185952

ORDINANCE No.

*Extend contract with Online Business Systems for one year and increase the not-to-exceed value by \$250,000 for 24x7 support to the Enterprise Service Bus (Ordinance; amend Contract No. 41158)

The City of Portland ordains:

Section 1. The Council finds:

- 1. On October 1, 2007, Contract No. 41158 was entered into between the City of Portland (City) and Online Business Systems, Inc to provide comprehensive Maintenance and Support Services for the Portland Dispatch Center Consortium (PDCC) Enterprise Services Bus (ESB)/CAD Communication.
- 2. Online Business Systems developed and implemented the PDCC Enterprise Services Bus (ESB) under Contract No. 40915, effective June 27, 2005, providing a comprehensive enterprise integration solution for information sharing and data integration across the Computer Aided Dispatch (CAD) systems owned and operated by the PDCC partners and other agents serving the Metropolitan Portland, Oregon, and Vancouver, Washington areas.
- 3. Since the implementation of the ESB/CAD, additional functionality has been added to meet City business needs of the City and PDCC partners including the addition of CRESA and COEC CAD interfaces and development of external alarms interface to the ESB.
- 4. The City and its PDCC partners have identified a need for continuous maintenance and break/fix support for the ESB. Under the amended contract, Online Business Systems will respond to any high priority issue seven days a week, 24 hours a day, and will begin the process of resolution within four hours of the request being received, depending on the severity of the issue.
- 5. BOEC wishes to continue the services under this contract by extending the contract for an additional one-year period, through October 1, 2014. The cost for the additional maintenance and support services is \$36,000 annually, and this cost will be shared among the members of the PDCC. The anticipated cost for additional new projects, upgrades, updates, and interfaces is \$185,000, for a total not-to-exceed contract value of \$750,000.
- 6. This Ordinance authorizes an extension to Contract No. 41185 for an additional one-year period, changing the expiration date from October 1, 2013 to October 1, 2014.

NOW, THEREFORE, the Council directs:

a. The City's Chief Procurement Officer is hereby authorized to execute an amendment to Contract No. 41158 with Online Business Systems in a form substantially in conformance with the amendment attached as Exhibit A.

Section 2. The Council declares that an emergency exists because the 24x7, Tier 2/3 maintenance to the ESB should begin immediately. Therefore this ordinance shall be in full force and effect from and after its passage by the Council.

Passed by the Council,

APR 03 2013

LaVonne Griffin-Valade Auditor of the City of Portland

Ву

Mayor Hale

Prepared by Laura Wolfe

Date Prepared: March 20, 2013

Agenda No.

ORDINANCE NO.

Title

185952

*Extend contract with Online Business Systems for one year and increase the not-to-exceed value by \$250,000 for 24x7 support to the Enterprise Service Bus (Ordinance; amend Contract No. 41158)

INTRODUCED BY Commissioner/Auditor: Mayor Hales	CLERK USE: DATE	FILEDMAR 2 9 2013	
COMMISSIONER APPROVAL Mayor—Finance and Administration - Hales)) ₂₂ -	LaVonne Griffin-Valade Auditor of the City of Portland	. 8 a
Position 1/Utilities - Fritz Position 2/Works - Fish Position 3/Affairs - Saltzman	By: Jusur	January Deputy	
Position 4/Safety - Novick BUREAU APPROVAL	ACTION TAKEN:		
Bureau: BOEC Bureau Head: Lisa Turley			
Prepared by: Laura Wolfe Date Prepared: 03/20/2013			4
Financial Impact & Public Involvement Statement Completed Amends Budget	0		
Portland Policy Document If "Yes" requires City Policy paragraph stated in document. Yes			
Council Meeting Date 04/04/2013			
City Attorney Approval: required for contract, code, easement, franchise, comp plan, charter			

AGENDA	
TIME CERTAIN Start time:	
Total amount of time needed: (for presentation, testimony and discussion)	
<u>CONSENT</u> ⊠	
REGULAR Total amount of time needed:(for presentation, testimony and discussion)	

FOUR-FIFTHS AGENDA	COMMISSIONERS VOTED AS FOLLOWS:		
		YEAS	NAYS
1. Fritz	1. Fritz		
2. Fish	2. Fish		
3. Saltzman	3. Saltzman		
4. Novick	4. Novick		
Hales	Hales		