not on the wait list \square_1 0-6 months \square_2 7-12 months \square_3 1-2 years \square_4	-	-	□ 99 Do	n't Know
 33) Have you had (or are you currently having) trouble finding a place that will accept your s Choice Voucher (Section 8)? 1 Yes 2 No 99 Don't Know 		ssistance such	n as Housin	g
Pivot Group LLC Portland Housing Bureau Housing Choice Survey	y 2016			

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34) Are you currently having problems finding housing you can afford?

□1 Yes □2 No □99 Don't Know

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35) Based on your opinion of your neighborhood's needs, what level of priority would you place on the improvement or addition of the following types of facilities?	Low Priority	Medium Priority	High Priority	N/A
a) Independent living for seniors and persons with disabilities		2 2	□3	99
b) Addiction treatment/recovery support		2 2	□3	99
c) Parking		D 2	□3	99
d) Youth center		D 2	□3	99
e) Child care		D 2	□₃	99
f) Parks/recreation		2 2	□3	99
g) Health care		D 2	□з	99
h) Shelters for people in need of housing		D 2	□3	99
i) Trees and green space		D 2	□3	99
j) Community center		2	□3	99



DRAFTA

you place on the improvement or addition of the following housing programs?	Priority	Medium Priority	High Priority	N/A
a) More affordable rental housing units	D 1	D 2	□3	99
b) More family sized rental housing units	1	D 2	□3	99
c) Rehabilitation of housing units		D 2	□3	99
d) Down payment assistance for first-time home buyers	D 1	2 2	□3	99
e) Financial assistance for emergency home repairs	D 1	D 2	□3	99
f) Financial assistance for renters at risk of homelessness		D 2	□з	99
g) Foreclosure prevention assistance for homeowners		D 2	□з	99
h) Affordable family sized ownership housing		2	□3	99
i) Programs that help people find and access housing		D 2	□₃	99
j) Programs to resolve negative rental history such as prior debts or evictions	□ 1	2 2	□3	99
k) Short term rental assistance	D 1	D 2	□₃	99
l) Financial assistance with utility and energy bills		2	□3	99
m) Legal assistance with property transfer to family members		D 2	□3	99



XA				
37) Based on your opinion of your neighborhood's needs, what level of priority would you place on the following infrastructure improvements?	Low Priority	Medium Priority	High Priority	N/A
a) Build more sidewalks		D 2	□3	99
b) Repair existing sidewalks		2 2	□з	99
c) Rehabilitation of housing units		D 2	□з	99
d) Improve access to public buildings, walkways and spaces for people with disabilities	D 1	D ₂	□3	99
e) Improve bus stops	1	D ₂	□₃	99
f) Expand bus service and frequency		2 2	□з	99
g) Repair water lines		2 2	□3	99
h) Pave/repair roadways		D 2	□з	99
i) Expand roadways		2 2	□3	99
j) Improve pedestrian safety (cross-walks, lights, etc.)		2 2	□3	99
k) Improve drainage and storm water management	1	D 2	□3	99
l) Expand bike paths		 2	□3	99
m) Add more streetlights		2	□3	99
n) Repair streetlights		2	□3	99
o) Repair sewer lines		 2	□₃	99

38) Please share any additional opinions about changes to housing, infrastructure, and public facility programs in your neighborhood (specific locations, etc.):



OR	AFTA				
	39) Based on your opinion of your neighborhood's needs, what level of priority would you place on the following economic development and household stabilization activities?	Low Priority	Medium Priority	High Priority	N/A
	a) Assistance to small businesses (5 or fewer employees)	1	2 2	□3	99
	 b) Grants and loans to low income residents to improve income(such as down payment assistance for cars, education, housing, small business equipment) 	D 1	D 2	□₃	99
	c) Household financial management training		D 2	□3	99
	d) Grants and loans to lower income resident owned small businesses	Π1	2	Пз	99
	e) Employment programs for persons living with a disability (e.g. HIV status, physical/mental health, developmental disability)	□ 1	2 2	□₃	99
	f) Employment training		2	Пз	99
	g) Storefront improvements		2 2	□3	99
	h) Revitalization of unused or deteriorated property		2 2	□3	99
	j) Revitalization of polluted land		2 2	□3	99

40) Which racial, ethnic or cultural group do you consider yourself a member of? (Check all that apply)

 □1
 Arab/Middle Eastern
 □2
 African
 □3

 □4
 Alaska Native
 □5
 Asian
 □6

 □7
 South Asian/ (Asian) Indian
 □8
 Hispanic/Latino
 □9

□₁₀ Slavic

□₁₁ African American/Black

- American Indian/Native American
- 36 Native Hawaiian/Pacific Islander
- □₉ White/Caucasian/Anglo

98 Other:



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41) Which of the following categories best represents the annual income of your household before taxes? (Check one)

	0 0	-	2				
	Less than \$10,000	 22	\$10,000 to \$19,999	□3	\$20,000 to \$29,999		
	\$30,000 to \$49,999	5	\$50,000 to \$74,999	6	\$75,000 to \$99,999		
D 7	\$100,000 to \$149,999	۵	\$150,000 or more	9 9	Don't know / Prefer not to answer		
10111-0							
42) How	<i>i</i> do you identify?						
	Male	 22	Female				
□3	Transgender female	4	Transgender male	9 8	Other:		
43) Do yo	ou identify with any of the followi	ng categ	ories? (Check all that apply)				
D 1	Identify with a racial group	D 2	Have disability		□ ₃ Domestic violence records		
□4	Identify as a person of color	□ ₅	Have a source of income other the employment (i.e. public assistance)		□ ₆ Have children		
□7	Practice a religious faith	□8	Paid in cash		□ ₉ Self-employed		
1 10	Married	D 11	Not married		□ ₁₂ Farm worker		
1 13	Identify as a person with a different national origin	1 14	Identified by others as a person of income other than employme		different national origin Have a source public assistance)		
44) Have you ever served on active duty in the U.S. Armed Forces, military Reserves, or National Guard? Active duty does not include training for the Reserves or National Guard, but DOES include activation, for example, for the Persian Gulf War.							
D 1	Yes, now on active duty	D 2	Yes, on active duty during the last 12 months, but not now	□3	Yes, on active duty in the past, but not during the last 12 months		

1	Yes, now on active duty	D ₂	Yes, on active duty during the last 12 months, but not now	□3	Yes, on acti during the l
4	No, training for Reserves or National Guard only	□ ₅	No, never served in the military		



45) Which of the following age ranges includes your age? (Check one)									
	Under 18	D 2	18 to 24	□3	25 to 34	4	35 to 44	۵5	45 to 54
6	55 to 64	7	65 to 74	∎8	75 and older	99	Prefer not to answer		
46) Including yourself, how many people live in your household? (Check one)									
	Just me	2 2	2	□3	3	4	4	5	5
D 6	6	D 7	7	∎8	8 or more	99	Prefer not to answer		
47) How many children under the age of 18 live in your household? (Check one)									
	No Children	D 2	1	□3	2	4	3	□ ₅	4
□5	5	D 7	6 or more	9 9	Prefer not to answer				

Thank you for participating in our survey! We appreciate your time and your responses.

