## PORTLAND STREETCAR

Annual Report to Portland City Council February 22, 2017





### SERVICE PLAN EFFECTIVE SEPTEMBER 2015

NORTH/SOUTH LINE (6 STREETCARS) AND A/B LOOPS (4 STREETCARS EACH)

**3** SPARE STREETCARS; **56** OPERATORS AND **10** MECHANICS

Monday – Saturday Every 15 minutes 10:00am – 7:00pm

**EVERY 20 MINUTES** 5:30AM - 10:00AM 7:00PM - 11:30PM

**SUNDAY EVERY 20 MINUTES** 7:30AM – 10:30PM

WEEKDAY RIDERSHIP ~ 15,800/DAY

### Celebrating 15 Years of Service; 50 Million Rides



# Community Engagement

Over \$500,000 in sponsorship in 2016

## Free Ride First Thursdays – Sponsored by Wave G



#### A Streetcar Named Desire:

#### Partnership with Portland Center Stage



### Growing the Streetcar Community

Operating: Portland, Tacoma, Seattle, Washington D.C., Dallas, Cincinnati, Kansas City, Atlanta, Tucson, Charlotte, Salt Lake City

Coming Soon: Oklahoma City, Detroit, Milwaukee, Sacramento, and others

#### **Cincinnati: September 2016**



#### Kansas City: April 2016



### Maturing System









PORTLAND STREETCAR



## Generating Ridership: Housing Units within ¼ mile of Streetcar, and Avg. Weekday Ridership on Streetcar



On-Time Performance by Hour: B Loop NE Grand/Davis June 2016 All Stops



#### Hop Fastpass: Summer 2017

### HOW hop works:



#### Tap and Go

For each ride, tap your card on the reader as you board. (It's that easy.)

**Pay-as-You-Go Passes** Earn a day pass after 2 trips, or a monthly pass after riding 2x/day for 20 days.\*

#### **Reload Anywhere**

Load value at the store, **myhopcard.com**, the Hop Fastpass app or 1-888-MYHOPCARD.

\* That's for TriMet Adult riders. If you're a TriMet Honored Citizen or Youth rider, you'll earn a monthly pass after only 12 days!



### Planning for the Future

#### **Short-Term Investments**

- 3 5 Additional Streetcars
- Cameras Installed on All Streetcars
- Automatic Passenger Counters on All Streetcars
- Investments in Operations Software and Safety & Security Planning
- Responsive to Changes Occurring on and Around our System

#### **Long-Term Investments**



- Inclusion of Planned Extensions in Metro's RTP
- Growing the Maintenance and Operations Facility to Better Meet Demands.
- Improved Service and Schedules to Meet Growing Demand



# Thank You

Kathryn Levine – PBOT Streetcar Section Manager Jim Mark – PSI Board Chair Dan Bower – PSI Executive Director